

Nondiscrimination and Accessibility Notice (ACA § 1557)

CVS Pharmacy, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. CVS Pharmacy, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

CVS Pharmacy, Inc.:

- Provides certain aids and services, free of charge, when necessary so that people with disabilities have an equal opportunity to communicate effectively with us, such as:
 - Auxiliary aids and services
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides language services, free of charge, when necessary to provide meaningful access to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Customer Care toll-free at 1-800-746-7287, Monday through Friday 8:00 a.m. to 9 p.m. (EST) and Saturday through Sunday 10:00 a.m. to 6:30 p.m. (EST). TTY users should call 711.

If you believe that CVS Pharmacy, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

CVS Pharmacy, Inc.
Grievance Department
Attn: Civil Rights Coordinator
P.O. Box MC 1234
Woonsocket, Rhode Island, 02895

Fax: 1-401-652-9935

You can file a grievance by mail, or by fax. If you need help filing a grievance, the CVS Pharmacy, Inc. Grievance Department's Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Get Help in Other Languages

If you need help or speak a non-English language, call 1-800-746-7287 (TTY: 711) and you will be connected to an interpreter who will assist you at no cost.

ENGLISH

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-746-7287 (TTY: 711).

SPANISH

ATENCIÓN: Si usted habla español, tenemos servicios de asistencia lingüística disponibles para usted sin costo alguno. Llame al 1-800-746-7287 (TTY: 711).

CHINESE

小贴士：如果您说普通话，欢迎使用免费语言协助服务。请拨 1-800-746-7287 (TTY: 711)。

VIETNAMESE

CHÚ Ý: Nếu quý vị nói tiếng Việt, thì có sẵn các dịch vụ trợ giúp ngôn ngữ miễn phí dành cho quý vị. Hãy gọi số 1-800-746-7287 (TTY: 711).

KOREAN

알림: 한국어를 하시는 경우 무료 통역 서비스가 준비되어 있습니다. 1-800-746-7287 (TTY: 711)로 연락주시기 바랍니다.

TAGALOG

Pansinin: Kung nagsasalita ka ng Tagalog, mga serbisyo ng tulong sa wika, nang walang bayad, ay magagamit sa iyo. Tawagan ang 1-800-746-7287 (TTY: 711).

RUSSIAN

ВНИМАНИЕ: Если вы говорите на русском языке, вам будут бесплатно предоставлены услуги переводчика. Звоните по телефону: 1-800-746-7287 (телетайп: 711).

ARABIC

تظلم: اذ إنك تحدثت، تغيير على رفوتت تامدخ تدعاسملا تيوعظلا ناجم لكلاجأ. لصتا مقرلاب. 1-800-746-7287 (نم فتاهلا ي صنلا: 711).

FRENCH CREOLE

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-746-7287 (TTY: 711).

FRENCH

ATTENTION : Si vous parlez français, des services gratuits d'interprétation sont à votre disposition. Veuillez appeler le 1-800-746-7287 (TTY: 711).

POLISH UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń pod numer 1-800-746-7287 (TTY: 711).

PORTUGUESE ATENÇÃO: Se fala português, estão disponíveis serviços gratuitos de assistência linguística na sua língua. Telefone para 1-800-746-7287 (TTY: 711).

ITALIAN

ATTENZIONE: Se lei parla italiano, sono disponibili servizi gratuiti di assistenza linguistica nella sua lingua. Chiami 1-800-746-7287 (TTY: 711).

JAPANESE お知らせ: 日本語での対応を望まれる方には、無料で通訳サービスをご利用になれます。電話番号1-800-746-7287 (TTY: 711)までお問い合わせ下さい。

GERMAN

BITTE BEACHTEN: Wenn Sie Deutsch sprechen, stehen Ihnen unsere Dolmetscher unter der Nummer 1-800-746-7287 (TTY: 711) kostenlos zur Verfügung.

FARSI

سامت دیریگی. سامت دیریگی. (TTY: 711) 1-800-746-

مچوت: رگا هب نابز ی سراف و گننگ ی م، دینک تالایهست ی نابز ترو صبد ن اگیار ی ارب امشد مهارف ی م دشاب. اب 7287