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20	UNITED STATES DISTRICT COURT	
21	FOR THE CENTRAL DISTRICT OF CALIFORNIA	
22	UNITED STATES OF AMERICA,	CIVIL ACTION NO. CV 15-05264
23		CIVIL ACTION NO. CV 13-03204
24	Plaintiff,	COMPLAINT
25	v.	
	AMERICAN HONDA FINANCE CORPORATION,	
26		
27	Defendant.	
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Plaintiff, United States of America, alleges:

- 1. The United States of America brings this action against American Honda Finance Corporation ("Honda" or "Defendant") for discriminating against thousands of African-American, Hispanic, and Asian and/or Pacific Islander borrowers across the United States who obtained loans from Honda to finance automobiles. The discrimination is caused by Honda's policy and practice that allows dealers to include markups in the interest rates on automobile loans in a hidden manner not based on the borrower's creditworthiness or other objective criteria related to borrower risk. The United States brings this action to enforce provisions of the Equal Credit Opportunity Act (ECOA), 15 U.S.C. §§ 1691-1691f, and its implementing regulation, Regulation B, 12 C.F.R. Part 1002.
- 2. Between at least January 1, 2011 and July 14, 2015 ("the Relevant Period"), Honda did not provide adequate constraints or monitoring across its portfolio of loans to prevent discrimination. Honda knew or had reason to know that its policy and practice of allowing dealers to mark up consumers' interest rates created a substantial risk of discrimination. During this time, Honda did not monitor markup disparities.
- 3. As a result of Honda's dealer markup and compensation policy and practice and its lack of compliance monitoring, African-American, Hispanic, and Asian and/or Pacific Islander borrowers paid higher interest rates for their automobile loans than white borrowers, not based on creditworthiness or other objective criteria related to borrower risk, but because of their race and national origin. Between January 1, 2011 and December 31, 2013, the average African-American victim was obligated to pay over \$250 more during the term of the loan because of discrimination, the average Hispanic victim was obligated to pay over \$200 more during the term of the loan, and the average Asian and/or Pacific Islander victim was obligated to pay over \$150 more during the term of the loan because of discrimination.

This Court has jurisdiction pursuant to 15 U.S.C. § 1391e(h) and 28 U.S.C.
 § 1345. Venue is proper in this District under 28 U.S.C. § 1391.

PARTIES

- 5. The United States is authorized to initiate a civil action in federal district court whenever a matter is referred to the Attorney General pursuant to 15 U.S.C. § 1691e(g) and when the Attorney General has reasonable cause to believe that a pattern or practice in violation of ECOA has occurred. 15 U.S.C. § 1691e(h).
- 6. Honda is a captive auto finance company and wholly-owned subsidiary of American Honda Motor Co., Inc. (American Honda Motor). Honda is incorporated in the state of California with its principal place of business in Torrance, California. As of December 31, 2014, Honda had over \$65 billion in total assets.
- 7. As of the first quarter of 2015, Honda was the fourth largest captive auto finance company in the United States. Honda held a 2.10 percent share of the overall auto loan market based on originations, making it the ninth largest auto lender overall. There are over 1,000 Honda dealers in the United States.
- 8. Honda finances or purchases both subvented and non-subvented auto loans. Subvented auto loans are loans for which an auto manufacturer, such as American Honda Motor, reduces the price of the loan through a subsidy, reduced interest rate, or other means. During the Relevant Period, approximately 65% of Honda's auto loans were subvented.
- 9. Automobile dealers submit applications to Honda on behalf of consumers. To determine whether it will fund a loan, and on what terms, Honda conducts an underwriting process on each loan application submitted by its dealers on behalf of a consumer. For those applications that Honda approves, Honda sets a specified "buy rate." Honda determines the buy rate using a proprietary underwriting and pricing model that takes into account individual borrowers' creditworthiness and other objective criteria related to borrower risk. Honda then communicates that buy rate to the dealer

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that submitted the application to Honda. Honda's buy rate reflects the minimum interest rate, absent additional discounts or reductions, at which Honda will finance or purchase a retail installment contract from a dealer.

- With respect to non-subvented retail installment contracts, Honda maintains a specific policy and practice that provides dealers discretion to mark up a consumer's interest rate above Honda's established risk-based buy rate. The difference between the buy rate and the consumer's interest rate on the retail installment contract (contract rate) is known as the "dealer markup." Honda compensates dealers from the increased interest revenue to be derived from the dealer markup. Honda does not allow dealers to mark up subvented retail installment contracts.
- During the Relevant Period, Honda limited the dealer markup to 225 basis points for contracts with terms of sixty (60) monthly payments or less, and to 200 basis points for contracts with terms of greater than sixty (60) monthly payments.
- Honda regularly participates in the decision to extend credit by taking 12. responsibility for underwriting, setting the terms of credit by establishing the risk-based buy rate, and communicating those terms to automobile dealers. Honda influences the credit decision by indicating to automobile dealers whether or not Honda will purchase retail installment contracts on the terms specified by Honda.
- Honda's agreements with automobile dealers require that all loan 13. applications they submit to Honda must comply with the policies, conditions, and requirements that Honda sets for dealers.
- Honda is a creditor within the meaning of ECOA, 15 U.S.C. § 1691a(e), and Regulation B, 12 C.F.R. § 1002.2(1).

INVESTIGATION

On April 25, 2013, the United States and the Consumer Financial Protection 15. Bureau (CFPB) initiated a joint investigation under ECOA of Honda's pricing of automobile loans or retail installment contracts.

- 16. On November 25, 2014, the CFPB determined it had reason to believe that Honda had engaged in a pattern and practice of lending discrimination on the basis of race and national origin in violation of ECOA, 15 U.S.C. § 1691(a)(1). The CFPB referred Honda to the United States Department of Justice pursuant to ECOA, 15 U.S.C. § 1691e(g), and the December 6, 2012 Memorandum of Understanding between the United States Department of Justice and the CFPB.
- 17. The United States and the CFPB analyzed Honda's lending policies, procedures, and internal controls, including Honda's dealer markup and compensation policy and practice between January 1, 2011 and December 31, 2013 ("the time period covered by the analyses"). The United States and the CFPB also performed an analysis of Honda's loan-level data on the automobile loans Honda funded during the time period covered by the analyses to test for lending discrimination.

FACTUAL ALLEGATIONS

- 18. The United States and the CFPB analyzed the dealer markup of the non-subvented retail installment contracts that Honda purchased between January 1, 2011 and December 31, 2013. During the time period covered by the analyses, Honda purchased hundreds of thousands of non-subvented retail installment contracts, and the United States and the CFPB determined that thousands of retail installment contracts that Honda purchased had African-American, Hispanic, or Asian and/or Pacific Islander borrowers.
- 19. The retail installment contracts analyzed by the United States and the CFPB did not contain information on the race or national origin of borrowers. To evaluate any differences in dealer markup, the United States and the CFPB assigned race and national origin probabilities to applicants. The United States and the CFPB employed a proxy methodology that combines geography-based and name-based probabilities, based on public data published by the United States Census Bureau, to form a joint probability using the Bayesian Improved Surname Geocoding (BISG) method. The joint race and

national origin probabilities obtained through the BISG method were then used directly in the United States's and the CFPB's models to estimate any disparities in dealer markup on the basis of race or national origin.

- 20. The United States's and the CFPB's markup analyses focused on the interest rate difference between each borrower's contract rate and each borrower's buy rate set by Honda. Honda considers individual borrowers' creditworthiness and other objective criteria related to borrower risk in setting the buy rate as explained in Paragraph 10. The dealer markups charged by Honda to consumers are based on dealer discretion and are separate from, and not controlled by, the adjustments for creditworthiness and other objective criteria related to borrower risk that are already reflected in the buy rate. Honda's markup policy did not include consideration of these factors. Because the analysis focused on only the difference between each borrower's contract rate and buy rate, it did not make additional adjustments for creditworthiness or other objective criteria related to borrower risk.
- 21. During the time period covered by the analyses, on average, African-American borrowers were charged approximately thirty-six (36) basis points more in dealer markup than similarly-situated non-Hispanic whites for non-subvented retail installment contracts. These disparities are statistically significant, and these differences are based on race and not based on creditworthiness or other objective criteria related to borrower risk. These disparities mean that thousands of African-American borrowers paid higher markups than the average non-Hispanic white markup and were obligated to pay, on average, over \$250 more each in interest than similarly-situated non-Hispanic white borrowers assuming they held their loans for the full term of the contract.
- 22. During the time period covered by the analyses, on average, Hispanic borrowers were charged approximately twenty-eight (28) basis points more in dealer markup than similarly-situated non-Hispanic whites for non-subvented retail installment contracts. These disparities are statistically significant, and these differences are based

on national origin and not based on creditworthiness or other objective criteria related to borrower risk. These disparities mean that thousands of Hispanic borrowers paid higher markups than the average non-Hispanic white markup and were obligated to pay, on average, approximately \$200 more each in interest than similarly-situated non-Hispanic white borrowers assuming they held their loans for the full term of the contract.

- 23. During the time period covered by the analyses, on average, Asian and/or Pacific Islander borrowers were charged approximately twenty-five (25) basis points more in dealer markup than similarly-situated non-Hispanic whites for non-subvented retail installment contracts. These disparities are statistically significant, and these differences are based on race and/or national origin and not based on creditworthiness or other objective criteria related to borrower risk. These disparities mean that thousands of Asian and/or Pacific Islander borrowers paid higher markups than the average non-Hispanic white markup and were obligated to pay, on average, over \$150 more each in interest than similarly-situated non-Hispanic white borrowers assuming they held their loans for the full term of the contract.
- 24. The higher markups that Honda charged to African-American, Hispanic, and Asian and/or Pacific Islander borrowers are a result of Honda's policy and practice of allowing dealers to mark up a consumer's interest rate above Honda's established buy rate and then compensating dealers from that increased interest revenue.
- 25. Honda's policy and practice of allowing dealers to mark up a consumer's interest rate above Honda's established buy rate and then compensating dealers from that increased interest revenue continued throughout the entire Relevant Period.
- 26. During the Relevant Period, Honda has not required dealers to document reasons for charging markups, has not monitored whether discrimination occurred across its portfolio of loans through charging markups, and has not at all times provided detailed fair lending training to its dealers.

- 27. Honda's policy and practice of allowing dealers to mark up a consumer's contract rate above Honda's established buy rate and then compensating dealers from that increased interest revenue without adequate controls and monitoring is not justified by legitimate business need that cannot reasonably be achieved as well by means that are less disparate in their impact on African-American, Hispanic, and Asian and/or Pacific Islander borrowers. This policy and practice has been in effect during the Relevant Period.
- 28. Honda knew or had reason to know that its policy and practice of allowing dealers to mark up consumers' interest rates created a substantial risk of discrimination.

EQUAL CREDIT OPPORTUNITY ACT VIOLATIONS

- 29. Honda's policies and practices as alleged herein, coupled with the disparities described above, constitute discrimination against applicants with respect to credit transactions on the basis of race and national origin in violation of the Equal Credit Opportunity Act, 15 U.S.C. § 1691(a)(1) and Regulation B, 12 C.F.R. §§ 1002.4(a), 1002.6(a), 1002.6(b)(9).
- 30. Honda's policies and practices, as alleged herein, constitute a pattern or practice of resistance to the full enjoyment of rights secured by the Equal Credit Opportunity Act, 15 U.S.C. §§ 1691-1691f and Regulation B, 12 C.F.R. §§ 1002.1 1002.16.
- 31. During the time period covered by the analyses, Honda has charged minority borrowers nationwide discriminatory interest charges for automobile loans as a result of its pattern or practice of discrimination and denial of rights as alleged herein. There is reason to believe that these discriminatory interest charges continued throughout the Relevant Period. In addition to higher direct economic costs, some of the victims of discrimination suffered additional consequential economic damages resulting from having an excessively costly loan, including possible increased risk of credit problems, default, and repossession, and other damages, including emotional

distress. They are aggrieved applicants as defined in the Equal Credit Opportunity Act, 15 U.S.C. § 1691e, and have suffered injury and damages as a result of Honda's conduct.

- 32. Honda's policies and practices, as alleged herein, were intentional, willful, or implemented with reckless disregard for the rights of African-American, Hispanic, and Asian and/or Pacific Islander borrowers.
- 33. ECOA empowers this Court to grant such relief as may be appropriate, including actual and punitive damages and injunctive relief. 15 U.S.C. § 1691e(h).

PRAYER FOR RELIEF

WHEREFORE, the United States prays that the Court enter an ORDER that:

- (1) Declares that the policies and practices of the Defendant constitute violations of the Equal Credit Opportunity Act, 15 U.S.C. §§ 1691-1691f;
- (2) Enjoins the Defendant and its agents, employees, and successors, and all other persons in active concert or participation with it, from:
- a) Discriminating on the basis of race or national origin against any person with respect to any aspect of their credit transactions;
- b) Failing or refusing to take such affirmative steps as may be necessary to restore, as nearly as practicable, the victims of the Defendant's unlawful conduct to the position they would have been in but for the discriminatory conduct; and
- c) Failing or refusing to take such affirmative steps as may be necessary to prevent the recurrence of any such discriminatory conduct in the future; to eliminate, to the extent practicable, the effect of Honda's unlawful practices; and to implement policies and procedures to ensure that all borrowers have an equal opportunity to seek and obtain loans on a non-discriminatory basis and with non-discriminatory terms and conditions; and
- (3) Awards equitable relief and monetary damages to all the victims of the Defendant's discriminatory policies and practices for the injuries caused by the

1 Defendant, including direct economic costs, consequential damages, and other damages, 2 pursuant to 15 U.S.C. § 1691e(h). 3 The United States pray for such additional relief as the interests of justice may require. 4 - 5 Dated: LORETTA E. LYNCH 6 Attorney General 7 8 EILEEN M. DECKER VANITA GUPTA United States Attorney Central District of California Principal Deputy Assistant Attorney General Civil Rights Division 9 LEON W. WEIDMAN Assistant United States 10 Chief, Civil Dixision 11 12 ROBYN-MARIE MONTELEONE Assistant United States Attorney STEVEN Chief 13 Assistant Division Chief Civil Rights Division Housing and Civil Enforcement Section Civil Rights Unit Chief, 14 Civil Division Central District of California 312 North Spring Street 15 Suite 1200 Los Angeles, California Tel.: (213) 894-2400 Fax: (213) 894-0141 16 ONM. SEWAR 17 Deputy Chief robby.monteleone@usdoj.gov 18 19 MARTA CAMPOS Trial Attorney 20 United States Department of Justice Civil Rights Division Housing and Civil Enforcement Section 21 950 Pennsylvania Avenue, N.W. – NWB Washington, DC 20530 Tel.: (202) 514-4733 Fax: (202) 514-1116 22 23 24 marta.campos@usdoj.gov 25 26 27