

DIVISION OF QUALITY ASSURANCE

P O Box 2969
Madison WI 53701-2969

BUREAU OF ASSISTED LIVING

P O Box 2969
Madison WI 53701-2969
Kenneth Brotheridge, Bureau Director
608-266-8598
Kathy Lyons, Deputy Bureau Director
608-266-0371
Effective 07/01/2024

REGION	SURVEYOR	COUNTIES
<p>Northeastern 200 N. Jefferson – Suite 501 Green Bay WI 54301-5100</p> <p>Email: DHSDQABALNERO@dhs.wisconsin.gov</p> <p>Phone: 920- 448-5252 FAX: 608-224-5704</p> <p>Vicky Wittman, Regional Director Work Cell: 920-229-4961 Work Phone: 920-448-4800</p> <p>Carri Raasch, License Permit Program Associate (LPPA) 920-448-0117</p> <p>Catherine Christopherson, LPPA 920-448-5090</p>	<p>Alena Richardson, Health Services Specialist (HSS) 920-360-6074</p> <p>Michelle Baenen, HSS 920-470-8975</p> <p>Tina Harris Biddle, HSS 414-507-3406</p> <p>Katie Baeten, Nurse Consultant (NC) 715-304-1545</p> <p>Shawna Rygiel, HSS 920-247-3356</p> <p>Connie Van Rossum, NC 920-360-2935</p> <p>Nichole Hall, HSS 920-360-4552</p> <p>Chelsey Grube, HSS 920-360-5791</p> <p>Amy Panosh, HSS 920-366-9535</p> <p>Jessica Trapp, HSS 414-333-0718</p> <p>Anna Bourassa, NC 920-396-0058</p> <p>Christa Busse, HSS 608-698-3167</p> <p>Erin Taylor, HSS 920-412-8282</p>	<p>For calls and self-report screenings only:</p> <p>Sheboygan L-Z, Fond du Lac</p> <p>Brown L-Z, Kewaunee</p> <p>Washington</p> <p>Wood, Portage, Adams</p> <p>-----</p> <p>Winnebago L-Z, Outagamie T-Z</p> <p>Waushara, Marquette, Green Lake, Winnebago A-K</p> <p>Outagamie A-S</p> <p>Calumet, Manitowoc</p> <p>Sheboygan A-K, Ozaukee</p> <p>Waupaca / Shawano / Marinette / Oconto</p> <p>Brown A-K, Door</p>
<p>Southeastern 819 North 6th Street - Room 609-B Milwaukee WI 53203</p> <p>Email: DHSDQABALSERO@dhs.wisconsin.gov</p> <p>Phone: 414-227-2005 FAX: 414-227-3903</p> <p>MaryBeth Hoffman, Regional Director 414-227-4565</p> <p>Rachel McCracken, LPPA 262-317-4951</p> <p>Christin Kerl, RFOS 414-507-4190</p>	<p>Katie Ligman, NC 414-405-4376</p> <p>Nicole Hintz, HSS 262-441-0746</p> <p>Krishan Cadiramen, NC 414-306-9978</p> <p>Stephanie Gudex, HSS 608-400-1011</p> <p>Sharon Azinger, HSS 608-225-0663</p> <p>Latina Daniel, HSS 414-861-5492</p> <p>Anna Zapata, HSS 414-531-2467</p>	<p>Note: Counties are not split by surveyor in this region.</p> <p>Kenosha, Milwaukee, Racine</p>

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REGION	SURVEYOR	COUNTIES
	Latoya Christian, HSS 414-861-5407 Jessica Strean, HSS 414-255-5092	
<p>Southern Room 455 PO Box 2969 Madison WI 53701-2969</p> <p>Email: DHSDQABALSRO@dhs.wisconsin.gov</p> <p>Phone: 608-264-9888 FAX: 608-264-9889</p> <p>Hillary Holman, Regional Director Work Phone: 1 608-266-8339</p> <p>Matthew Ellis, LPPA 608-266-8579</p> <p>Shannon Snow 608-279-2546</p>	Shannon Lane, HSS 608-235-7709 Roda McLees, NC 608-206-0739 Emily Mueller, HSS 608-852-2680 Rhonda Johnson, HSS 608-206-2718 Andrea Loeffelholz, HSS 608-228-2679 Brittany Lowen, HSS C: 608-576-7036 Mary Anne Ramshur, Nursing Consultant 608-576-0761 Jacob Bannister, HSS 414-840-0080 Lisa Bubholz, HSS 608-867-4269 Alexandria K. Fuller, HSS 920-527-1511	<p>Note: Counties are not split by surveyor in this region.</p> <p>Columbia, Crawford, Dane, Dodge, Grant, Green, Iowa, Jefferson, Lafayette, Richland, Rock, Sauk, Walworth, Waukesha</p>
<p>Northwestern 610 Gibson Street, Suite 1 Eau Claire WI 54701-3687</p> <p>Email: DHSDQABALWRO@dhs.wisconsin.gov</p> <p>Phone: 715-836-4790 FAX: 608-224-5705</p> <p>Bill Gardner, Regional Director 715-836-4029</p> <p>Jessica Jurjens-Kummer, LPPA 715-836-3811</p> <p>Moua Luedtke, LPPA 715-836-3891</p>	Angela O'Brian, HSS (715) 271-9125 Laura Farah, HSS 715-492-2728 Kelly Haugen, HSS 715-557-0827 Ron Kunferman, HSS 608-235-3682 Lonny Calhoun, HSS 920-328-3475 Shelley Johnson, NC 715-225-4027 Mindy Burns, NC 715-456-9199 Stephanie Macik, HSS 715-225-1732 Anastasia Lisiecki, HSS 715-559-0055	

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<p>BHCS US Postal Mail: P O Box 2969 Madison WI 53701-2969</p> <p>Non-postal (Fed-ex, Speedy, etc): 1 W. Wilson St, Room 450 Madison 53703-3445</p> <p>Nicole Heiser, Section Manager 608-267-3552</p> <p>Kimberly Adams, QAPS Sr. 608-516-3650</p> <p>Miranda Knight, LPPA Sr. 920-448-5222</p> <p>General Email: DHSDQAMentalHealthAODA@dhs.wisconsin.gov</p> <p>Complaints and Self-Reports: DHSDLQABALBHCS@dhs.wisconsin.gov</p> <p>Applications: DHS DQA Mental Health and Substance Use Certification</p>	<p>Rena Anderson 715-557-1490</p> <p>Janel Benedum 262-330-7735</p> <p>Russell Blansette 608-504-6654</p> <p>Kelley Clark 414-303-3413</p> <p>Elizabeth Secrest 608-416-0354</p>	<p>Surveyors travel state-wide as needed.</p> <p>Surveyors are assigned to providers for questions, See https://www.dhs.wisconsin.gov/regulations/mentalhealth/contactus.htm</p>
<p>Central Office P O Box 2969 Madison WI 53701-2969</p> <p>Kenneth Brotheridge, Bureau Director 608-266-8598</p> <p>Kathy Lyons, Deputy Bureau Director 608-266-0371</p> <p>Email: DHSDQABALCentral@dhs.wisconsin.gov</p> <p>FAX: 608-226-5494</p>	<p>Cheryl Bott, Quality Assurance Program Specialist Senior (QAPS-Sr) Work Cell: 608-266-2495</p> <p>Cari Gast, QAPS-Sr 608-267-1448</p> <p>Lori Salzwedel, QAPS-Sr Work Cell: 608-220-6490 Work Phone: 608-261-5993</p> <p>Rosa Van Valkenberg, Quality Assurance Analyst (QAA) 608-266-0408</p> <p>Scott Zimbric, Operations Program Associate (OPA) 608-266-5754</p>	<p>Forfeiture Review and Enforcement, Quality Assurance</p> <p>Forfeiture Review and Enforcement, Quality Assurance</p> <p>Quality Assurance, WCCEAL, Data Analysis, Policies/Procedures</p> <p>APIS, Workload Statistics, Policies/Procedures, Forfeiture and Appeal Tracking</p> <p>Administrative Assistant</p>
<p>Statewide Assisted Living Applications 200 North Jefferson Street, Suite 501 Green Bay, WI 54301 Attn: Licensing Associates</p> <p>Email: DHSDQABALLicensing@dhs.wisconsin.gov</p> <p>Phone: 608-266-8482</p>	<p>Chquota Weis, LPPA 608-266-7881</p> <p>Vacant, LPPA</p> <p>Adam Seeger, LPPA 608-266-9433</p> <p>Chrystal Herrewig, LPPA 608-400-0788</p> <p>Kathryn Nondorf, LPPA 608-261-6870</p>	<p>All Counties – New Licenses and Change of Ownership Requests</p>

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