FAQ for
Bidirectional Data Exchange Requirements for Health Plans given May 10 and 14, 2021

Resources

ImmTrac2 Forms & Documents Page:
https://www.dshs.texas.gov/immunize/immtrac/forms.shtm

ImmTrac2 Training Page:
https://www.dshs.texas.gov/immunize/immtrac/User-Training/

ImmTrac2 website:
https://immtrac.dshs.texas.gov/TXPRD/portalInfoManager.do

ImmTrac2 User, Access, Registration and Renewal Support:
ImmTrac2@dshs.texas.gov

Data Exchange and Promoting Interoperability Support:
ImmTracMU@dshs.texas.gov

Questions

Q: What is the minimum data quality threshold for an organization to begin bidirectional data exchange?

A: An organization must have at least a 90% acceptance rate. To determine reporting acceptance rate, entities registered in ImmTrac2 can access the Texas Immunization Provider Summary (TIPS) Report.

Q: How can an organization request a TIPS Report?

A: The TIPS Report can be accessed in ImmTrac2 using the left-sided menu and selecting the "generate reports" option. A list of reports available appear, select the "Texas Immunization Provider Summary" link to open and view the report.

The TIPS Report provides an overview of all user activity, online activity, and data exchange activity from the previous month.

Q: How can we get copies of this presentation?

A: The Power Point presentation will be posted on our DSHS website under User Training – Recorded ImmTrac2 Webinars soon.

Q: Where can an organization access the bidirectional ROI?

A: The bidirectional Registration of Intent (ROI) is not currently available online. Please be sure to review the Bidirectional Readiness Checklist on our forms page prior to requesting the ROI. It is important to note that the ROI is only released to an organization once it's been determined that they have truly met all of the requirements listed in the Bidirectional Readiness Checklist. Organizations should email the registry at immtracmu@dshs.texas.gov for further information.

Q: Is there a deadline or requirement to migrate from unidirectional SFTP (for IHQ submitters) to bidirectional data exchange?

A: The registry notified all health plans who exchange data with the registry on Dec. 16, 2020, that IHQ files would no longer be processed come June 2021. The recommendation is for organizations to switch over to HL7 2.5.1 and a bidirectional interface to get the patient/member history they need.

Q: Are Health Plans required to submit immunization information?

A: Health plans who do not administer immunizations should not be reporting immunizations. The health plan should only be querying the system via their bidirectional interface.

Q: Is an EHR vendor required to connect to the Registry via bidirectional?

A: The registry works with non-EHR vendors, so long as they are able send HL7 2.5.1 version 1.5 messages and establish a bidirectional SOAP interface. Please ensure your systems have the necessary enhancements/software for bidirectional data exchange.

Q: How can an organization update their organization's point of contact (POC)?

A: If any required information (for example, organization name, address, city, or POC) has changed you must submit a site renewal. Please review our ImmTrac2 Site Renewal Guide on our forms and documents page.

Q: Can health plans send HL7 unidirectional batch files to request immunization records?

A: No, the query functionality is only available via bidirectional data exchange and not unidirectional data exchange.

Q: Is web services the only option of queries?

A: Yes, the registry does not support querying through any other method.

Q: Where can organizations obtain the WSDL needed to establish a Bidirectional interface?

A: The Texas Immunization Registry's WSDL is based on the CDC WSDL, no change. Please review the Informational Guide on Bidirectional Data Exchange (11-15957) on our DSHS website for the WSDL URL.

Q: When is the deadline to go live for BiDX?

A: Only organization who are participating in Promoting Interoperability (formerly known as Meaningful Use Stage 3) have a deadline. Please speak with your Promoting Interoperability coordinator to learn more about bidirectional data exchange deadlines that may apply to your organization.

Q: Who would be the person to provide the log-in information for our data exchange account?

A: Once your organization is approved to begin testing, the webservices credentials will be emailed to the organization's point of contact.

Q: Once testing is complete, will organizations still have access to the test environment for EHR upgrades and software changes?

A: Once testing is complete, the training environment is disabled. However, the registry can enable it, to allow your organization to perform any required testing.