





Thank you for visiting The Championships.

Whether you're a regular visitor or are coming for the first time, this Guide to Queueing will provide you with all the information you need about the Queue and for your day once you are inside the Grounds, and we hope you find it useful. Please pay special attention to the information on page 28 that explains what you can and cannot take into the Grounds, as well as our Conditions of Entry.

You can also find extensive information on The Championships and our Grounds on wimbledon.com, where you can also register with myWIMBLEDON to personalise your experience ahead of your visit.

Finally, we wanted to let you know that with your support, we are committed to using the heritage and resources of Wimbledon to help make a difference at a local, national and international level through the work of the Wimbledon Foundation and in our support of the LTA. You can find out more at wimbledon.com/foundation.

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# THE QUEUE

Wimbledon remains one of the very few major sporting events where you can buy premium tickets on the day of play. For many, the Queue at The Championships is as much a part of the Wimbledon experience as the tennis itself.

Each day a large Queue forms to buy either one of the limited Show Court tickets available, or a Grounds ticket – for ticket details see pages 9-11. Tickets are sold on a best available, one per person queuing basis and are non-transferable.

The Queue often starts the evening before and increases very early in the morning. Space in the Queue is limited, especially overnight, so please check the status of the Queue on Twitter @Wimbledon or wimbledon.com before you travel.

Please bear in mind that we have a Grounds capacity limit and once this is reached, entry may only be possible as people leave the Grounds for the day.



# HOW TO JOIN THE QUEUE

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#### WHERE IS THE QUEUE LOCATED?

The Queue starts in Wimbledon Park. All early or late evening entries to the Park need to use Wimbledon Park Road gates only.

The Wimbledon Park Road gate is a 5-minute walk from Southfields Station.

# WHO MANAGES THE QUEUE?

There are teams of experienced Stewards, available 24 hours a day, to help and guide you. Please ask them about any aspects of queueing and information on The Championships.

The Stewards operate a Code of Conduct (see pages 26-29) for the Queue, and will arbitrate in any dispute.

# WHAT YOU WILL RECEIVE ON ARRIVAL

When you arrive, you should proceed to the end of the Queue where you will be issued with a Queue Card:

- This card is dated and numbered to show your position in the Queue.
- It must be retained until you reach the ticket sales structure and have purchased a Championships' ticket.
- It is strictly non-transferable.

Make sure you join the right Queue, on busy days there may be people queueing for more than one day.

# HOW LONG WILL YOU HAVE TO QUEUE?

Unfortunately, we cannot give you an exact answer, but we recommend that you arrive very early on the day that you would like to enter the Grounds.

#### WHO CAN JOIN THE QUEUE?

We welcome anyone to join the Queue and although there might be a long wait, we aim for your experience to be as enjoyable as possible.

#### WHEN DOES THE QUEUE START?

The Queue for The Championships 2023 starts at 2pm Sunday 2 July. Please note that anyone arriving before Sunday will be asked to come back the next day.

### **FACILITIES FOR THE QUEUE**

There are toilet facilities in Wimbledon Park along with a number of food outlets, water refill stations, a welfare area and First Aid provision.

Once you exit the Park and enter AELTC Wimbledon Park, there is free Wi-Fi and more taps to refill your water bottle.

### WHAT CAN YOU BRING?

If you decide to queue overnight there are restrictions on what you can bring with you:

- Only two-person tents are permitted.
- Only bring essential items, storage is very limited.
- Bags that need to be stored in Left Luggage must not exceed 60cm x 45cm x 25cm in size.
- No gazebos, barbeques, camping stoves or fires.

You will be able to leave your tent and luggage in the left luggage facilities in the Park.

#### RESPECTING LOCAL RESIDENTS

Please note that in the interests of our neighbours:

- Anti-social behaviour will not be tolerated. Loud music must not be played.
- Excessive consumption of alcohol is strongly discouraged.
- Smoking/vaping in the Queue is strictly forbidden.
- Food deliveries should be met at the Wimbledon Park Road gate before 10pm.

Please be considerate to residents by keeping noise to a minimum.

#### EARLY MORNING PROCEDURES & LEFT LUGGAGE

- **6am:** You will be woken by the Stewards to pack your camping equipment, and form a queue.
- Overnight equipment and items exceeding the bag restrictions (60cm x 45cm x 25cm) should be taken to the Left Luggage 'A' facility. For more information see Left Luggage opposite.
- 7am-8am: Stewards will issue wristbands, starting at the front of the Queue, to people queueing for Centre, No.1 and No.2 Court tickets. The number of wristbands issued exactly matches the quantity of tickets available on that day.

#### LEFT LUGGAGE

Left luggage facilities in Wimbledon Park open at 6am and close one hour after play ends for the day. Bags will be searched before acceptance into left luggage facilities.

- A £5 charge will be made for the deposit of overnight equipment, other items cost £1 (please note all transactions must be cashless).
- Overnight equipment along with oversized bags, picnic hampers and other prohibited items – can be left in the dedicated Left Luggage 'A' facility.
- Please note the Left Luggage bag size restriction of 60cm x 45cm x 25cm (aircraft cabin size). We will not be able to accept bags larger than this recommended size.
- Unclaimed items will be transferred to the Lost Property Office, situated under No.3 Court near Gate 13 and must be claimed before the end of The Championships, as return after this point cannot be guaranteed. Please contact the office on 020 8971 1066 to arrange collection.

# **ENTRY TO THE GROUNDS & MATCH TIMES**

Ticket sales will start at 9.45am in AELTC Wimbledon Park, with the Grounds opening at 10am.

Please keep your Queue Card with you until you reach the ticket sales structure as they will need to be presented when purchasing tickets.

Only Credit/Debit cards are accepted when purchasing tickets.

Entry continues until the Grounds reach capacity. This varies each day depending on the number of courts in play and the weather. Once capacity is reached, entry may only be possible as people leave the Grounds for the day.

You and your belongings will be searched before entry to the Grounds.

Play starts on outside courts at 11am, No.1 Court at 1pm, and on Centre at 1.30pm apart from Finals weekend when play starts on No.1 Court at 11am and on Centre Court at 2pm.

The Order of Play for the following day is available each evening after 8pm at **wimbledon.com** or use the QR code on the back of this leaflet.

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# **ACCESSIBILITY SERVICES**

There are facilities for guests who need assistance to wait nearer the Grounds joining on the day only. Please ask a Steward for assistance when you arrive. Entry into the Grounds for all visitors will be in Queue Card number order.

For those who need accessibility information, an Accessibility Guide is available to download from wimbledon.com. Detailed accessibility information is also available on accessable.co.uk. Remember to also collect a Radar key from your entry gate if required, as this will give you access to our accessible toilet facilities throughout the Grounds.

To ensure that all guests have the best experience possible, it is recommended that individuals with accessibility requirements bring adequate support with them, particularly if joining the overnight Queue. Please note, stewards are not trained to deliver personal care and will have specific duties to undertake to maintain the overall health and safety of the event.

Please note that neither the AELTC nor St John Ambulance provide wheelchairs for visitors.

Court seating for wheelchair users:

- Centre Court, No.1 and No.2 Courts wheelchair user seating is reserved for ticket holders.
- No.3 Court limited unreserved spaces for wheelchair users on No.3 Court on the west side via Gangway 10.
   We ask that for safety reasons, no other seating on these courts is occupied by wheelchair users.
- Outside courts there are unreserved spaces for wheelchair users on all outside courts. The location of these spaces is marked on the Map of the Grounds.

# TICKETS

#### TICKETS AVAILABLE TO THE QUEUE

Tickets available on a daily basis are as follows:

**Centre Court** - A limited number of tickets are available for the first 10 days only. Tickets for the final four days are sold in advance.

**No.1 Court -** A limited number of tickets are available each day of the event.

**No.2 Court** - A limited number of tickets are available for the first 10 days only.

**Grounds ticket -** A Grounds ticket gives you entry to the Grounds where you can watch matches on unreserved seats on Courts - No.3 Court, Court 12 and Court 18. Outside courts 4, 5, 6, 7, 8, 9, 10, 11, 14, 15, 16 and 17 also have unreserved seating. For No.3 Court a queue operates from the southern end.

#### TICKET RESALE

Subject to availability, you can purchase returned Show Court tickets, not before 3pm, for £15 for Centre Court and £10 for No.1 Court and No.2 Court tickets, from the Ticket Resale Kiosk north of Court 18 near the top of St Mary's Walk. The proceeds (net of VAT) from Ticket Resale are donated to the Wimbledon Foundation.

Visitors who are unable to visit the Ticket Resale Kiosk due to its location should go to the Ticket Office next to Gate 3 (inside the Grounds).

# **CURTAILMENT OF PLAY**

We have a Curtailment of Play Policy outlining refunds offered if play is cancelled. Full details are available at wimbledon.com - search Conditions of Sale.

# **SOCIAL MEDIA**

Please do not share or post pictures of your tickets on any social media or websites. People may use the details and offer them for sale elsewhere to defraud/attempt to defraud third parties or other individuals into buying them. This may result in ticket holders encountering difficulties when visiting Wimbledon.

# PLEASE NOTE: TICKET WARNING

Do not buy tickets from touts or other unauthorised agents; they will not gain you entry to the Grounds.

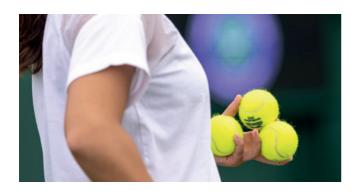
Tickets with the word 'Debenture' printed on them in place of the price may be legally transferred or sold on; however, we advise guests to check that any tickets they are offered by unofficial websites are indeed Debenture tickets.

All other tickets are strictly non-transferable and must neither be sold nor advertised or offered for sale whether on the internet, in newspapers or elsewhere. Any such tickets which are transferred, advertised or offered for sale will be void.

The AELTC takes active steps to monitor advertisements and sales, including those made via shops and internet sites. Sellers of non-Debenture tickets will be contacted and may be prohibited from receiving tickets.

# THE WIMBLEDON PUBLIC BALLOT 2024

The Championships 2024 will take place from 1-14 July. Please join *my*WIMBLEDON to receive the latest information about the Public Ballot, or check **wimbledon.com** from August 2023.



2023 TICKET	_	PRICES							
  -  -  -  -  -		)   	CENTRE COURT	OURT	No.1 C	No.1 COURT	No.2	No.3	GROUNDS
FIRST WEEK			⋖	Ш	∢	В	COURT	COURT	TICKETS#
MONDAY	3	JULY	083	£70	£75	£65	£46	£46	£27
TUESDAY	4	JULY	E80	£70	£75	£65	£46	£46	£27
WEDNESDAY	5	JULY	£100	06 <del>3</del>	06 <del>3</del>	680	£56	E56	£27
THURSDAY	9	JULY	£100	€90	06 <del>3</del>	E80	£26	E56	£27
FRIDAY	7	JULY	£130	£115	£120	£105	£75	£75	£27
SATURDAY	8	JULY	£130	£115	£120	£105	£75	£75	£27
SUNDAY	6	JULY	£155	£140	£140	£125	063	09 <del>3</del>	£27
SECOND WEEK									
MONDAY	10	JULY	£155	£140	£140	£125	063	093	£27
TUESDAY	11	JULY	£185	£165	£170	£155	£47		£20
WEDNESDAY	12	JULY	£185	£165	£170	£155	£43		£20
THURSDAY	13	JULY	£220	£200	08 <del>3</del>	£70	AVAILABLE ONLY	NLY	£20
FRIDAY	14	JULY	£220	£200	E80	£70	FOR AS MANY DAYS AS	AYS AS	£15
SATURDAY	15	JULY	£255	£230	£45	£40	A FULL PROGRAMME CAN	ME CAN	£15
SUNDAY	16	JULY	£255	£230	£45	£40	BE MAINTAINED	ED	£8

# GROUNDS TICKETS, AVAILABLE ON THE DAY OF PLAY ONLY, ENTITLE USE OF STANDING ROOM AND UNRESERVED SEATING ON COURTS 3-18 SUBJECT TO AVAILABILITY. ENTRY AT ANY TIME IS SUBJECT TO GROUNDS CAPACITY, WHICH DOES VARY. THE LAST FOUR DAYS ON CENTRE COURT ARE NOT SOLD AT THE SALES STRUCTURE.

# PROVISIONAL PROGRAMME OF PLAY

# **EARLIEST START DATES**

The following is only a guide and may change due to circumstances beyond the AELTC's control, e.g. weather, player injury etc.

# **DAYS 1-7**

From Monday	Gentlemen's & Ladies' Singles
From Wednesday	Gentlemen's & Ladies' Doubles
From Friday	Mixed Doubles
From Saturday	Boys' & Girls' Singles

# **DAYS 8-14**

Monday	Boys' Doubles
Tuesday	Gentlemen's & Ladies' Singles QF Gentlemen's & Ladies' Doubles QF Girls' Doubles Mixed Doubles SF Invitational Doubles
Thursday	Ladies' Singles SF Gentlemen's Doubles SF Mixed Doubles Final Wheelchair Singles
Friday	Gentlemen's Singles SF Ladies' Doubles SF Wheelchair Doubles
Saturday	Ladies' Singles Final Gentlemen's Doubles Final Ladies' Doubles Final
Sunday	Gentlemen's Singles Final Ladies' Doubles Final

The Championships takes place over 14 days, with the Middle Sunday now a permanent addition to the schedule.

The Mixed Doubles competition will be a 32 draw size with the final schedule to take place on Thursday, following the Ladies' Singles semi-finals on Centre Court.

The 14&U Junior Championships will take place in the second weekend.



# QUICK TIPS FOR THE DAY

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We want everyone who comes to visit The Championships to have a memorable experience. Here are some hints and tips for making the most of your day:

#### **BEFORE YOU LEAVE HOME**

- Check your travel options. Transport routes and roads around the Grounds will be very busy. Visit the Transport for London website to plan your journey by train, tube, bus or tram at **tfl.gov.uk**, or visit **wimbledon.com** for information on other transport options.
- Come prepared for all weather conditions.
- Bring your photo ID.
- Wear comfortable footwear, our Grounds are large and hilly.
- Think about what you are going to bring with you.
  Bag sizes are restricted and some items are prohibited (check page 28).
- If you face challenges/difficulties with distances or hilly ground, it may be easier for you to bring a wheelchair (please note that neither the AELTC nor St John Ambulance provides these for visitors).
- Consider the food options available via wimbledon.com.
  We have a selection of vegan, vegetarian and gluten-free options available across the Grounds; however, visitors with special dietary requirements should bring with them what they need to eat and drink throughout the day.
- Download the Wimbledon App, this will give you the very latest information in advance and while you're here.

# AROUND THE GROUNDS

- The Grounds can be crowded and you may have to queue to get into your court so allow plenty of time to move around.
- There are no supporting rails in tiered sections of the stands, be careful in these areas.
- Please don't leave anything unattended, even next to your seat.

- Always keep your ticket with you.
- Smoking (including vaping) is not allowed on courts, in buildings, in a queue or on The Hill. When smoking please be considerate to other visitors.

# AROUND THE COURTS

- Remember to switch your phone or tablet to silent when around the courts, and please ensure your flash is disabled if you choose to take photos.
- You may only enter or leave a court at the change of ends or between matches, never during a game or tie-break.
- Please don't make any noise during a rally.
- Players love applause, but we ask you not to clap a net cord or double fault.
- Only plastic or cardboard cups and uncorked bottles are permitted on the courts.

#### GOING HOME

- Please hand in or offer your Show Court tickets for scanning as you leave the Grounds, these will be resold for charity via the Wimbledon Foundation.
- If travelling by public transport:
  - For Wimbledon and the south, please exit via Gates 11a, 12 or 13 for taxis, bus shuttle to Wimbledon Station and Park & Ride services.
  - For Southfields and the north, please leave via Gates 4 or 5 for taxis, or Gate 1 for a 15-minute walk to Southfields Station.



# MAP OF THE GROUNDS



# MAP OF THE QUEUE

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# CHAMPIONSHIPS INFORMATION

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# **GROUNDS OPENING & MATCHES**

The Grounds are open from 10am daily.

Play starts on outside courts at 11am, on No.1 Court at 1pm and Centre Court at 1.30pm, apart from Finals weekend when play starts on No.1 Court at 11am and on Centre Court at 2pm.

The Order of Play for the following day is available each evening after 8pm at **wimbledon.com**, and daily in the Official Programme.

The Referee may change the Order of Play during the day depending on the progress of matches on each court, and the weather. Keep up to date with the latest schedule on wimbledon.com

Remember that tickets are for the court specified on the date shown and entitle the ticket holder to entrance to that court and not to viewing a particular match or round of matches.

#### **BABIES & CHILDREN**

A day at The Championships is an exciting and memorable experience for guest of all ages.

A ticket is not required for those under five, although please note that babies and children under five are not permitted into the Show Courts (Centre, No.1, No.2 and No.3 Courts and Courts 12 and 18).

Children over five and under 16 are welcome into all courts, provided they are accompanied by an adult at all times and have their own seat.

Wristbands are available for children U16 that allow the parent/guardian to write their number on it in case the child gets lost during their visit.

Baby changing facilities are provided throughout the Grounds and a Family Room is located in AELTC Wimbledon Park opposite Gate 4.



#### INFORMATION POINTS

Our Guest Services Team members are located throughout the Grounds and will be happy to answer any questions.

## **LOST PERSONS**

If you are making queries regarding lost persons or children please speak to a Steward and/or the nearest entry Gate or Information Point.

## LOST PROPERTY

Situated under No.3 Court, near Gate 13. Call **020 8971 2251** or search 'lost property' on **wimbledon.com** for details.

#### MUSEUM

Located inside the Grounds at Gate 4, the Wimbledon Lawn Tennis Museum is open during The Championships from 10am to 10pm (or 30 minutes after play finishes) and is free to all ticket holders.

#### **PROGRAMMES**

Save yourself the need to carry around the official programme by buying your copy in advance. We will email you a digital version to download on your mobile or tablet, while your physical souvenir copy is sent to your home address. Search for 'programmes' on wimbledon.com for more information.

#### WI-FI

We have free public Wi-Fi available in the Queue, at the Gates and within the Grounds.

# WIMBLEDON FOUNDATION

The Wimbledon Foundation is the charity of The All England Lawn Tennis Club and The Championships, and aims to help change people's lives using the resources and heritage of Wimbledon. The proceeds (net of VAT) from Ticket Resale are donated via the Wimbledon Foundation to charities and community organisations.

Come and meet the team at the No.1 Court South West Hall.



# FOLLOWING WIMBLEDON

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Let **wimbledon.com**, *my*WIMBLEDON, the Wimbledon Apps, and the Wimbledon Online Shop make you feel part of Wimbledon, whether you're at home, at your desk, out and about, or in the Grounds.

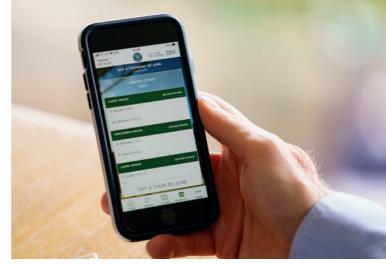


# WIMBLEDON.COM

The only place where you can find live point by point scores, the official website also offers extensive video content, draws, statistics and player profiles. Don't forget to log in with *my*WIMBLEDON to follow your favourite players and receive personalised highlights reels.

# THE WIMBLEDON APPS

You will need to download the Wimbledon App on iOS and Android in order to display your ticket. You can also use the app for personalised player alerts and live scores, as well as our map and other visitor information. There's also an app for Apple TV, featuring live video content, highlights, radio, and scores.



## **SOCIAL MEDIA**

Find Wimbledon on all major social media platforms for a broad mix of tournament content, including this year's campaign, Always Like Never Before. If you have young people in your household, we recommend our Wimbledon Kids series on YouTube Kids, and if you prefer your Wimbledon content in Chinese – we're also on Weibo, Wechat and Douyin.

# **DAILY CONTENT**

A range of live and on-demand video content will be available to enjoy on wimbledon.com, the Wimbledon Apps and Wimbledon's social channels, covering the breadth of the Wimbledon experience. The Wimbledon Radio Channel will return again, offering coverage of The Championships from morning to close of play, and is accessible via Wimbledon.com or 87.7FM.



# THE QUEUE CODE OF CONDUCT

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The AELTC, in accordance with statutory authority, reserves the right to refuse entry to anyone adopting unreasonable social behaviour or who causes obstruction, danger or annoyance and/or commits any action against the spirit of this Code of Conduct.

Please help our Stewards by taking note of these important points relating to the Queue:

- You are in the Queue if you join it at the end and have been issued with a valid numbered and dated Queue Card. You must retain your Queue Card until you reach the ticket sales structure where you can purchase a Championships ticket.
- Queue Cards are strictly non-transferable. You may not reserve a place in the Queue for somebody else.
- Keep your Queue Card with you at all times. Queue Cards may be checked at the entrance to Wimbledon Park from 10pm.
- Temporary absence from the Queue for purchase of refreshments or toilet breaks etc should not exceed 30 minutes.
- Overnight queuers must only use tents which accommodate a maximum of two persons, and one person should be present at all times. Gazebos must not be brought to the Queue.
- Unattended items will be removed and may be destroyed by the police.
- Barbecues, camping stoves or fires are not permitted in the Queue or in Wimbledon Park.
- Smoking/vaping in the Queue is strictly forbidden.
- Anti-social behaviour likely to cause annoyance or offence to other queuers will not be tolerated. Loud music must not be played at any time.
- Excessive consumption of alcohol and/or drunken behaviour will not be tolerated.
- Do not play music or ball games etc. after 10pm.
- All litter should be put in the refuse bags/bins provided.

 Any take-away food deliveries must be arranged for collection at the Wimbledon Park Road gate only and must arrive before 10pm.

We would request that everyone in the Queue respects both Wimbledon Park and local residents. Anti-social or inappropriate behaviour will not be tolerated, and will result in the confiscation of your Queue Card and removal from the Queue.

Confiscation of a Queue Card by the Stewards, Security officers or the Police constitutes a refusal of entry to The Championships' Grounds.



# SECURITY (PROHIBITED ITEMS)

As you would expect, we work closely with the Metropolitan Police to ensure the safety of everyone in our Grounds, both year-round and during The Championships. In order to achieve this, security measures are in place at all times, which means that at your point of entry we will search both you and your bags.

Bag sizes are restricted to 40cm x 30cm x 30cm (16" x 12" x 12"). Please bear in mind that it takes longer to search multi-pocketed bags/backpacks therefore your choice of bag will affect your speed of entry.

Restrictions are in place on what you can bring into the Grounds - see prohibited items to the right. Any prohibited items inadvertently brought to The Championships can be deposited at left luggage facilities outside the Grounds (see map on pages 16 & 17).

Any items discovered after entry through the gates will be confiscated and cannot be collected on exit.



#### **PROHIBITED ITEMS**

The following items are prohibited from the Grounds:





OR IECTS



















STICKS

LENSES

**PERSONAL** OVER 300MM PROTECTION

**AMBUSH** MARKETING

**SLOGANS** 













ILLEGAL SUBSTANCES

HARD-SIDED CONTAINERS OR BAGS

**CABLE TIES** 

**TRAVEL MUGS & OPAQUE BOTTLES** 





**PADLOCKS** 





OR POWDER

CHALK DUST LARGE FLAGS OVER 60CM SUBSTANCES X 60CM\*

\*Please note, all Russian and Belarusian flags and associated imagery, political statements, symbols, images, insignia or emblems are prohibited from the Grounds.

We value your help in helping to ensure the safety and security of all our guests. If you see anything suspicious during your visit, please don't hesitate to alert a member of member of staff. Steward or police officer.

# CONDITIONS OF ENTRY

# CONDITIONS OF ENTRY TO THE GROUNDS OF THE CHAMPIONSHIPS, WIMBLEDON 2023

Entry to the grounds of The All England Lawn Tennis Club ("Grounds") requires a valid ticket, authorised voucher, pass or accreditation issued by or on behalf of The All England Lawn Tennis Club (Championships) Limited ("AELTC"), which must be retained at all times and be available for inspection by authorised staff at any time.

Entry implies acceptance of the following conditions ("Conditions") which have been established for the safety and enjoyment of all our visitors and may be amended from time to time.

Any infringement of these Conditions may result in denial of access to The Championships, removal from the Grounds and/or further legal action, at the discretion of the AELTC.

These Conditions should be read in conjunction with the conditions of sale (the "Championships Terms and Conditions of Sale") which set out the general conditions for application, purchase and use of Tickets and can be accessed here: https://www.wimbledon.com/en\_GB/tickets/conditions\_of\_sale.html.If you have any accessibility needs which might affect your visit to The Championships, please read the AELTC's Easy Access Guide available here: https://www.wimbledon.com/en\_GB/atoz/accessbility.html.

#### SAFETY AND SECURITY

- 1. Entry to the Grounds will only be authorised upon presentation of a valid ticket (which shall be electronic within 'myWIMBLEDON' which can be accessed at www.wimbledon.com or via the official application, owned and managed by the AELTC or, in limited cases, a paper ticket where expressly permitted by the AELTC in writing), pass or accreditation issued by or on behalf of the AELTC and valid personal photographic evidence of the type required by the AELTC from time to time, which shall include a driving licence and passport.
- 2. Bags are restricted to one per person and must be no larger than  $40\,\text{cm}\,\text{x}$   $30\,\text{cm}\,\text{x}$   $30\,\text{cm}\,\text{x}$
- The AELTC will search all bags and vehicles before granting entry to the Grounds and subsequently, if required. The AELTC also reserves the right to search persons on entry to the Grounds. Anyone refusing to submit to a search will be refused entry or will be removed from the Grounds.
- 4. Metal and opaque water bottles must be empty on entry to the Grounds so that security staff can see that objects are not concealed within them. Similarly, any liquid that security staff are not able to see through must be decanted prior to entry.
- 5. Entry to the Grounds will not be permitted for anyone who has been banned or ejected from the Grounds by the AELTC or from any tennis tournament sanctioned by the ATP, WTA or ITF. Persons entering the Grounds warrant that they are not subject to any such ban.
- 6. Adults, parents and guardians assume responsibility at all times for those individuals under the age of 16 in the Grounds who are attending with them. An adult, parent or guardian must be aged 18 or over.

#### **BABIES AND CHILDREN**

- Babes in arms and children under 5 years of age will not be allowed into Centre Court or No.1, No.2 or No.3 Courts, or Courts 12 and 18 (the Show Courts).
- 8. Children over 5 years of age are required to have their own ticket, which will be charged at the full price. A ticket is not required for those under 5.
- 9. All children under the age of 16 must attend The Championships with an adult (meaning over the age of 18) and be supervised appropriately (which shall be determined at the AELTC's discretion, acting reasonably).
- 10. Subject to having their own ticket, children over 5 and under 16 are allowed into all courts provided they are accompanied by an adult at all times.

## PROHIBITED ITEMS

- 11. The following items are prohibited from the Grounds ('Prohibited Items'):
- Any bag exceeding 40cm x 30cm x 30cm (16" x 12" x 12");
- Hard-sided containers/bags such as picnic hampers or cool boxes;
- Vacuum flasks or dual skin liquid containers over 500ml, camping chairs or other items of dual skin or tubular construction;

- Any item which, in the opinion of the AELTC, may pose a hazard to the safe delivery of The Championships. This would include any item that could be used as a potential weapon, compromise public safety, or be used to sabotage or damage AELTC property. Examples of these items would include, but not be limited to sharp or pointed objects such as knives or large corkscrews, personal protection sprays, fireworks, flares, spray paint or other hazardous liquids or gases;
- Excessive electronic devices and accessories including camera lenses more than 300mm in length when extended, tripods or monopods;
- Large flags (over 60cm x 60cm (2' x 2')), banners, rattles, klaxons or oversized hats;
- Russian and Belarusian flags;
- Any objects or clothing bearing (as shall be determined at the AELTC's reasonable discretion) Russian and Belarusian flags and associated imagery, political statements, symbols, images, insignia or emblems, objectionable or offensive statements, symbols, images, insignia or emblems, or commercial identification intended for 'ambush marketing', including items or objects given away as part of a promotional or marketing campaign by third parties near to the Grounds;
- Wheeled footwear or other equipment, including but not limited to scooters and bicycles;
- Erected tents or equivalents; and
- 'Selfie sticks' or equivalents.
- 12. Visitors in possession of Prohibited Items may be refused entry, ejected from the Grounds, and/or referred to the police.
- 13. Any Prohibited Items which are surrendered as a condition of entry to the Grounds shall be deemed to be surrendered irrevocably and voluntarily. Any such items will be unable to be reclaimed and shall be disposed of by the AELTC without any liability.
- 14. Visitors shall not bring any animals to the Grounds, with the exception of assistance dogs which are permitted in accordance with the AELTC's Easy Access Guide available here: https://www.wimbledon.com/en\_GB/atoz/accessbilitv.html.

#### ALCOHOL AND REFRESHMENTS

- 15. Alcohol may be brought into the Grounds but is limited to the equivalent of one bottle of wine or Champagne (750ml) or two cans of beer (500ml) or two cans of premixed aperitifs per person. Bottles of spirits or fortified wines will not be allowed into the Grounds.
- 16. The consumption of alcohol is permitted only in public bars and other authorised areas. Glass drinking vessels may not be used on Show Courts. All corked bottles, including bottles of Champagne and sparkling wine, must be opened prior to being taken into the stands of any court. Hot and/or strongsmelling food may not be taken onto Show Courts. Anyone found to be in contravention of conditions 15 and/or 16and/or appearing to be under the influence of alcohol may be refused entry to the stands of any court and/or ejected from the Grounds and may be reported to the police.
- 17. Anyone found to be in possession of, or under the influence of, illegal drugs will be refused entry to the stands of any court and/or ejected from the Grounds and will be reported to the police.

#### **BEHAVIOUR**

- 18. The use of any anti-social, aggressive, annoying (including but not limited to making excess noise on any court when a match is in play) or dangerous behaviour, foul, abusive or racist language or obscene gestures, the removal of shirts or wearing any clothing with Russian and Belarusian flags and/or symbols, images, insignia or emblems or clothing otherwise likely to cause offence and the climbing onto any building, wall or other structure/equipment is forbidden and may result in ejection from any court and/or Grounds.
- 19. Attendees must comply with the instructions of the AELTC or its authorised agents (including stewards and security staff) and/or any police officer. Any failure to comply with such instructions may lead to ejection from, or refusal of entry to any court and/or the Grounds.
- 20. No goods or services (including literature and printed material) may be offered or distributed (whether for payment or not) inside the Grounds.
- 21. Any person who is reasonably suspected by the AELTC and its authorised agents of having committed, or being likely to commit, a criminal offence within the Grounds may be removed from the Grounds at any time.

#### **COURTS AND RESTRICTED AREAS**

22. Unauthorised persons are not permitted on the courts or in restricted areas (including changing rooms or any officials' or players' areas) at ANY time.

# PHOTOGRAPHY, FILMING, MOBILE TELEPHONES, TABLETS, COMMUNICATIONS DEVICES AND RADIOS

- 23. The use of photographic equipment, mobile telephones, computers, tablets or other electronic devices, communication devices, audio-visual equipment or radios must not inconvenience any other person in the Grounds or be used to capture, supply or transmit data for the purposes of betting or gambling (or assisting for these purposes). In particular, computers, tablets or other electronic devices, communication devices, audio-visual equipment or radios must be SWITCHED OFF in and around the courts in play. Personal headphones must be used when listening to radios inside the Grounds.
- 24. Subject to the licence granted by the AELTC pursuant to condition 25, attendees in the Grounds acknowledge and agree that the AELTC is the sole legal and beneficial owner of any intellectual property rights (including copyright) in any images, footage or material taken or recorded in the Grounds (including by the attendee) and in consideration of the licence granted by the AELTC pursuant to condition 25, attendees hereby assign any rights they may have in respect of such material to the AELTC and waive all moral rights in the same.
- 25. Subject to condition26, the AELTC grants attendees a licence to use photographs or still images taken by that attendee at The Championships for non-commercial use. Save for such permitted use, any persons attending The Championships shall not record, use or transmit over the internet, radio, television or any other current or future media, any sound, image, recording or description of The Championships, the Grounds or any match (including any results, statistics, information or other data in respect of the match, whether in whole or in part) or assist any other person(s) conducting such activities. For the avoidance of doubt, still photographs, film, videotape or other audio-visual material recorded within the Grounds may not be sold, used, disseminated, or published commercially in any way whatsoever unless authorised by the AELTC and may be confiscated by the AELTC if such usage is suspected.
- 26. Recording or transmission in any form of moving images of any part of play at The Championships for any purposes is prohibited.
- 27. Flashlight photography is forbidden.
- 28. Betting is prohibited in the Grounds at all times.

#### TICKETS

29. Tickets to The Championships may not be bought, sold or distributed without lawful authority and in accordance with the Conditions of Sale available here https://www.wimbledon.com/en\_GB/tickets/conditions\_of\_sale.html.

#### FILMING AND BROADCASTING AT THE CHAMPIONSHIPS

30. During The Championships, various filming, photography and broadcasting takes place in the Grounds. By attending The Championships, attendees accept and acknowledge that photographs, filming and sound recordings may be taken of themselves as spectators and members of the crowd (collectively, the "Content"). Where required under applicable law, attendees hereby give their consent, free of charge, to the AELTC, its licensees and those authorised by it, to the use of such Content (including any copies) and for their image, likeness and voice to be included in pictures, on film and/or in audio broadcasts or transmissions, and their exploitation and advertising without compensation or credit. Attendees acknowledge that any such use under this condition 30, and their agreement to such use, shall last in perpetuity. All attendees accept and acknowledge that it is in AELTC's legitimate interests to use and publish the Content in this manner (including, without limitation, any personal data contained therein) as it requires the ability to: (i) publish, display, sell and distribute The Championships by means of film, television, radio, print media, internet, publicity material and any other media now known or in the future (and to permit its licensees and those authorised by it to do the same); and (ii) use the Content for safety and security, promotional, training, editorial or marketing purposes by the AELTC, as determined in the AELTC's sole discretion (including commercial partners and accredited media organisations). More information on how the AELTC processes your personal data can be found in the AELTC's privacy policy, available on AELTC's website at https://www.wimbledon.com.

#### **GENERAL**

- 31. The AELTC reserves the right to change The Championships' programme without notice where it is reasonably necessary to do so. Ticket Holders have no entitlement to view any particular match or round of matches or any particular player. Matches may be moved from one court to another at the sole discretion of the AELTC. The Championships are organised and staged in accordance with applicable laws and Government guidance in force from time to time and approvals from the Local Authority. No guarantee can be given by the AELTC that any play will take place at a particular time or on a particular date, that spectators will be permitted to enter the Grounds in any particular numbers, that capacities may not be further reduced after tickets have been sold, or that any play will take place at all.
- 32. Persons entering the Grounds are not guaranteed an uninterrupted view of any match or game and the AELTC gives no warranty as to the quality or duration of any match or game.
- 33. The AELTC excludes to the maximum extent permitted by law any liability for loss, injury or damage to persons and/or property in or around the Grounds. For the avoidance of doubt, the AELTC does not exclude or limit in any way its liability where it would be unlawful to do so including liability for death or personal injury caused by the AELTC's negligence or the negligence of the AELTC's employees, agents or subcontractors.
- 34. Other than as stated in condition 35 below, the AELTC shall not be liable for any refund, loss (including indirect or consequential loss), damage or expense caused by postponement, cancellation, curtailment or change of schedule of or reduction of the number of spectators at The Championships because of a force majeure event or cause beyond the reasonable control of the AELTC (including but not limited to government action, strike, civil commotion, national disaster, epidemic, pandemic or other infectious disease).
- 35. The AELTC reserves the right to cancel any ticket at any time for any operational reasons (the AELTC acting reasonably in determining this) or as a result of any force majeure event or cause beyond the reasonable control of the AELTC (including but not limited to government action, strike, civil commotion, national disaster, epidemic, pandemic or other infectious disease) and in the event that the AELTC exercises this right (including as a result of a postponement of play, cancellation of play, curtailment of play, change of schedule, or reduction of the number of spectators), the AELTC shall operate any refund or reimbursement which may be due to Ticket Holders in accordance with the Conditions of Sale available here: https://www.wimbledon.com/en\_GB/tickets/conditions\_of\_sale.html.
- 36. CCTV cameras are in use around the Grounds and the AELTC may use or pass to the police or other relevant authority any recordings for use in legal proceedings or any potential legal proceedings. More information on how the AELTC processes your personal data can be found in the AELTC's privacy policy, available on AELTC's website at https://www.wimbledon.com.
- 37. All authorised employees, agents, contractors and police officers will hold formal AELTC identity passes. If you are in any doubt as to whether an individual is an authorised person, please request sight of their identity pass.
- 38. The AELTC reserves the right for its authorised employees, agents and contractors and police officers acting reasonably to remove from any court and/or the Grounds (without refund or compensation) any person who contravenes the above Conditions and any person whose presence and/or behaviour in the Grounds could reasonably be construed as dangerous, offensive, a nuisance or annoyance to any other person (including but not limited to making excess noise on any court when a match is in play) in the Grounds. Any such removal may result in further action including, but not limited to, the AELTC issuing such persons with a ban prohibiting future attendance at the Grounds and/or legal proceedings being taken.

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