

CBA Staff Offer – discounted Fast Plus nbn® plan

Terms & Conditions

Plan	Value	Value Plus	Fast	Fast Plus~	Superfast~	Ultrafast~	Fixed Wireless Plus
nbn® speed tier*	25/10	50/20	100/20	100/40	250/25	1000/50	100/20^
Discount off plan RRP first year	\$44.55	\$44.55	\$44.55	45% off (currently \$44.55)	\$44.55	\$44.55	\$44.55
Discount off plan RRP second year	\$29.70	\$29.70	\$29.70	30% off (currently \$29.70)	\$29.70	\$29.70	\$29.70
Discount off plan RRP after second year	10% off	10% off	10% off	10% off	10% off	10% off	10% off
Min. mthly charge for first Year#	\$27.45	\$43.45	\$49.45	\$54.45	\$70.45	\$90.45	\$43.45
Min. mthly charge for Second Year#	\$42.30	\$58.30	\$64.30	\$69.30	\$85.30	\$105.30	\$58.30
Min. mthly charge after Second Year#	\$64.80	\$79.20	\$84.60	\$89.10	\$103.50	\$121.50	\$79.20
Additional account fees applicable	Paper Bill Fee: \$3.50 (available on request only) Late Payment Fee: \$10.00						
Important	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the nbn® Critical Information Summary for your plan.						

* nbn® Speed Tier refers to the speed of the technology installed at your premises.

~ This plan is only available on FTTP and some HFC connection types. Please ensure you use our website address-checking tool to establish if this plan is available to you.

^ 100/20 indicates the theoretical maximum attainable speed available for the Fixed Wireless Plus plan. These speeds may be unattainable at your property. See Fixed Wireless [Critical Information Summary](#) for more information.

Promotional pricing only available to eligible customers who use an eligible CommBank online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in our [More nbn® CIS](#) will apply to your nbn® plan.

- This offer is only available to CBA Group employees who sign up to a More nbn® plan on or after 1 March 2024 via the More website using a CBA Group email address and checkout using a CommBank credit or debit card as their online bill payment method (**Eligibility Criteria**). More and CommBank reserve the right to remove, vary or substitute this offer at any time.
- This offer provides More customers who meet the Eligibility Criteria with:
 - 45% off the Recommended Retail Price (RRP) of a More Fast Plus plan for the first 12 months (**First Year Discount**);
 - 30% off the RRP of a More Fast Plus nbn® plan for the second 12 months (**Second Year Discount**); and
 - 10% off the RRP of a More nbn® plan on an ongoing basis commencing at the start of the third year of your service (**Ongoing Discount**).
- You may sign up to a different More nbn® plan (other than the Fast Plus nbn® plan). If you choose to do this, you will be entitled to a discount which is equal to:
 - 45% off the RRP of a More Fast Plus nbn® plan for the first 12 months;
 - 30% off the RRP of a More Fast Plus nbn® plan for the second 12 months; and
 - 10% off the RRP of a More nbn® plan after the second 12 months, provided you continue to satisfy all ongoing eligibility requirements.

4. You may upgrade or downgrade to a different More nbn[®] plan at any time after signing up for More Fast Plus nbn[®] plan. If you choose to do this, you will be entitled to any remaining portions of the discount set out in section 3. You must pay any additional monthly plan fees that remain after that discount has been applied.
5. The RRP of More nbn[®] plans are as advertised on the More website from time to time. The RRP of More nbn[®] plans are subject to change in accordance with More's terms of service.
6. The First Year and Second Year Discounts will be applied to the monthly plan fees for each individual service separately and will commence from the date on which each individual service is activated.
7. At the end of the first 12 months following activation, the monthly plan fees for your eligible service(s) will automatically roll over so that they are subject to the Second Year Discount.
8. At the end of the second 12 months following activation, the monthly plan fees for any eligible service will automatically roll over so that they are subject to the Ongoing Discount. The Ongoing Discount will continue to apply to the RRP (current at that time) of your More service(s) for so long as you continue to use an eligible CommBank online bill payment method (see section 14).
9. If you sign up, More will be your service provider for your nbn[®] service(s) and will handle all technical enquiries, complaints and servicing. The provision of your More service(s) will be subject to More's standard terms of service and policies, available [here](#) on the More Website.
10. If your premise is in the nbn[®] sky muster satellite region or you fall outside of the nbn[®] footprint, this offer will not be available to you.
11. All discounts available with this offer apply to eligible More plan fees only and do not apply to the following:
 - any charges for hardware (such as modems or handsets) that are not included with your plan;
 - any nbn[®] New Development Fee charge or nbn[®] New Copper Pair charge. These are charges that are passed through from NBN Co; and
 - any additional services, charges or usage outside of your base monthly plan fee.
12. This offer is available on eligible no-lock-in contract More residential nbn[®] plans, and you are free to cancel this type of plan at any time without charges. However:
 - cancelling your service within the first 12 months forfeits any remaining months of the First Year Discount and all months of the Second Year Discount;
 - cancelling your service within the second 12 months forfeits any remaining months of the Second Year Discount; and
 - cancelling your service after the second 12 months forfeits the Ongoing Discount.
13. If you cease to meet all of the Eligibility Criteria during the first 12 months after activating your service, you will no longer be entitled to receive this offer. If this occurs, any discounts available from More will be forfeited and your monthly plan fee will return to the RRP current at that time. However, if you cease to be a CBA Group employee after the first 12 months of your service:
 - provided you continue to use and maintain an eligible CommBank online bill payment method for your More service (see section 14), you will still receive the Second Year Discount for any remaining portion of the second 12 months from initial activation of your service; and
 - provided you continue to use and maintain an eligible CommBank online bill payment method for your More service, you will still receive the Ongoing Discount on an ongoing basis commencing at the start of the third year of your service.
14. You must check out using your CBA Group email address and a CommBank credit or debit card to qualify for this offer. To maintain the First Year Discount, Second Year Discount and Ongoing Discount, you must continue to have a CommBank credit or debit card registered as your online bill payment method. Alternatively, after checkout you may change your online bill payment

method to a direct debit from a CommBank bank account and remain eligible for this offer. Any other payment method is ineligible under this offer and its use may result in you forfeiting the discount available under it.

15. If you change your online bill payment method to an ineligible payment method at any time during the First Year Discount or Second Year Discount period, you will forfeit the discount for any months that you pay with an ineligible payment method. Access to the offer will be revoked with effect from the month in which you change to an ineligible payment method, with the cost of your plan reverting to the RRP current at that time for so long as you use an ineligible payment method to pay for your applicable More plan.
16. If you lose your discount under this offer in accordance with section 15 but then subsequently revert to an eligible payment method (as outlined in section 14), you will recommence receiving any remaining months available under the First Year Discount or Second Year Discount from the date your eligible payment method is reinstated until the expiry of the First Year Discount or Second Year Discount period. However, you will not receive an extension on the First Year Discount or Second Year Discount period for any months forfeited due to use of an ineligible payment method.
17. If you change your online bill payment method to an ineligible payment method at any time after your Second Year Discount period, you will forfeit the Ongoing Discount in entirety. Access to the offer will be revoked with effect from the following month, with the cost of your plan reverting to the RRP current at that time.
18. Should you relocate your address for your More nbn[®] service, this offer is transferable to your new address for the remaining portion of the First Year Discount and Second Year Discount provided you continue to meet the Eligibility Criteria.
19. CommBank staff are only entitled to receive a discount on a maximum of 2 nbn[®] services per account. This limit applies regardless of whether any services were added under this More offer, or any other More nbn[®] offer that has been or may become available to you.
20. If you subsequently add a second nbn[®] service at a later date, you will receive the full First Year and Second Year Discounts from the date of activation of each individual service and the Ongoing Discount subject to requirements outlined in section 14.
21. This offer cannot be transferred to another person, account or party.
22. This offer is not valid in conjunction with any other offer, promotion or discount.
23. The discounted More nbn[®] service(s) must not be resold and are intended for use by the account holder only.
24. These offer terms and conditions must be read in conjunction with the applicable [Critical Information Summary](#) for your plan. To the extent of any inconsistencies, these offer terms apply.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368 or via live chat on our website.