



## INSTRUCTIONS FOR SUBMITTING A GROUP LIFE CLAIM

### Instructions for Employer/Plan Sponsor:

*Please note, the terms member and employee can be used interchangeably on this form.*

1. Complete Sections 1-3 and sign (handwritten signature) and date the form in section 1.
2. If the employee had voluntary coverage for himself or his/her dependents, include the original enrollment form showing the initial election of the coverage.
3. Include with this claim submission a copy/screenshot/printout of the most recent beneficiary designation form on file for each applicable coverage.
  - a. If a beneficiary designation form was not completed with Guardian, we can accept one from a prior carrier.
  - b. If the beneficiary designation was done online, we can accept a printout or screenshot of your system.
4. If your plan is list-billed/home office-billed and the life benefit is based on the member's salary, please write the amount the member was earning as of your plan's last redetermination date\* prior to the date the employee last physically worked on the GG42 in box #20.
5. If your plan is self-administered and the life benefit is based on the member's salary, please write the amount the member was earning as of your plan's last redetermination date\* prior to the date the employee last physically worked on the GG42 in box #20.
  - a. We will need payroll records to confirm the life benefit which will be requested based on our review of the claim.
  - b. If your plan's life benefit is based on W-2 earnings, please submit the member's W-2 and earnings summary.

**IMPORTANT NOTE** — If the life insurance benefit amount is subject to a reduction due to the deceased's age, please enter the reduced life volume amount in box #21. Please refer to your group's plan certificate for information regarding reductions due to age.

\*The date when salary-based benefits are recalculated is called the redetermination date. For example, January 1 of each year is a common redetermination date. Please refer to your contract for your group plan's specific redetermination date. To ensure we have the most current information, it's a good practice to report salary changes for active members as they occur.

### Instructions for Claimant

1. Complete section 4 and sign (handwritten signature) and date the form. Submit the completed form along with a finalized death certificate.
2. If you are interested in the Direct Deposit (EFT) option, submit the completed form along with a voided check or recent Bank Statement (must include ABA Routing #) for the desired account. The account must be in the name of the claimant.

\*\*Please be advised that not all claims are eligible for the Direct Deposit (EFT) option. (eg. Payment to a minor beneficiary)\*\*

3. If you are interested in the Guardian Asset Account payment option, (not available for California residents or for groups that are situated in California), prior to submitting your claim form, please contact us at 1-800-525-4542 to request the Guardian Asset Account election package, which includes disclosure information mandated by state law.
4. If the loss occurred outside of the United States or its territories, we will require a Consular Report of Death of a U.S. Citizen Abroad. This report is issued by a U.S. embassy or consulate. Information on how to obtain this report can be found at <http://travel.state.gov/content/passports/english/abroad/events-and-records/death/CRDA.html>.
5. If you are claiming an Accidental Death benefit acceptable proof of loss is required and may include, but is not limited to, the following information:
  - a. Police or incident report;
  - b. Medical examiner's report with autopsy and toxicology;
  - c. Prescription pharmacy records;
  - d. Hospital records, including emergency room, admission and discharge summaries, toxicology and labs; and
  - e. Any additional information deemed necessary during the course of our investigation.

5. If the designated beneficiary is a minor, trust, or estate, or the primary beneficiary is deceased, additional documentation is required. Please see below and contact our Group Life Claims department at 1-800-525-4542 with any questions.

**If the beneficiary is the estate of the insured:** Section 4 must be signed by an executor or administrator of the estate. List the name of the estate in box #46 and the estate's tax ID # in box #47. If a tax ID is not assigned to the estate, you can obtain one at <https://sa.www4.irs.gov/modiein/individual/index.jsp>. We also require the estate documentation showing the appointment of the executor/administrator.

**If the beneficiary is a minor:** Section 4 must include the minor's name in box #46, the minor's social security number in box #47, and the minor's date of birth in box #48. Section 4 must be signed by the legal guardian of the minor. In most cases, documentation certifying guardianship of the minor's property and estate will be required.

**If the beneficiary is a trust:** Section 4 must be signed by the named trustee. List the names of the trust in box #46 and the trust's tax ID number in box #47. If a tax ID is not assigned to the trust you can obtain one at <https://sa.www4.irs.gov/modiein/individual/index.jsp>. A copy of the trust agreement pages including the name and effective date of the trust, named trustees/successors, and trustee's signature and date pages are also required.

**If the primary beneficiary is deceased:** A copy of the primary beneficiary's death certificate is required. Section 4 should then be completed by the contingent beneficiary.

**If there is no named beneficiary or the named beneficiary is deceased and there is no contingent beneficiary:** Please call our Group Life Claims department at 800-525-4542 for instruction.

**IMPORTANT NOTE:** Some policies include a reduction in the life insurance benefit amount when the insured reaches a specific age. Please refer to the group's plan certificate for specific details.

#### **What to Expect**

The initial review of a claim is typically completed within an average of 15 calendar days of receipt. If additional information is required, we will contact you to provide the status of the claim.

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Documents can be returned electronically at <a href="http://www.guardianlife.com/forms">www.guardianlife.com/forms</a> . Select the "Benefits through an employer" option. Select "Life Insurance" plan type and click "Send a Document" channel link to send your private information.	You can also submit via mail or fax: <b>Mailing address:</b> Group Life Claims PO Box 14334 Lexington, KY 40512 <b>Fax: 610-807-8266</b> <b>Customer Service: 1-800-525-4542</b>
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**Section 1: Employer/Plan Sponsor Information (This section should be completed by the Employer/Plan Sponsor.) Please use black ink.**

1. Planholder/Employer Name	2. Plan Number	3. Phone Number
4. Planholder Address	City	State
	Zip	5. Claim Branch (if applicable)
6. Contact Person	7. Telephone Number	8. Email Address
9. Was the member's death the result of a workplace assault? <input type="checkbox"/> Yes <input type="checkbox"/> No Did the death occur while the member was travelling on company business at the time of the incident? <input type="checkbox"/> Yes <input type="checkbox"/> No		
10. I certify that the information provided on this page is true and complete.		
Authorized Signature	Title	Date

**Section 2: Employee/Member Information (This section should be completed by the Employer/Plan Sponsor for all Employee/Member/Dependent claims.) Please use black ink.**

11. Name of Member	12. Date of Birth	13. Member ID	14. Social Security #
15. Address	City	State	Zip
			16. Date of Death
17. If the member does not work at the home office location, please choose the appropriate reason below <input type="checkbox"/> Affiliate Location (Please provide name and address) <input type="checkbox"/> Travels for Work <input type="checkbox"/> Works From Home <input type="checkbox"/> N/A (Association/Union Plan) <input type="checkbox"/> Other _____		18. Marital status at time of death: <input type="checkbox"/> Married <input type="checkbox"/> Never Married <input type="checkbox"/> Divorced <input type="checkbox"/> Married but separated <input type="checkbox"/> Widowed <input type="checkbox"/> Unknown	
19. Job Title	20. For salary-based benefits, annual salary as of your plan's last redetermination date prior to the date the employee last physically worked and effective date of that salary Salary \$ _____ Effective Date ____/____/____		
21. Amount of insurance per your records (including applicable age reductions)	<b>Life:</b> Employee's Basic Life: _____ Employee's Voluntary Life: _____	<b>Accidental Death (ADD):</b> Employee's Basic ADD: _____ Employee's Voluntary ADD: _____	
22. Insurance Class	23. Date of Employment/Membership	24. Effective Date of Insurance	
25. Actual Last Day Worked Full Time	26. Hours Worked Per Week	27. Normal Work Schedule <input type="checkbox"/> Mon <input type="checkbox"/> Tues <input type="checkbox"/> Wed <input type="checkbox"/> Thurs <input type="checkbox"/> Fri <input type="checkbox"/> Sat <input type="checkbox"/> Sun	
28. Date Employment/Membership Terminated:		29. Member's Group Life Premiums Paid Through:	
30. If the employee/member was not actively at work immediately prior to his/her death, please indicate the reason: <input type="checkbox"/> Disability <input type="checkbox"/> FMLA <input type="checkbox"/> Terminated <input type="checkbox"/> Resigned <input type="checkbox"/> Layoff <input type="checkbox"/> Retired (not due to disability) <input type="checkbox"/> Retired due to disability <input type="checkbox"/> Sick <input type="checkbox"/> Leave of Absence (indicate type) _____ <input type="checkbox"/> Other _____			
31. Does your office have any record of a beneficiary designation form on file for this Employee/Member? <input type="checkbox"/> Yes <input type="checkbox"/> No <b>If yes, please provide a copy/screenshot/printout of the most recent beneficiary designation form on file.</b>			

**Section 3: Dependent Information (This section should be completed by the Employer/Plan Sponsor if the claim is for a dependent in addition to Section 2.) Please use black ink.**

32. Was the Employee actively at work full-time until the date of the dependent's death? <input type="checkbox"/> Yes <input type="checkbox"/> No <i>If no, please provide an explanation:</i> _____				
33. Name of Dependent/Relationship to Member	34. Date of Birth	35. Date of Death	36. Social Security Number	37. Effective Date of Insurance
38. Address	City	State	Zip	
39. Amount of insurance per your records (including any applicable age reductions)	<b>Life:</b> Dependent's Basic Life: _____ Dependent's Voluntary Life: _____	<b>Accidental Death (AD&amp;D):</b> Dependent's Basic ADD: _____ Dependent's Vol ADD: _____		

**Section 4: Decedent/Claimant Information** (This section should be completed by the claimant.) **Please use black ink.**

If beneficiary/claimant is a minor, enter the minor's information in boxes #46-49. The legal guardian should enter their information in boxes #51-54 and sign the bottom of the form. Boxes #56-57 should also be completed.

If the beneficiary is an Estate or Trust enter the Estate / Trust information in boxes #46 and #47.

40. Name of Deceased	41. Plan Number	42. Deceased's Social Security Number
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43. Deceased's Date of Birth	44. Date of Death	45. Cause of Death
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46. Name of Claimant (refer to above instructions for a Minor / Estate / Trust)	47. Social Security Number / Tax ID #	48. Date of Birth
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49. Relationship to Deceased	50. If Deceased is your spouse, date of marriage ____/____/____	51. Telephone Number Home: _____ Cell: _____
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52. Mailing Address	Apt #	City	State	Zip
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53. Email Address	54. Please Indicate Acceptable Methods of Contact <input type="checkbox"/> Cell <input type="checkbox"/> Home <input type="checkbox"/> Email
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55. Have you assigned any portion of this benefit to a funeral home, mortuary, crematorium, etc. to cover final expenses? **If so, please attach the notarized assignment(s) for final expenses.**     Yes     No

**Numbers 56-57 only need to be completed if the beneficiary is a minor.**

56. Name of Guardian of Minor Beneficiary	57. Has guardianship of the minor's estate been established? <b>If yes, please attach court order.</b> <input type="checkbox"/> Yes <input type="checkbox"/> No
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**Method of Payment**

You may select from two options: 1) Lump sum payment via a single check or Lump sum payment via Direct Deposit (EFT) or 2) Guardian Asset Account. Note: If you do not elect an option, the proceeds will be paid in a single lump sum check. **PLEASE SELECT FROM THE PAYMENT OPTIONS BELOW (CHECK, DIRECT DEPOSIT or GUARDIAN ASSET ACCOUNT).**

1.  Lump sum payment via a single check **OR**  Lump sum payment via a direct deposit (EFT) into the claimant's checking or savings account\*. A voided check or recent bank statement (must include ABA Routing #) must be provided and the account must be in the name of the claimant. Please be advised that not all claims are eligible for the Direct Deposit (EFT) option. (eg. Payment to a minor beneficiary)  
**\*Please refer to the enclosed ACH Addendum for requirements**
2.  Guardian Asset Account. (not available for California residents or for groups that are situated in California): This option is only available if the proceeds exceed \$10,000.00. This is an interest-bearing draft account administered by the Bank of New York Mellon. Additional information is required in order to elect this option. If you are interested in the Guardian Asset Account payment option, prior to submitting your claim form, please contact us at 1-800-525-4542 to request the Guardian Asset Account election package, which includes disclosure information mandated by state law for your review prior to electing this payment option.

By signing below, I acknowledge:

1. All information I have given is true and complete to the best of my knowledge and belief and I have read the applicable Fraud Warning(s) provided in this form.

Under penalty of perjury, I certify:

1. That the number shown on this form is my correct taxpayer identification number; and 2. That I am not subject to IRS required backup withholding as a result of failure to report all interest or dividend income; and 3. I am a U.S. citizen, or a U.S. resident for tax purposes.

*(Please note: You must cross out item 2 above if the IRS has notified you that you are currently subject to backup withholding because you failed to report all interest and dividend income on your tax return.)*

I make claim to The Guardian Life Insurance Company of America. I agree that the written statements and affidavits of all the physicians who attended or treated the deceased and all other papers called for by Guardian are part of this Group Life Claim Form I agree that furnishing this form or any supplement to Guardian is not an admission by it that there was any insurance in force on the life of the person in question nor a waiver of any of its rights or defenses. I waive all provisions of law expressly forbidding any consumer reporting agency, the Medical Information Bureau, insurance or reinsurance company, or employer to release any and all medical and non-medical information about the deceased in its possession to The Guardian Life Insurance Company of America or its legal representatives. Medical information means all information in the possession of or derived from providers of health care, pharmacies or pharmacy benefit managers regarding the deceased's medical history, mental or physical condition, or treatment. I understand that Guardian will use the information obtained by this authorization to determine eligibility for insurance or eligibility for benefits under an existing plan.

Guardian will not release any information obtained to any person or organization except to reinsurance companies, the Medical Information Bureau, or other persons or organizations performing business or legal services in connection with my application, claim, or as may be lawfully required or permitted, or as I may further authorize. I have the right to cancel this authorization in writing at any time. I understand that any information disclosed pursuant to this Authorization may be subject to re-disclosure by the recipient and may no longer be protected by federal regulation governing privacy. I know that I may request and receive a copy of this authorization. I agree that a photocopy of the authorization shall be as valid as the original. I agree that this authorization is valid up to 24 months (12 months in Kansas).

Your failure to execute this authorization may result in Guardian Life Insurance Company being unable to collect information relating to your claim and result in denial of your claim for life insurance.

**"Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime. In New York the person shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation."**

**BEFORE SIGNING THIS CLAIM FORM, PLEASE READ THE WARNING FOR THE STATE WHERE YOU RESIDE AND FOR THE STATE WHERE THE INSURANCE POLICY UNDER WHICH YOU ARE CLAIMING A BENEFIT WAS ISSUED.**

The IRS does not require consent to any provision of this document other than the certification to avoid backup withholding. "Please Note: Your Social Security number is required for IRS tax reporting purposes. Your Social Security number will not be used or disclosed to anyone for any other purpose and will not be retained in any record other than that pertaining to the claim."

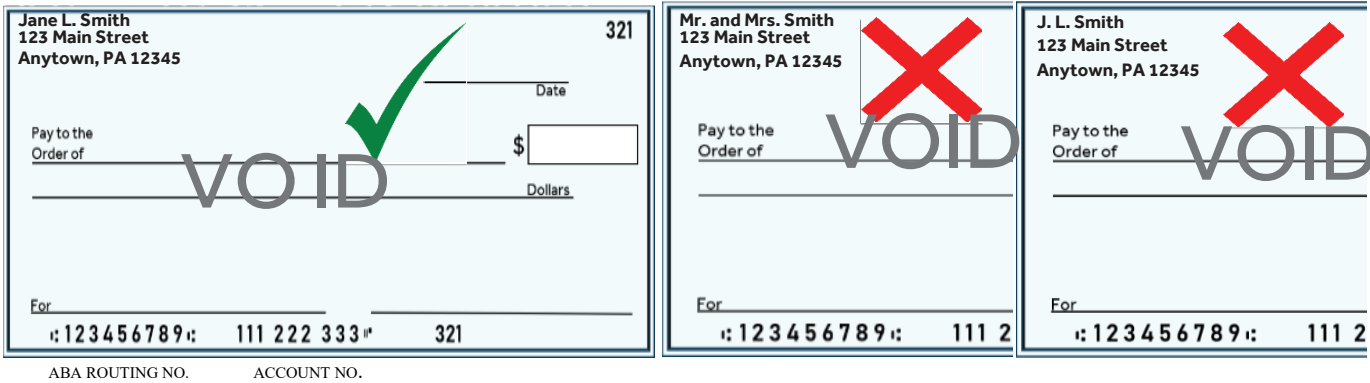
Signature: \_\_\_\_\_ Date: \_\_\_\_\_

# Automated Clearing House (ACH) Deposit Authorization

Group Life Claims  
 Post Office Box 14334, Lexington KY 40512  
**Customer Service:** 1-800-525-4542  
**Fax:** 610-807-8266

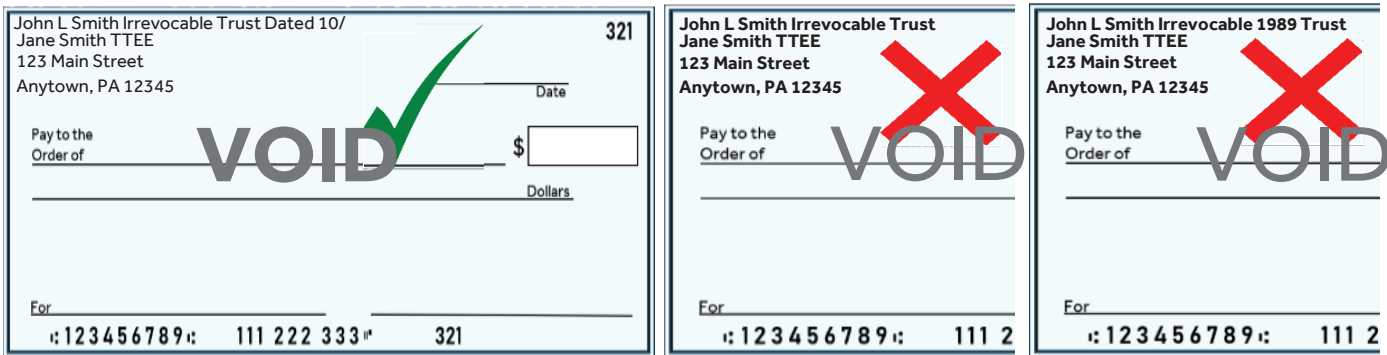
**To ensure prompt processing of your claim, please adhere to the following guidelines.**

- If the beneficiary designated in our records is an individual, for example: "Jane L. Smith"
  - The full name of the individual as designated in our records, must appear on the check or bank statement.



\*\*\*\*\*If the full name of the individual, as indicated in our records, does not appear on the check, you must provide a letter from your bank indicating that the account holder is the individual, as designated in our records.\*\*\*\*\*

- If the beneficiary designated in our records is a **Trust**, for example: "John L, Smith Irrevocable Trust Dated 10/1/1989"
  - The full name and date (month, day and year) of the Trust, as designated in our records, must appear on the check or bank statement.



\*\*\*\*\*If the full name and date (month, day and year) of the Trust, as designated in our records, does not appear on the check, you must provide a letter from your bank indicating that the account holder is the Trust, as designated in our records.\*\*\*\*\*

## Fraud Warning Statements

**The laws of several states require the following statements to appear on the claim form:**

**Alabama:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution, fines, or confinement in prison, or any combination thereof.

**Alaska:** A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

**Arkansas, West Virginia:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Arizona:** For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

**California:** For your protection California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make a claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

**Connecticut, Iowa, Nebraska and Oregon:** Any person who knowingly, and with intent to defraud any insurance company or other person, files an application of insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto, may be guilty of a fraudulent insurance act, which may be a crime, and may also be subject to civil penalties.

**Delaware, Indiana and Oklahoma:** WARNING: Any person who knowingly, and with the intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**District of Columbia:** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits, if false information materially related to a claim was provided by the applicant.

**Florida:** Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Idaho:** Any person who knowingly, and with intent to defraud or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is guilty of a felony.

**Kansas:** Any person who knowingly, and with intent to defraud any insurance company or other person, files an application of insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto, may be guilty of insurance fraud as determined by a court of law.

**Kentucky:** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Louisiana and Texas:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit is guilty of a crime and may be subject to fines and confinements in state prison.

**New Mexico:** Any person who knowingly presents a false or fraudulent claim for payment or a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties or denial of insurance benefits.

**Maine, Tennessee and Washington:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefit.

**Maryland:** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Minnesota:** A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**New Hampshire:** Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in N.H. Rev. Stat. Ann. § 638:20.

**New Jersey:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**New York:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**Ohio:** Any person who with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application, or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**Pennsylvania:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Rhode Island:** Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Vermont:** It is a crime for any person knowingly to provide material false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company, for any person knowingly to provide material false, incomplete, or misleading information concerning the sale of insurance or the status of an insurer, or for any person to misappropriate the funds of an insured or an applicant for insurance. Penalties include imprisonment, fines, and denial of insurance benefits.

**Virginia:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.



**Guaranty Association Coverage Disclosure**

**Alaska, California, Colorado, Connecticut, Illinois, Iowa, Maine, New Hampshire, New Jersey, Ohio, Virginia, West Virginia: These proceeds may be guaranteed by the State Guaranty Associations. State Guaranty Association coverage limits vary by state. Please contact the National Organization of Life and Healthy Guaranty Associations ([www.nolhga.com](http://www.nolhga.com)); Telephone: (703)481-5206 for more information about the coverage or limitations of your account.**