



# Cyber Incident Response



For many organizations, a cyber incident is not a question of "if", but "when". This reality makes developing effective response strategies a critical imperative for any business.

## CYBER INCIDENT LIFECYCLE

The Incident Response lifecycle begins before an incident occurs. A set of proactive and responsive capabilities are required for an organization's operations to rapidly adapt and respond to cyber incidents and continue operations with limited impact on the business.



Our cyber incident response framework, methodology and services can help enable organizations to proactively prepare for a cyber incident and, as needed, the ability to quickly respond to and recover from an incident.

# OUR SERVICE LINE OFFERINGS

By drawing on our extensive industry knowledge and ability to look at risks holistically, we have developed our unique incident response service catalog by combining global threats, local context, business understanding and technology requirements so our clients can focus on their business.

## Incident response



### Pre/Post-Incident Support

Assist in **defense, cyber transformation,** and accelerating **brand recovery**



### Trust Restoration

Ensure the **integrity and security** of environments to support the resumption of business services



### Crisis Communications

- Manage internal, external and adversary **communications**
- Lead the establishment of **call centres and notification support** functions

Deloitte is dedicated to help our clients become truly resilient, through the following **Provided Services:**

- **Proactive Incident Readiness:** Design and develop a complete incident response program
- **Proactive Incident Detection:** Help develop cyber monitoring program and assist with ongoing monitoring and detection
- **Response:** Information gathering and determination of the incident's priority, triage activities, risk mitigating actions taken to prevent further impact to the organization
- **Recovery:** Near-term incident remediation, remediation strategy and roadmap development, resume to the possible extent, normal business operations and provide long-term risk mitigation, long-term remediation

## Cyber forensics

Deloitte supports clients in all aspects of computer forensics by focusing on the **value of evidence**. Chain of custody is kept at all stages of the discovery process and the integrity of the evidence stands beyond doubt.

We use dedicated software to analyze and search digital evidence to ensure we uncover the key pieces, which we review manually to ensure their relevance in terms of the case.

### Services include:

- Digital evidence acquisition
- Forensic imaging and archiving
- Evidence analysis
- E-Discovery
- File integrity validation

## Investigation

Deloitte has strong skills to help clients **act quickly and confidently** in the face of regulatory concerns and actions or sensitive internal investigations of fraud, corruption and misconduct.

Our **regional and global network** allows us to combine an understanding of local business cultures and regulatory issues to find a path to a successful resolution and leave the client better-prepared to protect their assets and reputation.

### Services include:

- On-site document review and collection
- Interviewing
- Investigating fraudulent cases
- BIS (Business Intelligence Services)
- Special expert involvement
- Fact finding report

## CONTACT US



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