



# Department of Public Health ANNUAL REPORT 2015-2016



# TABLE OF CONTENTS

Message from the Director	3
Mission and Vision	4
About DPH	5
Organizational Chart	6
Budget and Staffing	7
Strategic Plan	8
Program Information	9
Accomplishments	19
Goals	27
Performance Measures	28
Statistical Information	30
Contact Information	35

# A MESSAGE FROM THE DIRECTOR

*Welcome to the San Bernardino County Department of Public Health Annual Report for fiscal year 2015-2016. I am proud of how our dedicated staff work to prevent epidemics and the spread of disease, protect against environmental hazards, prevent injuries, promote healthy behaviors, respond to disasters and deliver equitable, quality health services. This document demonstrates how our programs support and carry out our vision of “healthy people in vibrant communities”.*



**Trudy Raymundo**  
*Director of Public Health*

# MISSION AND VISION

## Mission

Working in partnership to promote and improve health, wellness, safety and quality of life in San Bernardino County



## Vision

Healthy people in vibrant communities

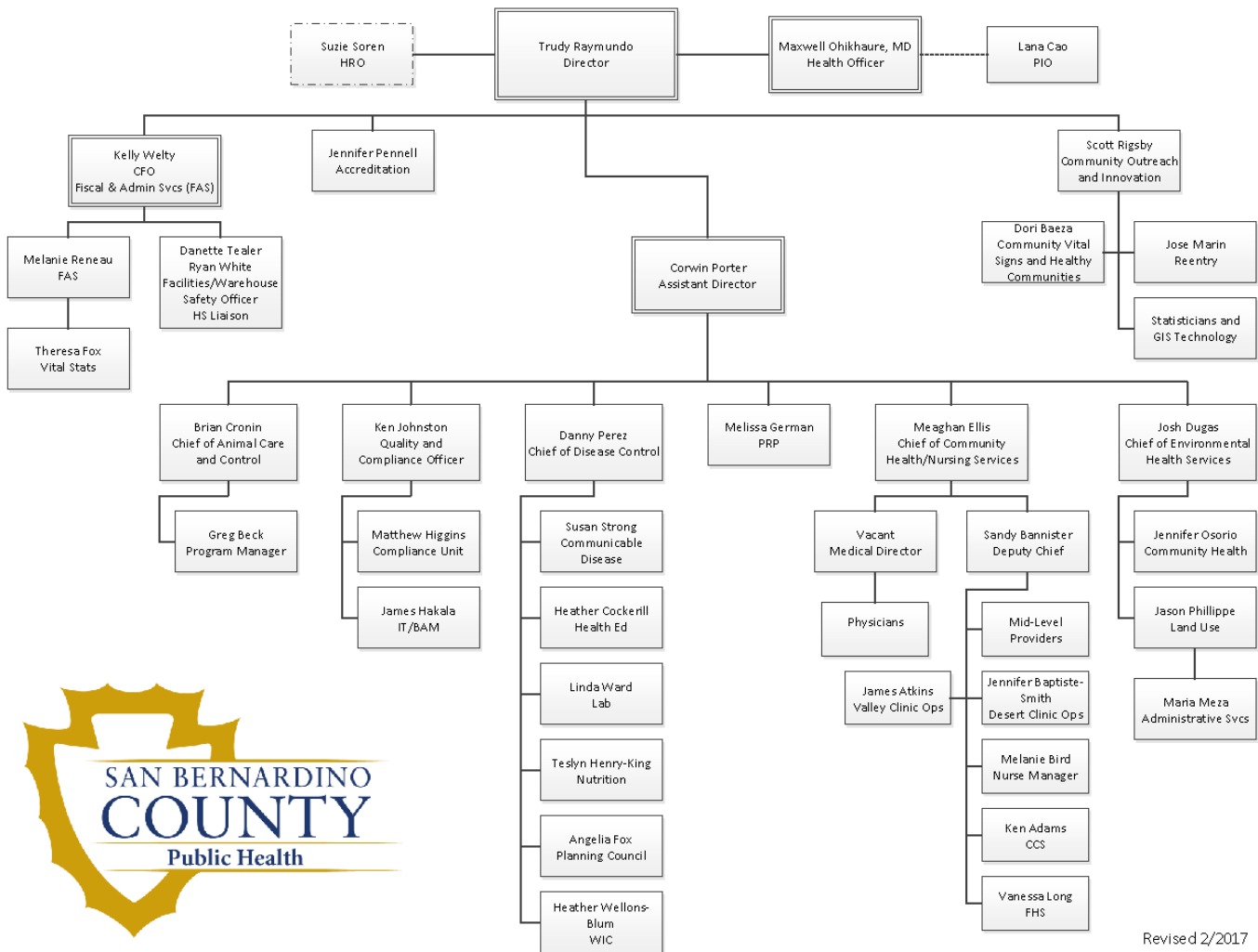


# ABOUT DPH

*The Department of Public Health was established in 1931 and by 1942 employed 10 staff. Today, we boast a dedicated staff of 900-plus Public Health employees. Our service to the community is guided by our values of collaboration, diversity, equity, innovation and transparency. Our goals are: to have communities and environments support healthy lifestyles, to educate individuals and communities to make informed healthy decisions, to have each individual be able to achieve his or her full health potential, and to have health services address community health needs.*



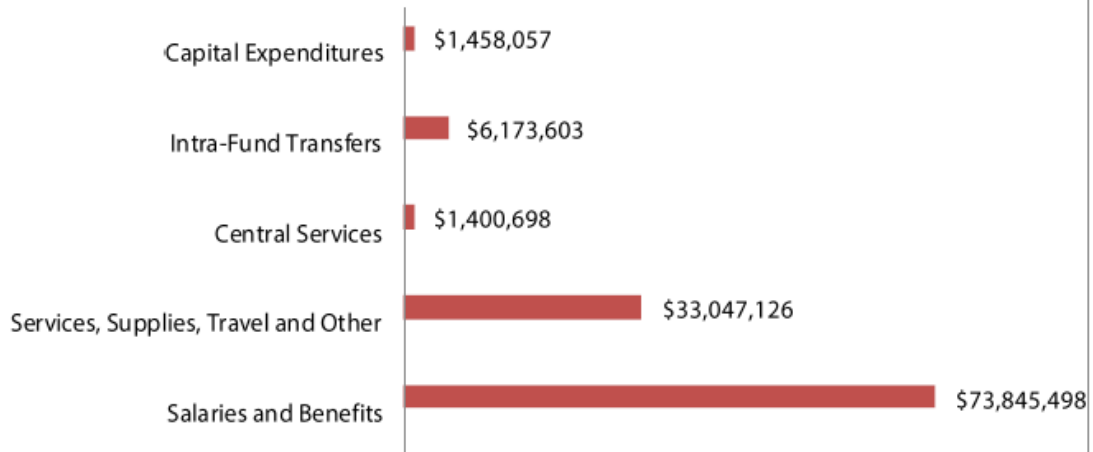
# ORGANIZATIONAL CHART



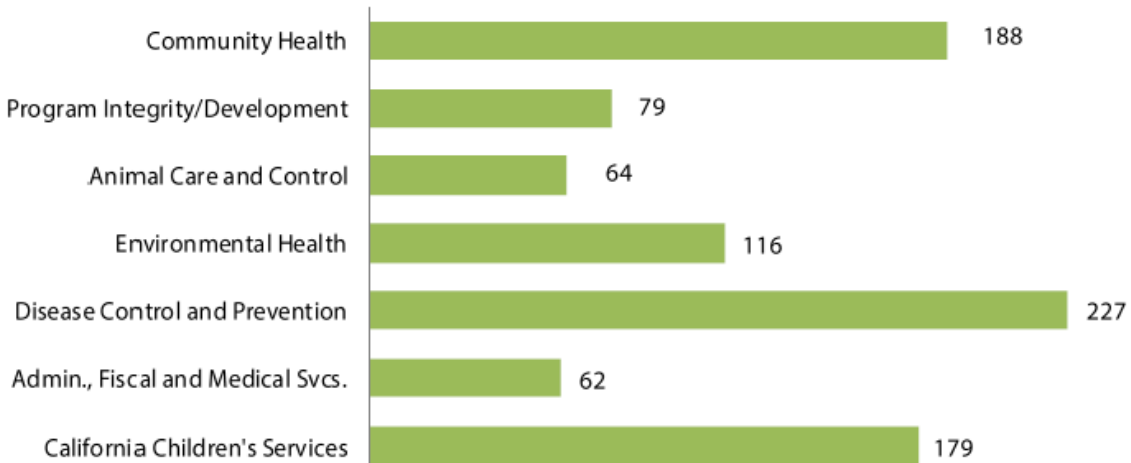
Revised 2/2017

# BUDGET AND STAFFING

## Department of Public Health Budgeted Appropriations



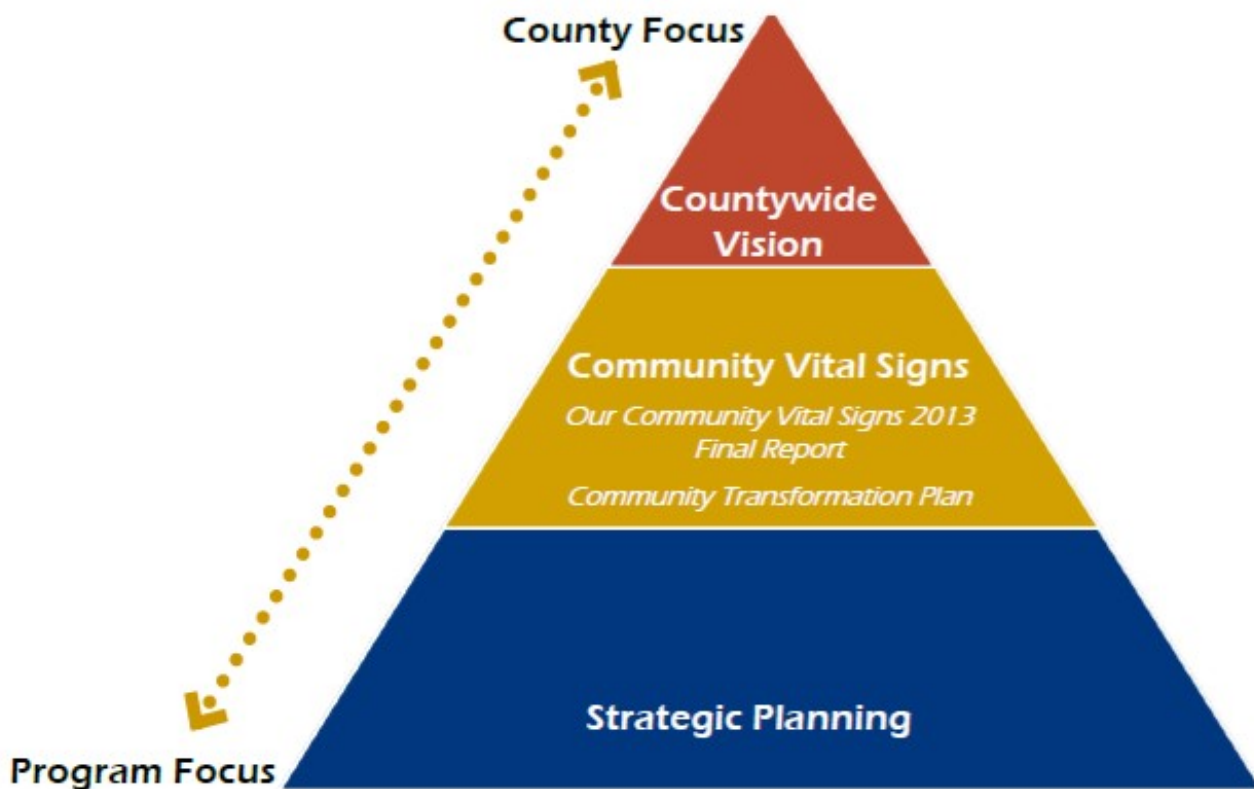
## Department of Public Health Budgeted Staffing



# STRATEGIC PLAN

The Strategic Plan lays out the goals and objectives for the department over the next five years. This plan provides a roadmap for our future and is intended to be a living document to spur innovation and drive alignment. With the Countywide Vision as our guide, we will accomplish so much more together than we ever could alone. The completion of this plan achieves a major milestone towards our journey for national Accreditation; provides overarching priorities for departmental alignment; reaffirms our core functions and essential services; establishes core values to provide a blueprint to work together and with the public; and collectively addresses the health needs of our county.

As a next step to achieve the full potential of this plan, we will all need to work collectively, and in alignment, as we identify opportunities and focus our efforts to improve our public's health. Together, we will achieve our vision of Healthy People in Vibrant Communities.





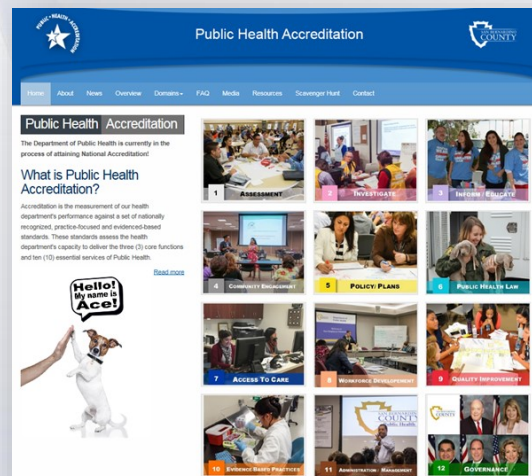
# PROGRAM INFORMATION

## ACCREDITATION

The Department of Public Health is currently in the process of attaining National Accreditation. Accreditation is an ongoing process that involves all DPH staff in an effort to improve and protect the health of the public by advancing quality and performance. Accreditation measures the health department's performance against a set of national standards that assess the department's capacity to deliver the Three (3) Core Public Health Functions:

- Assessment
- Assurance
- Policy Development

The Department has submitted an application to the Public Health Accreditation Board (PHAB) which marks the beginning of Step 3 in the Accreditation Process. The Department will have one year from the date PHAB accepts the application and fee payment to upload all documents into the e-PHAB system.



## ANIMAL CARE AND CONTROL

The Animal Care and Control program protects and serves the public and pets by enforcing laws and pertinent ordinances which establish levels of care for all animals domestic and wild.

- Prevent rabies in humans and pets
- Provide responsible pet ownership education
- Care for domestic & wild animals
- Reunite lost pets with their owners
- Place unwanted pets in new homes



# PROGRAM INFORMATION

## BABIES OPTIMAL NUTRITION WITH ULTIMATE SUPPORT

The Babies Optimal Nutrition with Ultimate Support (BONUS) program is a comprehensive lactation support program offering 24-hour warm line to all County residents for support with continued breastfeeding in the months following the birth of their baby.

- Provides breastfeeding support services to all County residents
- Provides 24/7 telephone support by Certified Lactation Consultants through 211 Call Center
- Works with providers to increase knowledge of breastfeeding among expecting moms



## BLACK INFANT HEALTH

The Black Infant Health program aims to improve health among mothers and babies to reduce disparities by empowering pregnant and mothering women to make healthy choices.

- Uses a group-based approach to help women develop life skills, learn strategies for reducing stress and build social support
- Aims to improve health among mothers and babies to reduce health disparities
- Provides prenatal/postnatal one-on-one support and group support
- Offers life planning and childbirth resources
- Serves women 18 years or older who are up to 26 weeks pregnant



# PROGRAM INFORMATION

## CALIFORNIA CHILDREN'S SERVICES

The California Children's Services (CCS) program provides diagnostic and treatment services to children and young adults under age 21 with CCS-eligible medical conditions. Examples of CCS-eligible conditions include, but are not limited to, chronic medical conditions such as cystic fibrosis, hemophilia, cerebral palsy, heart disease, cancer, traumatic injuries, and infectious diseases producing major sequelae.

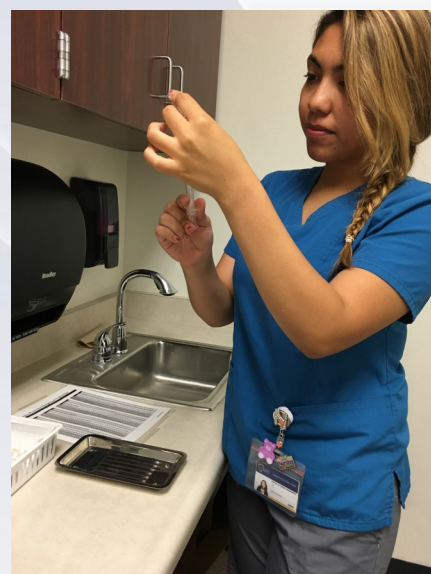
- Provides medical case management
- Provides physical, occupational and medical therapy



## CLINIC OPERATIONS SECTION

The Clinic Operations Section is the vehicle by which a majority of Public Health clinical-related services are offered, expanding primary care services to uninsured and underinsured county residents.

- Provides community education and linkage to care
- Offers care management and coordination
- Offers domestic violence referrals and treatment
- Provides Substance Use/Abuse Screening/Referral
- Operates four (4) Federally Qualified Health Centers (FQHC)
- Payment is NOT a Barrier to Care (Sliding Fee Scale Available)



# PROGRAM INFORMATION

## COMMUNICABLE DISEASE SECTION

The Communicable Disease Section (CDS) reduces the spread of communicable disease by investigating reported diseases, implementing control measures, tracking disease trends and identifying potential sources of disease outbreaks.

- Investigates and educates County residents
- Provides nurse case management for active and suspect cases of tuberculosis



## COMMUNITY VITAL SIGNS

The Community Vital Signs program uses geographic information system (GIS) technology and other tools to retrieve, manage, analyze, and report data pertinent to all areas of public health.

- Services the public, DPH programs, other San Bernardino County departments, and external stakeholders including community-based organizations, universities, and businesses
- Encompasses policy, education, environment, and systems change to ensure quality of life
- Assesses and addresses priority issues that affect community health
- Establishes a community health improved framework with evidence based goals and priorities
- Provides the basis for aligning and leveraging resources to improve the overall health and well-being of County residents



# PROGRAM INFORMATION

## COMMUNITY OUTREACH AND INNOVATION

The Community Outreach and Innovation unit collaborates with partners on a diverse number of strategies to affect comprehensive change throughout the Department and community. The following represents strategies in which this unit leads, coordinates, or manages efforts.

### **Healthy Communities:**

- Works collaboratively with local cities, towns, and jurisdictions to develop strategies for improving the health and well-being of local residents
- Has established agreements with 21 local cities and 6 unincorporated areas or entities

### **Reentry:**

- Is a partnership of agencies, organizations and individuals focused on strategies for the successful reintegration of the recently incarcerated into our communities
- Reduces recidivism rates while ensuring the health and safety of our communities



## ENVIRONMENTAL HEALTH SERVICES

The Environmental Health Services Division serves the public in the prevention of disease and illness through the use of education, enforcement and collaboration.

- Inspects places where food is eaten, made, or sold and places letter grade cards
- Inspects private homes where low-risk food is prepared and/or packaged for sale
- Inspects all ice cream, yogurt and soft serve machines
- Inspects public swimming pools, spas, waterslides and lakes
- Responds to service requests for control of mosquitoes, flies, ticks, Africanized bees, fleas etc.
- Regulates all solid waste facilities and medical waste generators
- Inspects water systems and water wells
- Inspects body art facilities



# PROGRAM INFORMATION

## FISCAL ADMINISTRATIVE SERVICES

The Fiscal Administrative Services (FAS) unit provides accounting services to all Public Health programs including, but not limited to, facilities management, payroll, expense monitoring, and invoicing.

- Accounts payable/receivable
- General accounting
- Auditing, fiscal monitoring and cash control
- Billing for 8 clinics and Public Health Lab
- Budget preparation, monitoring and projections
- Grant, MOU, contract monitoring and invoicing
- Year-end closing documents, single audit and fee study



## FAMILY HEALTH SERVICES

The Family Health Services (FHS) Section seeks to address conditions in which the maternal, child, adolescent and young adult populations and their families can be healthy by assessing community health concerns.

- Ensures the unserved and underserved have access to quality care
- Works with OB providers to enhance services for pregnant women
- Provides supportive services to families who have experienced SIDS
- Offers referral services for physical check-ups and certifies child health providers
- Provides consultation services for children in “out of home” placement
- Provides community education and home environment screening ensuring lead testing of high-risk children



# PROGRAM INFORMATION

## HEALTH EDUCATION SECTION

The Health Education Section provides community-based prevention and education programs in numerous areas including:

### Friday Night Live

- Prevents underage drinking and drug use in high school and middle school teens and through parental/community involvement
- Maintains San Bernardino FNL Partnership to engage youth as drug-free lifestyle advocates

### Car Seat Safety

- Educates parents on proper use of car seats, booster seats and seat belts
- Offers low-cost car seats to income eligible families who reside in San Bernardino County
- Conducts a Violator Intervention Program (VIP) for persons referred by the courts for citation of non-use of child restraints

### HIV Prevention

- Provides rapid HIV testing services in non-healthcare settings
- Delivers clinic-based education and support to persons living with HIV and works to retain or re-engage individuals in comprehensive system of care



## INFORMATIONAL SERVICES

The Informational Services unit assists public health programs improve their services through the effective use of technology and ensures access to digital information is secure and reliable.

- Provides consultation for technology initiatives
- Analyzes business requirements
- Provides project management and supports



# PROGRAM INFORMATION

## NUTRITION PROGRAM

The Nutrition Program provides obesity prevention activities and interventions for low-income individuals and families.

- Provides food and activity education, breastfeeding support, community development strategies
- Collaborates with school, university, community, faith, health care and city government partners to assess and conduct surveillance of community needs, plan and implement intervention strategies
- Evaluates outcomes to drive local policy, systems, and environmental changes that are necessary to support obesity and chronic disease prevention initiatives



## PUBLIC HEALTH LABORATORY

The Laboratory supports Department programs and works with multiple Public Health and Safety partners to prepare for Public Health emergencies and other catastrophes.

- Provides laboratory testing and reference services to local hospitals, medical providers, local animal control agencies, and law enforcement





# PROGRAM INFORMATION

## PREPAREDNESS AND RESPONSE

The Preparedness and Response Program (PRP) responds to emergencies caused by bioterrorism, infectious disease, natural disasters, and other public health threats.

- Works collaboratively with 24 cities and towns, local law and fire departments, state and federal agencies to prepare the County and municipalities for a disaster
- Develops comprehensive public health emergency preparedness and response plans



## RYAN WHITE PROGRAM

The Ryan White program is named after Ryan White, an adolescent who was diagnosed with AIDS following a blood transfusion in December 1984. After experiencing AIDS-related discrimination and the inability to return to school Ryan White gained national attention and later became the face of public education about HIV/AIDS.

The Ryan White Program currently contracts with organizations to provide HIV medical care and support services to approximately 3,500 HIV+ clients throughout Riverside and San Bernardino Counties.

- Oversees the administration of the contracts and in-house services
- Provides continuous technical assistance to ensure quality and compliance with federal and state requirements
- Improves access, quality, and delivery of services to HIV+ consumers



# PROGRAM INFORMATION

## VITAL STATISTICS

The Vital Statistics program issues birth and death certificates as well as burial permits to San Bernardino County residents.



## WOMEN, INFANTS AND CHILDREN PROGRAM

The Women, Infants and Children (WIC) program provides nutritional assistance for income eligible pregnant/postpartum women, infants, or children, including foster children, under age five.

- Provides nutrition/breastfeeding education
- Issues checks for healthy supplemental foods
- Makes referrals to healthcare and other community services



# ACCOMPLISHMENTS

## DPH ACCOMPLISHED THE FOLLOWING IN 2016:

### **Animal Care and Control (ACC)**

- Held 51 special off-site pet adoption events.
- Recipient of 2016 National Association of County Organizations (NACo) award for “Homeward Bound Project Adopt” program.
- Responded to large-scale animal cruelty case involving 180 neglected animals. Partnered with Western University of Health Sciences, College of Veterinary Medicine to provide emergency veterinary medical care to the large number of animals.

### **Babies Optimal Nutrition with Ultimate Support (BONUS)**

- Successfully implemented kick-off event with over 300 attendees from public and private sectors.
- Launched the 24/7 warm line through 211 Call Center to assist all county residents with breastfeeding support.

### **Black Infant Health (BIH)**

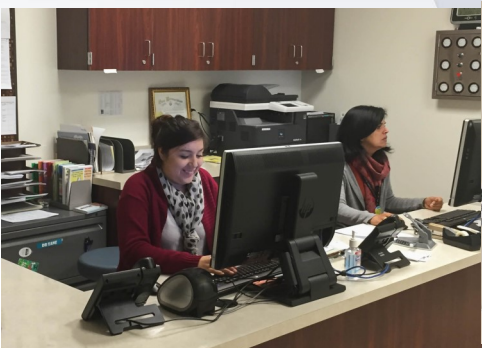
- BIH program was successful in hiring the majority of staff during the 2015-16 start-up year.
- Staff attended mandatory state trainings to ensure program standards and fidelity would be met.
- Successfully implemented the programs referral process and the establishment of provider and community relationships.



# ACCOMPLISHMENTS

## Clinic Operations

- Averaged 3,478 patient visits per month.
- Awarded Health Center Quality Improvement supplemental funds.
- Expanded integrated Behavioral Health services to all four Federally Qualified Health Centers.
- Added Nutrition Services for all four Federally Qualified Health Centers.
- The Inland Empire Health Plan (IEHP) credentialed the San Bernardino Health Center as a member provider site.
- IEHP assigned 4,731 members to the Ontario Health Center; 4,054 members to Hesperia/Adelanto Health Centers; and 150 members to the San Bernardino Health Center.
- Increased access to care through partnerships: Domestic Violence Health Care with the Family Assistance Program (expanded service delivery capacity within the County); Healthy Babies are Worth the Wait collaboration with March of Dimes; and colorectal screenings with the American Cancer Society.
- Completed expansion of the Hesperia Health Center.
- Expanded Refugee Assessment Services to the Ontario Health Center.
- Built successful partnership with the Build Health Challenge in Ontario to prevent obesity and reduce the incidence of chronic disease by creating health hubs in impoverished neighborhoods.
- Received Model Practice Award from National Association of County and City Health Officials for Domestic Violence Health Care Partnership with Family Assistance Program.



# ACCOMPLISHMENTS

## **Communicable Disease Section (CDS)**

- Processed more than 36,000 disease reports and outbreaks.
- Monitored and coordinated Zika Virus testing for 150 persons.
- Monitored and tracked 35 travelers from Ebola affected countries.
- Collaborated with the Centers for Disease Control and Prevention to promote National Influenza Vaccination Week at two local churches.
- Conducted two medical provider seminars and provided local epidemiologic information and data about immunizations, communicable disease, including STD/HIV and Tuberculosis to 100 attendees.
- Case-managed 69 newly diagnosed TB cases in San Bernardino County in 2015. An increase of 26% from 2014.
- Continued to implement the State training-Immunization Skills Institute that equips medical office personnel with the tools needed to successfully administer and store vaccine.
- Increased community access to flu vaccine by collaborating with, and increasing the number of, community partners participating in the annual influenza vaccine project.
- Collaborated with public and private school partners by assisting with the reporting of immunization up-to-date rates in conjunction with the California Department of Public Health to promote community health and public safety.



# ACCOMPLISHMENTS

## **Environmental Health Services (EHS)**

- Implemented a Risk Based Inspection Plan for food facilities in San Bernardino County based on the Food and Drug Administration's (FDA's) Voluntary National Retail Food Regulatory Program.
- Implemented the Aedes (Zika) Mosquito Education Surveillance and Abatement Program.
- Received National Association of Counties (NACo) Achievement Award for the "Customer Service Portal" and the "Electronic Pesticide Use Reporting Program."
- Enrolled in FDA National Retail Food Regulatory Program Standardization.

## **Family Health Services (FHS)**

### ***Maternal Child and Adolescent Health (MCAH)***

- Disseminated information among private and community health care providers related to: Zika, Pertussis, Tdap referral for pregnant women, maternal mental health resources, breastfeeding resources, March of Dimes "Healthy Babies are Worth the Wait," SIDS risk reduction and safe sleep training.
- Collaborated with private, community and public agencies for the purpose of improving access to quality, early and continuous prenatal care, with emphasis on low-income families.
- Promoted best practice programs among private and community health providers: 5 A's for smoking cessation, BONUS breastfeeding toolkit, birth spacing, and developmental screening.

### ***Fetal Infant Mortality Review (FIMR)***

- Drafted a Sudden Infant Death Syndrome (SIDS) education policy for hospitals based on the American Academy of Pediatrics Expanded Recommendations on SIDS.



# ACCOMPLISHMENTS

## ***Sudden Infant Death Syndrome (SIDS)***

- Contacted 100% of families who experienced SIDS or presumed SIDS death to provide them with resources for bereavement services.

## ***Child Health and Disability Prevention (CHDP)***

- Exceeded the goal of CHDP Provider recertification by 43%. During this period CHDP Liaison nurses accomplished recertification of 69 providers by completing critical elements inspections and facility and medical records review.
- CHDP care coordination team provided care coordination for 3,775 children that were diagnosed during their CHDP Well Child Exam with medical conditions that needed treatment by primary care doctors or specialist, as well as children needing assistance getting dental or vision care.
- CHDP training:
  1. CHDP completed an overview training to 34 new CHDP providers (M.D., D.O., N.P., P.A.) and 89 non-licensed CHDP staff.
  2. CHDP completed Audiometric/Vision/Dental classes to 119 non-licensed CHDP staff.
  3. Completed stand-alone trainings for providers and staff delivered in the High Desert, West End and Central Valley regions. Nutrition trainings were attended by 161 licensed and non-licensed staff.



# ACCOMPLISHMENTS

## ***Health Care Program for Children in Foster Care (HCPCFC)***

- Made 21,449 Health and Education Passports updates for children and youth (0-17 years of age).
- Won a NACo achievement award in collaboration with Children and Family Services and the Department of Behavioral Health for the psychotropic medication and review process.

## ***Childhood Lead Poisoning Prevention Program (CLPPP)***

- Successfully implemented the National Lead Poisoning Prevention Week campaign in October 2016, issuing more than 1,300 informational packets to health care providers, community organizations, and community members; broadcasting/telecasting public service announcements on radio/television in 7 cities; hanging street banners in 3 cities; placing promotional/informational posters in 181 buses in the metropolitan San Bernardino area; and accepting supportive proclamations from 3 cities. Continuing collaborations with local partnering agencies in order to provide lead education.
- Collaborated with two hospitals to coordinate lead poisoning prevention presentations to physicians by Dr. Jean Woo of the California Department of Public Health Childhood Lead Poisoning Prevention Branch. These collaborations included training on the updated lead guidelines in 2016.

## ***Partnership for Healthy Mothers and Babies Program (PHMB)***

- The Partnership for Healthy Mothers and Babies program exceeded Performance Targets in three areas of the objectives outlined in the Work Plan for Fiscal Year (FY) 2015-2016.





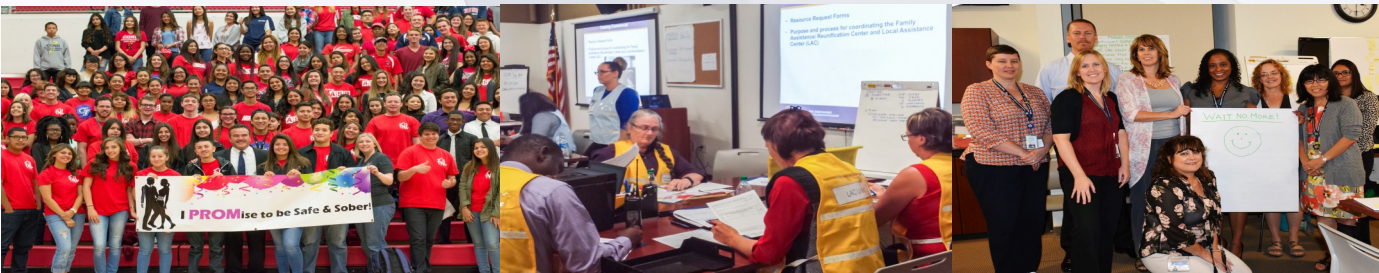
# ACCOMPLISHMENTS

## Health Education Section

- Recipient of National Association of Counties (NACo) Achievement Award for the Friday Night Live Safe and Sober Prom Campaign. This campaign showcased the collaborative efforts of youth, prevention specialists, law enforcement and the education system in reducing the harm of underage drinking among adolescents in the County. A campaign such as this highlights the importance of empowering youth, developing their leadership skills and celebrating youth contribution toward solving health and public safety issues.

## Nutrition Program

- Planned and implemented two summer meals sponsor/site recruitment events with the California Department of Education and hosted the first High Desert Summer Meal Kick-off in Apple Valley.
- Conducted two strategic planning Farmers' Market assessments at the Fontana and Arrowhead Regional Medical Center locations.
- Coordinated initiation of the Mobile Fresh bus outreach efforts in Fontana, Ontario, and two CalFresh offices.
- Worked with seven school sites/community centers to create/revitalize food gardens.
- Partnered with 186 qualifying early child care education sites, 106 schools sites and 191 afterschool sites to train teachers and program staff to conduct food garden activities, nutrition, healthy beverage and physical activity education interventions reaching 39,708 students.
- Engaged six communities of at least 25 residents as Communities of Excellence in Nutrition, Physical Activity and Obesity Prevention (CX<sup>3</sup>) to locally improve health and nutrition factors where they live through policy, systems and environmental changes.
- Engaged 309 seniors (who report improved grip and overall body strength, improved flexibility, and decreased stress and depression) at 15 locations through the Eat Better, Move More program.



# ACCOMPLISHMENTS

## Preparedness and Response (PRP)

- Completed eleven (11) Resiliency trainings for community agencies that included: seven (7) Volunteers of America (non-profit community organization), Morongo Temporary Assistance for Needy Families (TANF), San Bernardino County Housing Authority, Cal State University, and “Because of the ADA Celebration” event. In all, PRP reached over 105 community members.

## Vital Statistics

- 2015 registered births: 27,371
- 2015 registered death 13,852

## Women, Infants and Children (WIC)

- Developed a short video detailing the new changes to WIC foods in March 2016. This video was added to the WIC New Enrollment class, our website, and social media sites to inform participants about the changes. This video was utilized by many other WIC agencies throughout the State.
- Utilization of our webpage continues to grow, thereby increasing participants’ ability to begin the enrollment process, make an appointment, and reschedule an appointment. The webpage includes information on breastfeeding, WIC foods, nutrition education, family resources, and a tab for health professionals.
- Maintained social media sites and saw steady growth and increased visibility on such platforms as, Facebook, Twitter, Pinterest, YouTube, Instagram, and Yelp. Via these platforms, participants are provided with WIC news, updates, and health and nutrition topics for their family.
- Continued participation in the National Feeding My Baby Study, funded by USDA, Food and Nutrition Service (FNS) to document current infant and toddler feeding practices in 80 WIC sites across the County and assess WIC’s influence on those feeding practices.
- Technical assistance visits have been completed at over 185 stores in San Bernardino County on a quarterly basis to ensure compliance with authorized WIC vendor guidelines.



# GOALS 2015/2016

## DPH GOALS FOR 2015/16:

*Departmental goals can also be found in the County Administrative Office Budget <http://cms.sbcounty.gov/cao-finance/Home.aspx>*

1. DPH will serve as the staff liaison to the Countywide Vision Project's Wellness Element Group, which has initiated a multi-year community-driven process to identify priority areas for improving health.
2. Increase HELP consultations to business (restaurants) to promote food safety, which leads to more successful businesses.
3. Increase potential number of health professionals in the County by providing volunteers, students, and resident physicians opportunities to gain knowledge and experience in a broad range of public health career disciplines.
4. Implement relevant, high-quality Public Health Leadership training to achieve an essential element of Public Health Accreditation and ensure stable departmental leadership into the future.
5. Increase number of public/private collaborations with non-profit animal rescue group partners (corporations).
6. Achieve and maintain the capacity to deliver National Accreditation through the Public Health Accreditation Board (PHAB) to ensure the department continues to focus on quality and performance improvement, transparency and accountability to all stakeholders and funders, and maintain the capacity to deliver the three public health functions and ten essential services.

# PERFORMANCE MEASURES

Measure	Target	Actual	Explanation
<p>Percentage of current year workforce development activities completed:</p> <ul style="list-style-type: none"> <li>- Identify training priorities aligned with the DPH Strategic Plan and Workforce Development Plan</li> <li>- Develop four leadership courses and conduct four training events</li> </ul>	100%	100%	Training priorities have been evaluated against the 2015 DPH Strategic Plan and have been incorporated into the Workforce Development Plan. Four leadership courses were completed: Social Media as a Health Strategy, 10/27/15; Program Planning, 3/9/16; Evaluation and Public Health Evidence Base, 4/6/16; and Survey Design and Analysis, 06/22/16.
<p>Percentage of current year accreditation activities completed:</p> <ul style="list-style-type: none"> <li>- Submit Statement of Intent to PHAB</li> <li>- Identify gaps in required PHAB documentation</li> <li>- Develop department marketing strategy</li> <li>- Conduct PHAB trainings aligned with accreditation requirements</li> </ul>	100%	95%	Statement of Intent - 100% (submitted to PHAB January 13, 2016); Identify gaps in documentation - 100% (completed in December 2015); Marketing strategy - 100% (Accreditation website was launched on January 26, 2016); PHAB training - 95% (All domains are active, however, Domain 9 - Quality Improvement, will continue to have trainings provided by the QI Consultant throughout the contract term, which extends through March 2017.)
Number of HELP consultations.	220	103	The department did not achieve its goal for number of HELP consultations this year. The Environmental Health Services Division is currently rebuilding capacity and focusing its efforts on mandatory services.
Number of post-secondary student internships, ROP instructor externships, and resident physicians.	36	135	The department has implemented MOUs with multiple local universities to increase the number of learning opportunities available to post-secondary and nursing students. The department hosted an additional 42 volunteer/interns during the 4th quarter of 2015-16 resulting in a fiscal year total of 135. They were placed in or completed rotations in various programs throughout Public Health including: Clinics, Family Support Services, WIC, Nutrition, and California Children's Services.

# PERFORMANCE MEASURES

## Performance Measures Continued:

Measure	Target	Actual	Explanation
Number of Rescue Group Partners (RGPs).	400	416	Animal Care and Control (ACC) partnered with 416 non-profit, private sector, animal Rescue Group Partners (RGPs) in 2015-16 to receive homeless animals from ACC shelters. This number increased from 403 RGPs that were enrolled at the end of FY 2014-15 (3.2 % increase). ACC projects that this number will increase by 5% during FY 2016-17.
Complete the 2015-16 Work Plan for addressing priorities of the Wellness Element Group of the Countywide Vision: - Launch Community Vital Signs (CVS) data platform - Develop and launch comprehensive communications plan	100%	90%	<p><u>-Data Platform:</u> The final launch of the Data Platform was not fully completed. CVS developed the Education and Economy dashboard for the CVS Open Data Platform. A soft launch of the data platform was completed July 1, 2016, with the anticipated final launch in September 2016. The Data Platform Project Manager will continue to coordinate with CVS staff and community sectors to complete the remaining two tiles for the Safety and Health Access priority areas.</p> <p><u>-Communications Plan:</u> The CVS Communications Plan was completed and presented to the CVS Steering Committee for approval June 20, 2016. CVS disseminated the Communications Plan to members of the Steering and Sub-Committee members, and provided recommendations for next steps in mobilizing awareness of the Community Transformation Plan. The Steering Committee will decide on formal action steps for implementation at the August 2016 meeting.</p> <p><u>-Partner Survey:</u> A Partner Activation Survey analysis was completed and results shared with the CVS Steering Committee and the Implementation Taskforce. Resources and partners were identified, additional data to identify indicator target dates were not identified, but will be addressed to mobilize the Steering Committee into the implementation phase.</p>

# FY 2015-2016 STATISTICAL INFORMATION

## Animal Care and Control

- Housed 9,849 animals in County operated animal shelters.
- Responded to 28,316 field service calls.
- Received 227,182 office inquiries.
- Inspected 227 animal establishments.

## Clinic Operations

- Provided 5,820 reproductive health visits.
- Provided 23,531 primary care visits.
- Provided 208 TB visits.
- Provided 634 HIV/AIDS visits.
- Provided 9,998 immunizations visits.
- Provided 1,096 cancer detection/Every Woman Counts visits.
- Provided 146 refugee visits.

## Communicable Disease Section

- More than 36,000 Communicable Disease reports processed.
- Conducted 99 TB nurse and Communicable Disease Investigator home visits.
- 95% of San Bernardino County childcare center students are up-to-date with required vaccines (397 out of 398 schools reporting).
- 95% of San Bernardino County kindergarten students are up-to-date with required vaccines (472 out of 472 schools reporting).
- 98% of San Bernardino County 7th grade students are up-to-date with required vaccines (275 out of 277 schools reporting).

# FY 2015-2016 STATISTICAL INFORMATION

## Environmental Health Services

- Trained and certified 58,941 food handlers.
- Conducted 15,601 food inspections and 31,431 routine inspections for all other programs combined.

## Family Health Services

- The School Health Program completed 5,093 hearing, vision, and scoliosis screenings in 6 school districts throughout the County.
- Participated in 15 health fairs and local events to disseminate educational information and resources to more than 8,860 community members.

## *Maternal Child and Adolescent Health*

- The rate of OB/GYN Providers per 100,000 population is 14.8 in San Bernardino County compared with 21.3 in Los Angeles County and 24.9 in Orange County.
- The rate of pediatricians per 100,000 population is 39.1 in San Bernardino County compared with 62.1 in Los Angeles County and 81.8 in Orange County. 82.2% received early prenatal care (exceeding Healthy People 2020 goal of 77.9 percent).

## *Sudden Infant Death Syndrome*

- San Bernardino County's SIDS death rate is trending in a positive direction and has decreased by 1 percent.

# FY 2015-2016 STATISTICAL INFORMATION

## ***Child Health and Disability Prevention***

- Documented 146 CHDP Providers.
- Recorded 4,610 health conditions that required follow-up.
- Provided 6 CHDP Provider Overview trainings; 6 Nutrition; 6 Audiometric and Vision; and 4 CHDP Billing trainings.

## ***Health Care Program for Children in Foster Care***

- Provided 2,535 nursing consultations to Department of Child and Family Services (CFS) staff and/or care providers for children and youth (0-17 years of age).
- Provided 14,752 care coordination interactions for children and youth (0-17 years of age).

## ***Childhood Lead Poisoning Prevention***

- Six of six providers demonstrated an increase of at least 5% in the rate of blood lead tests ordered for their child patients.
- Fourteen of 14 provider medical support staff that participated in finger stick (capillary) trainings scored at least 80-90% correct on post-test questions .

## ***Black Infant Health (***

- Conducted 28 educational and promotional presentations to health care providers, educational professionals and participants of the BIH program as of June 30, 2016.

## ***Partnership for Healthy Mothers and Babies***

- Received 8,500 prenatal substance abuse screenings from participating prenatal providers throughout San Bernardino County as of June 30, 2016.



# FY 2015-2016 STATISTICAL INFORMATION

- Increased the target goal of 500 participants to 2,089 participants exceeding the goal by greater than 300 percent.
- Increased the target goal of 200 women to 227 unduplicated women who received care coordination.
- Completed 148 follow-up services exceeding the target (55 participants) by over 200 percent.
- 114 documented healthy community-related strategies have been implemented within local jurisdictions.

## Healthy Communities

- 26 jurisdictions in the County have developed Healthy City initiatives, reaching 84% of the population.
- 114 documented healthy community-related strategies have been implemented within local jurisdictions.

## Nutrition

- Increased number of participating sites by 224% and the number of residents served by 32 percent.

## Preparedness and Response Program

- Conducted 16 Mass Vaccination Clinics (MVC), providing 909 influenza vaccinations to the public.
- Hosted four quarterly Health Emergency Local Planning Partners meetings with 194 participants and 35 agencies represented.

# FY 2015-2016 STATISTICAL INFORMATION

- The Department Operations Center was activated one time in FY 15/16 during the Waterman incident, with a total of 18 resource requests, and 23 situational reports. PRP coordinated the deployment of 188 personnel resources to assist Environmental Health Services.
- Maintained 69 Point of Dispensing (POD) locations countywide. Additionally, PRP has pre-positioned four Mobile POD Trailers throughout the County this fiscal year.

## Women, Infants and Children

- Provided over 730,000 food vouchers at 17 sites throughout the County, generating over \$43 million in sales at more than 200 authorized WIC grocers.



# CONTACT INFORMATION

**Department of Public Health**  
**351 N. Mountain View Avenue,**  
**San Bernardino, CA 92415**  
**(800) 782-4264**  
**<http://wp.sbcounty.gov/dph/>**

