



## Infant Capilene® Midweight Set Product Recall

### STEP 1: FILL OUT THIS FORM

Fill in the details of your return below.

### STEP 2: PACK IT UP

Include this form with your Infant Capilene® Midweight Set Product Recall item(s).

### STEP 3: SHIP IT OUT

Write your name and return address on the outside of the package. Instructions for a free UPS shipping label can be found on the next page.

For additional support with your return, please contact customer service via chat on Patagonia.com or by calling 1-800-638-6464.

### 1 How would you like to receive your refund?

Merchandise credits will be processed within 6-8 weeks after receipt and the credit will be emailed to you. Refund checks will be delivered within 9-12 weeks after receipt and the check will be mailed to your address below.

**Merchandise credit: may be used on Patagonia.com or in a Patagonia retail store.**

**Refund check mailed with the US Postal Service. (Delivery within 9-12 weeks after receipt.)**

### 2 Customer Mailing Address

All fields are required for a credit or refund.

FIRST NAME		LAST NAME	
STREET ADDRESS			
CITY	STATE/PROVINCE	POSTAL CODE	
EMAIL		PHONE	

### 3 Purchase Information

I received this item as a gift

ORDER NUMBER (IF KNOWN)
WHERE THE ITEM WAS PURCHASED (IF KNOWN)

### 4 Return Item Details

Enter the quantity you are returning for each style below. Every Patagonia product has a number printed on the white tag stitched into the garment. This number will begin with "STY," followed by a five-digit style number.



QUANTITY	STYLE
	60910 Infant Capilene® Midweight Set

# Corporate Retail Solutions Program for Patagonia

## Customer Instructions

- 1** Locate the nearest participating location by either of the following two options:
  - Go to [theupsstore.com/locations](https://theupsstore.com/locations), enter address information and choose the most convenient location.
  - Or call **800.789.4623** and request the nearest The UPS Store® location.
- 2** Pack and seal your item(s) and include the Patagonia Infant Capilene® Midweight Set Product Recall form in the box. If item(s) are not packed and sealed when dropped off at The UPS Store location, packaging charges may apply.
- 3** Please take this document with you to The UPS Store location and tell the center associate you are part of the Corporate Retail Solutions program for Patagonia.

## Instructions for The UPS Store Location

Center Associate: Follow the instructions listed below and ring up all charges in your POS. If you have questions regarding how to process this transaction, call Tech Support.

- 1** The customer will arrive at your center to utilize the Patagonia Recall Returns program.
- 2** Access the appropriate CAMS workflow. Search for 'Patagonia' on the CAMS homepage.
- 3** Enter the required information into the workflow and press 'Next' to complete the transaction.

*Note: You will not charge the customer for this transaction. You will receive payment on your monthly PRP.*

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