

## 3 months free nbn<sup>®</sup> plan fees – CommBank customers

Plan	Value	Value Plus	Fast	Fast Plus	Superfast	Ultrafast	Fixed Wireless Plus
nbn <sup>®</sup> speed tier*	25/10	50/20	100/20	100/40	250/25	1000/50	75/10 <sup>^</sup>
Minimum Monthly Charge for first 3 months#	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Minimum Monthly Charge after first 3 months#	\$64.80	\$79.20	\$84.60	\$89.10	\$103.50	\$121.50	\$79.20
Additional account fees applicable	Paper Bill Fee: \$3.50 (available on request only) Late Payment Fee: \$10.00						
IMPORTANT	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the nbn <sup>®</sup> or Fixed Wireless <a href="#">Critical Information Summary</a> for your plan.						

\* NBN Speed Tier refers to the speed of the technology installed at your premises. These speeds are not necessarily equivalent to the download/upload speeds you will achieve in practice, which may be slower due to a range of factors. See nbn<sup>®</sup> [Critical Information Summary](#) for your plan for more information.

# Promotional pricing only available to eligible customers who use an eligible CommBank online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in the current [More nbn<sup>®</sup> CIS](#) will apply to your nbn<sup>®</sup> plan.

<sup>^</sup>75/10 indicates the theoretical maximum attainable speed available for Fixed Wireless Plus plan. These speeds may be unattainable at your property. See [Fixed Wireless Critical Information Summary](#) for more information.

The offer of 3 months' free nbn<sup>®</sup> plan fees is for new customers who complete sign up using a CommBank credit or debit card as your online bill payment method by 29 February 2024. To maintain the discounts available under this offer, you must continue to pay for your discounted More nbn<sup>®</sup> plan with an eligible CommBank online bill payment method (see section 17). This offer is only available to new More nbn<sup>®</sup> customers who do not have an existing More nbn<sup>®</sup> service and have activated the offer via the More website. This can be done by visiting from a dedicated offer landing page or by activating the CommBank customer toggle on the More nbn<sup>®</sup> plans page.

The 3 months is a promotional period that commences from the day that your nbn<sup>®</sup> service is activated (**Promotional Period**). After this Promotional Period the cost of your plan will revert to the Recommended Retail Price (**RRP**) current at that time, subject to an ongoing monthly discount of 10% off the RRP of your plan (**Ongoing Discount**) as long as you use an eligible CommBank online bill payment method. The RRP's of More nbn<sup>®</sup> plans are available on the More website and are subject to change in accordance with More's terms of service.

If you sign up, More will be your service provider for your nbn<sup>®</sup> and will handle all technical enquiries, complaints and servicing. The provision of your More service will be subject to More's standard terms of service and policies, available on the More website [here](#).

This offer is subject to the full terms and conditions and eligibility criteria below:

- The offer period commences on 1/11/2023 and ends at 11:59pm AEDT on 29/02/2024 (**Offer Period**). Sign-ups for new More nbn<sup>®</sup> services completed outside the Offer Period will not be eligible to receive the 3 months free plan fees offer.
- The offer is only available to customers who meet the following eligibility criteria (**Eligible Customers**):
  - You are a new More nbn<sup>®</sup> customer;
  - You must complete the sign-up process using a CommBank credit or debit card at checkout; and
  - You must continue to use an eligible CommBank online bill payment method (see section 17) to continue to receive the discounts available under this offer.
- If you have any active More nbn<sup>®</sup> services or have previously held a More nbn<sup>®</sup> service, you are ineligible for this offer.

4. If your premises is in the nbn<sup>®</sup> sky muster satellite region or you fall outside of the nbn<sup>®</sup> footprint this offer will not be available to you.
5. The offer of 3 months' free plan fees on your new More nbn<sup>®</sup> plan will commence from the day your new nbn<sup>®</sup> service is activated and will run for 3 months. This is a once off discount to be applied to your first 3 months of nbn<sup>®</sup> plan fees (unless you cancel your service or cease to be an Eligible Customer before the end of such period).
6. After the Promotional Period ends, the cost of your plan will revert to the RRP current at that time, subject to an ongoing monthly discount of 10% off RRP as long as you use an eligible CommBank online bill payment method (see section 17).
7. The table above sets out the monthly plan fees for each More nbn<sup>®</sup> plan after the discounts available with this offer have been applied.
8. All discounts available with this offer apply to plan fees only and do not apply to the following:
  - a. Any modem charges, if you choose to purchase a modem rather bring your own (BYO) you will be charged for the cost of the modem, at the time of application. Modems supplied by More are unlocked and capable of working with another nbn<sup>®</sup> service provider;
  - b. Any nbn<sup>®</sup> New Development Fee charge or nbn<sup>®</sup> New Copper Pair charge. These are charges that are passed through from nbn<sup>®</sup>; and
  - c. Any additional services/charges/usage outside the base monthly internet plan fee
9. CommBank customers are only entitled to receive a CommBank discount on a maximum of 2 nbn<sup>®</sup> services per More account. This limit applies regardless of whether you added any services under this More offer, or any other More nbn<sup>®</sup> offer that has been or may become available to you.
10. Subject to clause 9, Eligible Customers who successfully activate a new nbn<sup>®</sup> service under this offer can subsequently add an additional nbn<sup>®</sup> service to their account. Any additional nbn<sup>®</sup> services added during the Offer Period will also receive the 3 months' free plan fees and Ongoing Discount, up to a maximum of 2 nbn<sup>®</sup> services per account.
11. The Promotional Period for any subsequent nbn<sup>®</sup> service added to an account will begin from the day the additional nbn<sup>®</sup> service is activated.
12. This offer is offered on a no fixed term contract. You are free to cancel at any time without charge. However, cancelling your service within the Promotional Period forfeits any remaining months of free nbn<sup>®</sup> plan fees. Cancelling your service after the Promotional Period forfeits the Ongoing Discount.
13. If you sign up to a More nbn<sup>®</sup> plan under this offer and subsequently cancel your service at any time, you will not be eligible to receive the offer again.
14. This offer cannot be transferred to another person or party.
15. This offer is not valid in conjunction with any other nbn<sup>®</sup> offer or discount.
16. Should you relocate address within the first 3 months, the offer is transferable to your new address for the remaining portion of the Promotional Period.
17. You must checkout using your CommBank credit or debit card as your online bill payment method to qualify for this offer. To maintain the offer, you must continue to have a CommBank credit or debit card registered as your online bill payment method. Alternatively, after checkout you may change your online bill payment method to a direct debit from a CommBank bank account and remain eligible for this offer. Any other payment method is ineligible under this offer and its use may result in you forfeiting the discount available under it.
18. If you change your online bill payment method to an ineligible payment method at any time during the Promotional Period, you will forfeit the discount for any months that you pay with an ineligible payment method. Access to the offer will be revoked with effect from the month in which you change to an ineligible payment method, with the cost of your plan reverting to the RRP current at that time for so long as you use an ineligible payment method to pay for your applicable More nbn<sup>®</sup> plan.
19. If you lose your discount under this offer in accordance with section 18 but then subsequently revert to an eligible payment method (as outlined in section 17), you will recommence receiving any remaining discounted months available from the date your eligible payment method is reinstated until the expiry of the Promotional Period. However, you will not receive an extension on the Promotional Period for any months forfeited due to use of an ineligible payment method.
20. If you change your online bill payment method to an ineligible payment method at any time after your Promotional Period, you will forfeit the Ongoing Discount in entirety. Access to the offer will be revoked with effect from the following month, with the cost of your plan reverting to the RRP current at that time.

21. The RRP may be changed at any time by giving 30 days written notice. The RRP will be the price shown on the More website for personal nbn<sup>®</sup> services.
22. The discounted nbn<sup>®</sup> services must not be resold and are intended for use by the account holder only.
23. These offer terms and conditions must be read in conjunction with the NBN [Critical Information Summary](#). To the extent of any inconsistencies, these offer terms apply.
24. If you sign up, More will be your service provider for your nbn<sup>®</sup> and will handle all technical enquiries, complaints and servicing.
25. The provision of your nbn<sup>®</sup> service will be subject to More's standard terms of service and policies, which are available [here](#) on the More website.
26. CommBank reserves the right to withdraw, vary or substitute this offer at any time.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368.