



The Internet Corporation for Assigned Names and Numbers

1 July 2014

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Jessica Yu  
Verelink, Inc. (IANA # 1409)  
391 Sutter St. Suite 204  
San Francisco CA 94108  
United States

Email: [domain---relations@verelink.com](mailto:domain---relations@verelink.com)

Fax: +1 415 276 8938

**RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT**

Dear Ms. Yu,

Please be advised that as of 1 July 2014, Verelink, Inc. ("Verelink") is in breach of its Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 31 March 2013 ("RAA"). This breach result from:

- Verelink's failure to pay past due accreditation fees, pursuant to Section 3.9 of the RAA.

Please refer to the attachment for details regarding these breaches.

ICANN requests that Verelink cure the breaches by 23 July 2014, 15 working days from the date of this letter, by taking the following actions:

- Pay all past due accreditation fees of \$1,727.04.

If Verelink fails to timely cure the breaches by 23 July 2014, ICANN may commence the RAA termination process.

Los Angeles  
Offices:

12025 Waterfront Drive, Suite 300  
Beijing • Brussels •

Los Angeles, CA 90094 USA  
Istanbul • Montevideo

T +1 310 301 5800  
• Singapore

F +1 310 823-8649  
• Washington

<http://icann.org>



Jessica Yu  
Verelink, Inc.

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If you have questions or require assistance, please contact Owen Smigelski at [owen.smigelski@icann.org](mailto:owen.smigelski@icann.org).

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad", is written in a cursive style.

Maguy Serad  
Vice President  
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



## ATTACHMENT

### Failure to Pay Accreditation Fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. Verelink owes ICANN \$1,727.04 in past due accreditation fees, in breach of Section 3.9 of the RAA.

### Chronology:

Date of Notice	Deadline for Response	Details
4---Mar---2014 25---Mar---2014 9---Apr---2014	Within 30 days	ICANN sent detailed customer statements to Verelink, Inc., regarding past due accreditation fees.
19---Apr---2014	25---Apr---2014	ICANN sent 1st compliance notice via email to <a href="mailto:billing@verelink.com">billing@verelink.com</a> and <a href="mailto:domain---relations@verelink.com">domain---relations@verelink.com</a> . No response received from Registrar.
7---May---2014	14---May---2014	ICANN sent 2nd compliance notice via email to <a href="mailto:billing@verelink.com">billing@verelink.com</a> and <a href="mailto:domain---relations@verelink.com">domain---relations@verelink.com</a> . No response received from Registrar.
23---May---2014	N/A	ICANN called Primary Contact at +1 415 399 9511 and (MOBILE REDACTED). Left voice mail messages. No response received from Registrar.
24---May---2014	2---Jun---2014	ICANN sent 3rd compliance notice via email to <a href="mailto:billing@verelink.com">billing@verelink.com</a> and <a href="mailto:domain---relations@verelink.com">domain---relations@verelink.com</a> . No response received from Registrar.
24---May---2014	N/A	The 3rd compliance notice was faxed to +1 415 276 8938. Fax successful.



Date of Notice	Deadline for Response	Details
10---Jun---2014	N/A	ICANN called Primary Contact at (MOBILE REDACTED). Left a voice mail message. ICANN then called +1 415 399 9511. The phone number was disconnected.
11---Jun---2014	N/A	Primary Contact tried calling ICANN staff telephone several times.
12---Jun---2014	N/A	ICANN called Primary Contact at (MOBILE REDACTED) who referred ICANN to another representative at +1 415---802---9424.
12---Jun---2014	N/A	ICANN called representative at +1 415---802---9424 regarding payment of past due fees. Representative indicated that the billing department would be contacted and a reply to ICANN would be sent by 13 June 2014.
12---Jun---2014	13---Jun---2014	ICANN sent a follow---up notice to <a href="mailto:billing@verelink.com">billing@verelink.com</a> , which included payment instructions. ICANN advised Registrar that payment of past due fees must be received by 13 June 2014 to prevent a notice of breach being issued.
13---Jun---2014	N/A	Email from Registrar ( <a href="mailto:yoona@verelink.com">yoona@verelink.com</a> ) requesting an extension until 18 July 2014.
16---Jun---2014	N/A	ICANN sent a follow---up notice to <a href="mailto:yoona@verelink.com">yoona@verelink.com</a> , confirming receipt of request and indicating that ICANN will respond soon.
17---June---2014	N/A	ICANN sent a follow---up notice to <a href="mailto:yoona@verelink.com">yoona@verelink.com</a> and <a href="mailto:billing@verelink.com">billing@verelink.com</a> denying the payment extension.
1---Jul---2014	N/A	No response from Registrar and past due fees remain unpaid.