

# FOCUS online

NCSU LIBRARIES  
VOLUME 22 NO. 1

2001

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TERRY CROW, NCSU LIBRARIES.

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Photographs by Sheri Thomas, NCSU, unless otherwise noted.

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## Hill of Beans Coffee Bar to Open 2002

BY MICHAEL HYMAN, NC STATE DEPARTMENT OF MICROBIOLOGY

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Anyone who has ever pulled an all-nighter in the library and needed a “pick-me-up” at midnight or just wanted a good cup of coffee on campus without having to dodge traffic on Hillsborough Street will find a welcome new addition to library services at the NCSU Libraries. Thanks to funding provided by the NC State Parents and Families Association, the new Hill of Beans coffee bar will open soon inside the Brickyard entrance to the D. H. Hill Library.

The Hill of Beans will offer a wide variety of drinks and food items during normal library operating hours. Beverages will include premium coffees, lattes, and espressos, in addition to selected teas, soft drinks, bottled waters, Italian sodas, and juices. Daily food items will include fresh pastries, muffins, bagels, cookies, fruit, and, potentially, a small selection of deli sandwiches. The aim is to make the Hill of Beans not only a student “refueling” point, but also a central meeting place where all members of the university community can meet to relax without having to leave the campus.

Student members of the University Library Committee originally voiced the need for a full-service coffee bar on campus. This idea struck a chord with the Parents and Families Association, who were concerned about students needing to leave campus during the night to get coffee and food. The association agreed to fund the project, and the task of developing plans for the Hill of Beans fell to an advisory committee led by June Brotherton, an associate director with the NCSU Libraries. Other members of the committee are undergraduates Renee Lamb and Garrett Bugg, graduate students Pam Beall and Derek Brown, Parents Association representative Jennifer Bell, microbiology faculty member Michael Hyman,



*[Left to right] NCSU Libraries administrators June Brotherton, Susan Barnard, and Carolyn Argentati review plans for the Hill of Beans coffee bar. The future location of the coffee bar is the area shown directly behind the group.*

and library administrators Carolyn Argentati, Susan Barnard, and Kathy Brown.

Over a period of several months, the committee studied traffic patterns in the library and obtained further input through student ques-

tionnaires on what the Hill of Beans should offer. The committee developed a proposal in cooperation with University Dining, which will operate the coffee bar. After examining several coffee franchises, the committee selected Seattle's Best as the coffee brand of the Hill of Beans. The committee was particularly impressed by the flexibility of the branding agreement, the commitment of the company to quality control, the ambience of the shop design, and above all, the taste of Seattle's Best coffees.

The Hill of Beans will begin operation during the spring 2002 semester. Initially, hours of

operation will be close to the twenty-four-hour schedule of the Libraries, but the schedule will be refined based on the level of user demand. The Libraries hopes that faculty, students, and staff will visit the Hill of Beans and come to regard it as their favorite place to relax and enjoy a cup of coffee on campus.

**Any suggestions about the services that the coffee bar might offer in the future would be appreciated. Comments should be sent by electronic-mail message to June Brotherton at [june\\_brotherton@ncsu.edu](mailto:june_brotherton@ncsu.edu).** ❖

## “Mastering” the Future of the NCSU Libraries

BY JUNE BROTHERTON, ADMINISTRATION AND ADVANCEMENT

**F**or the next six months, NC State faculty, students, library staff, and administrators will be asked to step into the future and envision what students and faculty should see and experience when using the NCSU Libraries ten to twenty years from now, as well as what kinds of library facilities will be needed to realize that vision. The Libraries—working with nationally known library architects Meyer, Scherer & Rockcastle, Ltd., and university Facilities Planning and Design—will conduct a master-planning effort to assess:

- What is the best way to address the library system's current space shortage?
- What are the functional issues associated with an aging, overcrowded library structure for both users and staff?
- What is required to meet the needs of a growing population of scholars and expanding enrollment on Centennial Campus?
- What is the best way to use the \$8.75 million the library received in the recent university facilities bond referendum?

How will the Libraries make decisions about these issues? According to Vice Provost and Director of Libraries Susan K. Nutter, who will lead the master-planning effort, “We will meet these issues the way we always have, by starting first with the needs of our users—the students and faculty of NC State.”

Starting in September 2001, a series of five charettes or brainstorming sessions with structured questions and presentations will be held that involve faculty, students, the University Library Committee (ULC), university administrators, library staff and administrators, and, ultimately, the NCSU Board of Trustees. In the charettes, participants will help assess current and future space needs by participating in a process to identify the future technologies, services, programs, and location of library facilities that generations of upcoming scholars will need to conduct research and learning activities at the Libraries. Among the issues to be considered are the functional capacity of the current D. H. Hill facility; the need for an additional library facility for Centennial Campus; transportation and parking requirements for library facilities; the

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Herman Lankford, NCSU.



*Three key participants in the NCSU Libraries' award-winning GIS program are [left to right] Steve Morris, head of the library's Data Services; Hugh Devine, an NCSU professor in the College of Natural Resources and chair of the Graduate GIS Faculty; and James Jackson Sanborn, also with Data Services. Devine served as lead faculty advisor to the library's GIS Team. They are holding the award received from ESRI.*

## NCSU Libraries' GIS Service Wins International Award

BY CAROLYN ARGENTATI, PUBLIC SERVICES

**T**he NCSU Libraries, chosen from more than 60,000 organizations worldwide, has received an award recognizing its accomplishments in geographic information system (GIS) technology from the Environmental Systems Research Institute (ESRI). This international award recognizes GIS user sites around the world for outstanding work in the GIS field. The award ceremony took place in July at the Twenty-first Annual ESRI International User Conference in San Diego, California, the largest gathering of GIS professionals in the world. According to ESRI President Jack Dangermond, the Special Achievement award honors an elite group of organizations that have embraced GIS technology to better

serve the world. I am especially proud of this year's recipients. Their contributions to society through GIS are phenomenal, and their accomplishments have set new precedents throughout the GIS community.

A geographic information system is a computer-based tool for mapping and analyzing objects and events. It combines the power of a database with the visualization capabilities offered by maps. Businesses, schools, governments, and organizations use GIS in an enormous range of applications, as GIS provides the power to solve complicated problems, experiment with scenarios, and present new ideas with cogency. With ESRI leading the way, GIS has surpassed the geographic analysis and mapping methods of the past and is quickly revolutioniz-

ing information technology across the globe. The NCSU Libraries, which is being honored for its outstanding accomplishments in the field of GIS technology, provides students, faculty, and staff with online access to GIS data resources and offers users technical support, training, and workstation access. The library has offered GIS services since 1992. These services support more than thirty academic departments and are used in park management, forestry, soil studies, education, and landscape architecture. The Libraries also was one of the founding sixteen members of the Association of Research Libraries' GIS Literacy Project.

The library offers a series of free in-library GIS workshops and maintains a subscription to ESRI Virtual Campus, an online service that allows campus users to enroll in free, self-paced, online training in any of ESRI's twenty different GIS courses. The Libraries' GIS also has an online collection of several hundred Web pages containing geographic data such as digital aerial photography, topographic maps, local government geodata, and other digital mapping sources. During the 2000–2001 academic year, the library's spatial data collection expanded by 312 gigabytes. A vast amount of North Carolina local government data

was acquired through multiple statewide partnerships, including a partnership with University Extension.

Steven P. Morris (Data Services) leads the library's GIS Team, with the assistance of James Jackson Sanborn, data services librarian. Other GIS Team members are Mary Ellen Spencer (Research and Information Services) and Carolyn Argentati (Public Services). Information about the NCSU Libraries' GIS program is available on the Web at <http://www.lib.ncsu.edu/stacks/gis/>. ❖

## University Library Committee 2001–2002

Karl F. Bowman, chair	Veterinary Medicine
Penny Amato	Food Science
Richard H. Bernhard	Industrial Engineering
Joseph C. Dunn	Physical and Mathematical Sciences
Martin A. Hubbe	Natural Resources
Michael R. Hyman	Agriculture and Life Sciences
Jonathan S. Lindsey	Physical and Mathematical Sciences
Susan S. Osborne	Education and Psychology
Martha Scotford	School of Design
Carolyn M. Sommerich	Engineering
Lisa P. Zapata	Student Affairs
David A. Zonderman	Humanities and Social Sciences

### *Student Members*

Veronia Basnayake	Graduate Student/Plant Pathology
Melanie Chin	Student/Engineering
Naresh Chennamsetty	Graduate Student/Chemical Engineering
Erich M. Fabricius	Student/Engineering
Hilary Hill	Graduate Student/Agriculture and Life Sciences
Linda Treiber	Graduate Student/Sociology and Anthropology
Crystal Young	Student/Humanities and Social Sciences

### *Ex officio, nonvoting*

Susan K. Nutter	Vice Provost and Director of Libraries
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## NC LIVE Staff Updates

By SCOTT ROSS, NC LIVE



*[Left to right] NC LIVE staff members Omead Ahdieh, Sarah Weisman, Pete MacLaren, Scott Ross, Ralph Kaplan, and David Matusiak.*

**N**orth Carolina Libraries for Virtual Education (NC LIVE) is a statewide service funded by the North Carolina General Assembly to benefit library patrons, researchers, and educators from four communities of interest—public libraries, community colleges, public universities, and the members of the North Carolina independent colleges and universities. NC LIVE currently offers online access to complete articles from more than 7,000 journals, newspapers, magazines, and encyclopedias, as well as access to over 14,000 electronic books. Its staff, comprised of six individuals housed at NC State University and UNC–Chapel Hill, is responsible for the ongoing operation, enhancement, and user support for the service.

Ralph Kaplan and Sarah Weisman, systems librarians for NC LIVE, serve as liaisons among the 190-plus affiliated libraries, NC LIVE technical staff, and database vendors. They communicate needs, solve problems, and develop service enhancements; provide support for NC LIVE database use and technical issues; manage requests for customization of vendor resources from participating libraries; and advise the

NC LIVE committees responsible for Web design, training, and publicity.

The technical staff is comprised of two systems administrators, an applications analyst/programmer, and a systems programmer/administrator. Omead Ahdieh and David Matusiak maintain the server infrastructure at NCSU and UNC–Chapel Hill, respectively. Together, they provide hands-on operation and maintenance support for the NC LIVE production and development environments, including operating systems, Web servers, database administration, research and testing of new and emerging utilities, performance tuning, and implementation of security protocols. They also play a key role in supporting NC LIVE help desk functions by acting as a technical resource for troubleshooting user and network problems. As the applications manager for NC LIVE, Pete MacLaren oversees applications software development that facilitates the delivery of NC LIVE resources to users across the state. Working closely with other server-site staff, he designs, tests, and implements solutions to meet current and emerging software requirements for the NC LIVE service. Scott Ross, systems operations and development manager, provides managerial oversight of all server-site functions and acts as a liaison to many of the guiding committees for NC LIVE.

The original NC LIVE Web site was created and deployed by existing staff in the libraries at NCSU and UNC–Chapel Hill in April 1998. The staff strives to stay on the leading edge of technology to provide the best possible service to its community and has implemented many changes and enhancements since the program's

inception. Current development plans for fiscal year 2001–2002 include deployment of a single-search interface, housing and managing locally mounted resources, and aggregating and reporting vendor use statistics. For more information about NC LIVE, visit its Web site at <http://www.nclive.org/>. ❖



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*“Mastering” the Future, continued from page 3*

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need to anticipate and exploit new technologies for the benefit of library users, particularly for those accessing services and resources from their desktops; and the role of print versus electronic collections in the research library of the future.

Concurrently, an assessment phase will collect data on current functions, services, and programs and how they impact space issues. After these two phases are completed, a blueprint for future renovations, construction, and growth of the Libraries for the next two decades will be created. This approach allows the university and the library to plan for, fund, build, and maintain library facilities in a timely manner that will support and sustain scholarly excellence for current and future generations. ❖

## Herring Papers Received

BY BERNIE MCTIGUE, SPECIAL COLLECTIONS



*William Dallas Herring.  
Photo courtesy of  
William D. Herring.*

The papers of William Dallas Herring have been added to the manuscript collections of the NCSU Libraries' Special Collections Department. Herring, born in 1916 in Rose Hill, North Carolina, served as a member of the state Board of Education for twenty-two years and as its chairman for twenty of those years (1957–1977). He was responsible for educational initiatives that still shape the lives of North Carolina citizens. Among these were the establishment of the community college system, the initiation of a statewide curriculum study, and the development of kindergarten programs. The Herring papers, consisting of 680 boxes of materials occupying 113 linear feet of shelving, will enable researchers to explore multiple aspects of the state's development in the second half of the twentieth century. ❖

## National Library Legislative Day

By PEGGY HOON, SCHOLARLY COMMUNICATION

The NCSU Libraries' Scholarly Communication Librarian Peggy Hoon serves as the chair of the North Carolina Library Association's (NCLA) Governmental Relations Committee. One of her major responsibilities this year was to coordinate statewide participation of North Carolina librarians in the American Library Association's twenty-seventh annual National Library Legislative Day in Washington, D.C., during spring 2001. Hoon and ten highly motivated librarians joined colleagues from across the country to seek support for libraries and their millions of users.

The librarians spent the first day of their two-day trip reviewing issues and needs and coordinating stories of success. Grouped in flexible teams of twos and threes, they spent the next day traveling to the offices of North Carolina's senators and representatives to tell the library story—which is really the story of North Carolinians' information needs, whether generated by schoolchildren, the general public, college students, researchers, or businesses.



*[Left to right, back row] Peggy Hoon (NCSU Libraries), North Carolina Senator David Price, and Anne Miller (Duke Libraries); [front] Nancy Gibbs (NCSU Libraries). Photo courtesy of author.*

Issues discussed during the visits included: reauthorization and adequate funding of the Library Services and Technology Act (LSTA), the only federal program focused on funding

library services in North Carolina; Elementary and Secondary Education Act (ESEA) reauthorization, including school library funding; support for S.487, the Technology, Education, and Copyright Harmonization Act (TEACH); and government documents availability.

Participating North Carolina librarians this year included Kevin Cherry (State Library of North Carolina), Dave Ferguson (Forsyth County Public Library), Nancy Gibbs (NCSU Libraries), Deanna Harris (East Garner Middle School), Peggy Hoon (NCSU Libraries), Anne Miller (Duke University), David Paynter (New Hanover County Public Library), Mary Reichel (Appalachian State University), Eleanor Swaim (Forsyth County), and John Via (Forsyth County Public Library). They visited thirteen of North Carolina's fourteen congressional offices and hosted a brunch that drew congressional staff members



*[Left to right from front] Nancy Gibbs (NCSU Libraries), Deanna Harris (East Garner Middle School), Kevin Cherry (State Library of North Carolina), Peggy Hoon (NCSU Libraries), and John Via (Forsyth County Public Library) participate in a team meeting during National Library Legislative Day. Photo courtesy of author.*





*Focus*, a newsletter published three times a year, seeks to promote the services, activities, needs, and interests of the NCSU Libraries to the university, the Friends of the Library, and beyond.

Editor: Terrell Armistead Crow.

NCSU Libraries Homepage: <http://www.lib.ncsu.edu/>

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*National Library Legislative Day, continued from page 8*

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as well as Congressman Howard Coble of North Carolina's Sixth District. North Carolina's visiting librarians also collected bookmarks from libraries across North Carolina and gave them to each congressional office as a way of keeping North Carolina's libraries and patrons uppermost in the legislators' thoughts.

For those who think that this sounds like fun and important work, it is! Consider joining next year's trek to Washington, D.C., for the twenty-eighth annual National Library Legislative Day to tell your library's story. ❖