

## LETTER OF GUARANTEE

I, the undersigned, being duly authorized, hereby confirm that

\_\_\_\_\_ (Entity Name)

undertakes to pay the costs and expenses listed below that may be incurred when treating the below patient in the below receiving hospital arising from medical evacuations coordinated through the United Nations Medevac Cell for COVID-19:

### PATIENT INFORMATION:

Patient Name: \_\_\_\_\_

Patient Date of Birth: \_\_\_\_\_

Employer: \_\_\_\_\_

Receiving hospital: \_\_\_\_\_

### ENTITY INFORMATION:

Signature of Entity Official and Date: \_\_\_\_\_

Name/Title: \_\_\_\_\_

Email: \_\_\_\_\_

Phone number: \_\_\_\_\_

The above-mentioned Entity agrees to be responsible for the payment of (i) medically necessary, reasonable and customary medical costs and expenses for services related to treatment of COVID-19, and (ii) reasonable additional incidental expenses, such as personal and hygiene items (toothbrush, shower gel) telephone/TV, drinks, newspapers, incurred during such services.

Receipt of invoices is centrally managed by a third-party provider, Cigna International Health Services BVBA. Invoices together with a copy of this Letter of Guarantee should be addressed no later than within six months of the patient's discharge from the receiving hospital to: UN System-Wide Medevac Task Force (policy 522) at [UNCovidMedevac@cigna.com](mailto:UNCovidMedevac@cigna.com).

Payment will be effected by bank transfer. Please include bank details (bank name, account number, sort code or ABA/ACH, SWIFT, IBAN, etc.) and an email address for submission of the payment advice.

Payment may be withheld in respect of any invoice in the event that, the costs and expenses outlined in the invoice do not reflect actual services provided or incidental expenses incurred, the listed costs and fees do not correlate with the cost of medical services or incidental items that are customarily charged by this receiving hospital, or if the receiving hospital has not provided sufficient documentation in support of the invoice.

Nothing in this document shall be deemed a waiver, express or implied, of the privileges and immunities of the United Nations, including its subsidiary organs, which are hereby expressly reserved.