

DELAWARE HEALTH AND SOCIAL SERVICES
Division of Public Health

DelVAX Public Access Portal

DelVAX is a confidential online computer system used statewide by doctors, nurses, schools to keep track of their patient/student's immunizations. Through the Public Access Portal Website:

- Parents and legal guardians can print official immunization records for their child/children (ages 0 through 17 years) and
- Adults (ages 18 years and over) can print an official immunization record for themselves.

Easy Steps to Finding a Record Through the Public Access Portal

- Visit the DelVAX Public Access Portal at:
https://delvax.dhss.delaware.gov/delvax_public/Application/PublicPortal
- Enter the last name, first name, date of birth*, gender, and relationship to the person whose record you are searching for. Choose either "Text" or "Email" and proceed to enter the cell phone number or email address and click "Search".
- Once the record is found, click "Request Code to Access Immunization Record".
- You will receive an access code via text or email to enter on the "Verification Code" screen. Click "Verify" once the access code has been entered.
- Print and/or save the Official Immunization Record (Adobe.PDF format)
- Please allow 1-3 business days for records to be updated in DelVAX.
- Responses to emails and calls received after normal business hours and on weekends may take up to 48 hours to occur.

Feel free to contact the Immunization Program at 800-282-8672 or email at DelVAX@delaware.gov if:

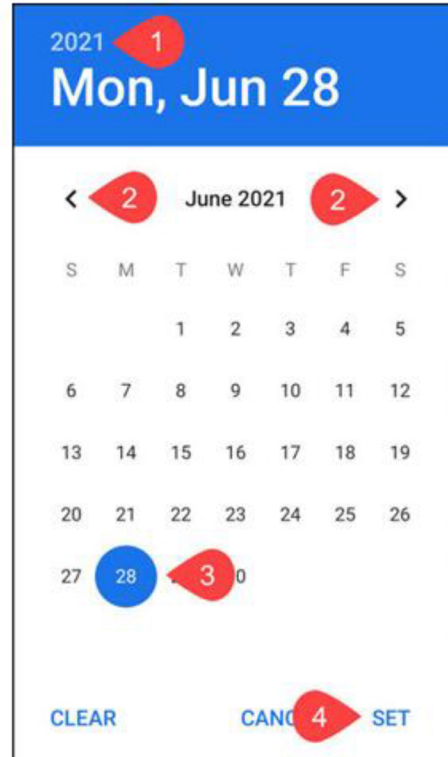
- Your doctor's office is not entering immunizations into DelVAX (Delaware law requires that all immunizations given in Delaware be reported in DelVAX).
- You experience any trouble accessing the DelVAX Public Access Portal, or
- You have questions or concerns.

The security and protection of patient records is our highest priority DelVAX uses two-factor authentication via text messaging or email to validate patient, parent, or guardian access. DelVAX Public Access Portal is a free service provided by the Delaware Division of Health Immunization Program.

* How to Select Date of Birth on Mobile Devices

Using an Android (with Google Chrome)

1. Click the year in the upper left of the blue date bar.
 - a. From the year list, scroll to the year of birth and click on the year.
 - b. The year on the calendar view will update.
2. Click on the arrows next to the month and year to scroll to the birth month.
3. Click on the date.
4. Click Set.



Using an iPhone (Safari)

1. Click the month and year in the upper left of the date bar.
 - a. From the month list, scroll to the month of birth and click on the month.
 - b. From the year list, scroll to the year of birth and click on the year.
 - c. The month and year on the calendar view will update.
2. You can also click on the arrows next to the month and year to scroll to the birth month.
3. Click on the date.
4. Click OK.

