



Wolfner NEWS

John R. Ashcroft, Secretary of State

Spring 2022

Message from State Librarian Robin Westphal

So much has happened in the short time I have been acting director of Wolfner Library! I am thrilled to announce that we have promoted several staff members to better meet the needs of you, our valuable patrons.

Lori Brown, a former reader advisor and reader advisor manager, is now YOUR Director of Public Services. Lori brings to this position years of customer service management experience both here at Wolfner and also at Barnes and Noble. She knows how to serve readers and has already overseen an improved way to manage incoming calls to our reader advisors. Reader advisors are your direct link to Wolfner Library, and if you would like to change the types of books that you are getting or the quantity of titles coming to you, please do not hesitate to call Wolfner at 1-800-392-2614. Our trained staff has many resources at their disposal to help pair you, the reader, to titles that match what you like to read.

Verhonda Winters, a 20+ year employee of Wolfner, has been promoted to Director of Circulation Services. She is responsible for getting cartridges and equipment to you. In 2021, Verhonda and her team processed and sent out over 58,208 cartridges containing 270,316 titles! That is an incredible number and requires a lot of precision work from the circulation team. We expect in 2022 that the number of cartridges will go down, but the number of titles in the hands of patrons will increase all because of the adoption of Duplication on Demand.

Randy Wright, our Director of Production and Special Projects, previously served in the Missouri Senate as Chief of Staff, in the Lieutenant Governor's office as Director of Marketing and Tourism and in the Governor's office as the Director of Special Projects. He coordinates the recording of materials in our state-of-the-art studio, and just this winter oversaw the installation of a second recording booth. Thanks to a significant donation from the Friends of Wolfner Library, we now have this additional booth to help accommodate the number of titles we record for you. Our staff of volunteers continues to increase, and the need for this booth has been evident for years.

In youth services, librarian Lisa Hellman is working to revamp Wolfner's early literacy program. She is also facilitating discussion with other youth services librarians across the country who are working to make summer library programs more accessible.

Your Adult Services Librarian, Salena Morgan, continues to offer virtual book clubs, and is planning for an exciting adult summer



Wolfner Talking Book and Braille Library

reading program full of special guest presenters and interactive programs.

The transition of all Wolfner patrons to Duplication on Demand (DoD) has been a game changer in how we provide service. We've heard from many of you about how having multiple books on one cartridge has profoundly changed how you read and use Wolfner library. This change has been significant for us as well, as the number of titles we get out to patrons has and will continue to increase.

Please know that all of this activity over the last few months has been put in place with YOU, our patrons, in mind. It is important to have the right personnel in positions that best utilize their skills and improve Wolfner Library as a whole. We are all excited to see what the rest of this brings and welcome your input.

Reading Program Success

We are just finishing up our latest adult winter reading program and are happy to report that it was once again well received. More than 60 patrons participated, and hundreds of "hot" books were read, logged and discussed on those cold winter nights. Thanks to all who participated!

Plans are underway for the summer program *Oceans of Possibilities*, so look for more information about that on our Facebook page and in the summer newsletter. You can always give us a call here at the library with any questions. We look forward to more reading adventures with you.



Amber Lacey: Wolfner Library Patron and Public Library Volunteer



Missouri library patrons across the state are amazing, especially those who use both Wolfner Library and their public library's services. Recently we learned that patron Amber Lacey volunteers at her local library, the Barry Lawrence Regional Library (BLRL), and we wanted to spotlight this amazing shared patron.

Amber has been a patron of both libraries since she was three years old. During storytimes, staff at BLRL made the programs accessible by providing textured boards and music notes.

Because Amber felt included in storytimes, she became a regular attendee and now volunteers at BLRL, cleaning CDs and DVDs, counting, stacking and stamping items

and helping out however she can. In 2016, Amber started reading print/braille books during storytimes. A couple of her favorite books are *Brown Bear, Brown Bear* and *Five Little Monkeys*. When Amber is not volunteering, she enjoys reading a good mystery using the BARD Mobile app. Some of her favorite authors include Heather Graham and James Patterson.

We are so proud of Amber and grateful to the Barry Lawrence Regional Library for giving her the opportunity to volunteer. We hope this article inspires other patrons and public libraries to reach out to each other. You may be surprised what your community has to offer.



Did You Know?

We know that Wolfner services are available to those that have visual impairments, but did you know that many other conditions might qualify a person for services? Organic dysfunctions including, but not limited to, reading disabilities (e.g. dyslexia), cognitive impairment (e.g. Alzheimer's, dementia), autism, attention deficit disorder, as well as physical disabilities that affect their use of a traditional book (e.g. muscular dystrophy, multiple sclerosis, Parkinson's disease).

As you already know, library services are wonderful, free and fun, so please pass our information along to friends or family who may be interested. And remember, age is not an issue! Everyone deserves to read a great book, and we offer large print, braille, and audio for all ages. If you have questions, give us a call and help us reach out to those that may need us.



Movie Night!

Do you love a good movie? Wolfner does too! Get the popcorn ready because we are here to help. Wolfner has a collection of more than 800 DVDs available for checkout, including action, comedy, drama, family, documentaries, etc... Our DVDs have full audio descriptions, may be checked out for 3 weeks, and work in your standard DVD player. You can browse the titles available with the online catalog <https://wolfpac.sos.mo.gov/> by searching "DVD" or giving the reader advisors a call and let them help you find something great for your next home movie night.

Wolfner Talking Book and Braille Library

National Library Service (NLS) Field Testing Refreshable Braille Display

Wolfner Library staff are currently reviewing two different refreshable braille display machines and will be reporting back to NLS about the usability of the two models. In the future, NLS hopes to offer machines free to braille readers. We will keep you updated on this exciting project.

Paper or Plastic?

Books, cartridges or digital? Guess what? You don't have to choose just one format. Besides our collection of digital titles, Wolfner offers a great selection of traditional large-print and braille books for our patrons to check out. So if you are able to read using multiple formats, give us a call and a reader advisor can help you! If you want to check titles out online, visit <https://wolfpac.sos.mo.gov/> and limit your search to "Large Type" or "Braille".

Spring Cleaning

Since you are already hard at work and in the cleaning mood, please check around the house and return any extra Wolfner materials (cartridges, braille, large print, etc.) that you may have sitting around. Braille and large-print containers are always in short supply, and as we receive cartridges back, they are automatically "cleaned up", refilled, and sent out to those that need them.



IRS Releases Accessible Tax Documents

The IRS continues to update its website with accessible 2021 tax documents in 508-compliant PDF and BRF formats. These forms can be downloaded from www.irs.gov/forms-pubs/accessible-irs-tax-products. If you prefer hardcopy braille or large-print forms, call the tax form office at **1-800-829-3676**.

Library Programming



Join the Club!

Do you love to read? Of course you do! How about joining the Wolfner Book Club so that you can discuss what you read with others? It's a fun way to get together with fellow readers to discuss what you loved and didn't love about some great titles. Members read as many of the books that may interest them and

“Zoom” in to talk about them with others. (Many members are readers only and do not join the discussions, and that’s okay too.) For those of you who need an asynchronous and/or text-only way to participate, we have got you covered!

Visit <https://wolfnerreads.blogspot.com/> to participate that way, too! (You will need to be a member of the book club in order to comment and interact with the blog posts.)

It’s easy to sign up—just contact us here at the library by email wolfner@sos.mo.gov or phone **800-392-2614**. For a list of upcoming titles, dates and times, please visit the website <https://www.sos.mo.gov/wolfner/programming/bookclubs> or give us a call.

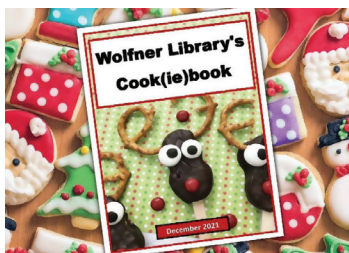
Adult Storytime is a GO!

Your requests have been heard and answered---Adult Storytime is going to be offered several times throughout 2022! The next opportunity comes to you this spring. Tell your friends and neighbors to come over and get comfy for another great story read to you live over Zoom, Thursday, April 21 at 7 p.m. Additional dates will be provided in upcoming newsletters as well as on the Wolfner website <https://www.sos.mo.gov/wolfner/programming>.

New from the Wolfner Recording Studio

All books produced by the Wolfner Recording Studio are the products of many hours of service by volunteers of the library. Wolfner volunteers go through a rigorous audition process to record, monitor and review each title. These titles are Missouri-centric and once recorded are uploaded to BARD for use by not just by Wolfner patrons, but also by readers across the country.

Adult Books



Wolfner Library's Cook(ie)book, DBC19500 is available for download on BARD! The cookbook, created for the 2021 Virtual Cookie Exchange program, includes favorite holiday recipes submitted by Wolfner staff and patrons. Recording of the cookbook was done in-house in a very short time period in order to make the cookbook available in audio format. Special

thanks to Salena Morgan for compiling and editing the original printed copy, to Lisa Hellman for narrating the audiobook, to Brandon Lammers for monitoring/reviewing the recorded narration and to Chris Cowan for also reviewing the narration.

If you would like an electronic version of the cookbook, please contact the library and provide an email address as well as what version you would prefer. The PDF document can be printed in large-print or booklet form with text and pictures. The Word document is text only and screen-reader friendly. wolfner@sos.mo.gov **800-392-2614**

Wolfner Talking Book and Braille Library

The Art of Murder: A Dead-End Jobs Mystery by Elaine Viets **DBC19430**. Private investigator Helen Hawthorne poses as a painter to catch an artist's killer. (Fiction)

Dora Doxey and the Doctor by George Garrigues **DBC19477**. Biography about a woman suspected of killing one of her many husbands by lethal injection. (Nonfiction)

Heartland History: Essays on the Cultural Heritage of the Central Missouri Region, Volume 1 by Gary R. Kremer **DBC06518**. A collection of "History Matters" essays originally published in the *Jefferson City News Tribune*. (Nonfiction)

Mountain Man: John Colter, the Lewis and Clark Expedition, and the Call of the American West by David Weston Marshall **DBC19470**. The history of John Colter, who set out as a hunter and scout with Lewis and Clark on the first US expedition across the North American continent. Some violence. (Nonfiction)

Notorious Missouri: 200 Years of Historic Crimes by James W. Erwin and Vicki Berger Erwin **DBC19491**. Detailed accounts of 200 years of mischief, exploring crimes, criminals, and victims from the violent history of the Show-Me State. (Nonfiction)

Three for Hire: Gunslingers of the Santa Fe by Dan Burle, Sr. **DBC19445**. The forces of good and evil fight to claim victory in an infamous cow town in the Old West filled with real and fictional characters. (Fiction)

To Russia for Love by Kenneth Eade **DBC19486**. A spy in Russia gets caught up in a web of espionage, a struggle for power and a hint of romance. (Fiction)

Juvenile Books

The Good Dog by Avi **DBC16454**. McKinley, a malamute, is a good dog — he's reliable and trustworthy — until he meets a wolf named Lupin. (Fiction)

Ivan the Terrier by Peter Catalanotto **DBC06084**. A high-spirited terrier name Ivan creates mayhem in the fairytale world as an unseen narrator tries to tell a series of bedtime stories, but is stopped short when Ivan bursts onto the scene, enthusiastically barking. (Fiction)

From Our Patrons

"My mother was 96, and for 90 of those years she was a voracious reader. Even when macular degeneration made print unreadable, your services brought her new stories and great joy. Please accept our deep appreciation for your wonderful work!!!"

—The Family of Dorothy K.

Upcoming Holidays

Just a reminder to patrons, Wolfner Library will be closed on the following holidays:

May 9 Truman Day
May 30 Memorial Day

Wolfner Staff Listing

Director

Robin Westphal, State Librarian

Public Services Team

Lori Brown, Director of Public Services
 Brandon Kempf, Reader Advisor
 Lisa Kincaid, Reader Advisor
 Meghan McCormack, Reader Advisor
 Kenna Tervo, Reader Advisor

Lisa Hellman, Youth Librarian
Salena Morgan, Adult Librarian

Production Team

Randy Wright, Director of Production and Special Projects
 Brandon Lammers, Tech IV
 Chris Cowan, Tech II

Circulation Team

Verhonda Winters, Director of Circulation
 Stacy Jo Butler, Circulation Tech IV
 Don Branch, Circulation
 Emma Deuschle, Circulation
 Tim Emmel, Circulation
 Cheryl Schreiman, Circulation
 Justin Stauffer, Circulation

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HANDICAPPED**

CHANGE SERVICE REQUESTED

Wolfner NEWS is also available in Braille, on cartridge, by email or in human voice audio for listening over the Internet at Wolfner's Website, www.sos.mo.gov/wolfner/wolfnews/ . If you would like to receive an alternate format, please call the library at (800) 392-2614.

Hours

Wolfner Library is open Monday through Friday
8:00 a.m. – 5:00 p.m.
Closed for state holidays.

Contact Information

Toll-free in-state phone number	(800) 392-2614
Jefferson City area local phone number	(573) 751-8720
FAX number	(573) 751-3612
Email address	wolfner@sos.mo.gov
Website address	www.sos.mo.gov/wolfner/
Wolfner's online catalog	https://wolfpac.sos.mo.gov/mo1aopac/