

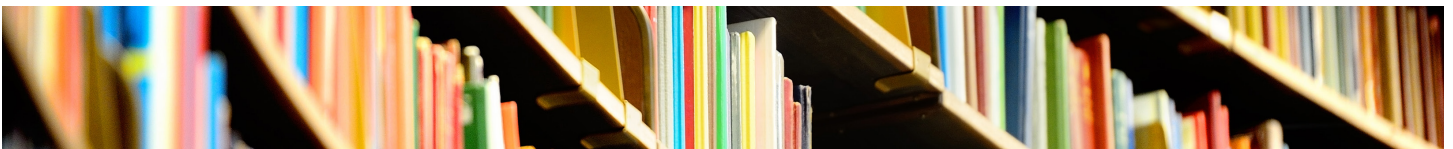
SHOW ME EXPRESS

 *State Library Newsletter*

November 2023



Missouri Secretary of State
John R. Ashcroft



Missouri State Library News

Redefining the Library Experience: Global Insights for Future Planning

The ["Redefining the Library Experience"](#) global survey collected feedback from more than 1,600 respondents from 77 countries and territories. And while it has garnered data across a wide variety of questions, a handful of findings stand out regarding changing library experiences. These include: libraries will increasingly play the role of "space providers," demand for open access in academic libraries will intensify, resource sharing through consortia will increase, partnerships with nonprofit and

government agencies will increase for public libraries, academic librarians expect increased partnerships with consortia and other libraries, library workers may see more flexible working options and access to mental health care, additional need for data analytics is expected. The [resulting report](#) provides an overview of how these findings relate to what resources and services libraries offer, how libraries engage with their communities and partners, and the evolving needs of library workers.

Libraries & Veterans National Forum Toolkit

Libraries play a significant role in supporting veterans and military-affiliated patrons by welcoming them to the community, providing resources during transitions, connecting them with other veterans, and recognizing their service. The [Libraries and Veterans Toolkit](#) can help libraries create new or supplement current programs.

The Toolkit was created by librarians, for librarians. Their insightful contributions include success stories, ideas for library programming, and approaches to services for veteran and

military-affiliated patrons. It is intended as a resource for library staff who are working with veteran and military-affiliated patrons for the first time, as well as for those who are already engaged in this work and are looking for new ideas.

The Toolkit contains a host of practical ideas for how libraries of all types and sizes can better support their veteran and military-affiliated patrons, including outlines for exhibits, book clubs, creative events, collections, celebrations, and spaces.



Missouri Vendor Payment Portal

Libraries that receive an electronic transfer or check from the State of Missouri may be interested in the [Missouri Vendor Payment Portal](#). This site provides information on all payments issued within the last 24 months through the State of Missouri. To access the information, enter the library's Federal Tax Identification Number (FEIN). There are a variety of search options, such as invoice number, check number, dollar amount, and date and location. Libraries can also sign-up to receive e-mail notification when a payment is made. Payment codes to identify the reason for the payment are located in the Invoice Number field when you click on the payment in question.

You can receive notification whenever a grant payment is made to your library. While in the Vendor Payment Portal, login to your account using your FEIN, then select "Email Notification Sign-Up". Enter an email address and then enter the same address again to verify the address. Select location(s) for which you want to receive an email notification when a payment has been made to the location(s). When you have finished, click on "Sign-up". If you have any questions about finding Missouri State Library payments in the Missouri Vendor Payment Portal, contact the Missouri State Library at mostlib@sos.mo.gov or (573) 522-4036 or (800) 325-0131.

Reference Services for YOU: Veterans History Project

Help patrons celebrate Veterans Day with first-hand remembrances of U.S. veterans with the [Veterans History Project \(VHP\) collection](#). Created by Congress in 2000, VHP is a permanent and growing collection of the Library of Congress that collects, preserves, and makes available personal accounts of American military veterans. The VHP collection of more than 117,000 narratives is searchable by name, format, war, conflict, service branch, and home state. [Serving Our Voices](#) is a collection of presentations that highlight a variety of topics and themes. Presentations are searchable by eras of service or by categories like occupation, diversity, or creative expression.

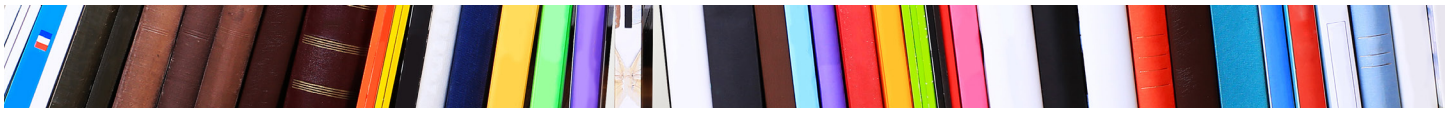
Patrons may also consider [participating](#) in the Veterans History Project themselves! Veterans from all military branches and ranks with service since World War I are eligible to participate,

with or without combat experience. Collection contributions should consist of at least one of the following:

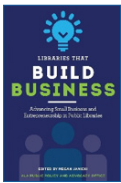
- 30 minutes or more of video or audio-recorded interview
- 20 pages or more of unpublished memoir, diary, or journal
- 10 or more original photographs, letters, or official military documents

VHP also relies on volunteers to interview veterans and assist with submitting to the collection. Find out more from their [guidance](#) documents which include step-by-step instructions and suggestions for volunteering.

Questions? Contact Reference Services at (573) 751-3615, libref@sos.mo.gov, or mostate.libguides.com.



Featured Books from the State Library



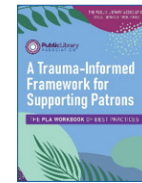
[Libraries that Build Business](#)



[52 Ready-To-Use Gaming Programs for Libraries](#)



[The Readers' Advisory Guide to Genre Blends for Children and Young Adults](#)



[A Trauma-Informed Framework for Supporting Patrons](#)

Discover more of our new Library Professional Development titles as well as recorded webinars, government publications, and more on the [Missouri Library Staff Guide](#).

Directors and branch managers are able to sign up for a State Library card from the guide and are encouraged to borrow items for themselves or any of their library's staff.

For assistance with placing holds, requesting a card, replacing a card, or for additional information, please contact Reference Services by phone, email, or chat. We are available Monday through Friday, 8 a.m. to 5 p.m., and are always happy to help!



Around the State

Spotlight Program: Historic Walk with Marion County Library



On Sept. 16, the Marion County Library wrapped up their Adult Summer Reading program with a history walk around their town of Palmyra. Local history expert WT Johnson, led a group around downtown Palmyra, and gave commentary and antidotes about different historic locations. Even though there was rain that morning, 20 people still showed up and were very engaged and gave their own personal experiences with the locations. The tour ended at the library where they provided light refreshments from a local coffee shop. Library Director Devon Payne stated "It was so fun hearing the participants talk about the history of our town. It also sparked a renewed interest in preserving some of the historic buildings. We definitely plan on doing it again next year on a larger scale."

Grant Opportunities

[Educational Presenter Grant](#) • Deadline: Ongoing

This open-call grant is a combination of the previously offered Author Visit Grant and the Bicentennial Programs Grant, and will replace the two separate grants. Libraries can apply to bring an author or educational presentation to their community. This application is open

to Missouri public libraries certified to receive FY23 state aid, Missouri school libraries publicly supported and publicly controlled, and Missouri academic libraries supported publicly or privately.

Summer Library Program Grant • Deadline: Dec. 1, 2023

The 2024 Summer Library Program Grant application is open and has a due date of Dec. 1. The maximum award will be based on library service area population size as it was in 2023, but some of the amounts have increased. If you are interested in partnering with a neighboring library district to provide a summer library program for both districts, please contact the state library staff to determine the maximum eligibility amount. The amount allowed for library

collection materials has increased to \$2,000 per grant. Traditional advertising (newspaper, billboards, radio, etc.) will not be eligible as an LSTA expense, but can be funded locally. Please see (and print for your grant file) the Award Guidance for eligibility requirements and other important information. Contact Lysha at lysha.thompson@sos.mo.gov or Terry at terry.blauvelt@sos.mo.gov with questions.

Professional Development Offerings

Public Library Directors Forum, Nov. 7, 10 – 11 a.m.

Missouri State Librarian, Robin Westphal, Missouri State Library staff, and partner organizations' staff provide information about grants and resources available and discuss

topics pertinent to public libraries. Public library directors may contact the Missouri State Library at mostlib@sos.mo.gov for the link to attend the monthly online forum.

Missouri Public Library Directors, Dec. 7-8, Columbia, MO, Stoney Creek Hotel & Conference Center

MPLD generally meets twice a year in June and December to give directors the opportunity to network and discuss pertinent topics concerning Missouri public libraries. Directors from all size

libraries are encouraged to attend, and you can also send or bring your assistant director or a director-in-waiting.

State Library STEM Kits Workshop – Jan. 24, 2024 9 am - 3 pm

The Missouri State Library provides excellent STEM kits that libraries can check out for programming. Kits include robots, engineering kits, Cubelets, and other tools for use in leading STEM based programs. This workshop is an all day, hands on look at these tools, including best practices, tips and tricks, and resources for programming. Libraries considering checking out these great kits will find this workshop beneficial in jumpstarting programs in coding,

robotics, engineering and more! The workshop will be held at University City Public Library, 6701 Delmar Blvd, University City, MO on Jan. 24, 2024 from 9 am to 3 pm including a working lunch. Registration is required to attend. Register [here](#). Please contact Lysha Thompson, Youth Services Consultant with any questions at lysha.thompson@sos.mo.gov.

Homeless Training Institute

Online training to teach library staff how to confidently and compassionately manage problem behavior through "empathy-driven enforcement". This approach uses psychology and empathy to increase the likelihood of patron compliance and staff effectiveness. The training is available statewide to public, school and

academic libraries through an online platform. Each month, a new training is available that addresses topics relevant to libraries. Contact Merideth Johnson, Adult Services Consultant, at merideth.johnson@sos.mo.gov to receive access to this training.



[Connecting All Missourians Broadband Stakeholder Summit](#), Nov. 7, 9 a.m. – 4 p.m., Jefferson City, MO, Missouri Farm Bureau headquarters with a virtual option available

Connecting All Missourians programs, funded through the Federal Broadband Equity, Access, and Deployment (BEAD) program and the Digital Equity Act (DEA), represent an unprecedented opportunity to connect unserved and underserved Missourians. These programs will fund lasting investments for broadband infrastructure and measures to promote broadband adoption such as digital inclusion.

In addition to updates from the Office of Broadband Development (OBD), the agenda

includes a series of panel discussions such as Right-of-Way & Permitting, Workforce, and Outside Voices. However, the main purpose of the summit is to hear from our stakeholders: rural and urban citizens, businesses, community anchor institutions, local governments, and service providers. Stakeholder input is crucial to OBD's work as we develop future programs. There will be time to provide public comment of the draft [Digital Opportunity Plan](#) and [BEAD Initial Proposal](#) Volumes 1 & 2.

Amigos Library Services

- Know & Go: Creating a Mentorship Program at Your Library, Nov. 6, 1:30 - 2:30 p.m.
- Know & Go: Financial Literacy in Library Programs and Services, Nov. 13, 1:30 - 2:30 p.m.
- Preparing for the Unexpected: Dealing with Difficult Patrons, Nov. 15 & 16, 1 - 3 p.m.
- Reimagining Libraries: Exploring the AI & VR Revolution in Library Services, Nov. 30, 10 a.m. - 4 p.m.

For the complete training list, visit the [Amigos Continuing Education Services Schedule](#).

MOREnet

- EBSCOHost for Reliable Resources, Nov. 21, 9 - 10 a.m.
- Ebooks for Everyone!, Nov. 21, 10 - 11 a.m.

For the complete training list, visit the [MOREnet Training Schedule](#).

Northeast Document Conservation Center

- Metadata for Digital Preservation, Nov. 30, 3 - 5 p.m.

For the complete training list, visit the [NEDCC Current Training Programs](#).

OCLC

Four new free, on-demand courses are available to provide library, archive, and museum staff information about crisis communication, manage stress and boost emotional resilience, and de-escalation strategies.

- Introduction to Crisis Communications for Libraries, Archives, and Museums
- Crisis Communications Planning for Libraries, Archives, and Museums

- From Burnout to Balance
- De-escalation Strategies for Libraries, Archives, and Museum Staff

Visit [REALM Project: On-Demand Courses](#) to access these courses.



WebJunction

- Let's Talk Race: Community Healing through Conversation, Nov. 14, 3 – 4 p.m.
- Living Our Values Out Loud: Programs that Walk the Talk, Nov. 28, 3 – 4 p.m.

For the complete training list, visit the [WebJunction Webinar Calendar](#). Create a free account to access webinar archives and training in the [WebJunction Course Catalog](#).



Secretary of State Jay Ashcroft

John R. (Jay) Ashcroft is Missouri's 40th secretary of state. Each year Secretary Ashcroft travels to all of Missouri's 114 counties to talk with local officials, students, library executives, and business owners to promote Missouri and learn how he can help make Missouri even better.

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