



NOTICE

No. 15-01

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Executive Director

ACCESSIBILITY AND NON-DISCRIMINATION IN M-NCPPC PROGRAMS AND SERVICES

The Maryland-National Capital Park and Planning Commission (M-NCPPC) is dedicated to providing quality services and park and recreation programs that are inclusive and accessible to all patrons. M-NCPPC will comply with applicable laws including the Americans with Disabilities Act of 1990, Section 504 of the Rehabilitation Act, and Title VI of the Civil Rights Act, by taking all reasonable steps to remove barriers to participation in programs and services. This Notice is issued to provide guidance on the following areas:

- Notice 15-01A, *Notice Under the Americans with Disabilities Act*
- Notice 15-01B, *Service Animals for People with Disabilities*
- Notice 15-01C, *Electronic Personal Assistive Mobility Devices*
- Notice 15-01D, *Accessible Seating Under the Americans with Disabilities Act*
- Notice 15-01E, *Grievance Procedure under the Americans with Disabilities Act*

This Notice and its attachments update and replace Notice 11-04, Accessibility and Non-Discrimination in Programs and Services.

Each attached notification provides patron guidance for requesting accommodations and addressing accessibility concerns for programs and services offered within the respective departments. While most patron requests/concerns can be handled directly at the program/facility level, staff are encouraged to consult with their departmental managers on accessibility concerns. All concerns related to potential compliance violations must be reviewed and coordinated with the Office of the Executive Director.

All employees should review the attached notifications and handle patron concerns pursuant to the established procedures. Departmental Directors should ensure that appropriate notifications are made available and posted within their respective facilities. Questions about this Notice or posting requirements may be directed to the Office of the Executive Director by calling 301-454-1740 (Maryland Relay 7-1-1).

