

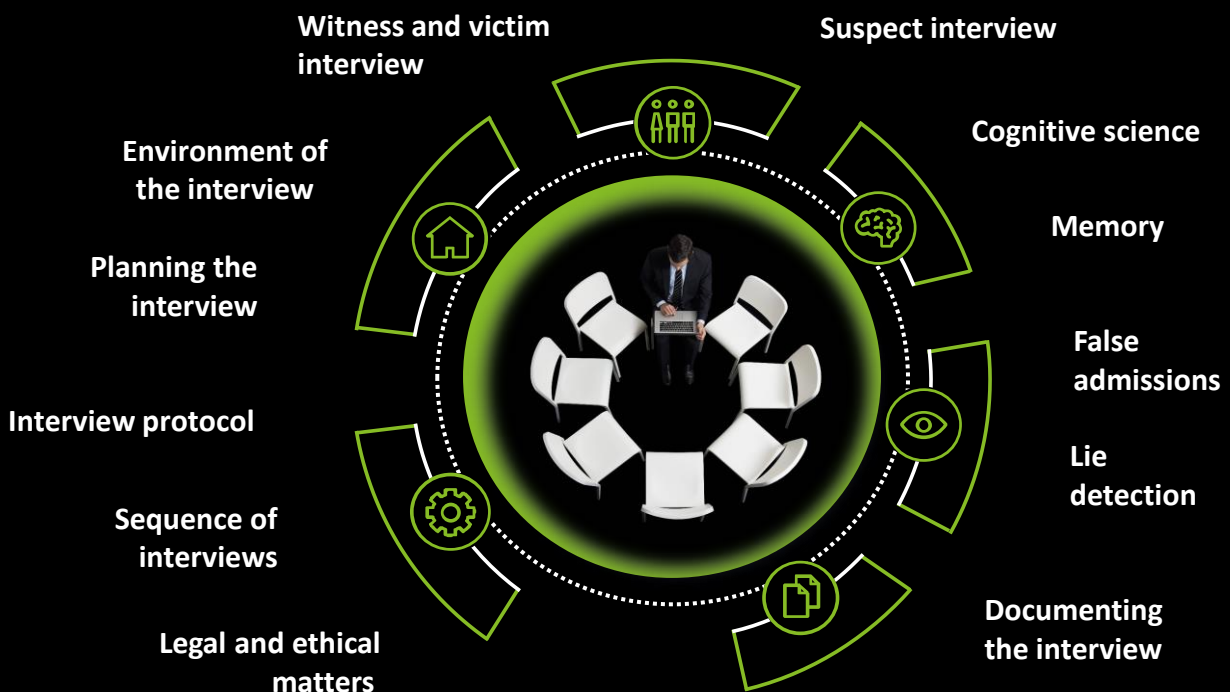


# Advanced Interview Training



It takes a complex journey to unravel to the truth: One must ask the **right question** to get the **truthful answer**. That is why our interviewing methods are based on science.

## MAIN TOPICS OF THE TRAINING



**This two-day training provides you an insight into how to plan and conduct a non-confrontational investigative interview, in order to be more effective in communication and identifying the truth. The aim of this training is to give you the key principles of interviewing and to teach you how to avoid mistakes that might sabotage the entire forensic investigation / internal audit.**

## Who should attend the training and why?

This course applies specifically to organizations whose personnel may be called upon to interview individuals and investigate incidents and cases at a first phase. Internal auditors, law enforcement professionals, HR personnel, security and compliance and government personnel. Anyone conducting these inquiries will learn how to apply the interview techniques which aim to uncover the truth and bring these cases to a successful conclusion.

### We answer the most important questions about how to conduct a forensic interview

Who to interview? The **order** of interviews. What you need to know about **human memory** and how it can affect the decision making on conducting further interviews?

When should a **victim interview** take place? What concerns need to be managed? How to apply the interview protocol and questioning techniques?

Where to conduct and interview? The place, physical **environment**, and the timing. How to behave meanwhile? Interviewer behavior and communication techniques.



How to prepare for a **suspect interview**? Which interview models are recommended to use to overcome resistance (such as REID, PEACE, motivational interviewing)?

What makes someone a **witness**? What types of witnesses do we separate? How to apply the interview protocol, preparation for the interview, how to ask questions? Techniques of effective witness interviewing.

How to assess **verbal and non-verbal behavior** and become more effective on the focus of an investigation for obtaining reliable information, while containing situations? Which are the signs of **deceptive behavior**?

**The training will provide you not only theoretical knowledge, but also plenty of examples that will help you to understand the above-mentioned topics, best practices and acts to avoid, when interviewing.**

## CONTACT US



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