

WELCOME TO DOWNTOWN ROANOKE

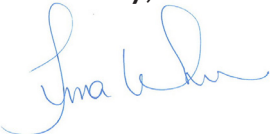
On behalf of Downtown Roanoke, Inc., I would like to welcome you! We're excited to have you as part of Roanoke's most dynamic neighborhood.

Living in Downtown Roanoke offers so many adventures right outside your door. From delicious restaurants that are just a lunch break or happy hour away to great retail and the Historic Farmer's Market, living downtown offers endless options. Becoming part of Downtown Roanoke puts opportunity at your fingertips!

The next few pages include information and resources that will help you discover the many amenities and services in our downtown that make living here convenient, vibrant, and unlike any other community in Roanoke. Downtown is constantly evolving, so if you are looking for information on our restaurants, retailers, service providers, or want to discover more about all the great music, events, and activities that take place throughout the year, visit www.DowntownRoanoke.org.

I'm excited to welcome you to Downtown Roanoke! We're here to help so, please reach out if you have any questions.

Sincerely,



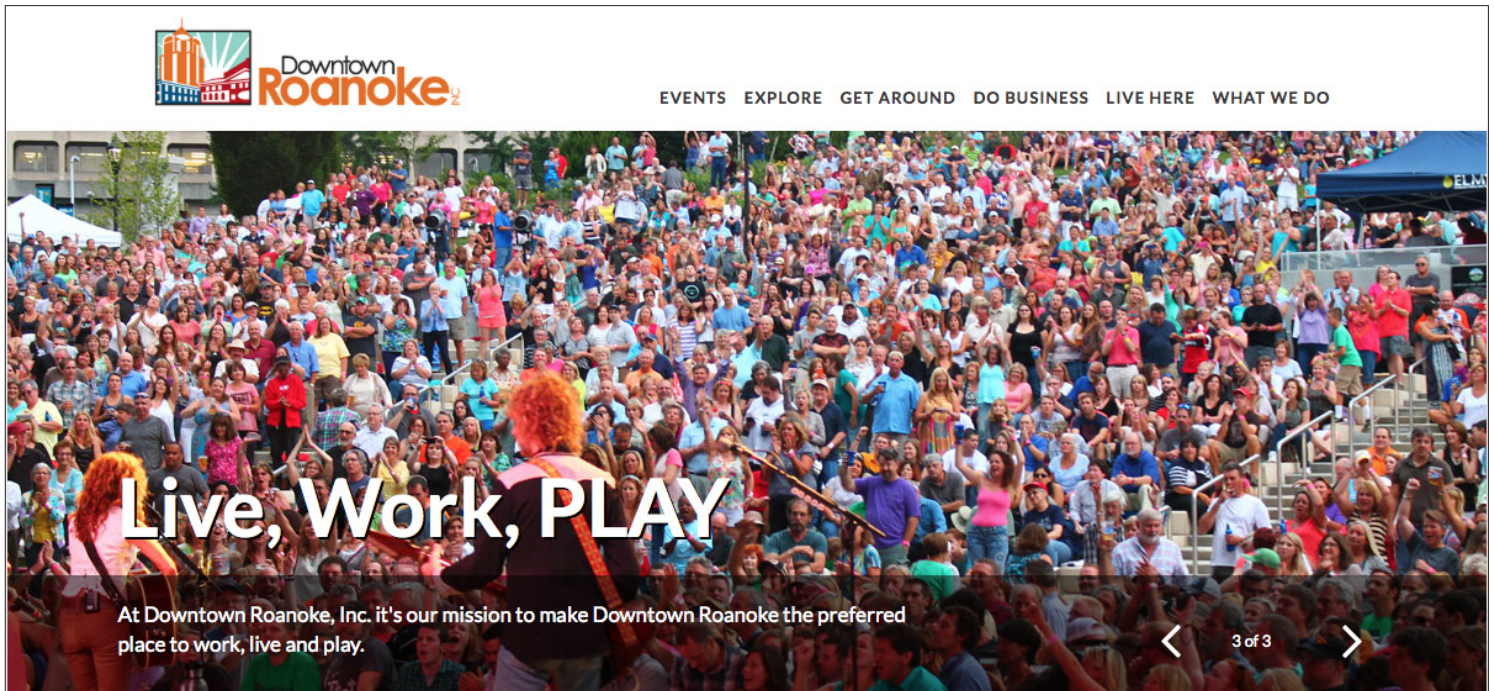
Tina Workman
President & CEO
Downtown Roanoke, Inc.
(540) 342-2028 ext. 10
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WHAT'S UP DOWNTOWN

*Stay up to date on what's happening Downtown!
Visit DowntownRoanoke.org*

Comprehensive Listings:
Downtown Roanoke Event Calendar
Retail Stores
Restaurants
Parking



[Facebook.com/DowntownRoanoke](https://www.facebook.com/DowntownRoanoke)



[@DowntownRoanoke](https://twitter.com/DowntownRoanoke)



Sign up for our e-newsletter at DowntownRoanoke.org



IMPORTANT CONTACTS

Government Services

Roanoke City Police	540.853.2212	RoanokeVA.gov
Roanoke Fire-EMS	540.853.2327	RoanokeVA.gov
Water & Sewer Service	540.853.5700	WesternVAWater.org
Solid Waste Management	540.853.6848	RoanokeVA.gov
Tax Information	540.853.2880	RoanokeVA.gov
Animal Licensing	540.853.2561	RoanokeVA.gov
Voter Registration	540.853.2281	RoanokeVA.gov
Downtown Post Office - 101 Church Ave	540.344.2004	usps.com

Other Services

Valley Metro - Bus/Trolley	540.982.2222	ValleyMetro.com
Ride Solutions	540.342.9393	RideSolutions.org
Roa. Valley Convention & Visitors Bureau	540.342.6025	VisitRoanokeVA.com
Main Library - 706 S Jefferson St	540.853.2473	RoanokeVA.gov
Carilion Roanoke Memorial Hospital - 1906 Belleview Ave	540.981.7000	CarilionClinic.org
Cable - Cox Communications	866.961.0027	Cox.com
Newspaper - The Roanoke Times	800.346.1234	Roanoke.com
Dry Cleaner - One Hour Cleaning	540.324.8771	
Carilion Wellness	540.581.1111	CarilionWellness.com
Kirk Family YMCA	540.342.9622	YMCARoanoke.org
Brickhouse Crossfit	540.632.2045	BrickhouseCrossfit.com
PARK Roanoke	540.343.0585	ParkRoanoke.com
Premier Parking	540.685.4905	PremierParking.com

Roanoke City Public Schools

Highland Park Elementary	540.853.2963	rcps.info
James Madison Middle	540.853.2351	rcps.info
Patrick Henry High	540.853.2255	rcps.info

Sites to Explore

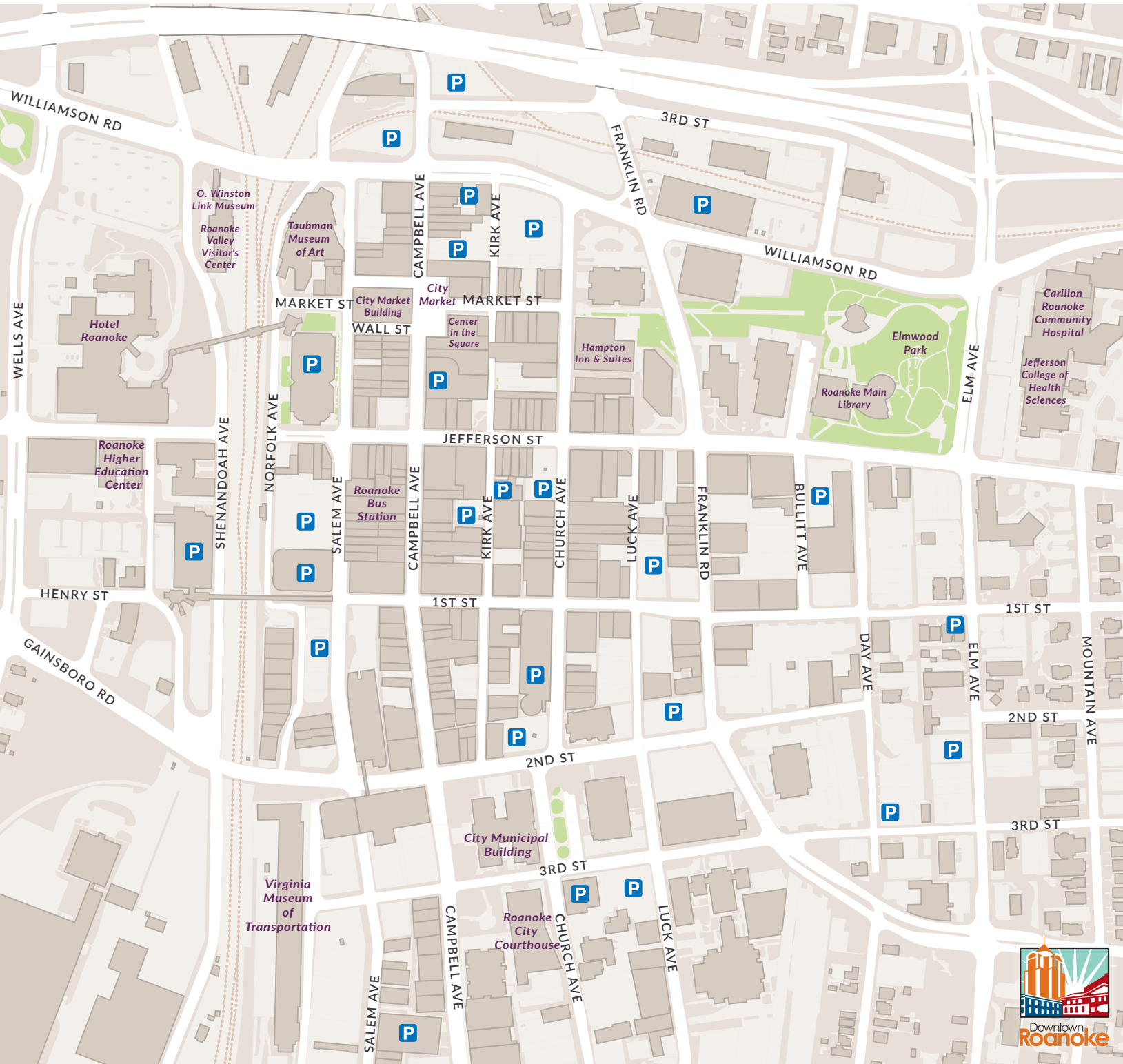
DowntownRoanoke.org
RoanokeOutside.com

VisitRoanokeVA.com
TheBerglundCenter.com



PARKING

There are many parking options in Downtown Roanoke. Use the below map for reference or visit DowntownRoanoke.org.

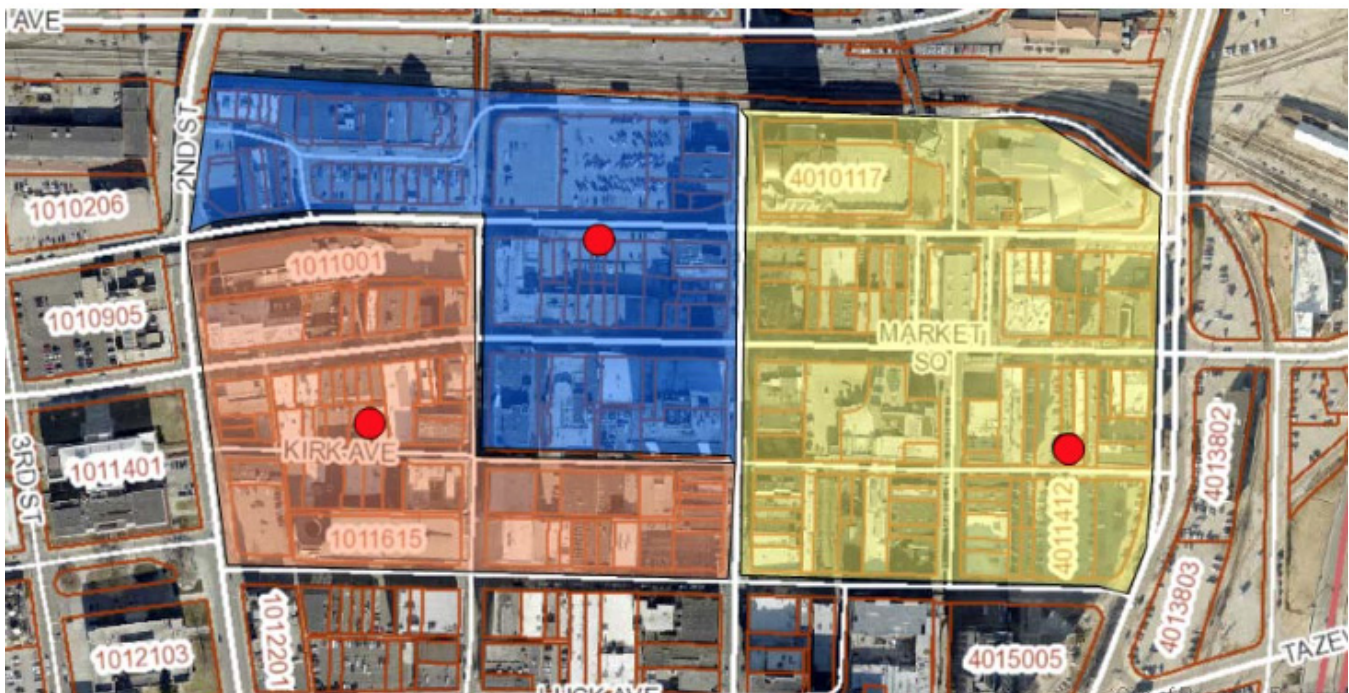


SOLID WASTE

Downtown Roanoke, Inc. partnered with the City of Roanoke on installation and management of Downtown trash compactors. This program benefits Downtown by removing on street trash from sidewalks.

Residents in the Sealed Compactor Zone (see below map) use sealed trash compactors:

- Kirk Avenue, SE behind Mill Mountain Coffee and Tea
- Inside the Valley Metro bus depot on Salem Avenue
- Kirk Avenue, SW between 1st Street, SW and 2nd Street SW



Recycling

Residents within the sealed compactor zone may deposit recycling in designated areas within the compactor zone 24 hours a day, 7 days a week. Recycling clean cardboard, paper, bottles, cans and plastics is encouraged.

Residents not yet within a sealed compactor zone, please contact Solid Waste Management at 540.853.2000 option 1 for pick up schedules and information.

Two additional Downtown compactors will be completed by Summer 2016.

TRANSPORTATION



Getting around Downtown Roanoke has never been easier. Whether you're driving, walking, biking, using public transportation or ridesharing, Downtown Roanoke is ready for you.

There are many options for public transit including the FREE Star Line Trolley connecting Downtown and Carilion Roanoke Memorial Hospital.

The Star Line Trolley runs every 15 minutes (7am - 7pm, Monday - Friday) with the exception of 10am - 2pm when the Trolley runs every 10 minutes.

Explore your transportation options with RIDE Solutions. Register for a free carpool match, or sign up for Guaranteed Ride Home if you already bike, walk, take the bus, or carpool.

For more information visit:
ValleyMetro.com
RideSolutions.org
DowntownRoanoke.org



DOG OWNER'S GUIDE



We love seeing 4-legged Downtown residents!
Having a dog improves security and encourages an active lifestyle.
Below is more information for our Downtown residents with dogs.

Public Areas

To promote and enhance the enjoyment of public areas within Downtown Roanoke, the City has adopted several rules that apply to dog owners and their dogs in public areas, including:

- Dogs must be legally licensed, vaccinated, and wear current tags.
- All dogs must be on a leash, unless in an off-leash dog park.
- Dog owners/handlers must immediately pick up and dispose of, in trash receptacles, all dog feces.
- Owners/handlers must keep their dog(s) in view, under voice supervision, and in control at all times.
- Dogs are not allowed to bark incessantly or otherwise act in a way that is likely to annoy others or disturb the peace.
- Aggressive dogs posing a threat to human beings or other dogs are not allowed at any time.
- Any incident in which your dog bites a person or attacks another animal must be immediately reported to the Roanoke Police Department by calling 911, and all parties involved must wait for an officer to respond, except in the cases where immediate medical care is needed for the person bitten.
- Owners/handlers are legally responsible for their dog(s) and any injury/damage to facilities they cause.
- With the exception of service or therapy dogs, dogs are not allowed to enter any public hall, restaurant, outdoor dining area, ice cream parlor, or the public market building at any time, or any office or store during the time that such office or store is open for public business, whether or not the dog is muzzled or on a leash, or otherwise under the immediate control of such owner.

Public Parks

- Dogs are welcome in public parks but are to be kept secured by a leash unless in a designated dog park.
- Dogs are not permitted in certain areas as marked by official City signage, including athletic fields, playgrounds, and school grounds.
- Dog owners/handlers must clean up and properly dispose of any waste left by their dog.
- Disposable bags are available at "Mutt Mitt" stations for immediate cleanup and disposal at dispenser locations within the dog park.

