

SERVICE TERMS: ELECTROMAGNETIC COMPATIBILITY TESTING SERVICES

These Service Terms shall govern Electromagnetic Compatibility (EMC) Testing Services performed by UL Solutions Contracting Party (as identified in the Quotation or Project Confirmation) and set out the responsibilities and obligations of the Client. These Service Terms and the terms of the Global Services Agreement (“GSA”) are incorporated by reference into and are an integral part of each Service Agreement entered into by the Parties for Electromagnetic Compatibility Testing Service. The capitalized terms in these Service Terms which are not defined herein shall have the same meaning as in the GSA.

1. **Scope of Service.** UL Solutions Contracting Party will evaluate Client’s products for electromagnetic compatibility (“EMC”) including electromagnetic emissions and susceptibility evaluations. The services requested by Client and to be provided by UL Solutions Contracting Party for specific projects shall be set out in an individual Quotation or Project Confirmation.
2. **Price.** The Quotation or Project Confirmation will establish the price for UL Solutions Contracting Party’s Services. The price will depend upon the type of product and the test requirements. Any Quotation or Project Confirmation is subject to change at UL Solutions Contracting Party’s discretion, upon reasonable notice to Client, depending upon the requirements of the specific project.
3. **Samples.** UL Solutions Contracting Party will examine and test one or more samples of the product. The number of samples required will depend upon the product, the number and type of tests required, and other factors. Once UL Solutions Contracting Party has determined the investigation program for the product, UL Solutions Contracting Party will inform Client of the number of samples needed.
 - 3.1 **Shipping Samples.** UL Solutions Contracting Party will provide Client with information on where to ship the product. Usually, UL Solutions Contracting Party will ask Client to ship product samples to a nearby UL Solutions Contracting Party facility. To avoid unnecessary shipping expenses, Clients should not send samples to UL Solutions Contracting Party until UL Solutions Contracting Party requests them.
 - 3.2 **Oversized Samples.** Some products or systems cannot be easily or economically shipped to UL Solutions Contracting Party for testing. If a product cannot be shipped to UL Solutions Contracting Party, UL Solutions Contracting Party and Client will mutually agree upon other ways to investigate Client’s product at Client’s facility or other locations.
 - 3.3 **Testing and Return of Samples.** EMC testing will not physically destroy Client’s samples. However, products may be damaged by EMC testing. UL Solutions Contracting Party will return Client’s samples to Client after testing, and insure them for a nominal value, unless Client instructs UL Solutions Contracting Party otherwise. UL Solutions Contracting Party shall not be responsible for lost, damaged, or destroyed samples, or for injuries or damages of any nature caused by any sample.
4. **Deliverables.** UL Solutions Contracting Party will provide Client with a test report. The test report will include:
 - i. A general description of the product.
 - ii. Any modifications to the product made during testing.
 - iii. The equipment used.
 - iv. The standards and requirements against which UL Solutions Contracting Party tested the product.
 - v. The results of the tests.
5. **Use of Names and Marks.** EMC services shall not result in UL Solutions Contracting Party issuing product safety certification or any authorization to use the Marks. Except as otherwise expressly authorized by UL Solutions Contracting Party, Client shall not use UL Solutions Contracting Party’s, or any other UL Company’s, name, abbreviation, or symbols, Marks or any other form of reference which may be interpreted to refer to UL Solutions Contracting Party or any other UL Company, on any goods or their containers or packaging, or in connection with any oral or written advertising, promotions, or otherwise.