

30% off Home Voice plan fees for 12 months

Plan	Home Voice plan
Minimum monthly charge for first 12 months#	\$7
Minimum monthly charge after first 12 months#	\$9
Additional account fees applicable	Paper Bill Fee: \$3.50 (available on request only) Late Payment Fee: \$10.00
IMPORTANT	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the Voice over Internet Service Critical Information Summary for your plan.

Promotional pricing only available to eligible customers who use an eligible CommBank online bill payment method. If you cease to use an eligible CommBank online bill payment method, the standard minimum monthly charge set out on our website at the time you cease to be eligible will apply to your plan.

The offer of 30% off a More Home Voice plan for 12 months is for customers who complete the sign up using their CommBank credit or debit card as their online bill payment method by 31 October 2024. To maintain the discounts available under this offer, you must continue to pay for your discounted More Voice plan with an eligible CommBank online bill payment method (see section 10). This offer is only available to customers who have activated the offer via the More website. This can be done by visiting from a dedicated offer landing page or by activating the CommBank customer toggle on the nbn[®] page.

The 12 months is a promotional period and commences from the day that your Voice service is activated (**Promotional Period**). After this Promotional Period the cost of your plan will revert to the Recommend Retail Price (**RRP**) current at that time, subject to an ongoing monthly discount of 10% off the RRP of your plan as long as you use an eligible CommBank online bill payment method. The RRP's of More Voice plans are subject to change in accordance with More's terms of service.

If you sign up, More will be your service provider for your Voice plan and will handle all technical enquiries, complaints and servicing. This offer is subject to the full terms and conditions and eligibility criteria below:

1. The offer of 30% off a More Voice plan will commence from the day that your Voice service is activated and will run for 12 months (**First Year Discount**). After this promotional period the cost of your plan will revert to the RRP current at that time, subject to an ongoing monthly discount of 10% off the RRP of your plan as long as you use a CommBank debit or credit card as your online bill payment method (**Ongoing Discount**).
2. This offer is a once off annual discount to be applied on a monthly basis over a period of 12 months.
3. To be eligible to receive a More Voice plan (and to receive this offer) you must already have a More nbn[®] plan at the time of purchase, or you must sign-up to a More nbn[®] plan at the same time as purchase a More Voice plan.
4. If you have already received a CommBank offer for an existing More nbn[®] service, you are also eligible to receive the separate 30% discount for 12 months available under this offer for your More Voice services. However, signing up for a More Voice service under this offer does not reset or extend the term of any offers already applied to your More nbn[®] services.
5. If your premise is in the nbn[®] sky muster satellite region or you fall outside of the nbn[®] footprint this offer will not be available to you, as we are unable to provide you with an nbn[®] plan.
6. All discounts available with this offer apply to plan fees only and do not apply to the following:
 - a. Any hardware charges - if you choose to purchase hardware (rather than BYO or 'bring your own') you will be charged for the cost of the hardware, at the time of application.

- b. Any additional services, charges or usage outside of your base monthly plan fee that are charged on a pay as you go basis, including charges for international calls (where enabled on your plan).
7. This offer is offered on a no fixed term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 12 months forfeits any remaining months under the First Year Discount. Cancelling your service after the first 12 months forfeits the Ongoing Discount.
 8. This offer cannot be transferred to another person or party.
 9. Should you relocate address within the first 12 months, the offer is transferable to your new address for the remaining portion of the Promotional Period.
 10. You must checkout using your CommBank credit or debit card as your online bill payment method to qualify for this offer. To maintain the offer, you must continue to have a CommBank credit or debit card registered as your online bill payment method. Alternatively, after checkout you may change your online bill payment method to a direct debit from a CommBank bank account and remain eligible for this offer. Any other payment method is ineligible under this offer and its use may result in you forfeiting the discount available under it.
 11. If you change your online bill payment method to an ineligible payment method at any time during the Promotional Period, you will forfeit the discount for any months that you pay with an ineligible payment method. Access to the offer will be revoked with effect from the month in which you change to an ineligible payment method, with the cost of your plan reverting to the RRP current at that time for so long as you use an ineligible payment method to pay for your applicable More nbn[®] plan.
 12. If you lose your discount under this offer in accordance with section 11 but then subsequently revert to an eligible payment method (as outlined in section 10), you will recommence receiving any remaining discounted months available from the date your eligible payment method is reinstated until the expiry of the Promotional Period. However, you will not receive an extension on the Promotional Period for any months forfeited due to use of an ineligible payment method.
 13. If you change your online bill payment method to an ineligible payment method at any time after your Promotional Period, you will forfeit the Ongoing Discount in entirety. Access to the offer will be revoked with effect from the following month, with the cost of your plan reverting to the RRP current at that time.
 14. CommBank customers are only entitled to receive a CommBank discount on a maximum of 2 Voice services per More account. This limit applies regardless of whether you added any services under this More offer, or any other More Voice offer that has been or may become available to you.
 15. Subject to clause 14, Eligible Customers who successfully activate a new nbn[®] service under this offer can subsequently add an additional Voice service to their account. Any additional Voice services added during the Offer Period will also receive the First Year Discount and Ongoing Discount, up to a maximum of 2 Voice services per account.
 16. The RRP may be changed at any time by giving 30 days written notice by email. The RRP will be the price shown on the More website for personal Voice services.
 17. The discounted Voice services must not be resold and are intended for use by the account holder only.
 18. These offer terms and conditions must be read in conjunction with the Home Voice [Critical Information Summary](#). To the extent of any inconsistencies, these offer terms apply.
 19. If you sign up, More will be your service provider for your Voice service and will handle all technical enquiries, complaints and servicing.
 20. CommBank reserves the right to withdraw or substitute this offer at any time.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368.