




Approved by: Juan Williams, Commissioner	Policy Number: 12-034 (Rev. 06/2020)
Signature: 	Supersedes: 11-047, 92-025
Application: Executive Branch Agencies, Human Resources and Payroll Officers	Effective Date: October 3, 2012
Authority: T.C.A. § 4-3-1703, T.C.A. § 8-30-104	Rule: 1120-04

Direct Deposit of Paychecks

During the interview process, all applicants should be informed that direct deposit of paychecks or an approved exception is a condition of employment with the State. An offer of employment should be made before the applicant is asked for a decision to elect direct deposit or an exception. When an offer of employment is made, the agency's human resource office should verify that the applicant is willing to participate in direct deposit or request an exception. If an applicant refuses direct deposit and refuses to request an exception, the applicant is considered to have declined the job offer.

The applicant should be informed that if they elect direct deposit, he or she will have ten (10) business days after the first day worked to establish an account with a financial institution, if necessary, and to submit authorization forms, as described below. Applicants who wish to request an exception will need to submit all supporting documentation to the agency to be considered for the exception.

Exceptions

The policy requiring direct deposit of paychecks allows an applicant to request an exception. Exceptions must have documentation of religious objections or personal hardship, where it is impossible or impractical for an employee to establish an account with a financial institution.

Agency human resource offices should review any claim for an exception. After determining that the request is reasonable, the agency's human resource officer shall submit the request to the Department of Human Resources' Agency Resource Center (ARC). ARC will review the documentation for completeness and forward the information to the Department of Finance and Administration, Chief of Accounts for a decision. The Chief of Accounts will forward responses back to the ARC. If the request is denied, the applicant must be extended another opportunity to participate in direct deposit. If the applicant again refuses, the applicant is considered as having declined the job offer.

Questions regarding this policy should be directed to the Payroll Call Center at 1-877-944-3873 or 1-615-741-PAID. Other questions should be directed to the Agency Resource Center.