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TVFC/ASN Re-Enrollment

Zachary Rice

Consultant Team Lead, TVFC Immunization Section



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DISCLAIMER

The information presented today is based on CDC's most recent guidance and may change.

February 21, 2024

Region Consultant Assignments

PHR	Consultant	Email Address
1, 7	TweneboahKodua, Joy	Joy.TweneboahKodua@dshs.texas.gov
6, 5S, COH	Gabrielle Jones	Gabrielle.Jones@dshs.texas.gov
2/3, 9/10, 11	John Sellers	John.Sellers@dshs.texas.gov
4/5N, 8, SAMHD	Terry Walter	Terry.Walter@dshs.texas.gov



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Agenda

2024 TVFC/ASN Re-Enrollment Overview

- 2024 Re-Enrollment
- Improvements and Enhancements
- 2025 Re-Enrollment
- Questions & Answers



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TVFC/ASN Re-Enrollment 2024

Issues and Improvements

2024 Re-Enrollment Graph

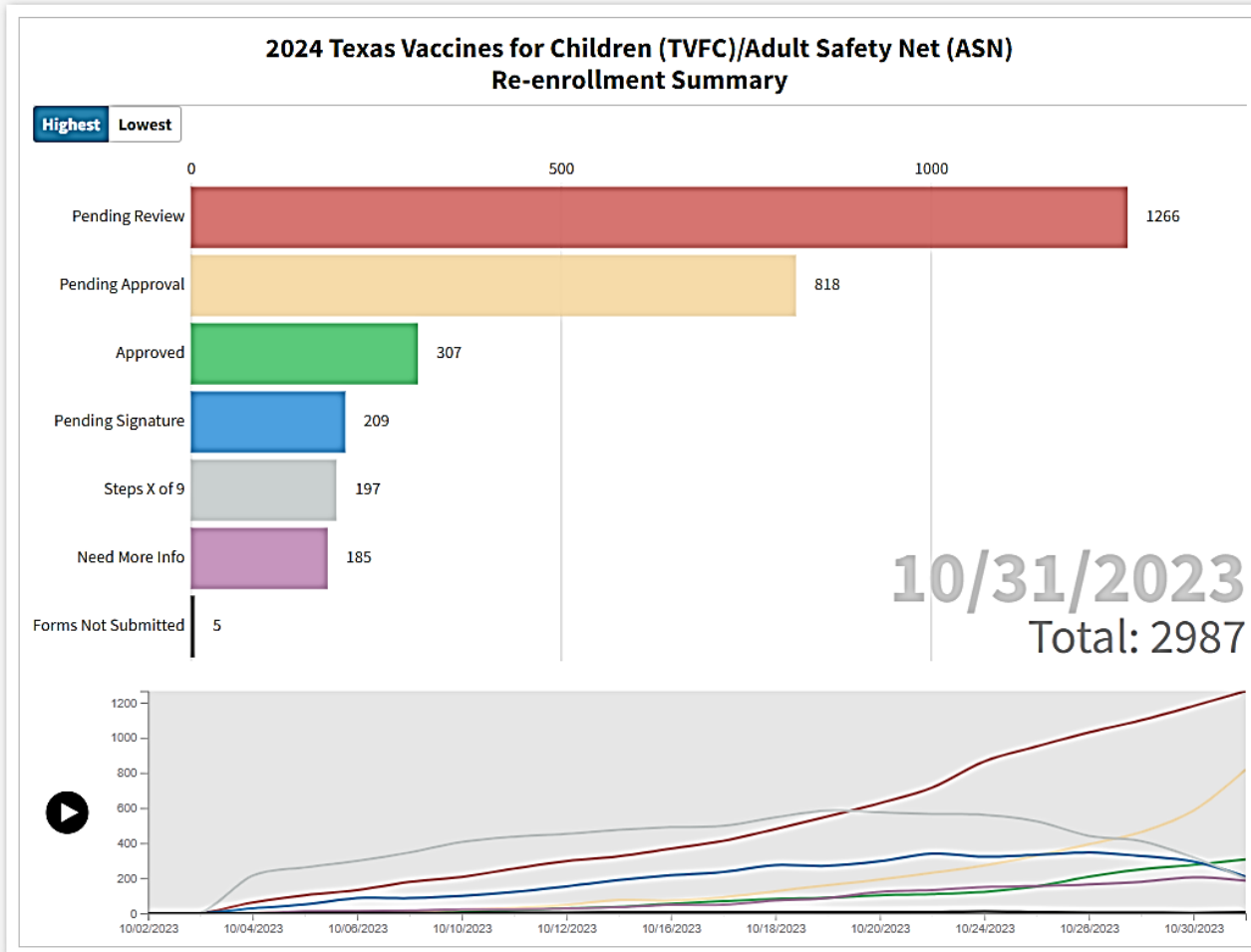


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2024 Re-enrollment
By Adrian Sanvictores on 30 Oct 2023



TEMPLATE CREDITS
Bar chart race by Flourish team

Syntropi Single Sign On Error



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Error During Re-Enrollment

Welcome [redacted]

Your user profile has been identified as having been granted access to multiple provider sites/groups. Follow the instructions below to access your authorized sites or to accept invitations to access new sites.



Access Authorized Provider Sites/Groups

Click to select the Provider Site/Group you wish to access from your authorized site list displayed below.


An error occurred on the server when processing the URL. Please contact the system administrator.

If you are the system administrator please click [here](#) to find out more about this error.

Updated Error Message


Welcome [redacted]

Your user profile has been identified as having been granted access to multiple provider sites/groups. Follow the instructions below to access your authorized sites or to accept invitations to access new sites.




Access Authorized Provider Sites/Groups

Click to select the Provider Site/Group you wish to access from your authorized site list displayed below.



Accept Invitations to Provider Sites

Click to select the Provider Site below and follow the prompts to accept the invitation to connect to the site.



This user is not linked to this organization yet.

For assistance, please contact ImmTrac2 customer support at: ImmTrac2@dshs.texas.gov or (800) 348-9158, Options 1,2

CMS Letters



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- Facility Identification: The letter should clearly identify the healthcare facility for which the designation is being granted.
 - This includes the facility's name, address, and any other pertinent identifying information.
- Effective Date: The letter should specify the date when the facility's participation in the Medicare program becomes effective.
- Compliance Statement: A statement confirming that the facility meets the necessary requirements for participation in the Medicare program.

Examples:

December 20, 2019

CMS Certification Number (CCN): 451088

Joy Sloan, CFO

Central Texas Community Health Centers

d/b/a CommUnityCare

9411 N Lamar Boulevard, Suite 120

Austin, TX 78753

Dear Ms. Sloan:

This is to inform you that your Federally Qualified Health Center (FQHC) meets the requirements for participation in the Medicare program, effective December 4, 2019. The number shown above (451088) is your CCN, and should be entered on all Medicare billing forms and correspondence. Enclosed is your signed and accepted Attestation Statement for FQHCs (CMS Exhibit 177).

This is to inform you that your Rural Health Clinic meets the requirements for participation in the Medicare program, effective June 30, 2021. Your copy of the signed Medicare provider agreement (CMS

Potential Enhancements



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- REs can generate ad-hoc reports based on jurisdiction (limit to sub-region).
- Allow providers enrolling or re-enrolling to be able to delete fridge units and inactivate Prescribing Providers.
- FQHC/RHC patient population section greyed out on population form unless facility type is selected.
- Add dual probe and smart probe features for cold storage loggers.

Changes to Enrollment



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Approved

Approved on: 11/28/2023



[View Agreement](#)



[View Archived Agreements](#)



Renew

- Submit Name Change
- Submit Change of Address
- Designate a new Responsible Medical Professional (RMP)
- Designate new POC
- Designate new PRC



Manage Users

- Add/Remove Users



Manage Prescribing Providers

- Update Provider
- Add/Remove Providers



Texas Vaccines for Children and Adult Safety Net Program

Enrollment Status

Agreement Submitted On: 02

14 2024

By: [REDACTED]

Approved On: 02 14 2024

By: Gabrielle Jones



[View Agreement](#)

Changes To Enrollment

- Facility Shipping Address
- Facility Shipping Hours
- Signing Clinician
- Patient Population Data Change
- Primary and/or Back-Up Coordinator
- Add/Remove Data Loggers

Vaccine Coordinators



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[TVFC/ASN Eligibility & Selection](#) ✓

[Vaccines Offered](#) ✓

[Location & Shipping Address](#) ✓

[Vaccine Coordinators](#) ✓

[Delivery Times](#) ✓

[Storage Capacity](#) ⓪

[Patient Profile](#) ⓪

TVFC/ASN Enrollment Vaccine Coordinators

Designate the primary and backup vaccine coordinators for this facility. The coordinators will become the main point-of-contact for vaccine distribution, accountability and other communications.

It is required for your designated primary and backup TVFC/ASN vaccine coordinators to complete the required training modules: the [TVFC/ASN Vaccine Education Online \(VEO\)](#), the CDC's "You Call the Shots" [Modules 10 and 16](#), and the [VAOS Training](#). Training certifications received for completing the training must be submitted to complete your application of enrollment in the TVFC/ASN Program(s).

Primary Vaccine Coordinator

The person below is currently designated as the Primary Vaccine Coordinator for this organization. If you need to designate a different person, click the Change Primary Vaccine Coordinator button below.

Primary Vaccine Coordinator's Name: [REDACTED] Title: [REDACTED]
Primary Vaccine Coordinator's Email: [REDACTED] Phone #: [REDACTED]

[Change Primary Vaccine Coordinator](#)

*Has the primary vaccine coordinator completed the required trainings? Yes No

If yes, please indicate, which trainings were completed?

- 2024 TVFC/ASN Vaccine Education Online (VEO)
- CDC You Call the Shots: Storage and Handling (Module 10)
- CDC You Call the Shots: VFC Program (Module 16)
- Vaccine Allocation & Ordering System (VAOS) training

Backup Vaccine Coordinator

[Patient Profile](#) ⓪

[Prescribing Providers](#) ⓪

[Provider Agreement](#) ⓪

Backup Vaccine Coordinator

The person below is currently designated as the Backup Vaccine Coordinator for this organization. If you need to designate a different person, click the Change Backup Vaccine Coordinator button below.

Backup Vaccine Coordinator's Name: [REDACTED] Title: [REDACTED]
Backup Vaccine Coordinator's Email: [REDACTED] Phone #: [REDACTED]

[Change Backup Vaccine Coordinator](#)

*Has the backup vaccine coordinator completed the required trainings? Yes No

If yes, please indicate, which trainings were completed?

- 2024 TVFC/ASN Vaccine Education Online (VEO)
- CDC You Call the Shots: Storage and Handling (Module 10)
- CDC You Call the Shots: VFC Program (Module 16)
- Vaccine Allocation & Ordering System (VAOS) training

[Save & Continue](#) [Cancel](#)

Submit Training Certificates

- If a training certificate has not been uploaded:

- Select **Choose File**
- Enter the training date
- Then select **Submit**

TVFC/ASN Eligibility & Selection ✓

Vaccines Offered ✓

Location & Shipping Address ✓

Vaccine Coordinators ✓

TVFC/ASN Enrollment
Submit Training Certificates

Please select and submit one file at a time.

Primary Vaccine Coordinator

Upload Training Certificates:

2024 TVFC/ASN Vaccine Education Online (VEO)

Choose File → Training Date* 10 / 02 / 2023 Submit

CDC You Call the Shots: Storage and Handling (Module 10)

Choose File No file chosen Training Date* Submit

CDC You Call the Shots: VFC Program (Module 16)

Choose File No file chosen Training Date* Submit

- A green checkmark will appear to indicate a training certificate has been uploaded
- Select **Continue** once complete to move on



Primary Vaccine Coordinator

Please select and submit one file at a time.

Upload Training Certificates:

2025 TVFC/ASN Vaccine Education Online (VEO)

Choose File No file chosen Training Date* ✓ Submit

Changes To Enrollment



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#	Fraud	VTckS	TVFC	ASN	PIN	Clinic Name	Contact Name	Status	Submitted Forms	Enrollment Type
1.	⚠️	✅	❌	071143		Texas Children's Pediatrics Kyle Crossing	Candy Hershel	⚠️ Pending Approval	✅	New Enrollment
2.	⚠️	❌	✅	303142		Communitycare Arch	Japhet Hakizimana	🔄 Step 4 of 9 Completed	❌	New Enrollment
3.	⚠️	✅	❌	070149		Blanco Regional Clinic	JENIFER FALKENBERG	✅ Approved	✅	Re-enrollment
4.	⚠️	✅	✅			Chalmers Courts Health Center	Deanna Bailey	⚠️ Pending Review	✅	New Enrollment
5.	⚠️	✅	❌	070907		Carousel Southbrook	Jasmine Hernandez	✅ Approved	✅	Re-enrollment
6.	⚠️	✅	❌	070690		Dr Amy Jatzlau	Nora Pedraza	✅ Approved	✅	Re-enrollment
7.	⚠️	✅	❌			Texas Children's Pediatrics North Austin Campus	Katrina Binkle	⚠️ Pending Review	✅	Change To Enrollment
8.	⚠️	✅	❌	071037		Baylor Scott & White Family Medicine Cameron	Frances Parker	✅ Approved	✅	Re-enrollment
9.	⚠️	✅	❌	071130		AMG Bar W Marketplace	Katherine Power	✅ Approved	✅	Re-enrollment
10.	⚠️	✅	❌	071080		Health Hero America	Colby Batey	✅ Approved	✅	Re-enrollment
11.	⚠️	✅	❌	070757		Seton Bertram Healthcare Center	Laci Combs	✅ Approved	✅	Re-enrollment
12.	⚠️	✅	❌	071000		BAYLOR SCOTT & WHITE JOHNSON CITY CLINIC	Kathleen Mattingly-Lilly	✅ Approved	✅	Re-enrollment
13.	⚠️	✅	❌	070679		Manor Mustang Health Center	Lina Diaz	✅ Approved	✅	Re-enrollment
14.	⚠️	✅	❌	307450		Ascend Medical Austin Texas PA	Shelby Howard	🔄 Step 4 of 9 Completed	❌	New Enrollment

Documents Tab



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Select: | IIS | Prescribing Providers | TVFC/ASN | Pandemic | Data Exchange | Data Quality | Reporting Profile | Support | Contacts | **Documents** | VTrckS |



TVFC/ASN Change To Enrollment Submitted
Submitted Online Electronically

#		TVFC/ASN PIN	Date Submitted	Submitted By	Status	TVFC/ASN PIN	Approval Date	Approved By	View	
1.		1234567	10/17/2023	John Smith	TVFC: Approved ASN: Not Enrolled	CTEF	11/07/2023	Zach Rice		
2.		1234567	7/22/2024	Ryan Roberts	TVFC: Pending Review ASN: Not Enrolled	CTEF	11/07/2023	Terry Walter		

RE Syntropi and RE VAOS Access



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Syntropi OMS

- First and last name
- Email address
- Specify regional or LHD access
- PHR number
- Subregion number

RE VAOS

- First and last name
- Email address
- Specify regional or LHD access
- PHR number
- Subregion number

2025 Re-enrollment Process

- Step-by-step guide to the [Re-enrollment](#) process.
- Re-enrollment deadlines for 2025:
 - [Provider Policy Training](#) posted by September 1, 2024.
 - Re-enrollment open from October 2, 2024 – December 20, 2024.
 - Provider deadline for submissions is October 31, 2024.
 - RE deadline for pending approval is November 30, 2024.
 - Re-enrollment suspensions occurs December 22, 2024.
 - Any providers not in a pending review or pending approval status will be suspended.
 - Withdrawals need to be completed by the second week of January.



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Contact Information



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VacCallCenter

VacCallCenter@dshs.texas.gov

Adult Safety Net (ASN)

ASNinfo@dshs.texas.gov

VAOS

TXVaccineOrders@dshs.texas.gov

ImmTrac2

ImmTrac2@dshs.texas.gov

Provider Support and Accountability (PSA)

Coming Soon

Contact Information (Programs)



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Email Topic	Inbox
RE access requests: Syntropi, RE VAOS, SAMS, PEAR, RedCap	TVFC Consultant
Supply order requests (ex:data loggers, storage bins, quarantine bags, etc.)	
TVFC Changes to Enrollment Forms (not including coordinator changes)	
TVFC Enrollments	
TVFC Suspension request	
TVFC Unsuspension request (not related to IQIP/PEAR)	
TVFC Withdrawals	
Other programmatic requests not listed below	
Coordinator Changes to Enrollment Forms	
Data Logger Certificates of Calibration	
Provider VAOS access (missing the link to VAOS, SSO Errors, unable to see their facility in VAOS)	
ASN Acknowledgement of Receipt (AR's)	ASNInfo@dshs.texas.gov
ASN Changes to Enrollment Forms (not including coordinator changes)	
ASN Enrollments	
ASN Suspension request	
ASN Unsuspension request	
ASN Withdrawals	
IQIP questions	IQIP@dshs.texas.gov
PEAR TVFC suspensions	
PEAR TVFC unsuspensions	
TVFC Acknowledgement of Receipt (AR's)	
PEAR questions	
Clinical Nurse Inquiries	ImmunizationNurses@dshs.texas.gov
No longer in use, will soon be repurposed for the Provider Support and Accountability team(PSA Team)	COVID19VacEnroll@dshs.texas.gov

Contact Information (Vaccine Orders)



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Email Topic	Inbox
TVFC/ASN vaccine ordering questions/issues	TXVaccineOrders@dshs.texas.gov
TVFC/ASN vaccine shipment questions	
TVFC/ASN VAOS monthly reporting questions (doses administered, vaccine inventory, vaccine loss, etc.)	
Flu Pre-book/Allocation questions	
Questions about MSLs/MSL adjustments	
Requesting a return label	
Placing a TVFC/ASN vaccine order in VAOS	
Locating an account in VAOS	
TVFC/ASN Provider troubleshooting in VAOS	
TVFC vaccine shipping errors	
No longer in use, will soon be repurposed for the Provider Support and Accountability team(PSA Team)	COVID19VacShipments@dshs.texas.gov

Contact Information (ImmTrac2)



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Email Topic	Inbox
Client or Provider merges	ImmTrac2@dshs.texas.gov
EIAM issues	
IIS agreement issues	
ImmTrac2 Ad Hoc reports	
ImmTrac2 user access	
Managing Prescribing Authority Roles	ImmTracMU@dshs.texas.gov
Data exchange/EHR issues (client level reporting via unidirectional or bidirectional)	
Parent/Child organization relationship	

TVFC Program Recruitment

Expand the TVFC program provider network and increase access to immunizations across Texas. DSHS Immunization program will increase the number of enrolled TVFC providers by 1% by June 30, 2024.

- As of February 8, 2024, there are 2,915 enrolled TVFC providers.
- Achieved through leveraging the partnership and training of TVFC program Responsible Entities (REs) to actively recruit TVFC providers.
- DSHS will generate TVFC program provider recruitment list to target and actively recruit unenrolled providers across Texas. Lists include:
 - Texas Immunization Registry, ImmTrac2
 - Medicaid enrolled providers
 - Federally Qualified Health Centers (FQHC)
 - Rural Health Clinics (RHC)
- DSHS Immunization Program will monitor recruitment effectiveness by reviewing the TVFC Recruitment Tracker and Recruitment Oversight Tracker to monitor RE progress.



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Questions



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Thank You
