

## **Broadcast Message: SEVIS NOTICE – SEVIS Release 6.57 Production Implementation**

**To:** All SEVIS Users

**Date:** March 25, 2021

**Number:** 2103-01

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### **General Information**

The Student and Exchange Visitor Program (SEVP) will upgrade the Student and Exchange Visitor Information System (SEVIS) to Release 6.57. Attached is the SEVIS Release 6.57 Final System Changes document, which outlines the system changes that this release will implement. This upgrade requires an outage of the Production and Alpha test environments. See below for outage details:

- The SEVIS Production and Alpha test environments will **NOT** be available from **Friday, March 26, 2021 at 8:00 p.m. ET to Saturday, March 27, 2021, 12:00 a.m. ET.**
- SEVP Portal Production will **NOT** be available from **Friday, March 26, 2021 at 8:00 p.m. ET to Saturday, March 27, 2021, 12:00 a.m. ET.**

During the outage, users will not have access to the Production environment. SEVP will not send a follow-up email regarding system availability. Continue to monitor SEVP broadcast messages and the SEVIS message board for additional information regarding this outage.

If you have questions regarding any of the changes described in the attached notice, please contact the SEVP Response Center at 703-603-3400 or 800-892-4829, Monday through Friday, from 8 a.m. to 6 p.m. ET, except federal holidays.

### **FOR BATCH USERS ONLY:**

SEVIS batch file processing will be unavailable until the scheduled upgrade is complete. Please refrain from uploading files in the Production environment during the outage. Files uploaded during the outage will generate an error and users will have to reupload those files once the Production environment is available.

### **Comments**

To comment on this Broadcast Message, please email [SEVP@ice.dhs.gov](mailto:SEVP@ice.dhs.gov) with “Broadcast Message 2103-01 Comment” entered in the subject line.

### **Disclaimer**

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