County of Riverside Department of Public Health 2013



Table of Contents

Foreword	2
What is Public Health?	3
The Public Health System	4
The Three Core Functions and Ten Essential Services of Public Health	5
County of Riverside Department of Public Health (DOPH)	7
Essential Service #1: Monitor health status to identify community health problems	10
Essential Service #2: Diagnose and investigate health problems and hazards in the community	12
Essential Service #3: Inform, educate, and empower people about health issues	14
Essential Service #4: Mobilize community partnerships to identify and solve health problems	18
Essential Service #5: Develop policies and plans that support individual and community efforts	21
Essential Service #6: Enforce laws and regulations that protect health and ensure safety	23
Essential Service #7: Link people to needed personal health services and assure the provision of health when unavailable	
Essential Service #8: Assure a competent public and personal healthcare workforce	28
Essential Service #9: Evaluate effectiveness, accessibility and quality of personal and population-based services	
Essential Service #10: Research innovative solutions to health problems	31
Resources	33
Appendix: Clients and Caseloads	34

Foreword

This report was created to answer the question: What is public health? and, more specifically, What is public health in Riverside County? Located in Southern California with a population of 2.2 million people, the County of Riverside is one of the larger counties in California and the United States. The herculean effort of ensuring the health and wellness of all residents and visitors is one that is undertaken with passion for the community and in collaboration with partners from various sectors.

The programs and services provided by the Department of Public Health and described in this report are one part of the larger picture of public health in Riverside County and could not succeed without you. I look forward to continuing our partnerships to ensure our vision of a healthy Riverside County.

Susan Harrington, MS RD Director of Public Health



What is Public Health?

- Assessments of the health status of residents
- **Disease prevention** and control
- Promotion and encouragement of healthy behaviors
- Community mobilization and outreach
- Policy development and education
- Promoting health equity
- Increasing access to quality medical and health care services
- Response to disasters and assistance to communities in recovery

Public Health is the science of preventing disease; promoting health; and organizing services to maintain an adequate standard of health for communities and entire populations.

Public Health is a series of population-based activities designed to promote health, prevent disease, injury and premature death, and assure conditions in which we can all be safe and healthy.









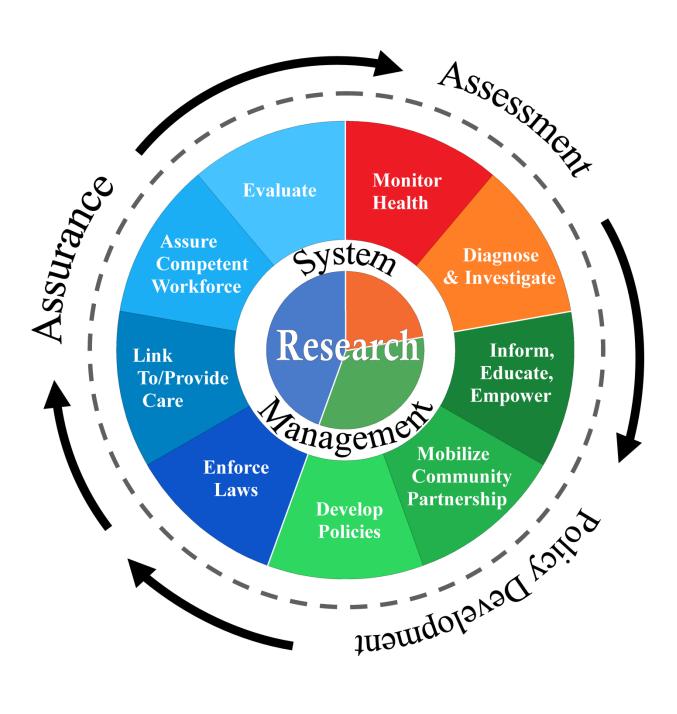
The Public Health System

The **County of Riverside Department of Public Health** is part of the larger public health system in which schools, medical providers, businesses, and many others have important roles in preventing disease and protecting the health of their communities.



The Three Core Functions and Ten Essential Services of Public Health

- In 1988, the Institute of Medicine (IOM) published, *The Future of Public Health*, in which the three core functions and ten essential services of public health were identified.
- The three core functions and ten essential services of public health form the framework of the domains, standards and measures of public health department accreditation.



Three Core Functions

1. Assessment

- The regular and systematic collection, analysis and distribution of information on the health of the community
- Identification of health problems and needs of certain communities and populations at risk for disease, illness or disability

2. Policy Development

• Creation of public policies that are designed to solve the identified health problems and issues from the assessment phase

3. Assurance

 Ensuring the created solutions (usually in the form of services and programs) are implemented and that all populations have access to appropriate and costeffective health care.



Ten Essential Services

- 1. Monitor health status to identify community health problems
- 2. Diagnose and investigate health problems and hazards in the community
- 3. Inform, educate and empower people about health issues
- 4. Mobilize community partnerships to identify and solve health problems
- 5. **Develop policies** and plans that support individual and community efforts
- 6. Enforce laws and regulations that protect health and ensure safety
- 7. **Link people** to needed personal health services and assure the provision of health care when unavailable
- 8. Assure a competent public and personal healthcare workforce
- 9. **Evaluate** effectiveness, accessibility and quality of personal and population-based health services
- 10. Research innovative solutions to health problems

County of Riverside Department of Public Health (DOPH)

Established in 1926, the County of Riverside **Department of Public Health** (DOPH) is the local, public agency charged with ensuring the health and well-being of county residents and visitors. With its own fiscal and administrative support divisions, DOPH administers the county's public health needs with a budget of \$85.4 million and 684 positions.

Mission: DOPH promotes and protects the health of all County residents and visitors in the service of the well-being of the community.

Vision: Healthy people; healthy community!

2012-2016 Strategic Plan:

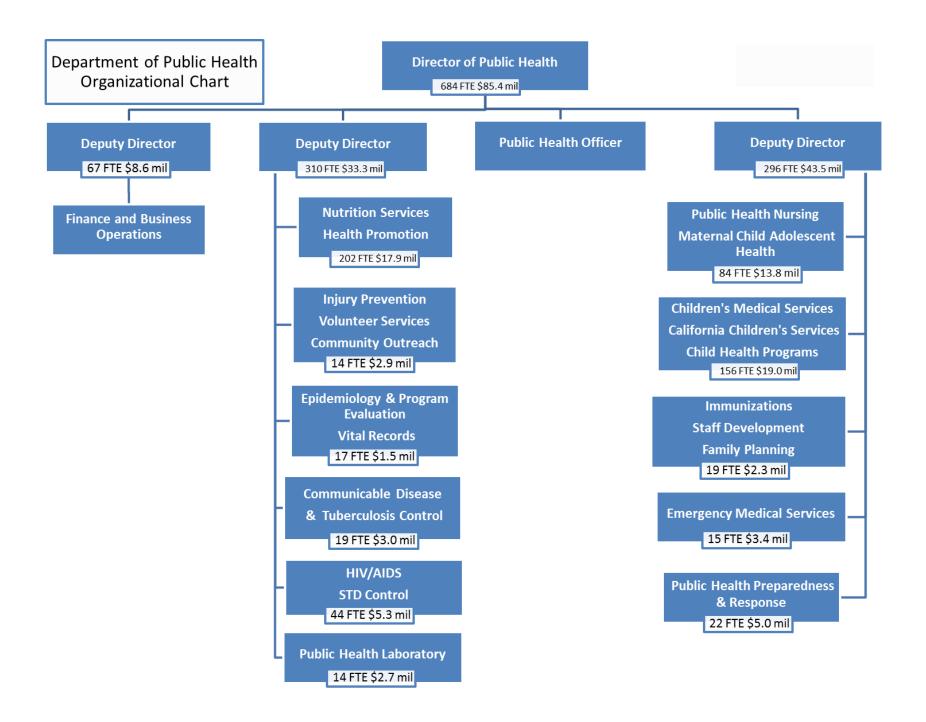
- **Goal 1**: Utilize evidence based strategies to identify and address traditional and emerging public health needs.
- **Goal 2**: Realize the potential of staff through the recruitment, development and retention of a qualified workforce.
- Goal 3: Deliver public health services within a responsive and effective system.
- Goal 4: To plan, prepare, respond and recover from public health emergencies.
- **Goal 5**: Support healthy sustainable communities through policy and environmental strategies.

The **Director of Public Health** is responsible for ensuring that all programs, services and staff align with DOPH's mission, vision and goals. DOPH is functionally divided into three divisions which are led by deputy directors: (1) **Finance and Business Operations**, including Procurement and Fiscal; (2) **Community Health**, including Communicable Disease Control and Nutrition Services; and (3) **Population Health Services**, including Public Health Nursing and Emergency Medical Services. The **Public Health Officer** is a medical doctor appointed by the County Board of Supervisors who ensures that public health functions are met through legal and medical authority. He serves as the medical consultant to DOPH programs and can exercise powers to prevent the further spread of disease.

Programs, Services and Activities

- DOPH's vision is to excel at building healthy communities and its mission is to promote and protect the health of all county residents and visitors. To accomplish this mission, DOPH oversees fourteen (14) Branches and administers more than thirty (30) programs.
- All DOPH programs, services and activities are organized around the 10 Essential Services of Public Health.
- DOPH works in partnership and in many cases under contract with other County
 Departments including Environmental Health, Animal Services, Mental Health, Public
 Social Services, Office on Aging and the Health Care System to prevent disease and
 protect the health of County residents.





Essential Service #1: Monitor health status to identify community health problems

Epidemiology and Program Evaluation

- The Epidemiology and Program Evaluation (EPE) Branch of DOPH has a highly trained technical staff, specializing in epidemiology, biostatistics, data management, and program evaluation. This level of expertise allows the branch to play a vital role in DOPH's efforts to use evaluation and epidemiological research to assist our partners to develop and implement effective programs, policies, and strategies.
- The EPE Branch works as an integrated unit within other DOPH branches providing a range of services programs cannot do themselves. Outlined below are examples of some of the services the EPE Branch provide public health programs.

1. Customizing services and engaging stakeholders:

To insure integration into the program and regular input from stakeholders, representatives from the EPE Branch attend program staff meetings, community consortia and taskforce meetings, and attend meetings with the programs' funding agencies allowing the EPE Branch to respond to program needs customizing services for the most effective use of available resources.



2. Assist programs describe and target their interventions:

Using multiple data sources, the EPE Branch helps programs describe and target their interventions through logic model development, development of baseline and benchmarking data, identifying areas of greatest need or highest risk through epidemiological community profiles, mapping program intervention sites, and providing spatial and service gap analyses.

3. Assist programs focus their evaluation design:

The EPE Branch assists programs in the development of their evaluation designs helping to build more methodologically robust appraisals of their programs.

4. Assist programs gather credible evidence:

The EPE Branch assists in the development of program indicators, identify or develop data sources, assist with survey design, sample size calculation, and survey implementation as well as quality control.



5. Data analysis, conclusions, recommendations:

The EPE Branch assists programs with their data analysis, synthesis and interpretation of results, providing recommendations based on the results. Data is analyzed using statistical and Geographic Information Systems (GIS) software packages.

6. Dissemination:

The EPE Branch assists in the effective communication of results to program staff as well as other stakeholders. Data is shared with the community through epidemiology data briefs, reports, and on our website. Additionally, we provide technical assistance in the preparation of presentations at national meetings such as the American Public Health Association, the National Association of County and City Health Officials and the Council of State and Territorial Epidemiologists.

Essential Service #2: Diagnose and investigate health problems and hazards in the community

Communicable and Tuberculosis Disease Control

- Disease Control is committed to the protection of the community's health through education, prevention, early detection and treatment of communicable diseases including tuberculosis.
- Key activities of Disease Control include:
- 1. **Investigation** of reports of communicable diseases; conduct surveillance activities to monitor disease activity in the community.
- 2. **Evaluation and facilitation** of preventive treatment for individuals exposed to treatable communicable diseases.
- 3. **Implementation** of outbreak control interventions when appropriate.
- 4. **Coordination** with other response Branches such as Public Health Emergency Preparedness and Response and Public Health Nursing to address outbreaks, potential bioterrorism incidents and other public health emergencies.
- 5. **Enforcement** of Health and Safety codes when necessary to protect the public.
- 6. **Provision** of case management for patients with active Tuberculosis.
- 7. **Provision** of education to the community, other health professionals, and serve as a resource to the medical community on treatment, management and follow-up of TB and other communicable diseases.



Public Health Laboratory Services

- The **Public Health Laboratory** provides accurate, timely, and cost effective laboratory testing to aid in the diagnosis and control of communicable diseases.
- Key services of the Public Health Laboratory include:
- 1. Comprehensive bacteriology, mycology, mycobacteriology, immunology, serology, virology, and parasitology services to aid in the **diagnosis and the control** of communicable diseases.
- 2. Water microbiology to aid in the **surveillance** of water quality and in the **investigation and control** of waterborne disease outbreaks.
- 3. Food microbiology to aid in the **investigation**, **epidemiology**, **and control** of bacteriological food outbreaks.
- 4. Quantiferon® testing for tuberculosis infection detection in partnership with Riverside County Human Resources Division of Occupational Health.
- 5. Providing lab services for certain infectious diseases with Riverside County Regional Medical Center (RCRMC) and other hospitals and health care facilities.

Essential Service #3: Inform, educate, and empower people about health issues

Family Planning

- The Family Planning program provides free or low-cost reproductive health services in clinics and outreach settings to improve the health of men and women in the community with a special focus on teens and reducing the incidence of teen pregnancy.
- Weekly, walk-in **Teen Clinics** are held at the ten Riverside County Family Care Centers.
- Family Planning staff serve as guest speakers and provide health education curriculum on sexually-transmitted infections, birth control methods, preconception care and the effect of drugs and alcohol on the developing fetus at middle schools, high schools and continuation schools in specific school districts.



Nutrition Services and Health Promotion

- The mission of **Nutrition Services and Health Promotion** is to build healthier and more physically active communities throughout Riverside County.
- **Nutrition Services** serve more than 100,000 Riverside County residents each month through ten programs, each designed to promote good nutrition and physical activity.

- Women, Infants, and Children (WIC) Program helps pregnant women, new mothers and children under age 5 to eat well, stay healthy and be active.
- The 19 WIC Program sites in Riverside County help families by providing checks to buy healthy supplemental foods from WIC-authorized grocery stores and vendors, nutrition education, and help to find healthcare and other community services. WIC Program sites are located in the following County Board of Supervisor districts:
 - District 1 Riverside (3 locations) Lake Elsinore.
 - District 2 Corona, Jurupa, Rubidoux.
 - District 3 Temecula, Hemet.
 - o District 4 Desert Hot Springs, Palm Springs, Cathedral City, Indio, Mecca, Blythe.
 - District 5 Moreno Valley (2 locations), Perris, Banning.
- The Baby-Friendly Hospital Initiative encourages all birthing hospitals to adopt or maintain policies to support a mothers' decision to breastfeed. Baby Friendly hospitals in Riverside County include Corona Regional, Kaiser Permanente, Parkview Community, Riverside Community and Desert Regional. RCRMC is in the process to become designated.
- Through First 5 Riverside funding, Child care providers are encouraged to receive a
 Breastfeeding Friendly Child Care designation by demonstrating support to the mothers of breastfed babies in their care.
- Nutrition and Physical Activity Self-Assessment for Childcare (NAP-SACC) is an obesity prevention program for childcare settings funded by First 5 Riverside.
- As part of the Network for Healthy California, Riverside County supports the
 consumption of healthy foods and beverages in communities, obesity prevention
 promotional events, peer to peer education, youth engagement, worksite wellness and
 healthy retail environments.



- The Eastside Community within the City of Riverside has received funding from Kaiser
 Permanente and been designated a Healthy Eating Active Living (HEAL) Zone. It is a
 community based partnership with schools, parks, community activists, city leaders and
 DOPH to develop policies and structure to promote healthy eating and physical activity.
- The Tobacco Control Project strives to reduce the availability of tobacco, reduce exposure to environmental tobacco smoke, reduce teen exposure to tobacco influences and reduce tobacco-related health disparities. Past achievements include assisting:
 - Riverside Community College and College of the Desert to become smoke-free campuses
 - 2. 153 restaurants to adopt smoke-free outdoor dining patios policies in the cities of Riverside, Corona, Norco and Beaumont
 - 3. Parks in the cities of Norco, Banning, Palm Springs, Corona and Moreno Valley to become smoke-free.
- The Tobacco Control Project also provides administrative support and works closely
 with the Coalition for Tobacco-Free Communities to change the social norms regarding
 tobacco use throughout the county.



 The Asthma Program, funded by the South Coast Air Quality Management District and First 5 Riverside, provides free asthma education to families through home visitation services, group presentations and participation in community events. Staff also train childcare providers to make necessary changes to make their center environmentally friendly for those children affected by asthma.

Public Information Office

• The County of Riverside DOPH **Public Information Office** coordinates media contacts and press releases to keep the community informed of public health programs, services and events.

Community Outreach

- **Community Outreach** coordinates annual health fairs, Flu clinics, volunteer opportunities, interactive employee events and an array of other activities for the community and DOPH.
- **Community Outreach** optimizes community involvement through effective educational outreach activities and enhances employee morale and team building by organizing dynamic inter-departmental and community events.
- Volunteer Services coordinates volunteer and intern opportunities for the community to learn, assist and experience DOPH programs and services. This is done by collaborating with various community organizations and groups, public and private nonprofit organizations and local colleges and universities.

Essential Service #4: Mobilize community partnerships to identify and solve health problems

Healthy Riverside County Initiative

- The burden of chronic illness is a significant health challenge in the 21st Century. This burden impacts quality of life and productivity as well as drives substantial increases in health care costs.
- In Riverside County, three health behaviors (poor nutrition, physical inactivity, and tobacco use) contribute to four chronic illnesses (heart disease, cancers, lung disease, and stroke), that cause more than 50% of preventable deaths.



- The Healthy Riverside County Initiative is a comprehensive approach to improving health and promoting livable communities through the use of existing and newly forged partnerships. This initiative aims to (1) improve healthy nutrition, (2) increase physical activity, (3) reduced tobacco exposure, and (4) support healthy and safe environments.
- The Riverside County Health Coalition (RCHC) is a collaboration of public and private sectors, school districts, community businesses, local and regional organizations and community members. The coalition is committed to policy development and advocacy, environmental change and community empowerment for healthy lifestyles in Riverside County. RCHC members work to identify and support broader solutions to combat obesity, poor nutrition, physical inactivity and tobacco to improve the overall health of Riverside County residents and address these risk factors.

The Healthy Riverside County Committee is a group of dedicated Riverside County Department leaders from DOPH, Public Social Services, Animal Services, Environmental Health, Information Technology, Parks and Open Space District, Office on Aging, Human Resources/Wellness, Mental Health, Flood Control, Agricultural Commissioner, RCRMC and Purchasing working to integrate the goal to improve health and promote livable communities through partnerships, policies, service delivery systems and initiatives across County Departments. The Committee is currently working with County Department staff and community partners to increase by 15% the number of children, teens, adults and older adults who meet physical activity targets by June of 2014. County staff are participating in the 2013 American Heart Association Heart Walks and will participate in the "Thrive Across America" physical activity challenge beginning in October 2013.



Public Health Emergency Preparedness and Response

Public Health Emergency Preparedness and Response works to decrease illness and
injury by preparing for, responding to and recovering from a disaster or public health
emergency by coordinating resources and response activities; collaborating with
partners and stakeholders; and increasing the capacity and capabilities of the public
health and medical community.

 The Medical Health Operational Area Coordination (MHOAC) program is a multidisciplinary approach to the coordination of medical health functions during a largescale emergency or disaster. MHOAC works closely with the Riverside County Office of Emergency Services and other County departments to prepare and respond to emergencies.

• Key activities of **PHEPR** include:

- 1. Conducting emergency preparedness exercises and trainings for internal and external partners as well as community members;
- 2. Developing public health and medical response plans;
- 3. Developing policies and procedures to mitigate the effects of a public health or medical disaster; and
- 4. Building partnerships with non-traditional partners such as the Deaf Community Working Group and homeless coalitions.

Essential Service #5: Develop policies and plans that support individual and community efforts

Injury Prevention Services

- **Injury Prevention Services** (IPS) develops and implements strategies that will reduce the severity of injuries, disability and death due to unintentional injuries.
- **Safe Routes to School** (SRTS) surveys conditions around schools and conducts projects and activities to improve safety and reduce traffic and air pollution in the vicinity.
- **SRTS** makes biking and walking to school a safer and more appealing transportation choice which promotes a healthy and active lifestyle from an early age.
- **Child Passenger Safety** offers low income families the opportunity to obtain ageappropriate car seats for children.



- The Youth Crisis Prevention and Awareness program was developed to address the
 alarming shift of suicide attempts as the leading cause of injuries to youth ages 12 to 17
 years. The program developed a suicide prevention curriculum and works with schools
 to provide training and resources to students, teachers, counselors, and public health
 workers.
- Drowning is the number one reason why Riverside County children ages 1 to 4 years die.
 The Submersion Incident Report Form (SIRF) Project was created to address the need for more extensive and meaningful data to better understand how and why drowning and near-drowning occur.

• **SIRF** is a data collection project that utilizes first response agencies to report key information from all child and adult fatal and non-fatal drowning incidents and provides public health and injury prevention specialists with key information to develop more effective drowning prevention and water safety education programs.



Health Equity

- The Health Equity Committee (HEC) was established to examine issues relating to the health of Riverside County's racial, ethnic, linguistic and sexual minorities and is comprised of people from a variety of specialties/disciplines and job classifications who are united in their passion for social justice and dedicated to the elimination of health inequities.
- **HEC** directs its efforts toward staff development, outreach and education, research, evaluation, and policy development.

Essential Service #6: Enforce laws and regulations that protect health and ensure safety

Emergency Medical Services

- The Riverside County Emergency Medical Services Agency (REMSA) enforces laws and regulations by authorities given to it by the Health and Safety Code, California Code of Regulations and the Riverside County Ambulance Ordinance.
- REMSA maintains medical control over the EMS system through: establishing policies
 and procedures used by pre-hospital personnel in the treatment of emergency patients;
 credentialing EMTs, paramedics and Mobile Intensive Care Nurses (MICNs); reviewing
 and approving of base hospitals, specialty care and other EMS programs; and providing
 Continuous Quality Improvement (CQI) oversight.
- The EMS Medical Director makes formal and binding decisions regarding medical direction, drugs, equipment, policies and procedures to be used in the EMS system. All individuals certified/accredited by REMSA operate under the EMS Medical Director's medical direction / control using established policies and procedures or through consultation with one of the six REMSA approved base hospitals.



Vital Records

• The **Office of Vital Records** registers more than 30,000 births and almost 14,000 deaths that occur in Riverside County every year. The office also issues burial permits and certified copies of births and deaths for the two most current years.

Medical Marijuana Identification Card Program

• The Medical Marijuana Identification Card program issues identification cards for Riverside County residents prescribed medical marijuana under the guidance of Senate Bill 420, Proposition 215 and the Health and Safety Code. Qualified patients are entered into a registry that allows law enforcement and the public to verify the validity the authorization to possess, grow and use medical marijuana within California.

Essential Service #7: Link people to needed personal health services and assure the provision of health care when unavailable

California Children's Services

- The **California Children's Services** (CCS) Program ensures that families have access to skilled medical providers, hospitals, medications and equipment to treat their children's serious medical conditions such as cancer, heart disease, cerebral palsy, and hemophilia.
- **CCS** operates 9 medical therapy units to provide physical and occupational therapy services to children with neuromuscular conditions. The Medical Therapy Units are located in Riverside (2), Corona, Moreno Valley (2), Murrieta, Hemet, Palm Springs, and Indio.



Public Health Nursing

- **Public Health Nursing (PHN)** services and programs include home visits with pregnant/parenting mothers, their babies, high risk infants and children, other family members including adults and seniors.
- PHN services are delivered in a variety of settings such as homes, clinics, senior centers, churches, shelters, and sites that have been set up for emergencies.

 The Healthier Living Program for Seniors (HELPS-Plus) program addresses disparities in health care and health status for the older adult with chronic diseases. Weekly classes, food demonstrations, exercise and optional follow-up home visits are provided.



- The **Supporting Mothers in Life's Emotions** (SMILE) postpartum depression program offers support group services to pregnant or parenting mothers who are suffering from the symptoms of anxiety, depression or stress and follow-up public health nursing care.
- The SafeCare Program, a home visit training curriculum for parents aimed at reducing incidents of child abuse and neglect through education and prevention, is a collaboration between DOPH and the Department of Public Social Services.
- The **Enhanced Medical Services** (EMS) program is a collaboration between DOPH and the Department of Public Social Services with a goal to improve or maintain health conditions of medically fragile children, who are dependents of the court system, due to parental abuse or neglect.
- Public health nurses with the Health Care Program for Children in Foster Care assist in the case coordination of children in foster care by coordinating health services with the child's social worker/probation officer.

Immunizations

- The **Immunization Program** provides education and referrals to parents seeking information about vaccinations for their children and assists travelers with information and referrals to travel immunization clinics.
- The **Retrospective Kindergarten Survey** is conducted every year to ensure children entering into school received age-appropriate vaccinations by age 2 years.
- The goal of the **Shotzy Challenge** is to increase the number of children up-to-date on their immunizations by raising parental awareness of timely immunization for infants and children.
- In addition to education and referrals, the Immunization Program also coordinates the
 distribution and reporting of annual influenza vaccine with partner agencies including
 the County Family Care Centers.

Referrals to Health Care System

• All DOPH programs and services provide referrals to the County of Riverside Health Care System and other health care providers as appropriate.

Essential Service #8: Assure a competent public and personal healthcare workforce

Staff Development

• **Staff Development** ensures a competent public health workforce by coordinating and facilitating courses such as *Customer Service* and *Public Health: Improving Health for All*, a six-module training series on addressing health inequities in Riverside County.

Public Health Department Accreditation

- DOPH is in the process of applying for accreditation with the Public Health Accreditation Board (PHAB). Accreditation is a voluntary process for local health departments to demonstrate core competencies and best business and intervention practices gauged against a national standard.
- Achieving accreditation is an opportunity for DOPH to undergo organizational introspection, to incorporate health in all policies, to address health inequities, to maximize the use of resources, and to continue to exercise leadership within the County public health system.

Essential Service #9: Evaluate effectiveness, accessibility and quality of personal and population-based health services

HIV/AIDS and Sexually Transmitted Disease Programs

- The **Sexually Transmitted Disease** (STD) program's mission is to promote healthy sexual behavior and reduce the impact of STDs in Riverside County. Trends in existing and emerging STDs are monitored and new knowledge about diseases, risk behaviors, treatment and prevention is gathered on an on-going basis.
- To increase the number of individuals who know their HIV status, the HIV/AIDS program
 encourages and supports HIV testing as part of primary care visits and also provides
 linkage to care services for individuals newly diagnosed with HIV disease.
- HIV outreach and case management services are available to ensure that patients stay
 in care, or if they have fallen out of care, ensure that the patients are re-engaged in
 care. Comprehensive HIV medical care services are provided by DOPH staff or public and
 private partners.

Children's Medical Services

- **Children's Medical Services** (CMS) is a collection of children's health programs providing a range of services from well child check-ups to the provision of medical treatment, case management, physical and occupational therapy to children with catastrophic health conditions.
- The Childhood Lead Poisoning Prevention (CLPP) program staff perform investigations to identify sources of lead poisoning and provide education and medical case management for lead poisoned children.
- Through the **Child Health & Disability Prevention** (CHDP) program low income-eligible families or families with Medi-Cal, receive periodic preventive health exams at no-cost for their children and youth.

• Through partnership with the Department of Mental Health, **CMS** encourages the screening of pre-schooled aged children for behavioral and emotional health problems.



Maternal, Child and Adolescent Health

- The Comprehensive Perinatal Services program promotes the delivery of early, continuous and quality perinatal services to pregnant and postpartum women and their infants by public and private obstetrical providers and coordinated by a DOPH public health nurse.
- The **Nurse-Family Partnership** program is a special home visitation program for first time mothers and their babies. The mother and child are visited in their home regularly by public health nurses over a period of two years.



Essential Service #10: Research innovative solutions to health problems

Collective Impact

- **Collective Impact Initiatives** (CII) are the future direction of public health. **CII** are long-term commitments to a common agenda by a group of key partners from multi-disciplinary sectors for solving a specific social problem. Partners come from public and private sectors, school districts, community businesses, health care, cities, retailers, local and regional organizations and community members.
- Research has shown that there are five conditions central to successful CII.
 - A united vision for change, including a common understanding of the problem and a joint approach to developing solutions.
 - A shared measurement system to be able to evaluate and report achievements toward their goals.
 - Engagement in mutually reinforcing activities.
 - Creation of a common vocabulary and continuous communication through ongoing, regular meetings.
 - A backbone support organization that provides staff and coordination support to the partners.
- Many DOPH programs and services, including the Riverside County Health Coalition, Healthy Riverside County Initiative, Health Equity and public health department accreditation use CII principles.

All DOPH programs and services

- All DOPH programs strive to identify innovative solutions to local Riverside County and regional health problems by staying current in research, technical knowledge and participating in professional organizations.
- DOPH staff share the results of their work at scientific and professional sessions at local, California state and national conferences including meetings of the National Association of City and County Health Officials, the American Public Health Association, the Southern California Public Health Association and the California Conference of Local Health Officials and its affiliates.



Resources

For general DOPH information and connection to all programs and services:

www.rivcoph.org

(951) 358-5000

For data and reports:

Epidemiology and Program Evaluation

www.rivcohealthdata.org

(951) 358-5557

Appendix: Clients and Caseloads

Program	Clients/Caseload
California Children's Services (CCS) Program	12,000 per year
CCS Medical Therapy Program	1,700 per year
Childhood Lead Program	300 per year
CHDP Exams	54,000 per year
Mental Health Screening (Set-4-School) Program	4,500 screens completed
Health Care Program for Children in Foster Care	4,200 per year
Nurse-Family Partnership	864 per year
Public Health Nursing Enhanced Medical Services	1,620 per year
WIC	More than 90,000 per month
Family Planning Clients	20,000 per year
Births	30,000 per year
Deaths	14,000 per year
New HIV/AIDS Cases	300 per year
HIV Tests	4,200 per year
HIV Medical Service Clients	800 per year
Tuberculosis Cases	60 per year
Syphilis Cases	200 per year
Influenza Vaccinations	20,000 per year
Paramedics/EMT Certifications	2,000 per year
Medical Marijuana ID Cards issued	600 per year