



DEPARTMENT OF PUBLIC HEALTH

# ANNUAL REPORT

2022 - 2023







*We envision a sustainable system of high-quality education, community health, public safety, housing, retail, recreation, arts and culture, and infrastructure, in which development complements our natural resources and environment.*

# BOARD OF SUPERVISORS



**COL. PAUL COOK (RET.)**  
*Vice Chairman  
First District Supervisor*



**JESSE ARMENDAREZ**  
*Second District Supervisor*



**DAWN ROWE**  
*Chair  
Third District Supervisor*



**CURT HAGMAN**  
*Fourth District Supervisor*



**JOE BACA, JR.**  
*Fifth District Supervisor*



**LUTHER SNOKE**  
*Chief Executive Officer*







# COUNTYWIDE VISION

We envision a complete county that capitalizes on the diversity of its people, its geography, and its economy to create a broad range of choices for its residents in how they live, work, and play.

We envision a vibrant economy with a skilled workforce that attracts employers who seize the opportunities presented by the county's unique advantages and provide the jobs that create countywide prosperity.

We envision a sustainable system of high-quality education, community health, public safety, housing, retail, recreation, arts and culture, and infrastructure, in which development complements our natural resources and environment.

We envision a model community which is governed in an open and ethical manner, where great ideas are replicated and brought to scale, and all sectors work collaboratively to reach shared goals.

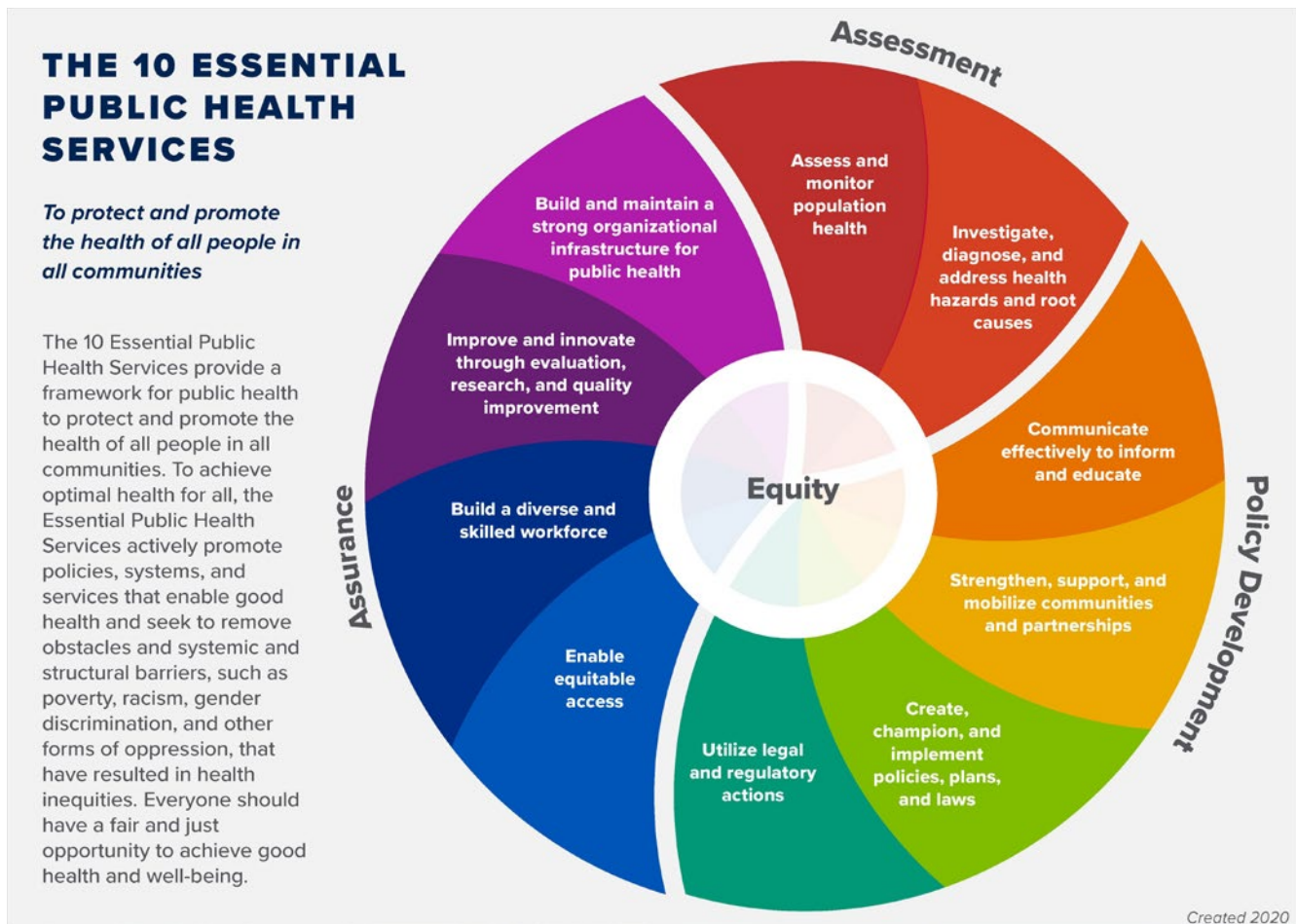
From our valleys, across our mountains, and into our deserts, we envision a county that is a destination for visitors and a home for anyone seeking a sense of community and the best life has to offer.



# WHAT IS PUBLIC HEALTH?

Public health promotes and protects the health of people by 1.) Assessing and monitoring community health; 2.) Educating the public and implementing healthy policies, plans and actions with partner organizations; and 3.) Assuring health through a diverse and skilled workforce that delivers high quality and equitable services.

This is accomplished through a framework of 10 Essential Public Health Services:



The dedicated staff in the San Bernardino County Department of Public Health work every day to prevent the spread of communicable diseases; protect against environmental hazards that are spread through food, water, and animals; prevent injuries; and promote healthy behaviors. The department responds to natural disasters and assists communities in recovery and provides a wide array of equitable health care services to adults and children throughout the county.

The department relies on many partnerships to achieve its goals. It maintains productive working alliances with community and faith organizations, partners with government agencies and educational institutions, collaborates with businesses, and actively engages with community members who represent the diverse populations who live in all areas of our large county.

# DIRECTOR'S MESSAGE



The 2022-2023 fiscal year was filled with growth, accomplishments and milestones for the Department of Public Health (DPH). As we began to emerge from the COVID-19 pandemic, we continued to protect our residents while addressing new threats such as the global mpox outbreak and the historic snowstorms affecting the County's mountain communities.

This year we were awarded a record 33 National Association of Counties (NACo) Achievement Awards. These awards highlighted our staff's dedication to innovation, quality, and improving the lives of those who live, work, and play in San Bernardino County. We were recognized for our unique approaches in protecting our community from COVID-19 and infectious diseases; our commitment, care and compassion for animals and their owners; community engagement and efforts to increase equity; nutrition and oral health; and using technology to improve efficiency and services.

Our department was awarded a five-year grant from the Centers for Disease Control and Prevention and an ongoing annual allocation from the California Department of Public Health. These new funding sources support new positions, improve our workforce and foundational capabilities, advance health equity, modernize technology, enhance service delivery, and provide a greater level of preparedness for the future.

The Department of Public Health is confident in facing the future through our staff's dedication to quality, excellence, innovation and protecting health and safety in San Bernardino County. Together with County and community partners, we have emerged from the pandemic stronger, better resourced, more effective, and more resilient.

**JOSH DUGAS**  
*Public Health Director*



# TABLE OF CONTENTS

- 01** VISION, MISSION, AND VALUES..... 8
- 02** EXECUTIVE STAFF..... 9
- 03** BUDGET & INCREASED FUNDING THROUGH THE CDC AND FUTURE OF PUBLIC HEALTH GRANTS..... 10
- 04** NATIONAL ASSOCIATION OF COUNTIES (NACO) ACHIEVEMENT AWARDS..... 11
- 05** AWARD WINNING APPROACHES TO COVID-19 AND INFECTIOUS DISEASES..... 12-13
- 06** AWARD WINNING APPROACHES TO ANIMAL CARE..... 14-15
- 07** AWARD WINNING APPROACHES TO ENGAGEMENT AND EQUITY..... 16-17
- 08** PROGRAM HIGHLIGHTS..... 18-30



# VISION, MISSION, & VALUES



## VISION

Healthy people in vibrant communities.

## MISSION

Working in partnership to promote, improve, and protect health, wellness, safety and quality of life in San Bernardino County.

## VALUES

**COLLABORATION:** We build and nurture partnerships to achieve mutual success.

**DIVERSITY:** We celebrate and respect the uniqueness of cultures, communities and beliefs.

**EQUITY:** We recognize that health is a basic human right. Health equity is the state when everyone has fair, impartial, and full access to the resources and power needed to achieve and maintain their highest level of health and well-being.

**INNOVATION:** We implement creative solutions to address emerging problems.

**TRANSPARENCY:** We are open, honest and accountable in our relationships, processes and actions.





# DPH EXECUTIVE TEAM

**Josh Dugas**  
*Director*

**Dr. Michael Sequeira**  
*Health Officer*

**Dr. Sharon Wang**  
*Deputy Health Officer*

**Jennifer Osorio**  
*Assistant Director*

**Janki Patel**  
*Assistant Director*

**Monique Amis**  
*Chief of Community and  
Family Health*

**Ryan Burgess**  
*IT Deputy Chief*

**Paul Chapman**  
*Chief Financial Officer*

**Gary Delgadillo**  
*Human Resources  
Business Partner*

**Adela Evans**  
*Chief of Environmental  
Health Services*

**George W. Harding IV**  
*Chief of Animal Care*

**Katherine Hayes**  
*Human Resources  
Business Partner*

**Diana Ibrahim**  
*Chief of Surveillance and  
Response*

**Ken Johnston**  
*Chief of Strategic Integrity*

**Melanie Bird-Livingston**  
*Chief of Clinical Health and  
Prevention*



Public Health

# BUDGET & INCREASED FUNDING THROUGH THE CDC AND FUTURE OF PUBLIC HEALTH GRANTS

In Fiscal Year (FY) 2022-23, the department had an allocated budget of \$123,125,767. These funds were used to continue the department's transition from COVID-19 emergency response to ongoing COVID-19 management; implement innovative technological solutions for improved collaboration between department personnel and County stakeholders; and continue developing a highly competent, motivated, and productive public health workforce.

The COVID-19 pandemic emphasized the critical importance of strengthening public health infrastructure. As a result, the State and Federal governments made additional funding available to public health departments.

Through the California Budget Act of 2022, the San Bernardino County Department of Public Health (DPH) receives an annual allocation of \$11,284,416 from the California Department of Public Health (CDPH).

This funding supports 46 positions to build capacity and improve efficacy in advancing health equity; increase research and evaluation; and enhance service delivery to meet county health equity goals.

The Centers for Disease Control and Prevention (CDC) made infrastructure funding available for public health departments throughout the nation to improve their workforce and foundational capabilities. DPH was awarded \$20,715,347, which is being used to support 22 positions and enhance technologies, including implementing a new budget system, performance management system, and electronic health records. The funding will support the build of two state-of-the-art mobile clinics to increase health equity by providing medical services and health education to areas in the county with limited access to healthcare, and communities experiencing health disparities.




# NATIONAL ASSOCIATION OF COUNTIES ACHIEVEMENT AWARDS

In FY 2022-23, Public Health was awarded a record 33 National Association of Counties (NACo) Achievement Awards, more than any other department in the nation. These awards highlighted a department invested in providing excellent public service, and demonstrate our staff's dedication to innovation, quality, and improving the lives of those who work, play, and live in San Bernardino County. The following pages highlight some of these award-winning programs.







# AWARD WINNING APPROACHES TO COVID-19 & INFECTIOUS DISEASES

During FY 2022/23, responding to the COVID-19 pandemic and the global mpox outbreak continued to be a key focus of the department. As the COVID-19 pandemic evolved, the department developed unique approaches to protecting our community.

The COVID-19 Therapeutics Distribution Allocation Team (TDAT) was established as a subprogram in the San Bernardino County pandemic response to treat those affected by the virus. Modeled after the COVID-19 Vaccine Distribution Team, the program began with a task force of County Health Officers and Preparedness and Response (PRP) coordinators that prioritized COVID-19 treatment accessibility. Initially, the program enrolled large hospitals and health care providers to receive treatments; therefore, TDAT prioritized onboarding any smaller facilities and pharmacies willing and able to administer treatments. It was quickly evident that the dynamic of therapeutic products would be evolving at a more rapid pace than vaccines due to the emergence of new virus variants that would often deem products as ineffective. Additionally, quantities of these products were limited especially during case surges. TDAT prioritized building a strong provider network along with efficient and adaptable processes to quickly update treatment availability opportunities and ensure that health care providers and the community stayed informed in this ever-evolving public health emergency. The COVID-19 Therapeutics Distribution Allocation Team remains flexible and a consistent resource for all San Bernardino County providers to receive assistance, knowledge, and access to all things in relation to COVID-19 therapeutics treatments.

As the pandemic evolved, the number of COVID-19 infections in the high desert region were among some of the highest. To address this need, the department's COVID-19 response team and Preparedness and Response Program (PRP) partnered internally with Clinic Operations to set up a COVID-19 testing and vaccine site at the Federally Qualified Health Center (FQHC) in Hesperia. This collaboration was largely successful in providing testing and vaccinations to the community, with an overflow of patients from the FQHC also receiving services at the site. The program's purpose was to ensure equitable access to critical public health services, including testing and vaccinations, for the residents of the High Desert region. The outcomes of the program include increased access to COVID-19 testing and vaccinations in an area with limited healthcare resources, thereby contributing to the overall public health and well-being of the community.

In response to the emergence of a global mpox outbreak, the department established an Mpox Task Force to effectively plan, respond, and prevent a large outbreak of mpox and minimize its impact on public health. The resulting Mpox Response Program included many COVID-19 response staff, which allowed for a seamless transition from COVID-19 to mpox activities and an effective use of resources based on established emergency response processes for infectious diseases. The Task Force prioritized solutions and outcomes aimed to control the spread of mpox, distribute necessary mpox vaccinations and treatments, and provide mpox education to the community. Additionally, the Task Force utilized various technology and communication platforms to track critical mpox information and provide mpox resources. Through the department’s Mpox Response Program, the County vaccinated 3,363 persons, provided 5,985 doses of mpox vaccine to department vaccination clinics and providers, and established a distribution network for mpox treatments.





# AWARD WINNING APPROACHES TO ANIMAL CARE



In 2022, Animal Care had an intake of 5,551 cats and dogs. In efforts to find permanent placement for these animals, Animal Care hosted 32 adoption events throughout 2022 that consisted of both on and off-site events, to promote pet adoptions. The 32 adoptions events offered pet adoptions at a reduced cost, that included spay or neuter surgery, microchipping, and most vaccines. Adoption events assisted Animal Care in finding permanent placement(s) for a total of 1,670 pets. This program supplemented approximately 630 cat and dog adoptions, resulting in about 38% of adoptions being provided at a reduced cost for the public.

Another innovative approach is the Animal Rescue Partner Communication Program. This focuses on networking with rescue partners to promote animals housed in San Bernardino County animal shelters that need rescue placement due to medical, behavior, or other concerns. This service is coordinated from the animal shelter located in Devore, California. The purpose of the program is to network and communicate with rescue groups about specific animals requiring urgent rescue group assistance in exiting the shelter.



INTAKE OF  
**5,551**  
DOGS & CATS

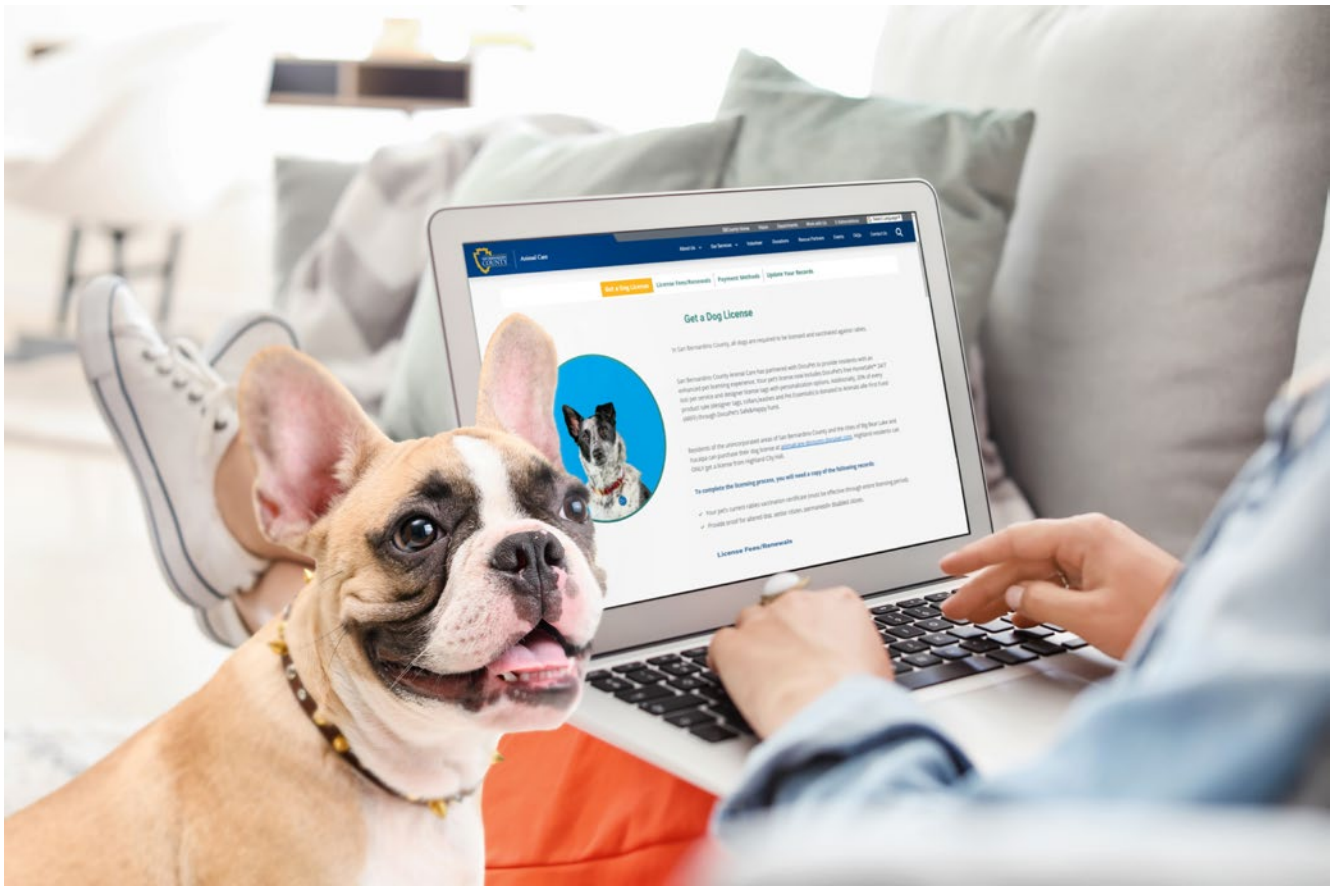


**1,670**  
PETS GIVEN  
PLACEMENT

The addition of the program has led to an increase in communication between San Bernardino County Animal Care and partner rescue group organizations.



During FY 2022-23, the department successfully leveraged technology to make it easier for dog owners to license their animals. A dog license helps Animal Care to quickly identify pets and allows owners to be reunited when they are lost. If a dog is wearing a license tag, staff will attempt to reach the owner of a licensed dog by mail, telephone, and home visits if necessary. To streamline the licensing process, Animal Care entered a partnership with DocuPet, which provides a user-friendly online process to purchase and renew dog licenses 24 hours a day, seven days a week, with an easy-to-navigate application process.



*To streamline the licensing process, Animal Care entered a partnership with DocuPet, which provides a user-friendly online process to purchase and renew dog licenses.*



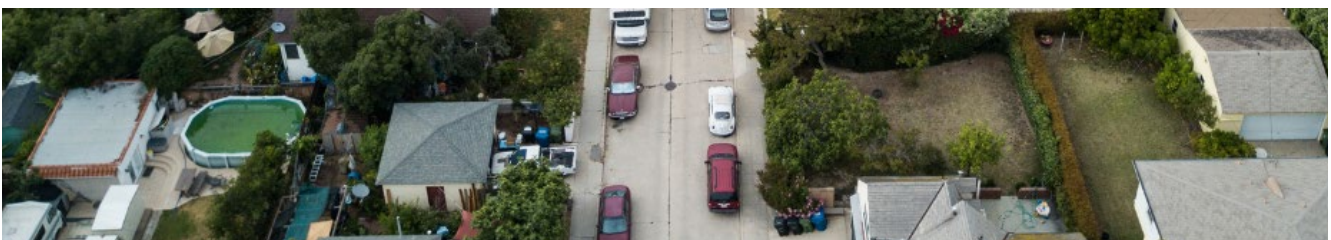
# AWARD WINNING APPROACHES TO ENGAGEMENT AND EQUITY

The department was recognized for several innovative approaches to community engagement and increasing equity.

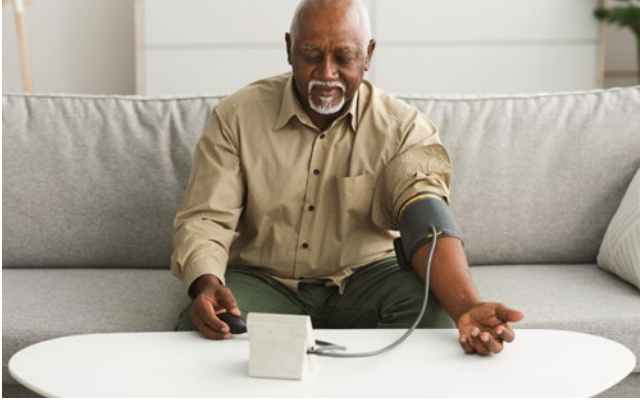
Mosquitoes are the deadliest creatures in the world, killing approximately 700,000 people annually by transmitting diseases such as malaria, West Nile, St. Louis Encephalitis, Western Equine Encephalitis, and Zika. Public Health’s Mosquito and Vector Control Program (MVCP) is charged with protecting the public from mosquito-borne diseases and provides service to 11 cities and nearly all the unincorporated areas in the county.

MVCP routinely reviews potential mosquito breeding sources such as stagnant ponds , green swimming pools, and drainage channels. They also educate communities about where water easily collects on their properties like pots, bottles, cans, old tires, and any other items big or small that can hold water from rain and irrigation. One way MVCP mitigates mosquito breeding is through responding to residential requests for service. The ability of residents to notify MVCP of concerns is important because it allows homeowners/tenants to provide insight on specific properties and neighborhoods, thus giving MVCP a better perspective on how to protect the community from vector-borne diseases.

MVCP reviewed service call data and found that the majority of requests were coming from areas with social conditions that drive better health (i.e. cleaner air and water, higher education and income, better access to health care, etc.). In April 2022, MVCP launched a health equity-based campaign to conduct mosquito control outreach and education in communities with lower socio-economic conditions and poorer health outcomes. This was conducted through social media, local community events, culturally appropriate educational materials, and door to door surveys. As a result of this successful campaign, MVCP service requests increased 9.4% in these areas and reduced potential mosquito breeding areas.



Nutrition and Wellness Services is dedicated to serving low-income families and individuals in San Bernardino County. The Libraries with Hearts Project was created in collaboration with the American Heart Association and the Ontario City Library to address the drivers of health disparities — including the barriers of access to quality healthcare. The project strives to improve blood pressure control rates, by providing blood pressure kits for check-out in libraries and bilingual health/nutrition education and links to community resources.



Additionally, Nutrition and Wellness Services partnered with five local farmers markets and seven organizations to support farmers market services and increase access to healthy foods for low-income families and individuals. Program staff attend farmers markets and community events promote Market Match, where shoppers who make purchases with CalFresh benefits receive a matching dollar amount to spend on produce. Staff provide bilingual nutrition education to the community through food demonstrations, taste-tests, messaging, and resources. Farmers markets and Market Match are also promoted through social media.

Oral health is vital to the development and outcome of a child’s overall health. Poor oral health increases the likelihood of tooth decay, which leads to pain and infection that may result in poor nutrition and school absenteeism in children. The Department of Public Health’s Local Oral Health Program, called Smile SBC, partnered with First 5 San Bernardino to collaborate on a bilingual (English/Spanish) campaign to raise awareness about the importance of and need for proper oral hygiene and twice-yearly dental visits for children five years of age and younger.

The Little Teeth, Big Responsibility campaign was a comprehensive campaign launched for National Children’s Dental Health Month in February that combined a variety of elements including campaign images and messaging, a social media toolkit, social media posts and paid advertisements, billboards, eNewsletter article and video and press release. The primary goal of the campaign was to bring awareness to community leaders, partners and the public about the importance of oral health for young children using targeted core messages.







# **PROGRAM HIGHLIGHTS**



# CALIFORNIA CHILDREN'S SERVICES

California Children's Services (CCS) is a statewide program that arranges, directs, and pays for medical care, equipment, and rehabilitation. These services are authorized for children and young adults under 21 years of age who have eligible medical conditions and whose families are unable to pay for all or part of their care. CCS serves children throughout San Bernardino County by connecting them with medical providers, and special care centers to address their health conditions.



**14,470**  
CCS CLIENTS WERE SERVED

## Highlights:

CCS in collaboration with the state and Inland Empire Health Plan have been working on transitioning to an Enhanced Care Management (ECM) model in line with the state's CalAIM initiative. The ECM model enhances monitoring and oversight in the form of a compliance program which includes establishing statewide performance measures, reporting and budgetary standards, quality assurance auditing, grievance procedure, and a training plan to address both state and internal training regulations and opportunities.

# FAMILY HEALTH SERVICES



**2,587**

NURSING VISITS CONDUCTED BY THE RX 4 KIDS PROGRAM FOR CHILDREN AND YOUTH



**75,335**

CARE COORDINATION INTERACTIONS PROVIDED BY THE HEALTH CARE PROGRAM FOR CHILDREN IN FOSTER CARE FOR CHILDREN AND YOUTH



**3,230**

HOME VISITS AND 291 ASSESSMENTS COMPLETED TO ASSIST 150 LOW-INCOME FAMILIES



**16,175**

TOOTHBRUSH/ TOOTHPASTE KITS GIVEN OUT BY SMILE SBC

## Highlights:

- Black Infant Health (BIH) hosted a community health fair to promote and celebrate Black maternal health. The film “Toxic: A Black Woman’s Story” was screened. It depicts the effects of chronic stress experienced daily by a pregnant Black woman. A panel discussion about the state of Black maternal health followed the film.
- San Bernardino County’s Maternal, Child and Adolescent Health (MCAH) program produced the first local data dashboard in California, which provides health data related to women, infants, children, and adolescents by race/ethnicity and for specific regions within the county.





# ANIMAL CARE



Animal Care (AC) protects and serves the public and pets by enforcing domestic and wild animal laws and ordinances. AC works to prevent rabies in humans and pets, and educate the public about responsible pet ownership, including the importance of spaying and neutering. AC helps reunite lost pets with their owners, places unwanted pets into new homes, and strives to maintain a high quality of service.

## Highlights:

- Launched a new Volunteer Program and secured and onboarded two volunteers as part of the Animal Care team in May 2023.
- Expanded the Paws-itive Choices for Happy Pets program, to educate new pet owners about responsible pet ownership.
- The Subaru Loves Pets Campaign was a successful partnership with Subaru of San Bernardino for the month of October 2022. A total of 286 dogs and cats were adopted and \$3,100 dollars in financial assistance was received during the campaign.
- State funding was secured to build a new animal shelter in Bloomington. The new shelter will provide more housing for cats and dogs.



**3,926**

ANIMALS  
ADOPTED  
FROM COUNTY-  
OPERATED  
ANIMAL SHELTERS



**25,417**

FIELD SERVICE  
CALLS  
RESPONDED BY  
AC STAFF



**3,995**

SPAY/NEUTER  
VOUCHERS  
ISSUED TO  
STERILIZE OWNED  
DOGS/CATS

# ENVIRONMENTAL HEALTH SERVICES



**8,890**

FOOD FACILITY  
INSPECTIONS

Environmental Health Services (EHS) is dedicated to protecting public health, promoting safety, and preventing environmental hazards so those who reside, visit, and invest in San Bernardino County can prosper and achieve well-being. EHS conducts inspections to prevent disease-causing agents, exposure to toxic substances, and unsanitary conditions that may lead to foodborne, vector borne, waterborne and bloodborne illnesses. EHS also protects public health through education, enforcement, and collaboration.



**5,277**

MOSQUITOES  
WERE TRAPPED  
AND TESTED FOR  
WEST NILE VIRUS



**206**

BODY ART  
FACILITY  
INSPECTIONS



# CLINICAL HEALTH AND PREVENTION SERVICES

Clinical Health and Prevention Services operates four Federally Qualified Health Centers (FQHC) located in Adelanto, Hesperia, Ontario, and San Bernardino. The program provides affordable preventative and primary care services for county residents. Services include basic primary care, pediatrics, behavioral health, family planning, sexually transmitted disease (STD) testing and treatment, maternal health, routine vaccinations, and preventative dental services. FQHC patients are never denied services due to their inability to pay for services.

## Highlights:

- Clinic Operations received Community Health quality Recognition (CHQR) badges from the United States Dept. of Health and Human Services, Health Resources and Services Administration (HRSA) for the Health Center Program.
- Two school-based service sites were added, one at the Ontario Maple Head Start and the other at Apple Valley Head Start. These partnerships help reduce disparities and improve access to quality health care for children and their siblings.



**16,244**

PATIENTS RECEIVED SERVICES AT FQHCS AND CLINICS



**54,116**

COMPLETED PATIENT APPOINTMENTS



# WOMEN, INFANTS AND CHILDREN



**OVER 47**

MILLION DOLLARS  
IN SALES AT  
AUTHORIZED WIC  
GROCERS



**3,200**

BREASTFEEDING  
PARTICIPANTS  
WERE PROVIDED  
SUPPORT AND  
ACCESS TO  
BREAST PUMPS,  
AS NEEDED



**176**

LOCAL VENDORS  
RECEIVED  
WIC HEALTH  
EDUCATION  
MATERIALS  
THROUGHOUT  
THE COUNTY



**48,000**

PARTICIPANTS  
SERVED ON  
AVERAGE  
MONTHLY

The Women, Infants and Children program (WIC) helps families by providing nutrition/breastfeeding education, access to healthy foods, and referrals to healthcare and other community resources. Participants must meet income guidelines and be pregnant/postpartum women, infants, or children, including foster children, under age five. WIC has been designed to help its participants make choices that can have a positive and lasting difference in their family's health.

## Highlights:

WIC organized a community baby shower, aimed at supporting breastfeeding, providing San Bernardino County residents with information and resources. 135 mothers and their families engaged in educational discussions about breastfeeding led by a panel of local doulas, community members and regional breastfeeding liaison. Many attendees also received diapers, diaper bags, children's books, bathing supplies, baby wipes, toys, clothing and more.



# LABORATORY



**10,760**

TESTS  
PERFORMED FOR  
TUBERCULOSIS



**4,342**

TESTS  
PERFORMED  
FOR STDs



**19,386**

TESTS PERFORMED  
FOR EMERGING  
DISEASES  
INCLUDING  
COVID-19 & MPOX,  
OUTBREAKS, AND  
FOODBORNE  
PATHOGENS

The Public Health Laboratory (Lab) is a CDPH certified laboratory as well as a Clinical Laboratory Improvement Amendments (CLIA) federally certified laboratory. The Lab provides a broad range of reference and diagnostic services in the fields of bacteriology, virology, immunology, mycobacteriology, mycology, parasitology, and food bacteriology. The Lab provides laboratory testing to support DPH programs, including Clinical Health and Prevention Services (CHPS), Animal Care (AC), Environmental Health Services (EHS) and Communicable Disease Section (CDS). In addition, the Lab also provides laboratory testing and reference services to local hospitals, medical providers, local animal control agencies and law enforcement.

# COMMUNICABLE DISEASE SECTION



The Communicable Disease Section (CDS) performs disease surveillance, implements infection control measures, and provides education designed to reduce or manage the incidence of infectious disease that are consistent with California Law. The California Code of Regulations requires physicians, laboratories, schools, and hospitals to report more than 80 diseases and conditions to CDS. The section provides personalized services including working directly with residents who have communicable disease conditions and referring them to health care providers. CDS also works with schools and health care providers to maximize immunization coverage for all ages.

## Highlights:

- CDS launched the Sexually Transmitted Disease (STD) Opt-Out Testing Project at Arrowhead Medical Center (ARMC) Emergency Department (ED). This service offers patients streamlined and accessible STDs services during an ED visit.
- CDS Healthcare-Associated Infections Infection Prevention (HAIIP) program was created as a result of lessons learned from the COVID-19 Response. The program enhanced its collaborative efforts with quarterly Skilled Nursing Facilities (SNF) hybrid meetings, providing up-to-date infection prevention guidance for more effective healthcare associated infection management.



**778**

DIRECTLY OBSERVED THERAPY SESSIONS COMPLETED FOR TUBERCULOSIS PATIENTS



**282**

NEW HIV/AIDS CASES IDENTIFIED





# RYAN WHITE PROGRAM

The Ryan White Program (RWP) provides HIV prevention, care, and treatment. Some services are provided by DPH and others through partnerships with community-based agencies. RWP administers Federal funds to medical and support service agencies in Riverside/San Bernardino counties. RWP services include medical and dental care, mental health, case management and outreach/linkage services. The RWP works to improve access, quality, and delivery of services to low-income HIV individuals.

## Highlights:

Collaborated with other jurisdictions in the region to develop an inclusive HIV Prevention and Care Plan for calendar years 2022-2026. The plan incorporates racial equity, housing first, health access for all, mental health and substance use, economic justice, and stigma free services.



**3,522**

UNDUPLICATED  
HIV+ CLIENTS  
RECEIVED RYAN  
WHITE-FUNDED  
SERVICES



**7,675**

INDIVIDUALS  
RECEIVED  
OUTREACH/EARLY  
INTERVENTION  
ENCOUNTER  
TESTING

# PREPAREDNESS AND RESPONSE



**800+**

DPH EMPLOYEES COMPLETED THE ONLINE DPH DISASTER SERVICE WORKER (DSW) TRAINING

The Preparedness and Response Program (PRP) responds to emergencies caused by bioterrorism, infectious disease, natural disasters, and other public health threats, through the development and exercise of comprehensive public health emergency preparedness and response plans.



**10,237**

CALLS ANSWERED BY THE STORM RESPONSE TEAM DURING THE WINTER STORM OF 2023

The program's goal is to provide a coordinated response along with emergency responders and partner health agencies to meet the public health needs of our residents in the event of such disaster. During an emergency DPH will conduct disease surveillance, provide emergency health information, health precautions, health education, and links to additional public health resources.



**283**

INFLUENZA VACCINES ADMINISTERED TO THE PUBLIC DURING 18 CLINIC EVENTS

## Highlights:

- The Public Health Department Operation Center (DOC) was activated during the Winter Storm of 2023. PRP staff supported the county's 24/7 call center and the Commodities Point of Distribution (CPOD) sites.
- DPH developed an Excessive Heat website providing the public with extreme heat information, resources, and cooling centers.
- DPH developed the Influenza-like Illness (ILI) Surveillance Dashboard to provide real time data for informed decisions about the health and safety of the community and increase data transparency to the public.

# HEALTH PROMOTION & EDUCATION SERVICES



Health Promotion and Education Services (HPES) employs health educators who provide information to the public on health risks, health behaviors, disease prevention, or wellness; engage the community during the development of a health promotion strategies and implement strategies in collaboration with stakeholders, partners, and/or the community to improve the health of our local population.

## Highlights:

The local Naloxone Distribution Program was launched, offering fentanyl/opioid education and training in the use of Narcan (naloxone) to help save lives.



**445**

"CASEY'S PLEDGES"  
COLLECTED FROM  
YOUTH TO REMAIN  
SAFE AND SOBER



**225**

NARCAN KITS  
PROVIDED TO  
225 INDIVIDUALS  
DURING 6 TRAINING  
EVENTS



**539**

COMMUNITY  
OUTREACH  
AND EDUCATION  
EVENTS



# NUTRITION AND WELLNESS SERVICES

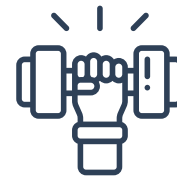


The Nutrition and Wellness Services (NWS) team is made up of professionals including Registered Dietitian Nutritionists (RDNs) and Health Educators, who deliver the most current and accurate nutrition and health information to county residents. NWS conducts nutrition and physical activity education in schools and community settings. The program works with community partners to make healthy choices easier where people eat, live, learn, and shop through policy, systems, and environmental changes. In addition, NWS provides contract services that include analysis of senior menus and inspection of senior centers, inspections of detention centers, and medical nutrition therapy at four Federally Qualified Health Clinics.



**5,344**

RESIDENTS  
RECEIVED  
NUTRITION/  
PHYSICAL  
EDUCATION



**35,062**

STUDENTS,  
PARENTS/  
CAREGIVERS  
RECEIVED  
NUTRITION/  
PHYSICAL  
EDUCATION



