

The Internet Corporation for Assigned Names and Numbers

8 May 2015

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

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RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Mai,

Please be advised that as of 8 May 2015, Guangdong JinWanBang Technology Investment Co., Ltd. ("GZIDC") is in breach of its Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 15 December 2013 ("RAA"). These breaches result from:

- 1. GZIDC's failure to timely respond to ICANN's Contractual Compliance Audit Program ("Audit") notices, specifically:
 - a. Failure to provide documents and information, as required by Section 3.15 of the RAA; and
 - b. Failure to maintain and make available to ICANN registration data and records available upon request by ICANN, as required by Sections 3.4.2 and 3.4.3 of the RAA.

Please refer to the attachment for details regarding these breaches.



In addition, GZIDC has been deemed noncompliant in the following areas:

- 1. GZIDC's failure to clearly display a link to ICANN's Registrant Educational Information webpage, as required by Section 3.16 of the RAA;
- 2. GZIDC's failure to provide an interactive webpage providing free public query-based access to up-to-date data concerning all active registered names sponsored by GZIDC for each top-level domain ("TLD") in which it is accredited, as required by Section 3.3.1 of the RAA;
- 3. GZIDC's failure to publish on its website a description of GZIDC's procedures for the receipt, handling and tracking of abuse reports, as required by Section 3.18.3 of the RAA;
- GZIDC's failure to publish on its website(s) and/or provide a link on its website to the Registrants' Benefits and Responsibilities Specification, as required by Section 3.7.10 of the RAA; and
- 5. GZIDC's failure to clearly display on GZIDC's website, and include a link in its registration agreement, to its renewal fees and post-expiration renewal fees (if different), as required by Section 4.1 of the Expired Registration Recovery Policy ("ERRP").

ICANN requests that GZIDC cure all outstanding breaches by 29 May 2015, 21 calendar days from the date of this letter, by taking the following actions:

- 1. Complete the Audit Remediation Phase, by:
 - a. Emailing the outstanding documentation identified in the audit report to complianceaudit@icann.org; or
 - Emailing <u>complianceaudit@icann.org</u> to receive your registrar's login credentials for the ICANN Compliance Site ("Site") and uploading the outstanding documents identified in the audit report to the Site;
- 2. Clearly display a link to ICANN's Registrant Educational Information webpage on GZIDC's website;
- Provide an interactive webpage Whois service providing free public query-based access to upto-date data concerning all active registered names sponsored by GZIDC for each TLD in which it is accredited;



- 4. Publish a description of GZIDC's procedures for the receipt, handling and tracking of abuse reports on GZIDC's website;
- 5. Publish on GZIDC's website(s) and/or provide a link on its website to the Registrants' Benefits and Responsibilities Specification;
- 6. Clearly display a link to renewal fees and post-expiration renewal fees (if different) on GZIDC's website and provide a link to the renewal fees and post-expiration renewal fees (if different) in GZIDC's registration agreement.

If GZIDC fails to timely cure the breaches and provide the information requested by 29 May 2015, ICANN may commence the termination process.

If you have questions or require assistance, please contact Owen Smigelski at owen.smigelski@icann.org.

Sincerely,

Maguy Serad Vice President

Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



ATTACHMENT

Failure to provide documents and information for audit

Section 3.15 of the RAA requires GZIDC, as part of any reasonable contractual compliance audit, to timely provide the documents and information known by GZIDC necessary to demonstrate compliance with the terms of the RAA.

As detailed in the chronology below, ICANN sent GZIDC multiple notices regarding the requirements of ICANN's Audit Program. GZIDC's failure to respond and provide the requested documents and information in response to the audit is a breach of Section 3.15 of the RAA.

<u>Failure to retain registered name holder and registration data and failure to make such data available</u> for inspection and copying

Sections 3.4.2 and 3.4.3 of the RAA requires registrars to maintain registered name holder ("RNH") and registration data, and to make those records available to ICANN upon reasonable notice. GZIDC's failure to provide the requested registration records and data related to the audit notices detailed in the chronology below is a breach of Sections 3.4.2 and 3.4.3 of the RAA.

Failure to display a link to ICANN's Registrant Education Information Webpage

Section 3.16 of the RAA requires registrars to clearly display a link on its website to ICANN's Registrant Educational Information webpage. GZIDC's failure to provide a link to ICANN's Registrant Educational Information webpage on its website is a breach of Section 3.16 of the RAA.

Failure to provide an interactive webpage Whois service

Section 3.3.1 of the RAA requires registrars to provide an interactive webpage and a port 43 Whois service providing free public query-based access to up-to-date data concerning all active registered names sponsored by the registrar. GZIDC's failure to provide an interactive webpage Whois service is a breach of Section 3.3.1 of the RAA.

Failure to publish a description of procedures for receipt, handling and tracking of abuse reports

Section 3.18.3 of the RAA requires registrars to publish on their websites a description of their procedures for the receipt, handling and tracking of abuse reports. GZIDC's failure to publish a description of its procedures for the receipt, handling and tracking of abuse reports on its website is a breach of Section 3.18.3 of the RAA.



Failure to publish on its website(s) and/or provide a link to the Registrants' Benefits and Responsibilities Specification

Section 3.7.10 of the RAA requires registrars to publish on its website(s) and/or provide a link on its website to the Registrants' Benefits and Responsibilities Specification attached to the RAA. GZIDC's failure to publish on its website or provide a link on its website to the Registrants' Benefits and Responsibilities Specification is a breach of Section 3.7.10 of the RAA.

<u>Failure to clearly display a link to renewal fees and post-expiration renewal fees (if different) on</u> registrar's website

Section 4.1 of the ERRP requires registrars to make their renewal fees, post-expiration renewal fees (if different) and redemption/restore fees reasonably available to RNHs and prospective RNHs at the time of registration of a gTLD name. At a minimum, these fees must be clearly displayed on the registrar's website and a link to these fees must be included in the registrar's registration agreements. GZIDC's failure to provide a link or clearly display its renewal fees and post-expiration renewal fees (if different) is a breach of Section 4.1 of the ERRP.

Failure to pay accreditation fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. GZIDC owes ICANN \$8,523.05 in past due accreditation fees, in breach of Section 3.9 of the RAA.

Chronology:

Date of Notice	Deadline for Response	Details
9-Mar-2015	30-Mar-2015	ICANN sent 1st compliance notice via email to maich@gzidc.com. No response received from Registrar.
31-Mar-2015	6-Apr-2015	ICANN sent 2nd compliance notice via email to maich@gzidc.com. No response received from Registrar.
1-Apr-2015	N/A	ICANN called Primary Contact at +86 20 6684 9066. ICANN provided Registrar with complaint details.
7-Apr-2015	13-Apr-2015	ICANN sent 3rd compliance notice via email to maich@gzidc.com.



Date of Notice	Deadline for Response	Details
8-Apr-2015	N/A	Email from Registrar (maich@gzidc.com) insufficient to
		demonstrate compliance.
9-Apr-2015	N/A	ICANN sent follow up compliance notice via email to
		maich@gzidc.com and chenlq@gzidc.com.
10-Apr-2015	N/A	Email from Registrar (chenlq@gzidc.com) insufficient to
		demonstrate compliance.
10-Apr-2015	N/A	ICANN sent follow up compliance notice via email to
		chenlq@gzidc.com.
10-Apr-2015	N/A	Email from Registrar (chenlq@gzidc.com) insufficient to
το-Αρι-2013		demonstrate compliance.
13-Apr-2015	N/A	ICANN sent follow up compliance notice via email to
13 Αρι-2013		maich@gzidc.com and chenlq@gzidc.com.
13-Apr-2015	N/A	Email from Registrar (chenlq@gzidc.com) insufficient to
13-Whi-5013		demonstrate compliance.
17-Apr-2015	N/A	Email from Registrar (chenlq@gzidc.com) insufficient to
17 7(01 2013		demonstrate compliance.
17-Apr-2015	N/A	ICANN sent follow up compliance notice via email to
17 7(01 2013		chenlq@gzidc.com.
19-Apr-2015	N/A	Email from Registrar (<u>chenlq@gzidc.com</u>) insufficient to
13 / (р. 2013		demonstrate compliance.
21-Apr-2015	8-May-2015	ICANN sent follow up compliance notice via email to
21 Apr 2013		chenlq@gzidc.com.
21-Apr-2015	N/A	Email from Registrar (<u>chenlq@gzidc.com</u>) insufficient to
		demonstrate compliance.
22-Apr-2015	N/A	ICANN sent follow up compliance notice via email to
		chenlq@gzidc.com.
26-Apr-2015	N/A N/A	Email from Registrar (chenlq@gzidc.com) insufficient to
·		demonstrate compliance.
3-May-2015		Email from Registrar (chenlq@gzidc.com) insufficient to
		demonstrate compliance.
7-May-2015	N/A	ICANN conducted compliance check to determine other
		areas of noncompliance.
8-May-2015	N/A	To date, Registrar has not responded to ICANN with the
		requested information and documentation and has not
		logged into the ICANN Compliance Site for remediation.