

Ice Cream & Frozen Novelty Trends Survey

June 2022



Background & Methodology

Objective

Survey ice cream processors and retailers (scoop shops) and consumers to provide a national read on popular ice cream flavors and industry trends

Target Audience

- Members of IDFA and the North American Ice Cream Association
- US consumers who consumed ice cream in the last month

Methodology

Email invitations and links sent by IDFA and NAICA to appropriate members to complete an online survey. RAI surveyed ice cream consumers online via panel sample on nationwide basis.

10-minute surveys completed in May-June 2022







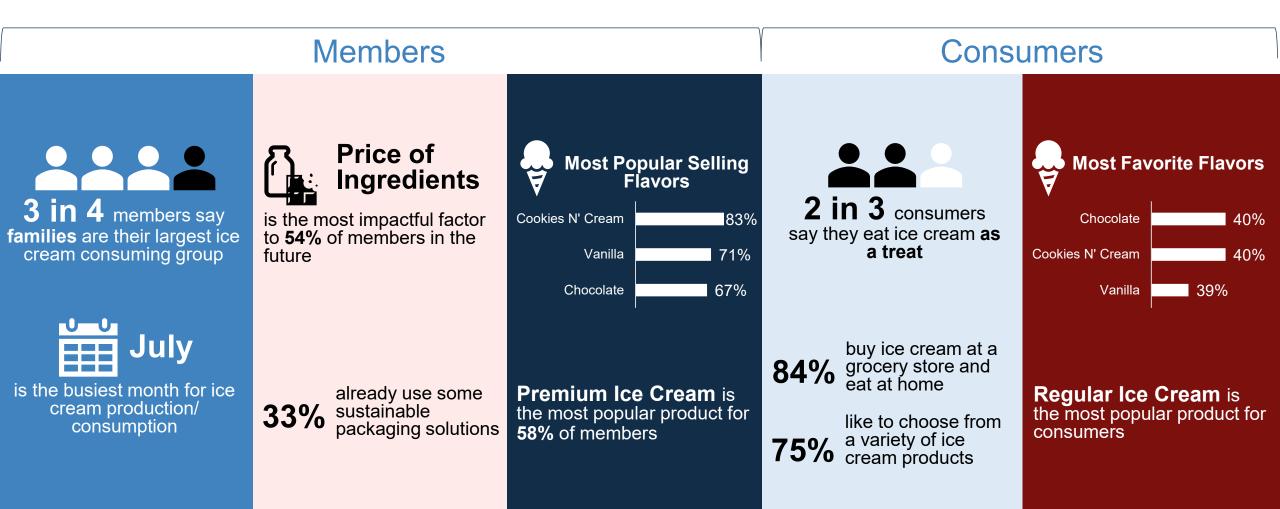




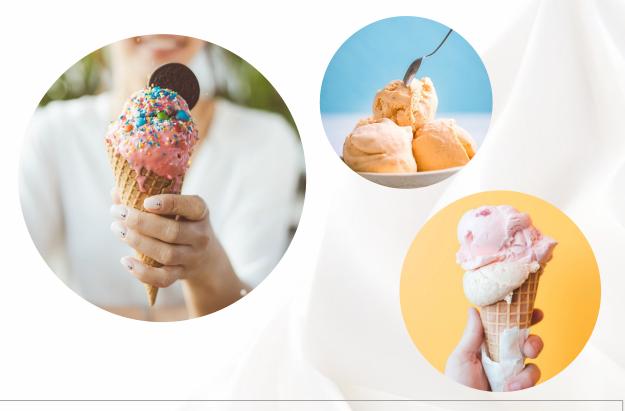
Summary and Infographics



The Big Things



The Big Things: Members



Production, Distribution Trends



Families are the primary customer group



Most members market products at local level

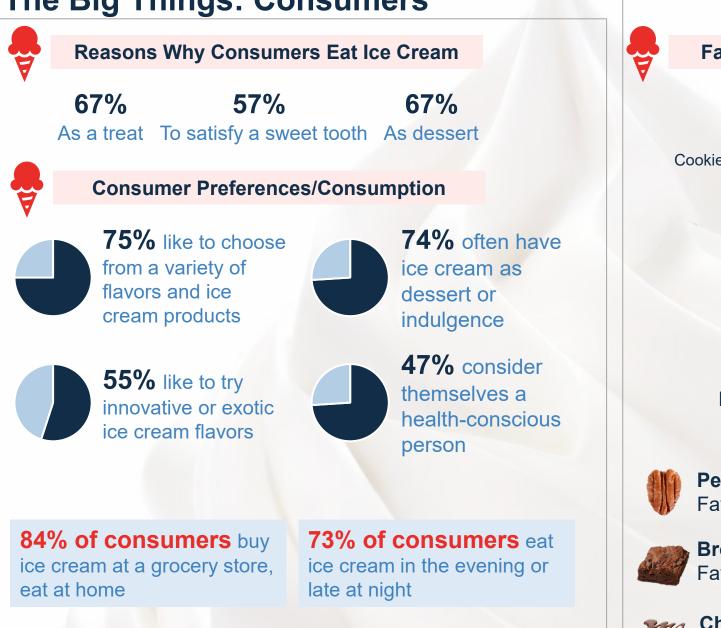


July is the busiest month for ice cream production/consumption

Industry Trends

Most Popular Selling Ice Cream Flavors					
Cookies N' Crean	1		83%		
Vanilla	3	7	²1%	_ Top 3 Flavors	
Chocolate	;	67	'%		
Premium Ice Cre	am Non-da	airy Ice C	ream	Sandwic	e h
is the most popu	lar is	increasing demand		the best-se novelty	elling
Pecan Popular nut	flavoring	۲	Strawber Popular fr	-	
Cookies Popular cor	nfection		Cup Popular o	ontainer	
Fudge Popular top	ping sauce		Sprinkles Popular o	s Iry topping	

The Big Things: Consumers



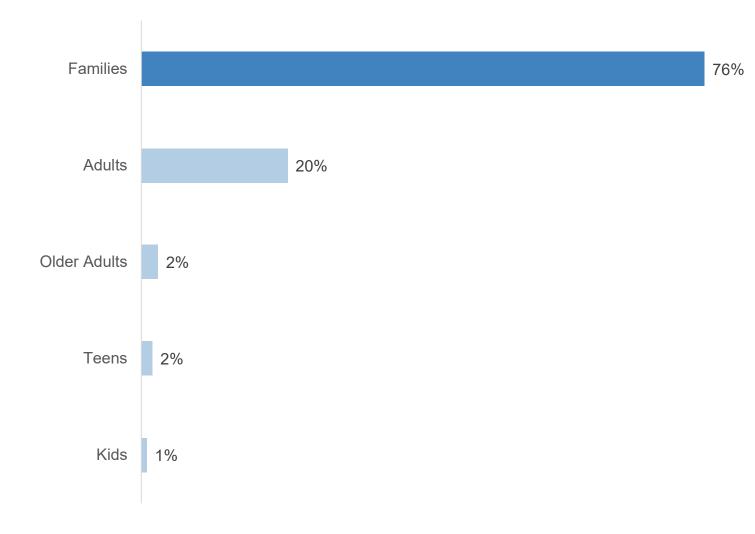






Key Findings: Members

Families are the primary customer group for three in four members.



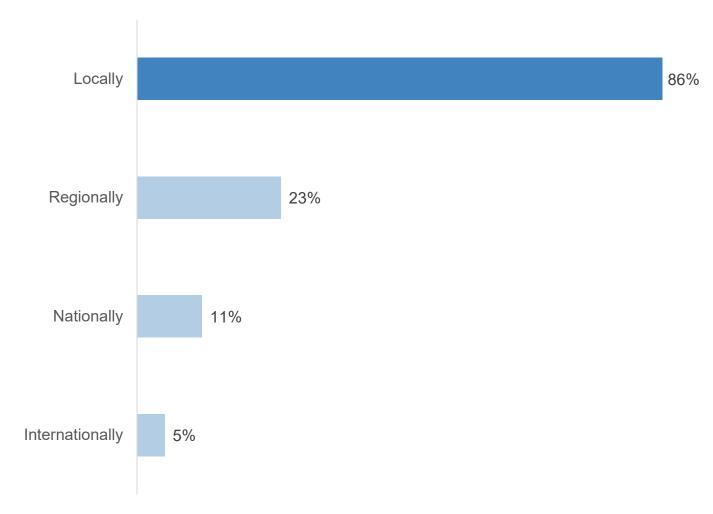
Q7. What group describes your biggest ice-cream eating age group? | n=132 Members







Marketing is primarily done on a local level.



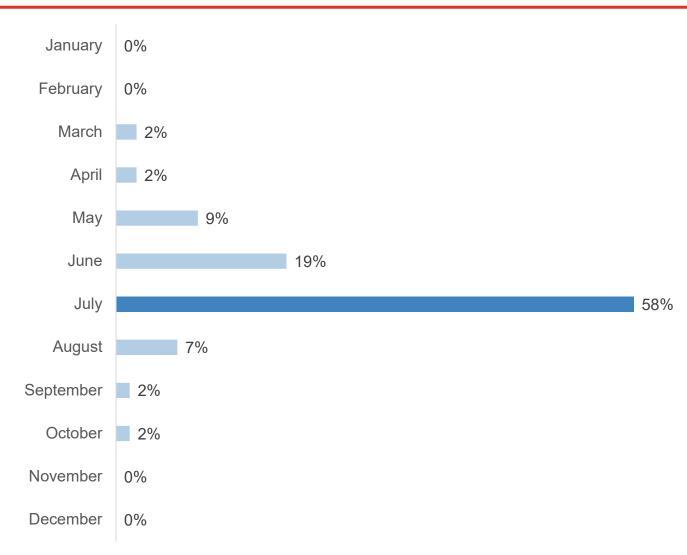
Q8. Where do you market your products? | n=132 Members







July is the busiest production month.



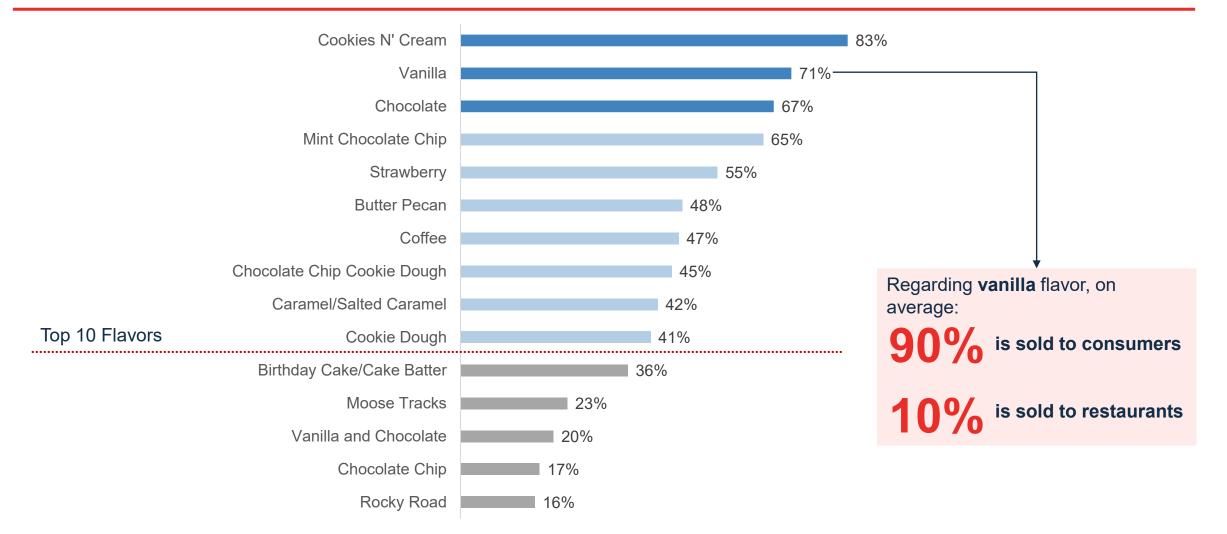
Q9. What is your busiest month for ice cream production or ice cream retailing? | n=132 Members







Cookies n' cream is the most popular selling flavor, followed by vanilla and chocolate. On average, 90% of vanilla ice cream is sold to consumers.



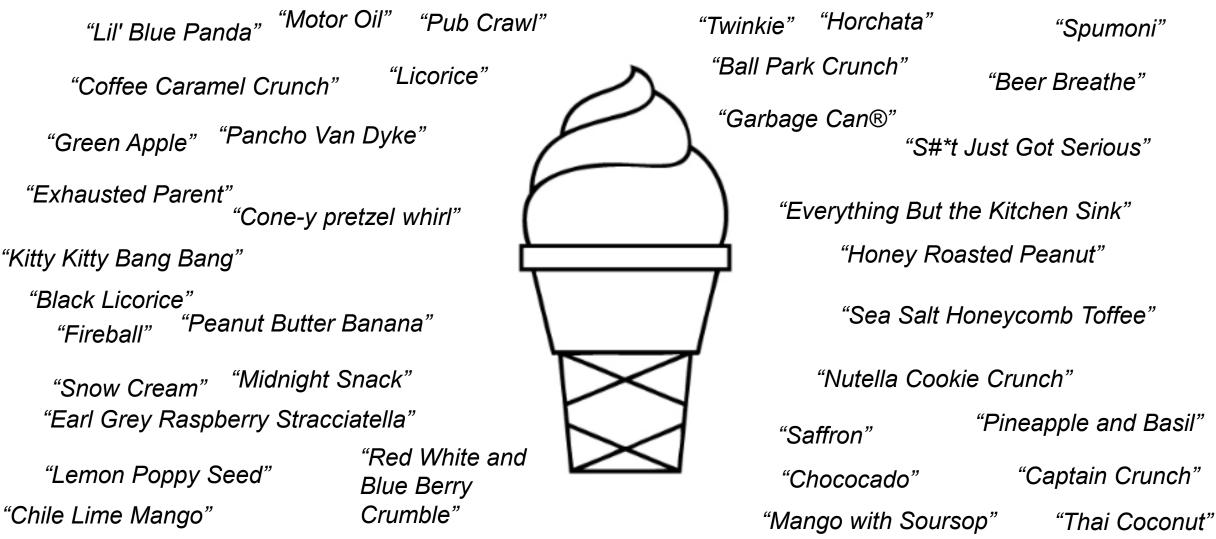
Q10. Below is a list of ice cream flavors. Which ten flavors are your most popular-selling flavors? | n=132 Members

Q11a. What percent of the vanilla ice cream flavor that you sell, is sold to restaurants and what percent is sold to consumers? Your best estimate is fine. | n=132 Members





Most daring or creative flavors: Hot Flavors, Cool Treats

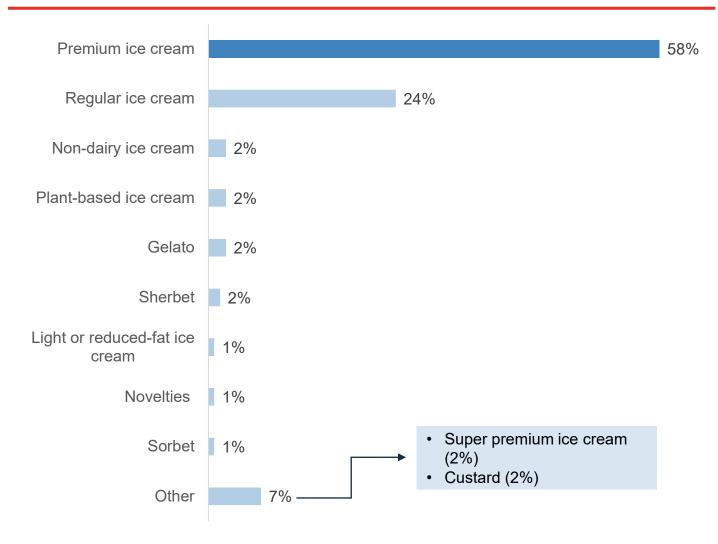


Q12. What is your most daring or creative flavor in your current products lineup? | n=132 Members





Premium ice cream is most popular among consumers.



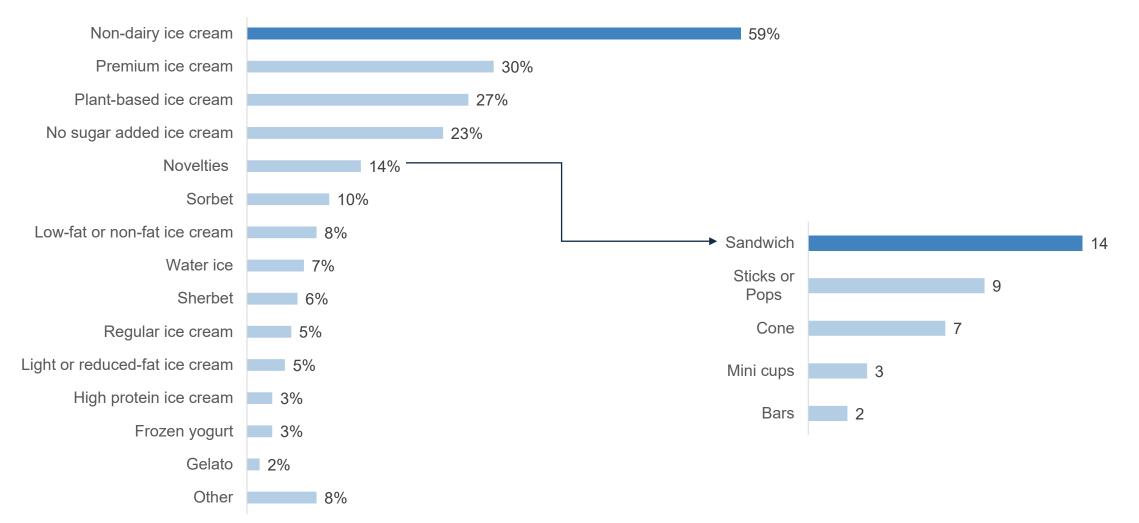
Q15. Which product is most popular with your consumers? | n=132 Members







Three-fifths are seeing increased demand for non-dairy ice cream. As a novelty, demand for the sandwich is increasing.



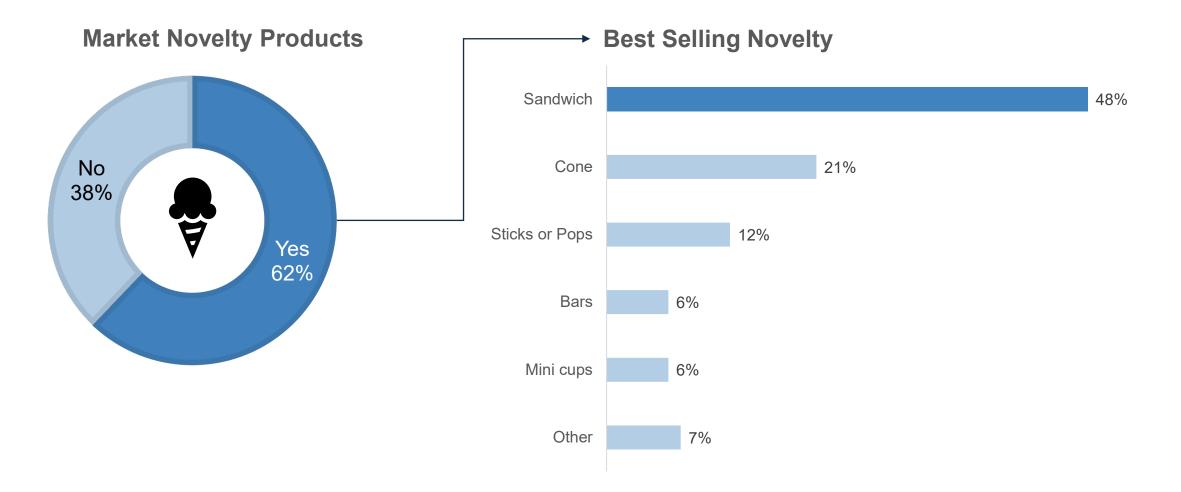
Q16. Are you seeing increased demand in any of these product categories? | n=132 Members

Q17. For which novelties are you seeing increased demand? | n=18 Members (Those who see increased demand in novelties) *Caution: Low base





Sandwich is the best-selling novelty product.

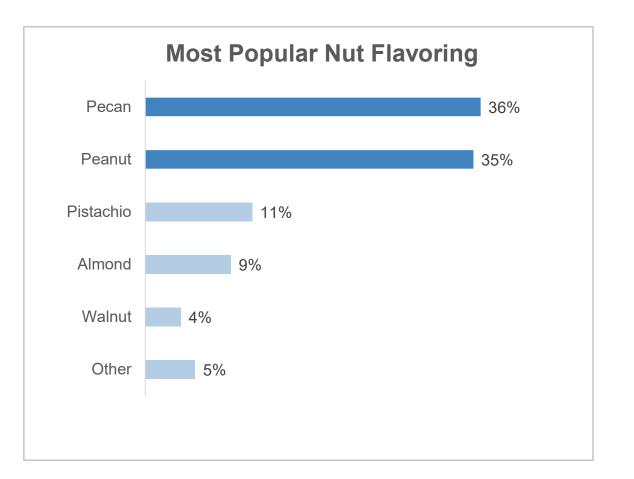


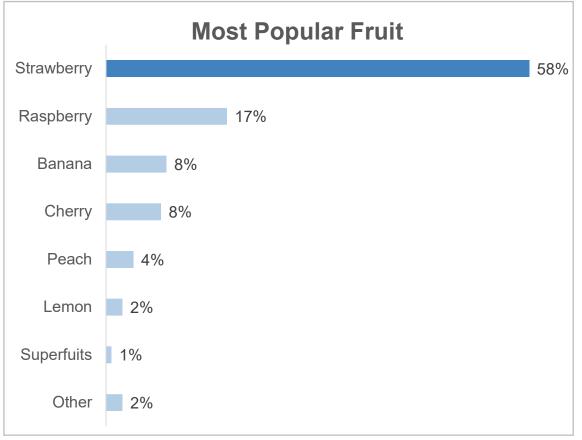
Q13. Does your company market ice cream novelty products (cones, sandwiches, bars, sticks, mini cups)? | n=132 Members Q14. What is your bestselling novelty? | n=82 Members (*Those who market ice cream novelty products*)





Pecan and peanut are the most popular nut flavorings. Strawberry is the most popular fruit.



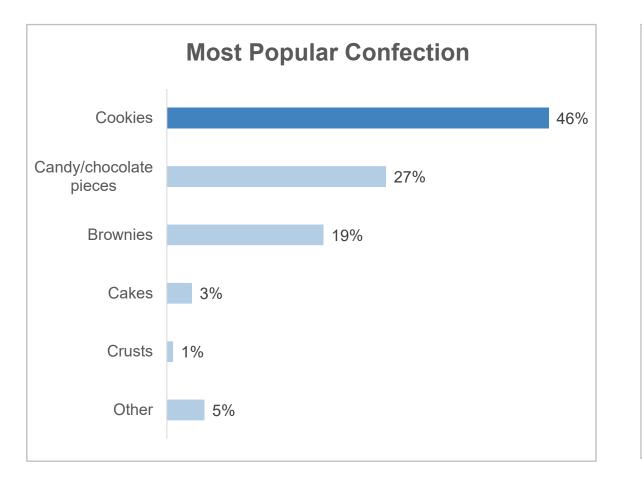


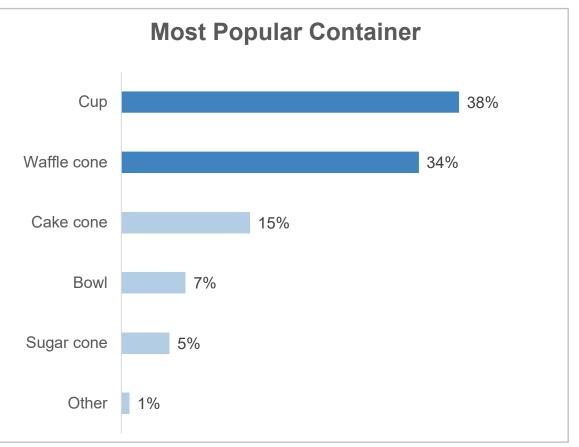
Q18. Which nut (or nut flavoring) is most popular in your company's ice cream and frozen desserts? | n=132 Members Q19. Which fruit is most popular in your company's ice cream and frozen desserts? | n=132 Members





Cookies are the most popular confection. Cups and waffle cones are top popular containers.





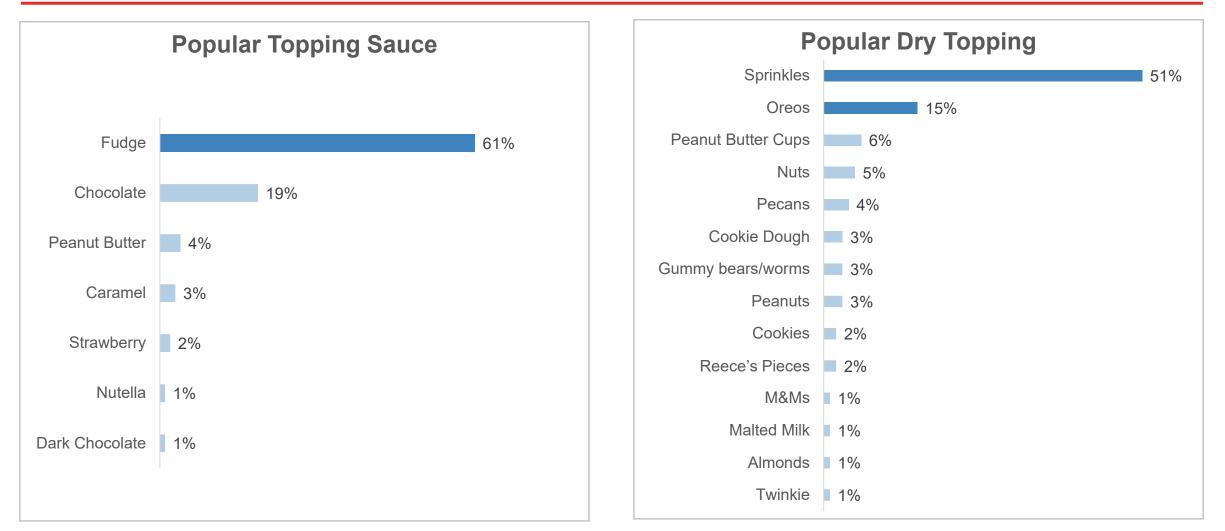
Q20. What confection is most popular in your company's ice cream and frozen desserts? | n=132 Members

Q21. At your dipping shops, which is the most popular container? | n=110 Members (Those who are retailers/scoop shops only or both retailers and processors)





At dipping shops, fudge is the most popular topping sauce and sprinkles are the most popular dry topping.



Q22. At your dipping shops, which topping sauce is most popular? | n=110 Members (*Those who are retailers/scoop shops only or both retailers and processors*) Q23. At your dipping shops, which dry topping is most popular? | n=110 Members (*Those who are retailers/scoop shops only or both retailers and processors*)



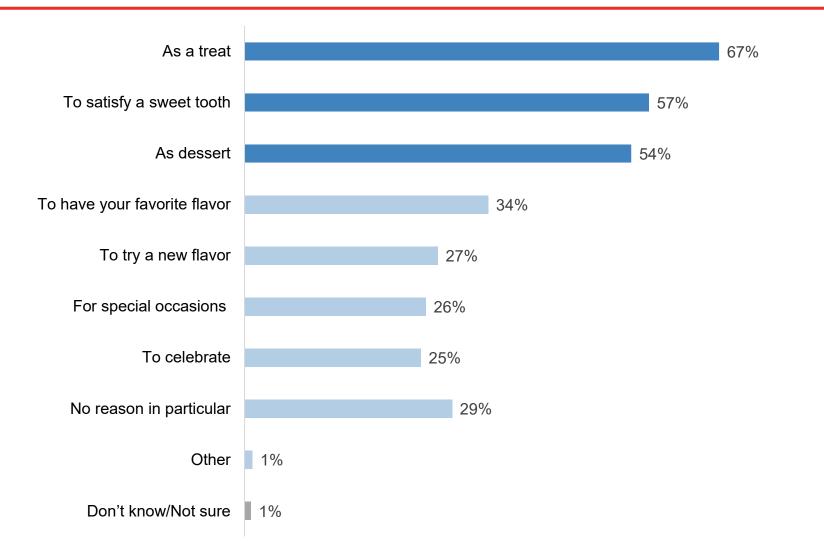




Key Findings: Consumers



Most consumers typically eat ice cream as a treat. More than half of consumers also eat ice cream to satisfy a sweet tooth or as a dessert.

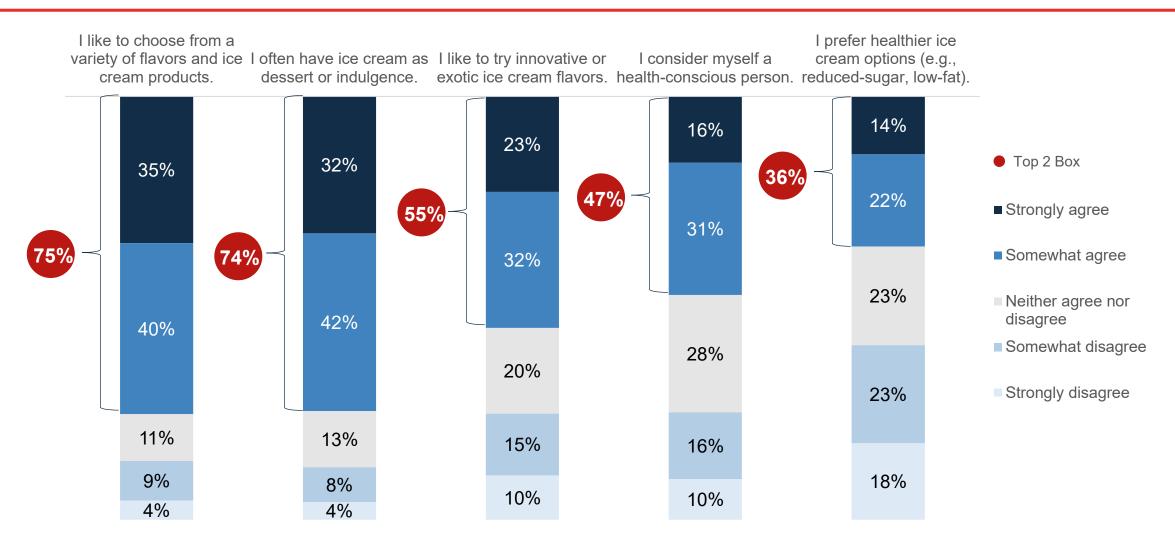


Q29. What is the main reason, if any, you typically eat ice cream or frozen products? | n=1002 Consumers





Three in four consumers like to choose from a variety of ice cream flavors and products and often have ice cream as a dessert or indulgence.

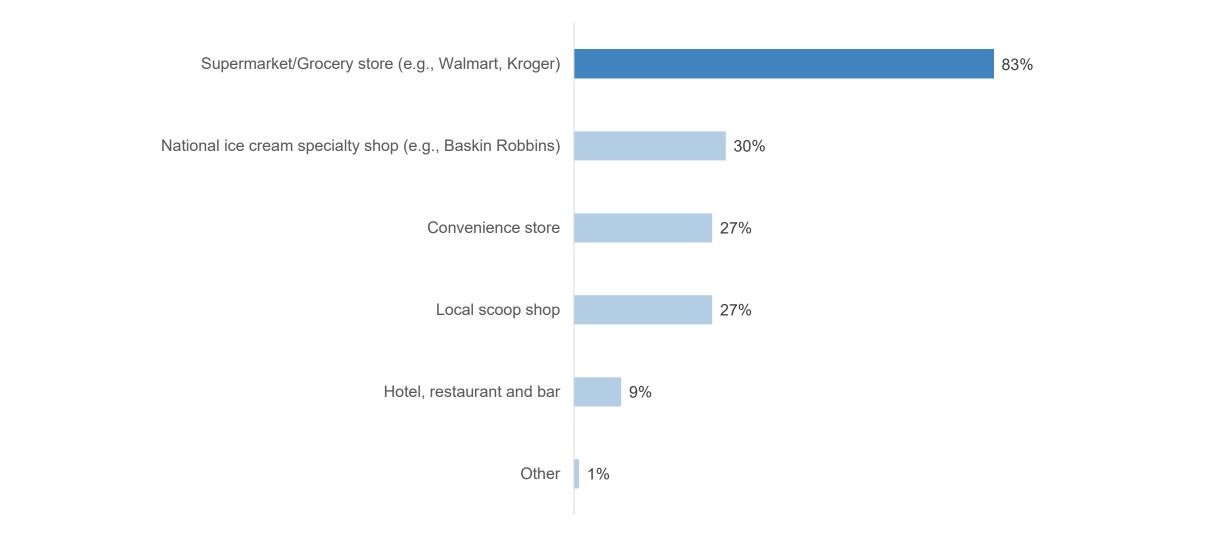


Q31. Below is a list of statements about ice cream consumption. Please select the extent to which you agree or disagree with these statements: | n=1002 Consumers





Most consumers buy ice cream from a supermarket or grocery store.

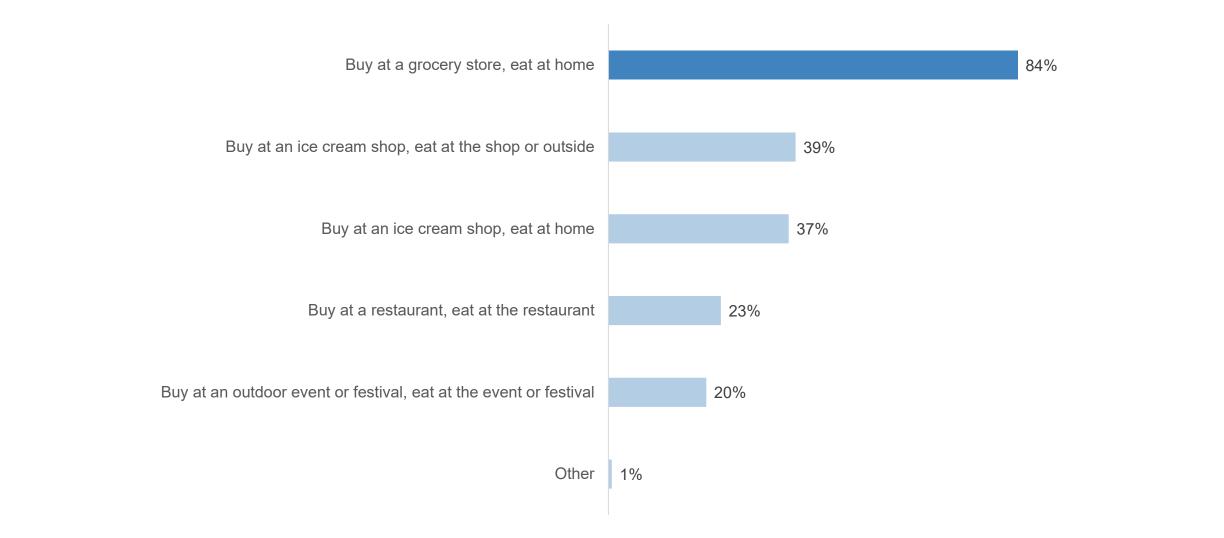


Q42. Where do you typically buy your ice cream products? | n=1002 Consumers





Most consumers buy ice cream at a grocery store and eat it at home.

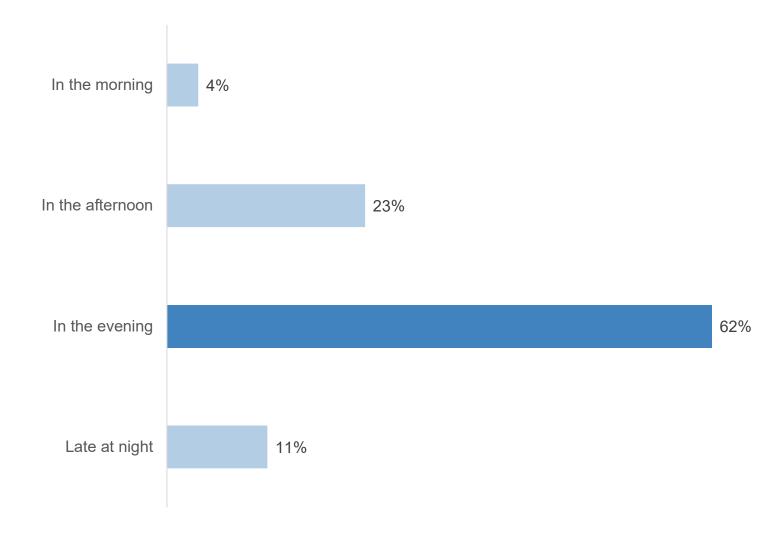


Q30. How do you typically consume your ice cream or frozen product? | n=1002 Consumers





Two out of three respondents consume ice cream in the evening.



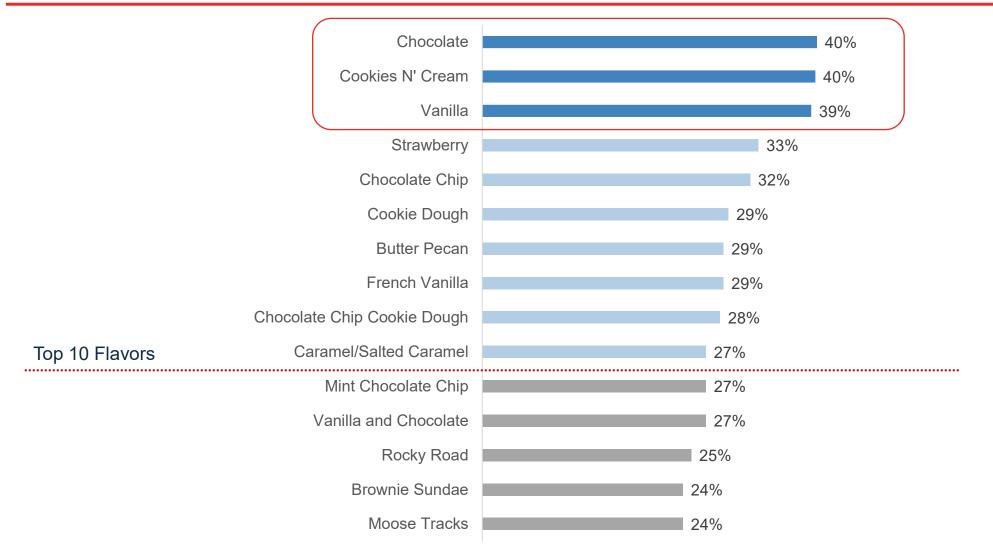
Q44. When do you typically eat ice cream during the day? | n=1002 Consumers







Chocolate, cookies n' cream, and vanilla are the top most liked flavors among consumers.

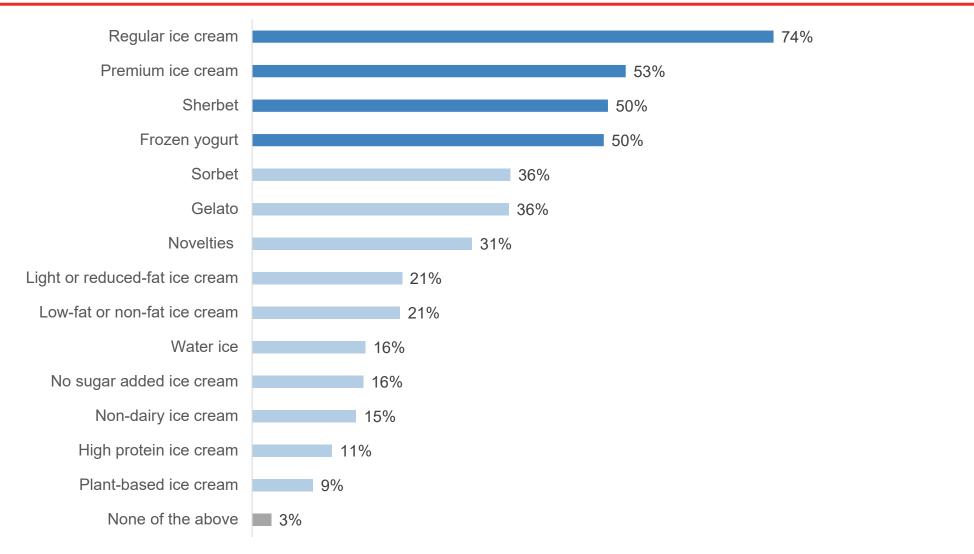


Q32. Below is a list of ice cream flavors. Please select up to ten flavors that you like the most: | n=1002 Consumers





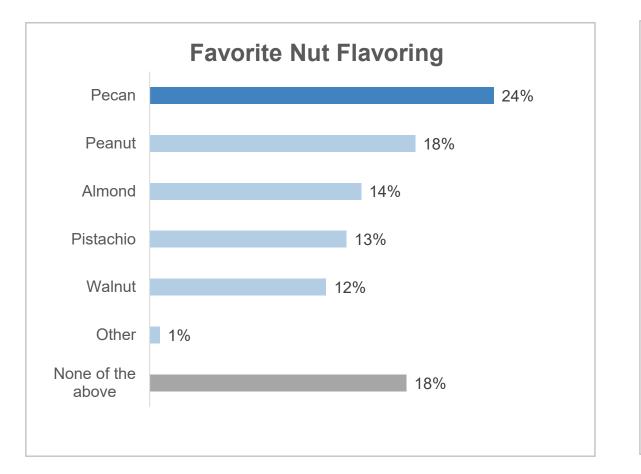
Three in four consumers have consumed regular ice cream. Half of consumers have had premium ice cream, sherbet or frozen yogurt.

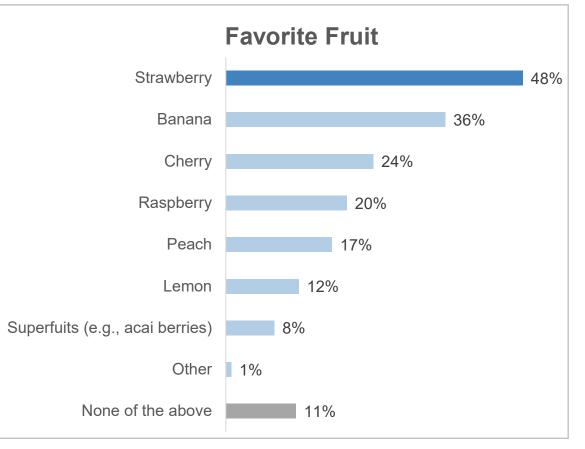


Q35. Which of the following ice cream products, if any, have you consumed? | n=1002 Consumers







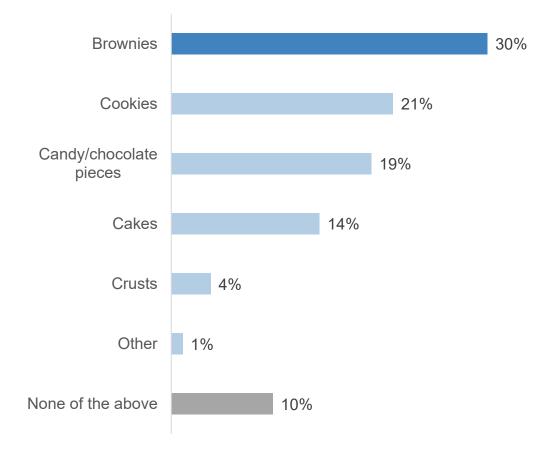


Q36. Which nut (or nut flavoring), if any, is your favorite to eat with or in ice cream and frozen desserts? | n=1002 Consumers Q37. Which fruit, if any, is your favorite with or in ice cream and frozen desserts? | n=1002 Consumers





Brownies are the most favorite confection.



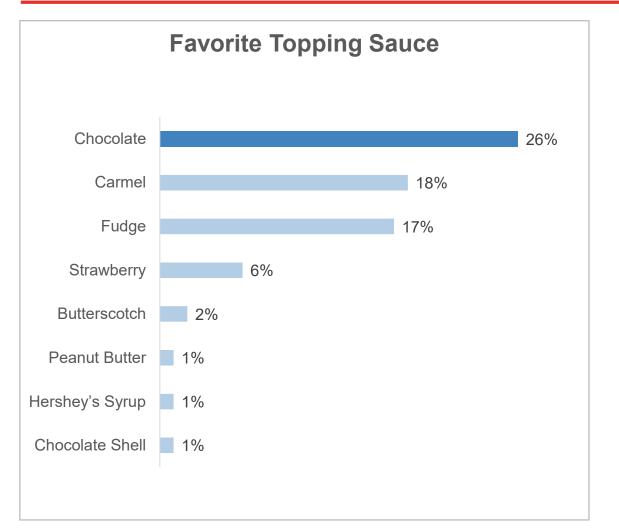


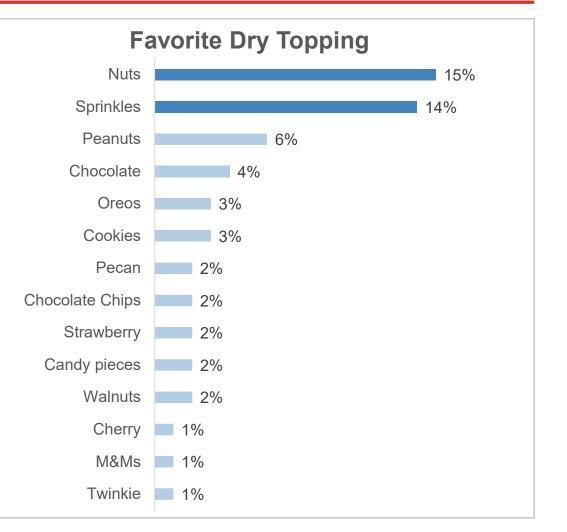
Q38. Which confection, if any, is your favorite with or in ice cream and frozen desserts? | n=1002 Consumers





For consumers, chocolate is the most popular topping sauce and nuts and sprinkles are the most popular dry toppings.



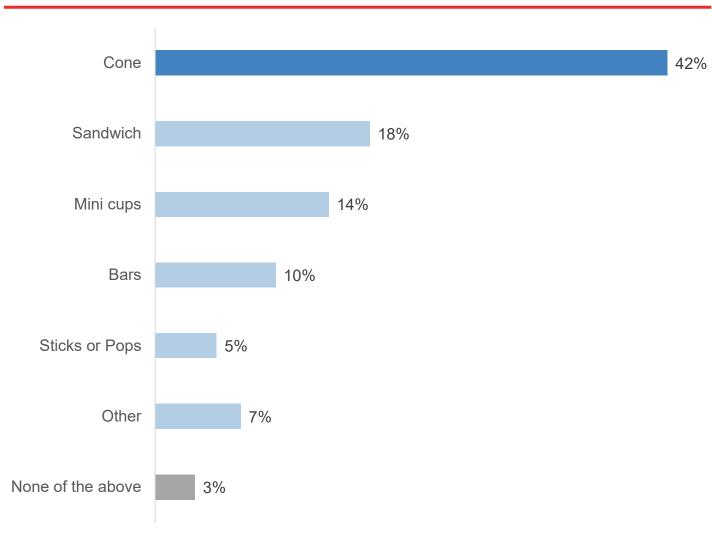


Q40. What is your favorite topping sauce, if any? | n=1002 Consumers Q41. What is your favorite dry topping, if any? | n=1002 Consumers





Cone is the most favorite type of product among consumers.

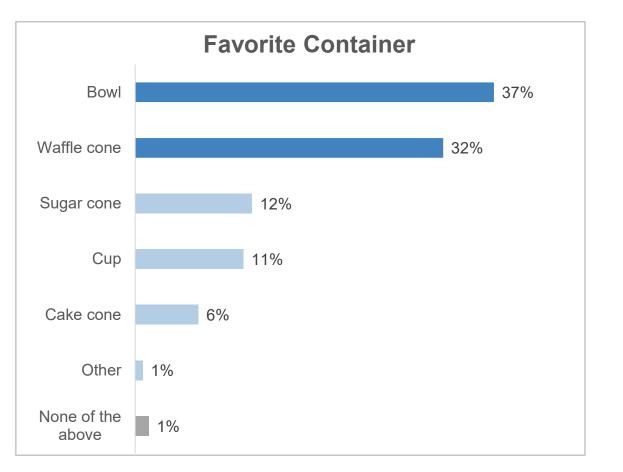


Q34. Which of the following, if any, is your most favorite type of product? | n=1002 Consumers

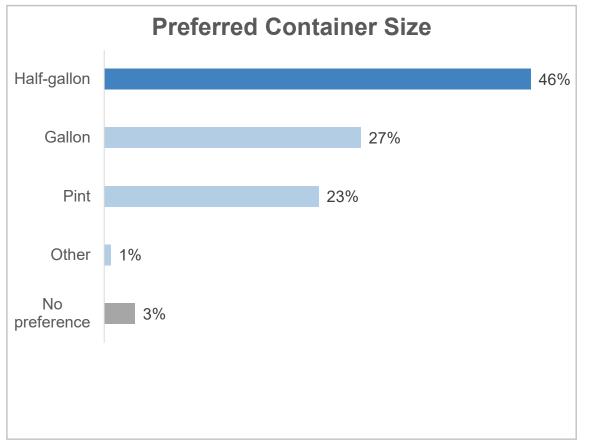




When eating ice cream, consumers prefer a bowl or waffle cone container. Almost half of consumers prefer half-gallon containers for ice cream from a grocery store.



MARKET RESEARCH + CONSUMER INSIGH



Q39. When eating ice cream, what is your favorite type of container to use? | n=1002 Consumers Q43. When buying ice cream from a grocery store or an ice cream shop to take home, what size container do you prefer? | n=1002 Consumers



