

Broadcast Message: SEVIS Notice -- Scheduled SEVP Portal Maintenance and Outage

To: DSOs and PDSOs at SEVP-certified schools

Date: Aug. 10, 2022

Number: 2208-01

General Information

This message is to inform you that the Student and Exchange Visitor Program (SEVP) Portal will undergo routine maintenance and will be down and unavailable for users at the times specified below.

SEVP Portal maintenance and outage details:

- The SEVP Portal will **NOT** be available on **Thursday, Aug. 11, 2022, from 9:00 p.m. to 11:00 p.m. ET.**

During the outage, users will not have access to the SEVP Portal. Any changes to Student and Exchange Visitor Information System (SEVIS) student records will upload to the SEVP Portal once it is back online. SEVP will not send a follow-up email regarding system availability.

NOTE: When students log in to the SEVP Portal for the first time after the system update, they will need to change their password.

If you have questions, please contact the SEVP Response Center via email at SEVP@ice.dhs.gov or via phone at 703-603-3400 or 800-892-4829, Monday through Friday, from 8 a.m. to 6 p.m. ET, except federal holidays.

Comments

To comment on this broadcast message, please email SEVP@ice.dhs.gov with “Broadcast Message 2208 – 01 Comment” entered in the subject line.

Disclaimer

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