



2023-2024 PROPERTY TAX & ASSESSMENT INFORMATION

Deschutes County Assessor
(541) 388-6508
1300 NW Wall Street #204, Bend
www.deschutes.org/assessor
assessor@deschutes.org

Changes affecting 2023-2024 tax statements

- **Bend-La Pine School District:** Voters approved a \$249.7 million bond for 25 years.
- **Sisters School District:** Voters renewed the \$0.75 per \$1,000 of assessed value, five-year local option levy.
- **Sisters Park and Recreation District:** Voters renewed the \$0.15 per \$1,000 of assessed value, five-year local option levy.
- **Redmond Area Parks and Recreation District:** Voters approved a \$49 million bond for 21 years.
- **La Pine Rural Fire Protection District:** Voters approved a new \$0.64 per \$1,000 of assessed value, five-year local option levy.

CHANGES:

- **Deschutes County:** increased their requested levy from \$1.2183 to \$1.2783 per \$1,000 of assessed value.
- **Deschutes County Rural Law Enforcement District:** increased their requested levy from \$1.43 to \$1.55 per \$1,000 of assessed value.
- **Deschutes Countywide Law Enforcement District:** increased their requested levy from \$1.05 to \$1.25 per \$1,000 of assessed value.
- **Sun Mountain Special Road District:** increased their requested levy from \$3.00 to \$3.25 per \$1,000 of assessed value.
- **River Bend Special Road District:** increased their requested levy from \$25,000 to \$25,750.

Oregon Senior and Disabled Citizen Program

New! You may now file between April 16 and December 1, with a late filing fee. Disabled heirs may qualify without paying prior deferred tax debt.

This program is available to seniors who will be 62 or older by April 15, 2024. If you are not yet 62 but are receiving Federal Social Security Disability, you may qualify.

There have been significant changes to this program and there is an income limitation to qualify. Applications must be delivered to the Assessor's Office by April 15, 2024.

Under these programs, the State of Oregon pays taxes for you and places a lien on the property that accrues 6% interest annually. These amounts are deferred and are payable upon disqualification from the program.

If you are on or have applied for senior deferral and still have questions, please contact the Oregon Department of Revenue at (503) 945-8348 or (800) 356-4222.

Disabled Veteran or Surviving Spouse of a Veteran — Tax Exemption Program

Veterans who are 40% or more disabled, or surviving spouses who have not remarried, may be entitled to a reduction in property taxes. Applications are required; the filing deadline is April 1, 2024.

Assessor's Office Contact Information

Have questions, please email:

- **Appraisal/valuation:** appraisal@deschutes.org.
- **Business personal property:** personalproperty@deschutes.org
- **Other:** assessor@deschutes.org.

You can reach Assessor's Office staff at (541) 388-6508, Monday to Friday from 8 a.m. to 5 p.m.

To view your account, please visit: dial.deschutes.org

Tax Office Information

Please see the reverse side of this page for Tax Office information, including payment options and mailing address change instructions.

Upcoming Town Hall Meetings

Come meet Scot Langton, your County Assessor, and his team to learn how we appraise property and determine values.

- **La Pine:** Nov. 1, 5 p.m., 16345 6th Street, City Hall
- **Bend:** Nov. 2, 5 p.m., 1300 NW Wall Street, DeArmond Room
- **Redmond:** Nov. 6, 5 p.m., 411 SW 9th Street, City Hall
- **Sisters:** Nov. 9, 5 p.m., 520 E Cascade Avenue, City Hall

Questions or concerns about your property's value? Think you may need to APPEAL?

If you have a question or concern regarding your property's value, please contact the Assessor's Office at (541) 388-6508 or email appraisal@deschutes.org.

We welcome the opportunity to explain your values, review your account and, if necessary, walk you through the steps on how to appeal your value.

All property is valued as of January 1, 2023, so keep that in mind when providing evidence or discussing the condition of your home.

You may appeal your property's value for the 2023-24 tax year with the Board of Property Tax Appeals. Appeals must be filed no later than January 2, 2024. Please refer to the back of your tax statement for more information or call the County Clerk's Office at (541) 388-6549.



TAX PAYMENT OPTIONS

Deschutes County Tax Office
(541) 388-6540
1300 NW Wall Street #203, Bend
www.deschutes.org/tax
taxoffice@deschutes.org

Tax Payment Options

Pay by mail

Mail your payments in the envelope provided or to Deschutes County Tax Collector, PO Box 7559, Bend, OR 97708-7559.

Payments must be **postmarked no later than Wednesday, Nov. 15 in order to be eligible for the discount.**

Interest will begin to accrue on Dec. 16.
(ORS 305.820, ORS 311.505)

If you are mailing your payment close to the due date and using the USPS, it is advised that you get a hand-stamped postmark or receipt from the post office showing your payment was mailed on or before the due date.

The postmark is not applied until it reaches a distribution center, which is not at your local post office.

Pay online

You can pay your taxes online at www.deschutes.org/tax.

Visa, Mastercard, American Express and Discover credit cards, Visa and Mastercard debit cards and electronic checks are accepted.

Convenience fees apply. Visa and Mastercard debit cards will be charged a flat fee of **\$3.95** per transaction. All other debit card and all credit card payments will be charged **2.5%** of the payment amount with a minimum fee of **\$2** per transaction.

eCheck payments will be charged \$2 per transaction or \$20, if the payment is greater than \$500,000. Deschutes County does not collect or retain any portion of the convenience fee.

Pay at our drop boxes

Use our convenient drive-up drop box located at the front of our building, **1300 NW Wall Street, Bend**, (enter on the Wall Street side). Look for the white box labeled Property Tax Payments. The drop box is available 24 hours a day, 7 days a week.

Redmond location, 411 SW 9th Street, in the parking lot behind City Hall. Entrance on Deschutes Avenue. This box is open Oct. 25 - Nov. 15, Jan. 25 - Feb. 15, and April 25 - May 15.

Pay in person

Make your payment in person at 1300 NW Wall Street, Suite 203, (2nd Floor) in Bend, Monday through Friday from 8 a.m. to 5 p.m.

Go Paperless with e-Statements



No more waiting for statements to arrive in the mail. Instructions on how to sign-up for email statements are available on the enclosed flyer. Your authorization code is printed on your tax statement.

Pay with online bill pay

A separate payment should be scheduled for each tax account using the six-digit tax account number. These payments are posted as of the date the funds are received.

Payments should be made well in advance of the due date as they are often received several days after your scheduled due date.

If you have questions about your delivery date, contact your bank. **IF FUNDS ARE RECEIVED AFTER NOV. 15, THE DISCOUNT WILL BE LOST. INTEREST WILL BEGIN TO ACCRUE ON DEC. 16.**

Pay by phone

Call (866) 871-5856 24 hours a day, 7 days a week, to pay using a debit or credit card or an electronic check. The same fees apply as payments made online. Please have your six-digit tax account number and amount you are paying ready before calling.

Address Changes

All address change requests must be made in writing (ORS 308.212). Address changes can be noted on the remittance portion of your property tax statement or made online at www.deschutes.org/tax.

You may also email your address change to taxoffice@deschutes.org. Please include your six-digit tax account number.

Escrowed Property Taxes

It is the Property Owner's responsibility to know if the lender will be paying the taxes.

Generally, if you receive a yellow statement from the County, a lender has requested your information and will be making payment. If you receive a green statement, no lender has requested your information. If in doubt, **please contact your lender.**

*We're open Monday through Friday from 8 a.m. to 5 p.m.
We will be closed on Friday, Nov. 10, in observance of Veterans' Day and are closed on all major holidays.*