

# JAMES E. VAN ZANDT

# VA MEDICAL CENTER

EMBRACING GROWTH IN OUR VA FAMILY  
SERVING MORE VETERANS, INSPIRING MORE HEROES



# FY23 ANNUAL REPORT

VA



U.S. Department of Veterans Affairs  
Veterans Health Administration  
James E. Van Zandt VA Medical Center



# DIRECTOR'S MESSAGE

Dear Valued Stakeholders,

As we reflect on the milestones of the past year, I am filled with immense pride and gratitude for the collective efforts that have propelled our organization forward. In the face of challenge, our team has displayed resilience, innovation, and unwavering commitment to our shared goals.

The year 2023 marked a period of transformation and growth for James E. Van Zandt VA Medical Center (JEVZ VAMC). We navigated the complexities of an uptick of Covid cases with agility, leveraging our core strengths to not only weather storms but to emerge stronger. Our performance speaks to the strategic decisions made, demonstrating a robust foundation for sustained success.



**Derek Coughenour**  
Executive Director

Innovation has been the cornerstone of our endeavors. From embracing a 24/7 Urgent Care Center to each of our Community Based Outpatient Clinics (CBOCs) being reclassified as multi-specialty care centers with the addition of services like cardiology, chiropractic, general surgery, optometry, pain management, podiatry, and rehab. Three (3) of our CBOCs now offer gynecological care. We added a third operating room at the medical center to increase gastrointestinal endoscopies. Further, we secured approvals for mobile mammography, nuclear medicine, transesophageal echocardiogram, and radiofrequency ablation. This commitment to innovation positions us as leaders, driving meaningful change in the communities we serve to ensure Veterans receive the care they need closer to home.

Our sustainability initiatives underscore our dedication to responsible business practices. Recognizing the importance of environmental, social, and governance considerations, we continue to integrate sustainable practices into our operations. This commitment aligns with our broader vision of creating long-term value for all stakeholders.

I extend my deepest appreciation to our talented and dedicated workforce. Their passion and expertise are the driving force behind our achievements. The 2023 All Employee Survey (AES) results demonstrated their commitment, setting a record 94% survey completion rate, 87% of which rated JEVZ VAMC the "Best Place to Work". Our Organizational Health Index (OHI) ranked 4th best in the nation!

Together, we foster a culture that encourages collaboration, diversity, and a relentless pursuit of excellence. Our team earned five-star ratings through Beckers Hospital Review, the leading magazine for hospital and healthcare systems, in each of these categories.

- Patient Experience
- Care Transition
- Drug Communication
- Physician Communication
- Nurse Communication
- Staff Responsiveness
- Top Recommended Hospital

Our strategic roadmap is poised to guide us through new opportunities and challenges. We remain focused on innovation, operational efficiency, and sustainable practices. I want to express my sincere gratitude to our Veterans, team members, volunteers, and partners for their trust and support. Our commitment to delivering world class healthcare to the communities we serve remains unwavering.

Thank you for being part of our journey.

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Dr. Christopher Buscema, Associate Director, Dr. Elizabeth Katrancha, Acting Chief of Quality Management, Dr. Derek Coughenour, Executive Director, Dr. Angela Rowe, Chief of Staff, Mr. Chris Rickens, Associate Director of Patient Care Services



# BUDGET & EMPLOYEES

- Medical Services: \$194,115,000
- Administrative: \$21,908,000
- NRM Projects: \$3,231,000
- Facilities: \$15,136,000
- Community Care: \$117,848,000

**\$352,238,000**

## TOTAL OPERATING BUDGET

**1,379**

**TOTAL  
EMPLOYEES**

**224**

**VETERAN  
EMPLOYEES**



**60**

**PHYSICIANS**

**307**

**RNs**

**87**

**LPNs**



# UNIQUE PATIENTS



**TOTAL UNIQUE PATIENTS**

**25,988**

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**8.74%**

**INCREASE IN UNIQUE PATIENTS  
FROM FY 2022**

# ENROLLMENT/CBOC DATA

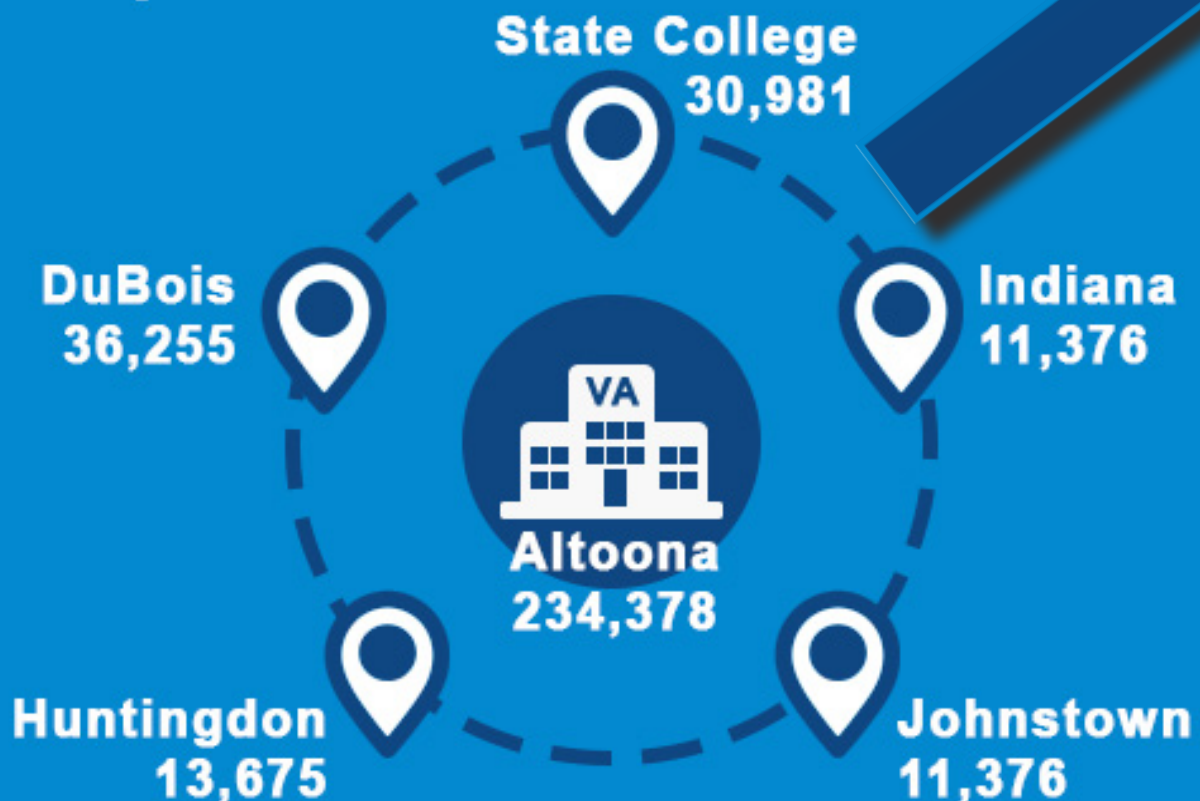
**21,377**

**MALE VETERANS**

**1,641**

**FEMALE VETERANS**

## Outpatient Visits





# OUTPATIENT



**370,071**  
**OUTPATIENT VISITS**

**51**

**OPERATING  
BEDS**

**1,859**

**SURGICAL  
PROCEDURES**

**643**

**ADMISSIONS**

# TELEHEALTH DATA



**40,655**

**ENCOUNTERS VIA  
TELEHEALTH**

**4,054**

**UNIQUE  
VETERANS  
USED SECURE  
MESSAGING**

**681**

**UNIQUE  
VETERANS  
SERVED VIA  
E-CONSULT**



# VOLUNTARY SERVICES



**174**

**VOLUNTEERS**

**18,644**

**VOLUNTEER  
HOURS**



# WHOLE HEALTH

EMPLOYEES LOGGED

**3,025,244**

ACTIVE HEALTHY MINUTES  
AS A PART OF A FIT CITY CHALLENGE



VA2K EVENT RAISED

**\$3,600.00**

FOR HOMELESS VETERANS



# WHOLE HEALTH

FY23 provided an increase in Whole Health coaching opportunities within the facility to include Mental Health and our Community Based Outpatient Clinics (CBOC's). Our facility hired it's first full-time Whole Health coach within our Pain PACT team. Coaches educate and support Veterans in making health and wellness goals to create better lifestyle choices.

Engaged **3,391 Veterans** in a form of Whole Health promoting growth in serving our Veterans in making better choices for their health and well-being.



A successful Seed to Supper Program took place between Whole Health and Nutrition and Food Service. Vegetables harvested included over 300 yellow beans, 137 cucumbers and 13 pints of cherry tomatoes. Our Community Living Center residents assisted in planting, maintaining and harvesting vegetables and herbs.

# OUTREACH

## Outreach hits new strides in FY 23



**Daniel Anikor said, “I will reach out to the world from the corner of my little space and no devil can stop me from fulfilling this purpose.”**



The Outreach Team at the JEVZ VAMC brought this quote to life. The Team attended large and small events, from chili cookoffs, the military tailgate at Pennsylvania State University to fireworks nights at the Altoona Curve Baseball Games. The team took the time to share the story of what the JEVZ VAMC does to serve our Veterans.

In FY 23, our Outreach Team attended 68 different events across the 14 counties served by our medical center. The Team met with more than 2,000 community members through their efforts.

Staff held enrollment fairs at Altoona and our community-based outpatient clinics. Representation from the Departments of Whole Health, Women’s Health, Military to VA, Homeless Vets Program, Enrollment and Eligibility and Veteran Service Officers helped make these events.





# OUTREACH

## Outreach - Cont.



We held outreach events with the Johnstown Tomahawks, Altoona Curve and participated in the Military Tailgate at Penn State.

At each event and each encounter, everyone representing our VA is working to fulfill the mission of the Department of Veterans Affairs: To fulfill President Lincoln's promise to care for those who have served in our Nation's military and for their families, caregivers and survivors.

As we look ahead to FY24, we will continue to reach out from our little space to as many Veterans as we can to share the story of how the JEVZ VAMC can serve them and thank them for serving us.



## Outreach Events

### November

- 12th Johnstown Stand Down
- 12th PSU Military Tailgate

### December

- 6th SCI Rockview
- 9th Johnstown Tomahawks

### January

- 18th Central PA National Guard

### February

- 18th Johnstown Tomahawks

### March

- 11th Adam Zook Memorial Veteran Breakfast
- 24th Johnstown Tomahawks

### April

- 14th Johnstown Tomahawks
- 22nd Women Veterans Conference

### May

- 8th Vietnam Veteran Association Chapter #364
- 12th Altoona Curve
- 24th Enrollment Fair at Indiana CBOC

### June

- 10th Let's Move Blair County
- 15th Enrollment Fair at State College CBOC
- 22nd Altoona Curve

### July

- 14th Saxton Firemens Convention
- 20th Enrollment Fair at Altoona
- 22nd Altoona Curve

### August

- 10th Elk County Fair Veterans Day
- 17th Enrollment Fair at DuBois CBOC

### September

- 9th Altoona Curve
- 21st Enrollment Fair

# ALL EMPLOYEE SURVEY

Altoona's All Employee Survey (AES) results are compared to national results on 69 items to create an Organizational Health Index (OHI). OHI scores range from -69 to 69. JEVZ AVAMC has an OHI of 65, placing it 4th in the Nation. This means that employees indicated improvement in 65 to 69 categories.

STAFF RESPONSE

**1,288 (94%)**

VA AVERAGE IS 74%

RATED

**83/100**

BEST PLACES TO WORK

NDPP (Network Directors Performance Plan)

Altoona was rated overall

**OUTSTANDING**



# FACILITY NEWS

## September is Suicide Prevention Month: Here's what the James E. Van Zandt VA Medical Center is doing to help

by: Morgan Koziar  
View video [here](#).

ALTOONA, Pa, (WTAJ) — September is Suicide Prevention month. Military suicides are at an all time high. Whether a soldier is active duty, or hangs up their uniform, transitioning back to civilian life can be a daunting task.

The James E. Van Zandt VA Medical Center is doing their part to help veterans feel supported, not only this month, but throughout the year as well. Helping to make a connection with veterans and the resources that they have available to them is crucial for the VA to continue their service and do their part. They understand that our nation's veterans have paid an expensive price for all of our freedoms that we enjoy on a daily basis.

Kate Gavin, Suicide Prevention Coordinator, stopped by to share more information about the VA's role in this month spotlight on suicide and mental health.

To learn more about the James E. Van Zandt VA Medical Center and the programs and resources that they have available, [click here](#) or call 814-943-8164.



# FACILITY NEWS

## VA Medical Center expands Women's Health Services

by: Rebecca Parsons

View video [here](#).

ALTOONA, Pa. (WTAJ) – The James E. Van Zandt Medical Center is expanding its women's health services to better serve the community.

The VA will now offer gynecological services for the eighteen hundred female Veterans that they have enrolled. It will be available not only in Altoona but at their outpatient clinics in Johnstown, State College and DuBois.

The VA says that this comes as the demographics of Veterans across the country continue to change.

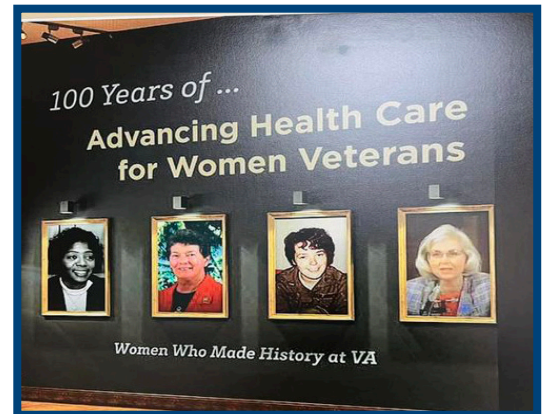
"They estimate that women Veterans are increasing annually by 1.1% to 1.2%," Susan Yohn, Women Veterans program manager said. "The VA is expecting that influx of female veterans and we're going to get our services established now so that when they do come we're able to provide the care that they need."

Yohn added that the VA will continue to look for better ways that they can serve female veterans across Pennsylvania.

The VA's gynecologists will focus on the female reproductive system and provide services, such as:

- Mammograms for breast cancer, screenings for sexually transmitted disease, and Pap tests for cervical cancer
- Counseling and treatment for contraception, pregnancy, and infertility
- Osteoporosis screening for brittle bones
- Exams for abnormal uterine bleeding, pelvic pain, or various cancers
- Primary care checkups

You can find more information about the [James E. Van Zandt Medical Center here](#).





# FACILITY NEWS

## Vision care services available for Veterans at the James E. Van Zandt VA Medical Center

by: Morgan Koziar

View video [here](#).

ALTOONA, Pa. (WTAJ) — Did you know that July is healthy vision month? Dr. Daniel Russell, Optometrist, Assistant Chief of Surgical Services at the James E. Van Zandt VA Medical Center stopped by to discuss the importance of taking care of our eyes. He also shared information on some of the services that the facility has available for veterans.



Dr. Russell talked about the significance in getting your eyes checked and tested for potential problems. “Eyesight is so valuable to everything we do,” says Dr. Russell. “It’s a sense that we place great emphasis on – keeping our sight, and we at the VA have many ways we help Veterans to maintain healthy vision.”

The VA offers services in general vision care, retinal screenings, and eye ware fitting and frame selection – (they offer glasses that come with little to no copay) all of this care focuses on maintaining eye health.

All of the specialty eye care services is offered at their Altoona Medical Center, and all of our five Outpatient Clinics in DuBois, Huntingdon, Indiana, Johnstown, and State College. We serve a large 14-county region, and a key part of our mission is to offer specialty care, including eye care, that’s close to home for Veterans.

Dr. Russell says one of the most important factors when it comes to maintaining healthy vision is early detection. “One key part of protecting vision is finding any potential issues as early as possible – the earlier we detect a problem, the more we can do to ensure healthy eyesight,” says Russell.

# FACILITY NEWS

## Vision care services available for Veterans at the James E. Van Zandt VA Medical Center - Cont.

The most important thing is to know and act on any red-flags says Dr. Russell. "If you experience a sudden change in vision, any eye pain, or anything that just doesn't seem right – bright flashes of light, lots of eye floaters, we need to know about these things right away."

The James E. Van Zandt VA Medical Center says they're the only Medical Facility in the region to use state-of-the-art eye scanning technology (called an OCT scan) during Veteran general check-ups. The results are sent directly to our eye doctors who can immediately tell if there's any eye problems.

Dr. Russell says this is convenient for Veterans because they don't have to make separate eye care appointments, they can come to the VA and get comprehensive eye screening as part of a "one stop shop" appointment.

The VA hospital has an eye surgeon on staff in Altoona, and offers more than 10 different eye procedures including: cataract surgery, eye-lid surgeries, glaucoma procedures, post cataract laser procedures. "We want to offer Veterans as much care as possible close to home. By having eye surgery here, Veterans will not need to travel to Pittsburgh or other places farther away. Their care and surgery can be done here at home, in a timely manner," says Russell.

"All providers we have are local – they live in our community, they know our community, they grew up in our community," says Russell.

The VA also has a 24/7 Urgent Care facility in the hospital as well for veterans to use. To learn more about the optometry care at the James E. Van Zandt VA Medical Center call 814-943-8164, go to their Facebook Page or website: [altoona.va.gov](http://altoona.va.gov).

"We're proud to serve our Nation's Heroes – those who've made sacrifices to preserve our freedom. We recently celebrated Independence Day and it's a reminder to all of us at the VA of the integral role that Veterans played in creating and preserving the freedoms we enjoy today," says Dr. Russell. "As a doctor, it's very rewarding for me to serve Veterans to by giving, what sometimes is life-changing care for Veterans. My Father was a Veteran – serving them and recognizing their sacrifices hits very close to home for me."



# FACILITY NEWS

## June is PTSD Awareness Month — Here's how the James E Van Zandt VA Medical Center is doing their part

by: Morgan Koziar

View video [here](#).

ALTOONA, Pa. (WTAJ) — June is PTSD Awareness Month, and veterans are often a victim of the disorder due to their service in combat.

The James E Van Zandt VA Medical center offers year-round whole-health treatment for veterans in Central Pennsylvania.



Chief of Mental Health for the facility, Angela Hahn-Mowry, talks about some of the treatment options that are available at the VA for veterans living with PTSD. She says there are online resources for family members to check out as well, because oftentimes, they're the first people to recognize symptoms in a family member or loved one.

Shawney Bennati is a Air Force Veteran and a James E. Van Zandt Employee. Shawney also lives with PTSD and utilizes the VA for treatment options. She really wants to help break the stigma that PTSD only affects men, because it also has a big impact on women as well.

"PTSD can be a result from pretty much anything traumatic that someone could go through," says Hahn-Mowry. "Anything like a car accident, domestic abuse, or even in a military member's case, due to their time in combat."

The James E. Van Zandt VA Medical Center feels like this topic is important because PTSD, which stands for post-traumatic stress disorder, occurs in people after they have experienced a particularly traumatic event like war, violent physical/sexual/verbal assault, accidents, and so forth. Symptoms include depression, anxiety, nightmares, paranoia, insomnia, disturbing thoughts, and much more.

# FACILITY NEWS

## June is PTSD Awareness Month — Here's how the James E Van Zandt VA Medical Center is doing their part - Cont.

Many people recover from PTSD after a few days, weeks, or months.

Yet, for others, the recovery road might mean one year or more.

There are a lot of people who only attach PTSD to combat related symptoms, PTSD is connected to some sort of life trauma (examples)

What does the VA offer Veterans to help combat PTSD?

Wide variety of comprehensive treatments.

Two main components:

- Talk Therapy – Exposure Therapy, talking through the traumatic event
- Providing medication
- NEWEST—Neuro feedback – you basically re-train your brain to be less reactive to triggers, when playing a video game

The hospital says this treatment is very effective. They've seen a significant number of veterans with longstanding trauma find relief. The James E. Van Zandt VA Medical Center is the only facility in the region to offer this service.

Their goal is to offer a variety of treatments. The staff wants to help each individual Veteran, based on their experience and what works best for them.

The James E. Van Zandt VA feels it's important for all Veterans and their families and friends to understand the impact of PTSD, and it's many forms. So understanding more about PTSD, knowing what to look for is an important first step to get our Nation's Heroes care.

We want to be a part of this education for our Veteran community, so they and their family and friends know when to seek help. There are certain symptoms Veterans may experience they think are not PTSD at all, but it can be a factor many situations.

For more information [click here](#) or call 814-943-8164.

# FACILITY NEWS

## Altoona VA holds annual 'VA 2K' walk to benefit homeless vets

by: Courtney Murphy

View video [here](#).

ALTOONA, Pa (WTAJ)—The James E Van Zandt Medical Center held its annual 2K Walk/Roll event in Altoona.

This event promotes health and wellness to staff members and Veterans by encouraging them to walk around campus. Additionally, donations collected at the event went to the Homeless Veteran Fund.



The Homeless Veteran Fund is funded by individual and community donations to assist Veterans with basic needs such as food, clothing, and personal needs. Whole Health Coordinator Amy Showalter said these items are essential in helping Veterans get off their feet.

“Those funds can be used for initial housing start-up so essential toiletry items, hygiene, clothing, any of your household utensils; pots and pans, spatulas, dinnerware,” Showalter said. “Those are the things we help out with and assist them during that time of need.”

The U.S. Department of Veteran Affairs (VA) has the goal to house 38,000 homeless Veterans in 2023. Last year, the VA placed more than 40,000 homeless Veterans into permanent housing.

The Altoona VA has helped nearly 1,900 Veterans get into permanent housing. Showalter emphasized how it's these kinds of events help Veterans get into housing smoother.

Additionally, it brings awareness to other homeless programs such as the Healthcare for Homeless Veterans (HCHV) program. The HCHV Program's mission is to provide exceptional services to empower Veterans to achieve permanent housing through skilled social work case management and treatment.

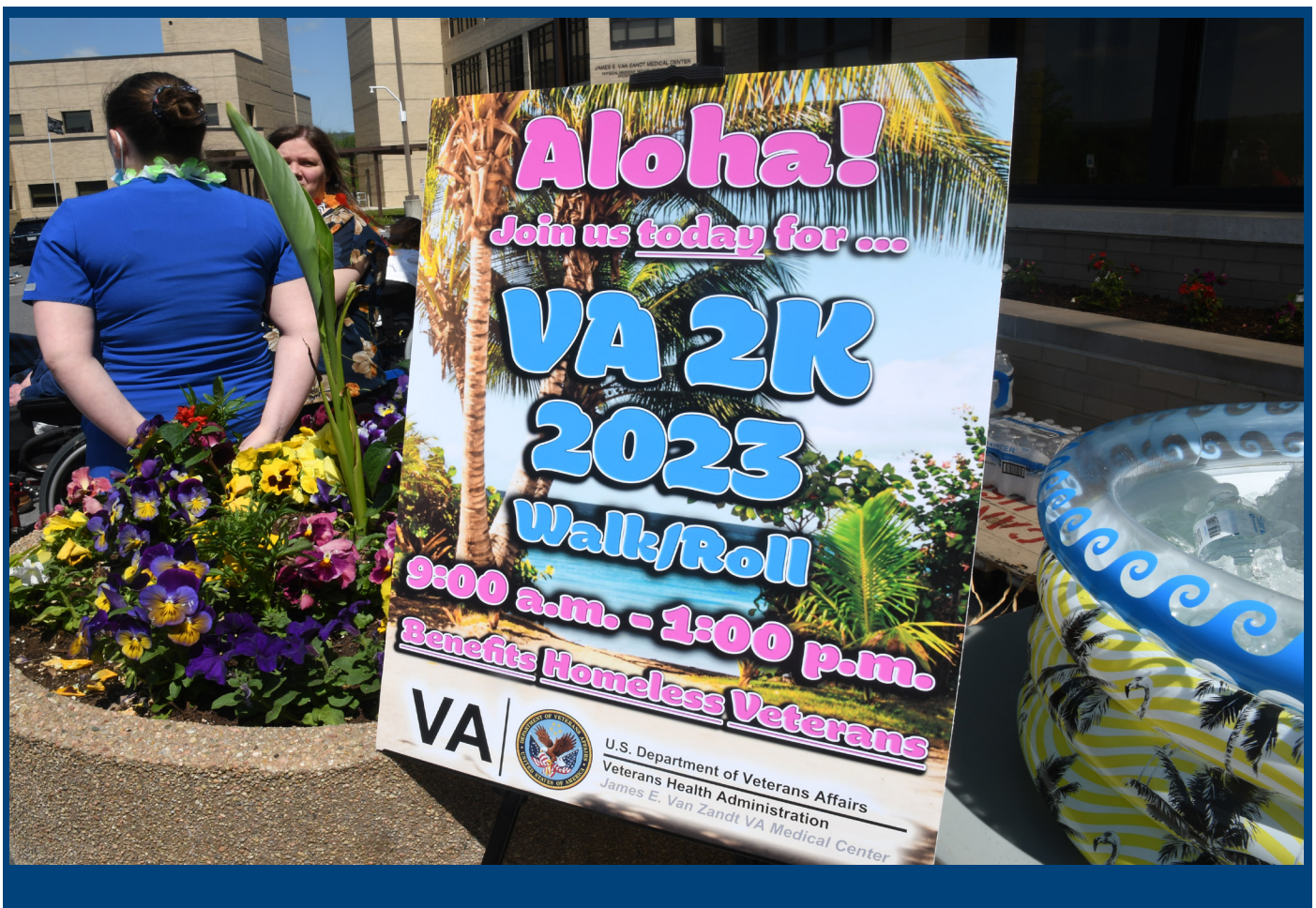


# FACILITY NEWS

## Altoona VA holds annual 'VA 2K' walk to benefit homeless vets - Cont.

"It allows us to bring our team together at the VA Medical Center and our community to raise awareness and funds for this important cause," Showalter said. "This is something that happens nationwide, allowing us the opportunity to invest, donate to the homeless Veterans in our community and the area in which, we serve is very important to us."

Information on the programs can be found [here](#).



# FACILITY NEWS

## Veterans encouraged to enroll in PACT Act program

by: Morgan Koziar

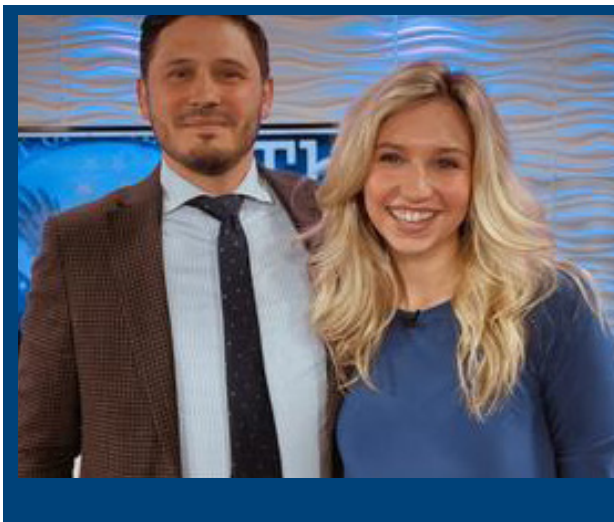
View video [here](#).

ALTOONA, Pa. (WTAJ) — The PACT Act is a new law that expands VA health care and benefits for Veterans exposed to burn pits, Agent Orange, and other toxic substances.

Dr. Ron Peterman, the Assistant Chief of primary care for James E Van Zandt VA Medical Center in Altoona

stopped by to discuss the significance of this program, and why Veterans should call in to enroll.

“The PACT Act is a piece of legislation that was signed into law in October of last year,” says Peterman.





# FACILITY NEWS

## Freedom Ride gets national accolade VA presents group with highest award for charity work

by: William Kibler, Altoona Mirror

The Freedom Ride started as a way to recognize the works of those who served in uniform. Now, the Department of Veterans Affairs is returning the favor.

The annual Fourth of July bicycle Freedom Ride fundraiser from Tyrone to Tipton and back was recently chosen as the sole recipient of the national VA's 2022 American Spirit & Excellence Award for a Volunteer Community Organization.



Over the years, the Freedom Ride has raised \$250,000 for the Van Zandt VA Medical Center, money that has been used to refurbish a bus that takes wheelchair-bound vets to local events in comfort, to buy electronic hardware that helps veterans with job-seeking activities in the hospital library and to pay household expenses for Veterans threatened by homelessness.

“Every year we look for excellence in class,” said Tyrone Green, representing VA Center for Development and Civic Engagement, speaking via Zoom from Washington, D.C., to Phil Hess and Doug Roseberry, during the announcement of the award. “You are a beacon of light.”

The ride began with 33 people, and now typically comprises 500. The organizers charge \$20 for adult riders and \$10 for children, and they seek sponsorships from businesses, both local and out-of-the-area, and from families. Last year there were at least 50 business and 50 family sponsorships.

There's typically one business or organization that makes a donation that impresses — like the \$5,000 that Franco Harris donated last year, based on his relationship with a longtime friend from the Tyrone area, Roseberry said.

They also did it not only to support veterans, but because it was fun, and because it could serve as a reunion time, given that many friends who'd left the area came home for the holiday anyway, Roseberry said.



# FACILITY NEWS

## Freedom Ride - Cont.

Originally, the organizers offered to donate the money raised to a national veterans' organization, but the organization declined the offer, Hess said. The group turned to a local VA hospital, which has proven to be "a perfect partner," Roseberry said.

For Roseberry, 9/11 made the role of the military seem "really real." He was in college during the attacks — at Pitt, playing football.

The attacks meant a national call for his generation to "step up" — the first time that had happened for people his age, who were just "blossoming into adulthood," he said.

Hess was watching the TV coverage on 9/11 with his friend Pat Thornton, who had just graduated from the U.S. Marines boot camp.

Both realized immediately where Thornton would end up, and in keeping with that expectation, Thornton went to the Middle East — serving two tours of duty in Iraq.

"(Thornton's) reaction was, 'I'm going: this is what I signed up for,'" Hess said Wednesday at a ceremony at Van Zandt. "It was very eye-opening." That exposure to the gravity of Thornton's commitment provided the kind of insight that 10 years later led Hess and fellow Northern Blair County friends and non-veterans Roseberry, Eric Sloss and Sean Riggle — along with Thornton — to begin a civilian initiative to honor and support those who have served.

The Freedom Ride was a way for the friends to step up, to "give back," according to Roseberry and Hess.

"A generous community organization," said hospital Director Derek Coughenour, "(is something) Freedom Ride embodies."



# SERVICES OFFERED

## Altoona VAMC:

- Allergy
- Audiology
- Cardiology
- Caregiver Support
- Chaplain
- Chemotherapy-Infusion
- Chiropractic
- Colonoscopy
- Dental/Oral Surgery
- Dermatology
- Geriatrics and Extended Care
- Gynecology
- Home Based Primary Care
- Homeless Veteran Care
- Intimate Partner Violence
- Laboratory and Pathology
- LGBT Veteran Care
- Low Vision and Blind Rehabilitation
- Mental Health Care
- Military Sexual Trauma
- Minority Veteran Care
- My HealtheVet Coordinator
- Neurology
- Nutrition, Food, and Dietary
- Occupational Therapy
- Ophthalmology - Cataract Surgery
- Optometry
- Orthopedics
- Otolaryngology
- Palliative and Hospice Care
- Pharmacy
- PMR Wheelchair Clinic
- PMR Amputee Clinic
- PMR PT Compression Stockings
- PMR Physical Therapy Triage Clinic
- Podiatry
- Post 911 Military to VA
- Primary Care
- Prosthetics
- Pulmonary Medicine
- Radiology
- Respiratory Therapy
- Returning Service Member Care
- Smoking and Tobacco Cessation
- Social Work
- Specialty Care
- Speech Therapy
- Suicide Prevention
- Surgery
- Telehealth
- Travel Reimbursement
- Transition Care and Management
- Urology
- Veterans Justice Outreach
- Women Veteran Care

## Dubois CBOC:

- Audiology
- Battlefield Acupuncture
- Cardiology
- Caregiver Support
- Clinical Pharmacist Practitioner
- Diabetes Self-Management Education and Support (DSMES) Program
- General Surgery
- Healthcare for Homeless Veterans Services
- Healthy Teaching Kitchen
- Home Based Primary Care Services
- Intensive Community Mental Health
- Recovery Services (ICMHR)
- Intimate Partner Violence Assistance
- Laboratory
- Low Vision and Blind Rehabilitation
- Medical Social Work
- Mental Health
- Military Sexual Trauma
- MOVE! Weight Management
- Neurology
- Nutrition (Medical Nutrition Therapy)
- Occupational Therapy
- Optometry
- Pain Clinic
- Physical Therapy
- Podiatry
- Primary Care
- Primary Care Mental Health Integration
- Radiology-General X-Ray
- Smoking and Tobacco Cessation
- Speech (CVT)
- Suicide Prevention
- Surgery Clinic
- Women's Health
- Wound Care
- Clinical Video Teleconference
- VA Video Connect
- Veterans Justice Outreach
- Visual Impairment

## Huntingdon CBOC:

- Audiology Technician
- Battlefield Acupuncture
- Cardiology
- Caregiver Support
- Clinical Pharmacist Practitioner
- Community Nursing Home Coordination
- Diabetes Self-Management Education and Support (DSMES) Program
- General Surgery Clinic
- Healthcare for Homeless Veterans Services
- Healthy Teaching Kitchen
- Home Based Primary Care Services
- Intimate Partner Violence Assistance
- Laboratory
- Low Vision and Blind Rehabilitation
- Medical Nutrition Therapy
- Medical Social Work
- Mental Health
- Military Sexual Trauma
- MOVE! Weight Management
- Neurology
- Nutrition (Medical Nutrition Therapy)
- Occupational Therapy
- Optometry
- Pain Clinic
- Physical Therapy
- Podiatry
- Primary Care
- Primary Care Mental Health Integration
- Smoking and Tobacco Cessation
- Speech (CVT)
- Suicide Prevention
- Women's Health
- Wound Care
- Clinical Video Teleconference
- VA Video Connect
- Veterans Justice Outreach
- Visual Impairment



# SERVICES OFFERED

## Indiana CBOC:

- Audiology Technician
- Battlefield Acupuncture
- Cardiology
- Caregiver Support
- Clinical Pharmacist Practitioner
- Diabetes Self-Management Education and Support (DSMES) Program
- General Surgery
- Healthcare for Homeless Veterans Services
- Healthy Teaching Kitchen
- Home Based Primary Care Services
- Intimate Partner Violence Assistance
- Laboratory
- Low Vision and Blind Rehabilitation
- Medical Nutrition Therapy
- Medical Social Work
- Mental Health
- Military Sexual Trauma
- MOVE! Weight Management
- Neurology
- Nutrition (Medical Nutrition Therapy)
- Occupational Therapy
- Optometry
- Pain Clinic
- Physical Therapy
- Podiatry
- Primary Care
- Primary Care Mental Health Integration
- Smoking and Tobacco Cessation
- Speech (CVT)
- Suicide Prevention
- Clinical Video Teleconference
- VA Video Connect
- Veterans Justice Outreach
- Visual Impairment
- Women's Health
- Wound Care

## Johnstown CBOC:

- Audiology
- Battlefield Acupuncture
- Cardiology
- Caregiver Support
- Chiropractic Services
- Clinical Pharmacist Practitioner
- Diabetes Self-Management Education and Support (DSMES) Program
- Healthcare for Homeless Veterans Services
- Healthy Teaching Kitchen
- Home Based Primary Care Services
- Intimate Partner Violence Assistance
- Intensive Community Mental Health



- Recovery Services (ICMHR)
- General Surgery Laboratory
- Low Vision and Blind Rehabilitation
- Medical Nutrition Therapy
- Medical Social Work
- Mental Health
- Military Sexual Trauma
- MOVE! Weight Management
- Neurology
- Nutrition (Medical Nutrition Therapy)
- Occupational Therapy
- Optometry
- Pain Clinic
- Physical Therapy
- Podiatry
- Primary Care
- Primary Care Mental Health Integration
- Radiology-General X-Ray
- Smoking and Tobacco Cessation
- Speech (CVT)
- Suicide Prevention
- Women's Health
- Wound Care
- Clinical Video Teleconference
- VA Video Connect
- Veterans Justice Outreach
- Visual Impairment

## State College CBOC:

- Acupuncture
- Audiology
- Battlefield Acupuncture
- Cardiology
- Caregiver Support
- Chiropractic Services
- Clinical Pharmacist Practitioner
- Diabetes Self-Management Education and Support (DSMES) Program

- General Surgery
- Healthcare for Homeless Veterans Services
- Healthy Teaching Kitchen
- Home Based Primary Care Services
- Intimate Partner Violence Assistance
- Laboratory
- Low Vision and Blind Rehabilitation
- Medical Nutrition Therapy
- Medical Social Work
- Mental Health
- Military Sexual Trauma
- MOVE! Weight Management
- Neurology
- Nutrition (Medical Nutrition Therapy)
- Occupational Therapy
- Optometry
- Pain Clinic
- Physical Therapy
- Podiatry
- Primary Care
- Primary Care Mental Health Integration
- Radiology-General X-Ray
- Smoking and Tobacco Cessation
- Speech (CVT)
- Suicide Prevention
- Women's Health
- Wound Care
- Clinical Video Teleconference
- VA Video Connect
- Veterans Justice Outreach
- Visual Impairment



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