

### **Why are you receiving this email?**

On March 22, 2024, IAMOnline will replace the HHS Enterprise Portal. Users will use and log into IAMOnline at [iamonline.hhs.state.tx.us](https://iamonline.hhs.state.tx.us). The HHS Enterprise Portal will no longer be functional. This change affects ImmTrac2, VAOS, and Syntropi.

### **What is IAMOnline?**

IAMOnline is an Identity and Access Management portal which:

- Uses single sign-on, multi-factor authentication.
- Uses a centralized dashboard.
- Supports self-service capabilities which allows users to reset passwords through the 'forgot password' option.

### **How can I learn more about this IAMOnline?**

DSHS will host three webinars about IAMOnline. The webinars will cover the same information; users do not need to attend multiple sessions. To participate in a webinar, you must register by selecting one of the link below.

Date: March 13, 2024

Time: 10:00 a.m. – 11:00 a.m. (CST)

<https://attendee.gotowebinar.com/register/8886044505995837781>

Date: March 14, 2024

Time: 2:00 p.m. – 3:00 p.m. (CST)

<https://attendee.gotowebinar.com/register/7000942815290215775>

Date: March 19, 2024

Time: 12:00 p.m. - 1:00 p.m. (CST)

<https://attendee.gotowebinar.com/register/2687974314920312928>

After the webinars, a recording will be posted. The Texas Department of State Health Services will send out additional communication on how to access the recording.

### **Questions?**

For questions related to this communication, please contact ImmTrac2 Customer Service at [ImmTrac2@dshs.texas.gov](mailto:ImmTrac2@dshs.texas.gov) or call 800-348-9158, Option 2.