This email is being sent to all ImmTrac2 users and organizations submitting patient and immunization (web) online data to the Texas Immunization Registry (ImmTrac2). Please forward this communication to your IT staff and Electronic Health Records vendor for their awareness.

Announcement

Texas Department of State Health Services (DSHS) IT will be performing scheduled system maintenance Friday, July 7, from 7 p.m. to 11 p.m. (CST).

Included in the Release

Bug/data fixes and enhancements.

Impacts

The scheduled maintenance may cause (web) online users to experience intermittent periods of downtime of up to 30 minutes.

Note: This maintenance will affect the production environment.

During an intermittent period of downtime:

- ImmTrac2 (web) online users will receive the following message when accessing the ImmTrac2 online application: "Service Unavailable. The server is temporarily unable to service your request due to maintenance downtime or capacity problems. Please try again later."

Solution

- The ImmTrac2 web application may or may not be available during this scheduled maintenance downtime. Please ensure that all users document any time-sensitive tasks manually for record keeping so when the system returns they can continue normal business.

Contact

For any questions related to this communication, please contact us via email at ImmTrac2@dshs.texas.gov