

Broadcast Message: SEVP Response Center Closure on Friday, Oct. 7, 2022 (1-6 p.m. EDT)

To: All SEVIS Users

Date: Sept. 30, 2022

Number: 2209-04

General Information

Please be aware that the Student and Exchange Visitor Program (SEVP) Response Center (SRC) will be temporarily closed on Friday, Oct. 7, 2022, from 1 to 6 p.m. EDT for routine system maintenance. During this time, stakeholders will be unable to contact the SRC via phone for general inquiries or issues.

During this time, stakeholders who need assistance with emergency situations, such as a student port of entry issue or emergency correction to ensure a student maintains status, can email SEVP@ice.dhs.gov with “Urgent Situation” in the subject line.

If you need assistance during this temporary closure, please refer to SEVP’s websites at [Study in the States](#) and [ICE.gov/SEVP](https://ice.dhs.gov/SEVP). Designated school officials may also contact their SEVP field representative with questions.

The SRC will resume its standard operating hours beginning Tuesday, Oct. 11, 2022, at 8 a.m. EDT. We apologize for any inconvenience.

Disclaimer

The Broadcast Message is not a substitute for applicable legal requirements, nor is it itself a rule or a final action by SEVP. It is not intended to, does not, and may not be relied upon to create any right or benefit, substantive or procedural, enforceable at law by any party in any administrative, civil, or criminal matter.

