

\$5 off mobile plan fees for 12 months – CommBank customers

Data allowance/month	12GB	25GB	32GB	50GB	80GB	150GB
Network Access	4G	4G	5G*	5G*	5G*	5G*
Plan download speeds caps [^]	Capped at 100Mbps (4G)	Capped at 100Mbps (4G)	Capped at 100 Mbps (4G & 5G)	Capped at 100 Mbps (4G & 5G)	Capped at 100 Mbps (4G & 5G)	Capped at 250Mbps (4G & 5G)
\$5 off RRP - Minimum Monthly Charge for first 12 months [#]	\$19	\$25	\$31	\$37	\$45	\$59
10% ongoing discount off RRP - Minimum Monthly Charge after first 12 months [#]	\$21.60	\$27.00	\$32.40	\$37.80	\$45.00	\$57.60
Cost per GB of Data for first 12 months	\$1.58	\$1.00	\$0.97	\$0.74	\$0.56	\$0.39
Cost per GB of Data after first 12 months	\$1.80	\$1.08	\$1.01	\$0.76	\$0.56	\$0.38
Additional account fees applicable	Paper Bill Fee: \$3.50 (available on request only) Late Payment Fee: \$10.00 Temporary suspension of service charge: \$10.00 per each whole or partial billing period when the suspension is in place. Physical SIM replacement charge: \$10.00 Physical SIM provisioning charge: A \$10.00 fee applies if you do not activate your service within 2 months after your SIM was posted.					
IMPORTANT	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the residential mobile Critical Information Summary for your plan.					

[^] Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

[#] Promotional pricing only available to eligible customers who use a CommBank debit or credit card as your online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in our [More Mobile CIS](#) will apply to your mobile plan.

* 5G network access requires a compatible mobile phone and is only available in selected areas

The offer of a \$5 discount off the Recommended Retail Price (RRP) of a More mobile plan for 12 months is for eligible customers who complete sign-up by 31 August 2024 using a CommBank credit or debit card as your online bill payment method. CommBank customers are only entitled to receive a CommBank discount on a maximum of 5 mobile services per More account (whether under this offer or any other More mobile offer that has been or may become available to you). To maintain the discount available under this offer, you must continue to pay for your discounted More mobile plan with an eligible CommBank online bill payment method (see section 14). This offer is only available to eligible customers who have activated the offer via the More website. This can be done by visiting from a dedicated offer landing page or by activating the CommBank customer toggle on the More mobile plans [page](#).

The 12 months is a promotional period and commences from the day your mobile service signed up under this offer is activated (**Promotional Period**). After this Promotional Period the cost of your plan will revert to the RRP current at that time, subject to an ongoing monthly discount of 10% off the RRP (**Ongoing Discount**) as long as you use a CommBank debit or credit card as your online bill payment method. The RRP of More mobile plans are available on the More [website](#) subject to change in accordance with More's [terms of service](#).

If you sign up, More will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. The provision of your More service will be subject to More's standard terms of service and policies, available on the More website [here](#).

The offer is subject the full terms and conditions and eligibility criteria below:

1. This offer provides eligible More mobile customers with a discount of \$5 off the RRP of a More mobile plan for 12 months and is valid from 1/03/2024 until 11:59pm AEST on 31/08/2024 (**Offer Period**).
2. The offer is only available to customers who meet the following eligibility criteria (**Eligible Customers**):
 - a. You must complete sign-up using a CommBank credit or debit card at checkout during the Offer Period;
 - b. You have not exceeded the cap on CommBank discounted services set out in section 8; and
 - c. You must continue to use an eligible CommBank online bill payment method (see section 15) to continue to receive the discounts available under this offer.
3. The offer of \$5 off your More mobile plan RRP will commence from the day that each mobile service signed up under this offer is activated and will run for 12 months. This is a once-off discount to be applied monthly over a period of 12 months (unless you cancel your service or cease to be an Eligible Customer before the end of the Promotional Period).
4. After the Promotional Period ends, the cost of your plan will revert to RRP current at that time, subject to an ongoing monthly discount of 10% off RRP as long as you use an eligible CommBank online bill payment method.
5. The table above sets out the monthly plan fees for each More mobile plan after the discounts available with this offer have been applied.
6. Once you sign up to More under this offer, you will have 30 days to activate your service. Failure to activate your service within 30 days will forfeit the offer and the 10% ongoing discount and the cost of your plan will revert to the RRP current at that time.
7. All discounts available under this offer apply to mobile plan fees only and do not apply to the following:
 - a. Any additional services, charges or usage outside of your base monthly mobile plan fee, including any non-standard calls or messages that are charged on a pay-as-you-go basis;
 - b. Any add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan; and
 - c. Charges for any mobile handset that you purchase separately from us.
8. CommBank customers are only entitled to receive a CommBank discount on a maximum of 5 mobile services per More account. This limit applies regardless of whether you added any services under this More offer, or any other More mobile offer that has been or may become available to you.
9. Subject to clause 8, eligible customers can add up to 5 mobile services to their account during the Offer Period. Any additional mobile services subsequently added during the Offer Period will also receive the \$5 off RRP for 12 months and the Ongoing Discount, subject to these terms and conditions.
10. The Promotional Period for any subsequent mobile services validly added to an account under this offer will begin from the day each additional mobile service is activated.
11. This offer is offered on a month-to-month contract. You are free to cancel at any time without charges. However, cancelling your service forfeits any remaining discounted months and the Ongoing Discount.
12. If you sign up to a More mobile plan under this offer and subsequently cancel your service, you will not be eligible to receive the offer again.
13. This offer cannot be transferred to another person or party.
14. You must checkout using your CommBank credit or debit card as your online bill payment method to qualify for this offer. To maintain the offer, you must continue to have a CommBank credit or debit card registered as your online bill payment method. Alternatively, after checkout you may change your online bill payment method to a direct debit from a CommBank bank account and remain eligible for this offer. Any other payment method is ineligible under this offer and its use may result in you forfeiting the discount available under it.
15. If you change your online bill payment method to an ineligible payment method at any time during the Promotional Period, you will forfeit the discount for any months that you pay with an ineligible payment method. Access to the offer will be revoked with effect from the month in which you change to an ineligible payment method, with the cost of your plan reverting to the RRP current at that time for so long as you use an ineligible payment method to pay for your applicable More mobile plan.
16. If you lose your discount under this offer in accordance with section 15 but then subsequently revert to an eligible payment method (as outlined in section 14), you will recommence receiving any remaining discounted months available from the date your eligible payment method is reinstated until the expiry of the Promotional Period. However, you will not receive an extension on the Promotional Period for any months forfeited due to use of an ineligible payment method.
17. If you change your online bill payment method to an ineligible payment method at any time after your Promotional Period, you will forfeit the Ongoing Discount in entirety. Access to the offer will be revoked with effect from the following month, with the cost of your plan reverting to the RRP current at that time.

18. The RRP may be changed at any time by giving 30 days written notice. The RRP will be the price shown on the More [website](#) for personal More mobile services.
19. More mobile services obtained under this offer must not be resold and are intended for use by the account holder only.
20. These offer terms and conditions must be read in conjunction with the mobile [Critical Information Summary](#). To the extent of any inconsistencies, these offer terms apply.
21. CommBank reserves the right to withdraw, vary, or substitute this offer at any time.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368.