

Privacy statement related to EIOPA Q&A process on regulation

▶ Introduction

1. EIOPA, as a European Authority, is committed to protect individuals with regard to the processing of their personal data in accordance with Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC (further referred as “the Regulation”).

▶ Purpose of the processing of personal data

2. Under the Q&A process EIOPA addresses questions from stakeholders on regulation to promote the consistent understanding and the convergent application of the regulation within its scope of activity. Questions can be asked by all parties, including institutions, individuals, entities, federations, national authorities, etc.
The purpose of processing personal data pertains to the identification of the inquirer in order to respond to the question and to monitor the functioning of the process by having a general overview of the categories of stakeholders (insurance undertakings, members of NCAs or other (e.g. consultants, private individuals, etc.)).
In addition to that, limited personal data of EIOPA staff members involved in the Q&A process are also processed for administrative purposes.
3. The legal basis for this processing operation comprises of:
 - Article 16b of Regulation No 1094/2010 (EIOPA regulation).
4. In accordance with Article 5(1)(a) of the Regulation processing is lawful as it is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in EIOPA.
5. Personal data collected are processed according to the conditions set out in the above-mentioned Regulation.
6. Data will not be used for any purposes other than the performance of the activities specified above.

▶ **Controller of the personal data processing**

7. The controller responsible for processing your data is EIOPA's Executive Director.

8. Address and email address of the controller:

Westhafen Tower, Westhafenplatz 1
60327 Frankfurt am Main
Germany
fausto.parente@eiopa.europa.eu

▶ **Personal data collected**

9. The name, email address, employment details of the contact person/inquirer.

▶ **To whom are your data disclosed?**

10. To designated EIOPA staff responsible for administrating the process and for preparing and verifying the answer. Data is disclosed on a need to know basis.

11. Personal data are transmitted in accordance with the relevant provisions of Regulation.

▶ **How long are your data kept?**

12. The collected personal data will be kept for maximum 5 years.

13. Files will not be kept beyond the periods specified above unless the personal data is rendered anonymous.

▶ **Transfer of personal data to a third country or international organisation**

14. No personal data will be transferred to a third country or international organisation.

▶ **Profiling**

15. No profiling is performed in the context of this processing operation.

▶ **How can you have access to your data, verify their accuracy, rectify them or object to their processing?**

16. In general, you have the right to access their data, obtain from the controller a copy of your personal data in order to check the accuracy of the data held, and/or to obtain rectification or update of these data (facts) if necessary.
17. You may also ask for erasure of your data if the processing thereof is unlawful, or to have your data blocked for a period enabling the data controller to verify the accuracy, including the completeness, of the data.
18. You may object to or obtain the restriction of the processing of your personal data.
19. Where processing is based solely on your consent, you have the right to withdraw your consent to the processing of your personal data at any time.
20. For the protection of the data subjects' privacy and security, every reasonable step shall be taken to ensure that their identity is verified before granting access, or rectification, or deletion.
21. In case of rejecting of access to their personal data, data subjects can file a complaint with the EDPS.

▶ **Whom can you contact if you have questions or complaints with regard to data protection?**

- Should you wish to obtain access to or receive a copy of your personal data, their rectification, or deletion or to object, please contact the Data Protection Officer at EIOPA by email (DPO@eiopa.europa.eu) or by letter:

EIOPA Data Protection Officer (Confidential)
Westhafen Tower, Westhafenplatz 1
60327 Frankfurt am Main
Germany

22. All questions or complaints concerning the processing of your personal data can be addressed to EIOPA's Data Protection Officer (DPO@eiopa.europa.eu).
23. Alternatively, you can also have recourse at any time to the European Data Protection Supervisor (www.edps.europa.eu).