

MARYLAND PUBLIC SERVICE COMMISSION
Transportation Division
WILLIAM DONALD SCHAEFER TOWER
6 ST. PAUL STREET, 18th Floor
BALTIMORE, MD 21202-6806
TELEPHONE: 410-767-8128 OR 1-800-492-0474
FAX: 410-333-6088
Website: www.psc.state.md.us

Dear Passenger Carrier / Taxicab Association:

Due to recent staffing changes, the Transportation Division is re-assigning some functions and schedules within the office. Staff responsibilities will be as listed below. You are encouraged to email your representative, at the email address listed next to their name, with your questions or inquiries or to **schedule an appointment**. **Please note the current Office Hours for walk-in services at the Transportation Division is 9:00 a.m. to 11:30 a.m. and 1:00 p.m. to 3:30 p.m. Monday through Thursday. The office will be closed from 12:00 p.m. (Noon) to 1:00 p.m. each day for the lunch period of the administrative staff. The office will continue to be closed on Fridays to the public and regulated entities.** Walk-in services schedules are listed on the next page; however, **appointments are strongly encouraged.**

General Information	410-767-8128	www.psc.state.md.us
Administrative Aide	Amira Mitchell	amira.mitchell@maryland.gov
<u>Administrative Staffing Assignments:</u>		
New carrier applicants, A – J	Munzio Tazwell	munzio.tazwell@maryland.gov
New carrier applicants, K – Z	Munzio Tazwell	munzio.tazwell@maryland.gov
Taxicab permits, A – G	Tariq Nazir	tariq.nazir@maryland.gov
Taxicab permits, H – Z	Karen Stone	karen.stone@maryland.gov
Inspection scheduling Administrative Officer	Marcia McCray	marcia.mccray@maryland.gov
For-Hire Driver Licensing Administrative Officer	TaNeika Stencil	taneika.stencil@maryland.gov
New For-Hire Drivers, A – J	Albert Taliaferro	albert.taliaferro@maryland.gov
New For-Hire Drivers, K – Z	Laura Robinson	laura.robinson2@maryland.gov
Renewal Drivers, CJIS, MVA CSEA & INS Monitoring	Airrion Scott	airrion.scott@maryland.gov
TNO Driver Inquiries	TaNeika Stencil & Ashlee Bentley	tno.inquiry@maryland.gov

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MEMORANDUM

To: All Taxicab Associations and Passenger Carriers
From: Mark C. Gorman, Director of Transportation
Subject: Office Schedule and Hours for Transportation Division

The Transportation Division's **Office Hours for walk-in services is 9:00 a.m. to 11:30 a.m. and 1:00 p.m. to 3:30 p.m. Monday through Thursday. Appointments are strongly encouraged. The office will be closed from 12:00 p.m. (Noon) to 1:00 p.m. each day for the lunch period of the administrative staff. The office will continue to be closed on Fridays to the public and regulated entities.** Please note the driver interview schedule indicated below includes all approved taxicab and passenger-for-hire drivers. Also listed below is the schedule for walk-in submissions for passenger carrier vehicle additions and deletions. Please check the Commission's Website frequently for updates and changes to office schedules and forms.

NO WALK-IN SERVICES AVAILABLE ON FRIDAYS – OFFICE CLOSED TO PUBLIC.

Driver Pictures & Data Collection: (After the driver has received an approval letter)	Tuesdays, between 9:00 AM and 11:00 AM. Wednesdays, between 1:00 PM and 3:00 PM Thursdays, between 1:00 PM and 3:00 PM.
New passenger carrier applications:	By appointment only. To schedule an appointment or check status of an application, email the appropriate staff member. A reply will be sent by email.
Vehicle additions or deletions:	Wednesdays and Thursdays between <u>9:00 AM and 11:30 AM</u> or by mail.
Status of driver applications:	Carrier / Taxicab Association should email request to the appropriate staff member. A reply will be sent by email.
Taxicab permit transfers:	Associations must contact the appropriate staff member by email for an appointment.
Other business:	Please encourage permit holders and drivers to schedule an appointment with the appropriate representative or to contact them by email with their inquiries.