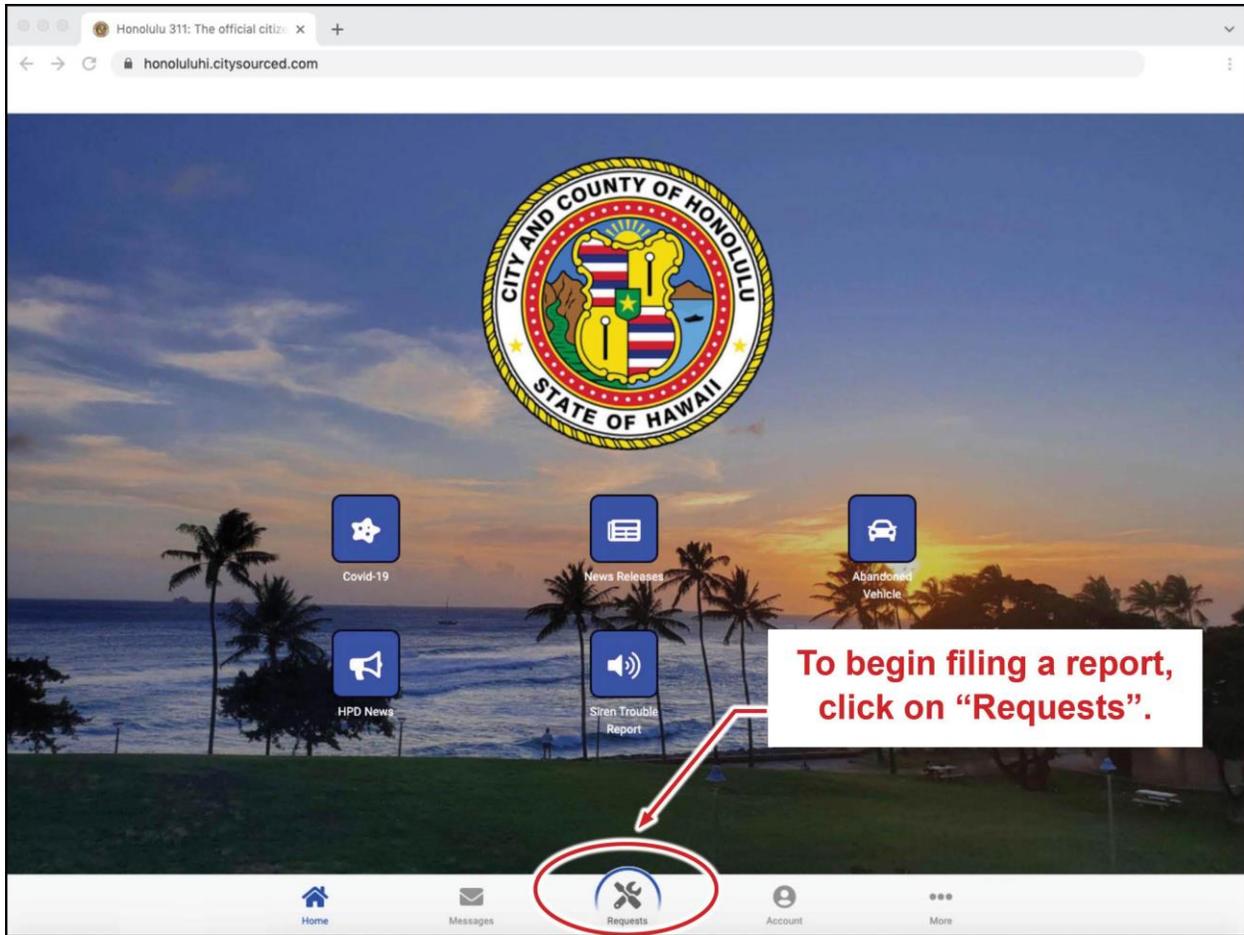
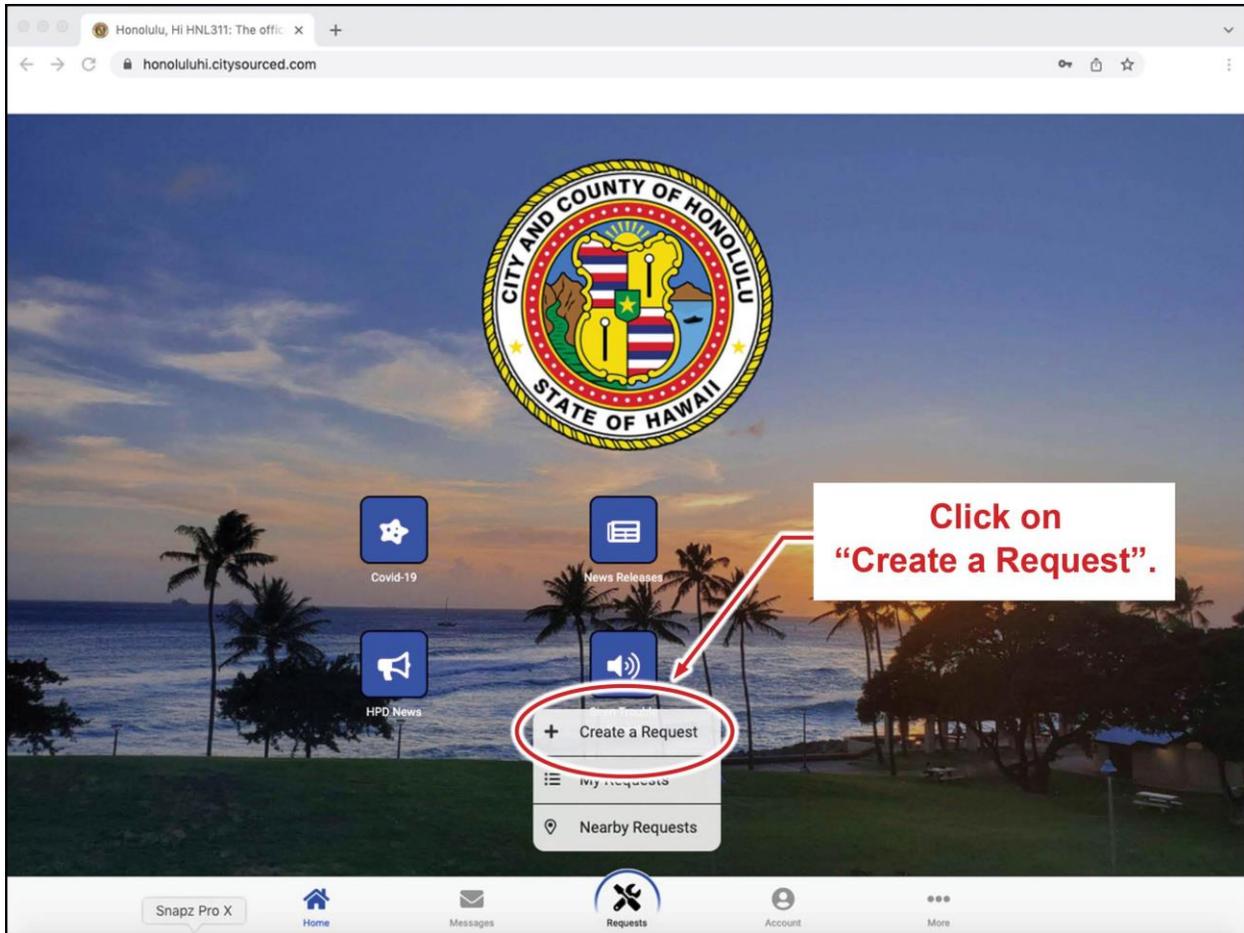


Screenshot of the Honolulu 311 homepage



To begin filing a report, click on the "Requests" icon.



Click on "Create a Request" on the pop-up menu

The image shows a web browser window with the URL honoluluhi.citysourced.com. The page has a dark blue background and a white 'X' in the top right corner. The main content is a login form titled 'LOGIN'. It contains two input fields: the first is for an email address, containing 'example@example.com', and the second is for a password, containing a series of dots. Below these fields is a dark grey 'Log In' button. Underneath the button is a link labeled 'Create anonymously...' which is circled in red. Below this link are two more links: 'I forgot my password' and 'Don't have an account? Create One'. A red arrow points from a white text box in the bottom right corner to the 'Create anonymously...' link.

Click on “Create anonymously” to report a pothole without providing a name or contact information. However, you will not receive a follow up if more details are required.

Click on “Create anonymously to report a pothole without providing a name or contact information. However, you will not receive a follow up if more details are requires.

Honolulu 311: The official citizen...
honoluluhi.citysourced.com

LOGIN

example@example.com

.....

Log In

Create anonymously...

I forgot my password

Don't have an account? Create One

If you would like to receive a follow up, be contacted for more information, or have many potholes to report, create an account to provide your name and contact information.

If you would like to receive a follow up, be contacted for more information, or have many potholes to report, create an account to provide your name and contact information.

Honolulu 311: The official citizen... x +

honoluluhi.citysourced.com

CREATE AN ACCOUNT

First Name

Last Name

example@example.com

Telephone...

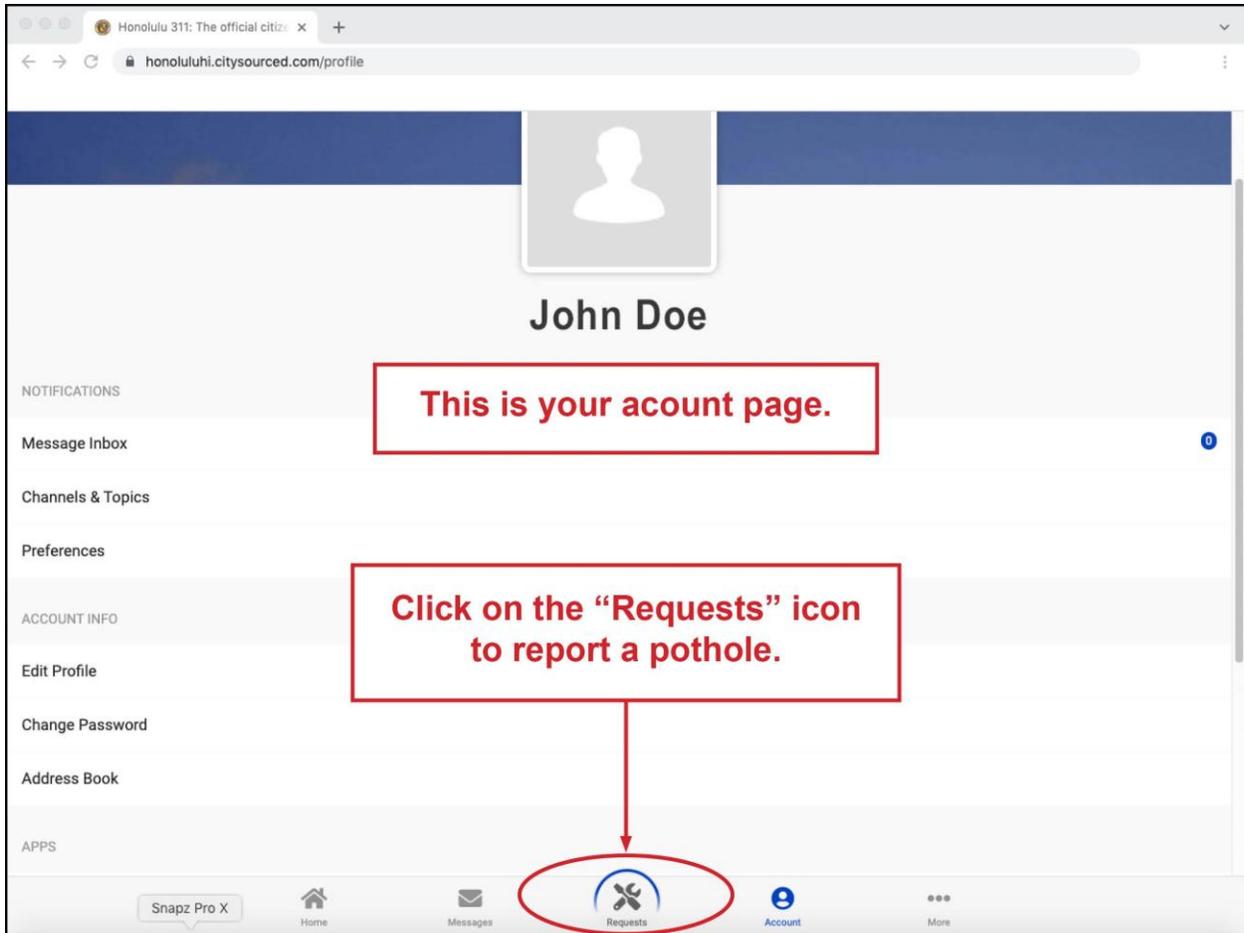
Password must contain 8 - 30 characters; At least one uppercase letter, one lowercase letter, and one number.

Create Account

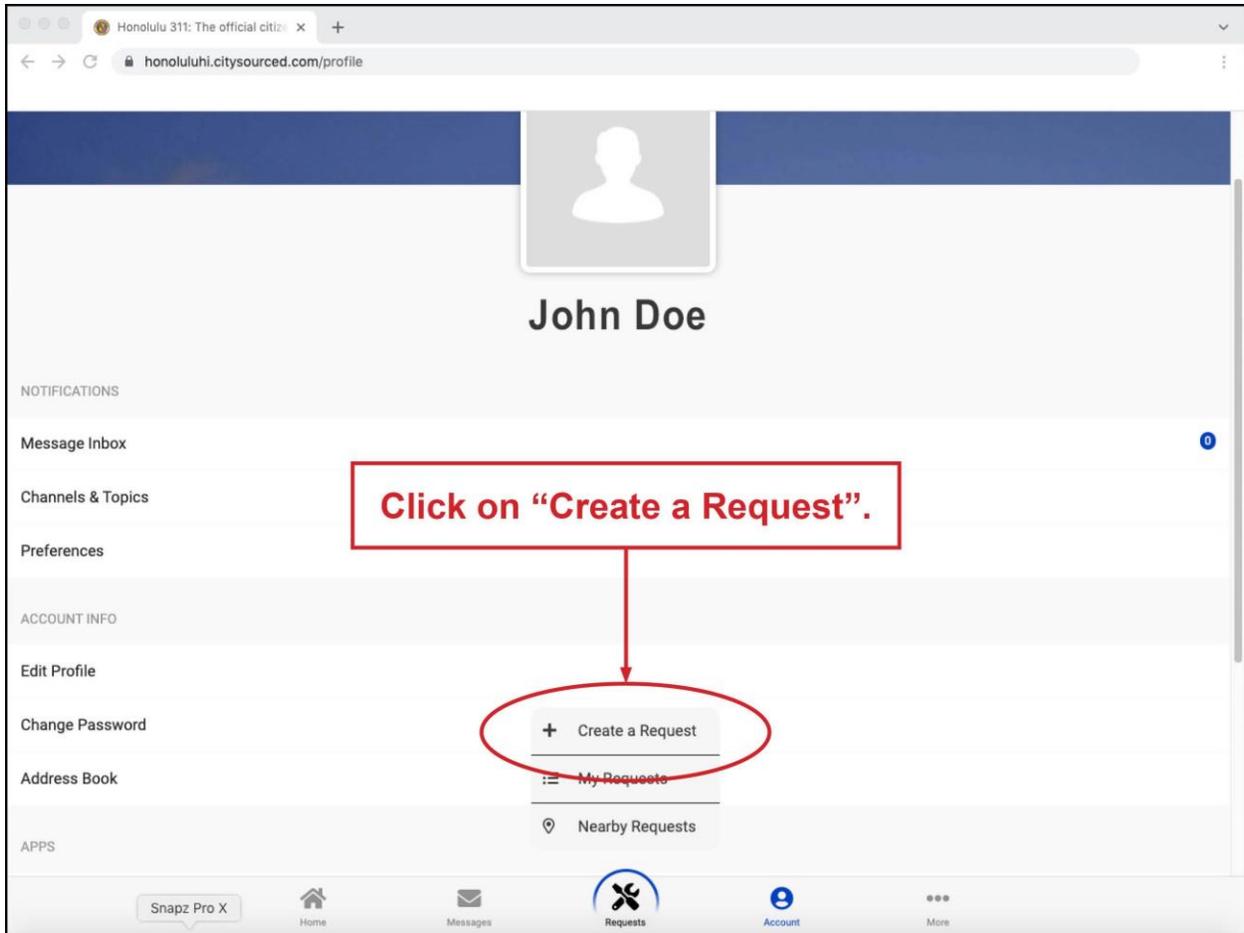
Already have an account? [Log In](#)

To create an account, fill in the information. When finished, click on "Create Account".

To create an account, fill in the information requested on the "CREATE AN ACCOUNT" page. When finished, click on "Create Account".



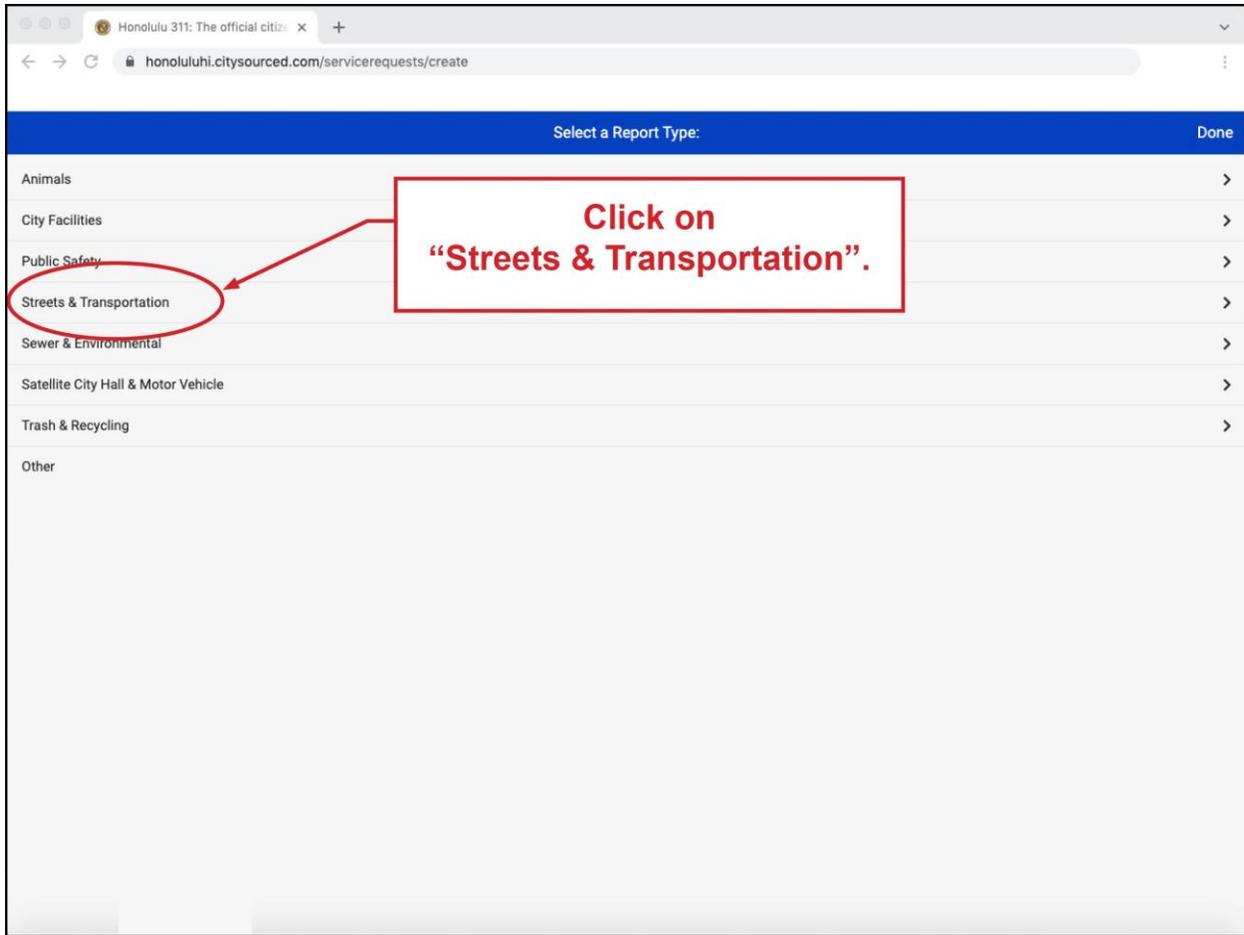
This is your account page. Click on the "Requests" icon to report a pothole.



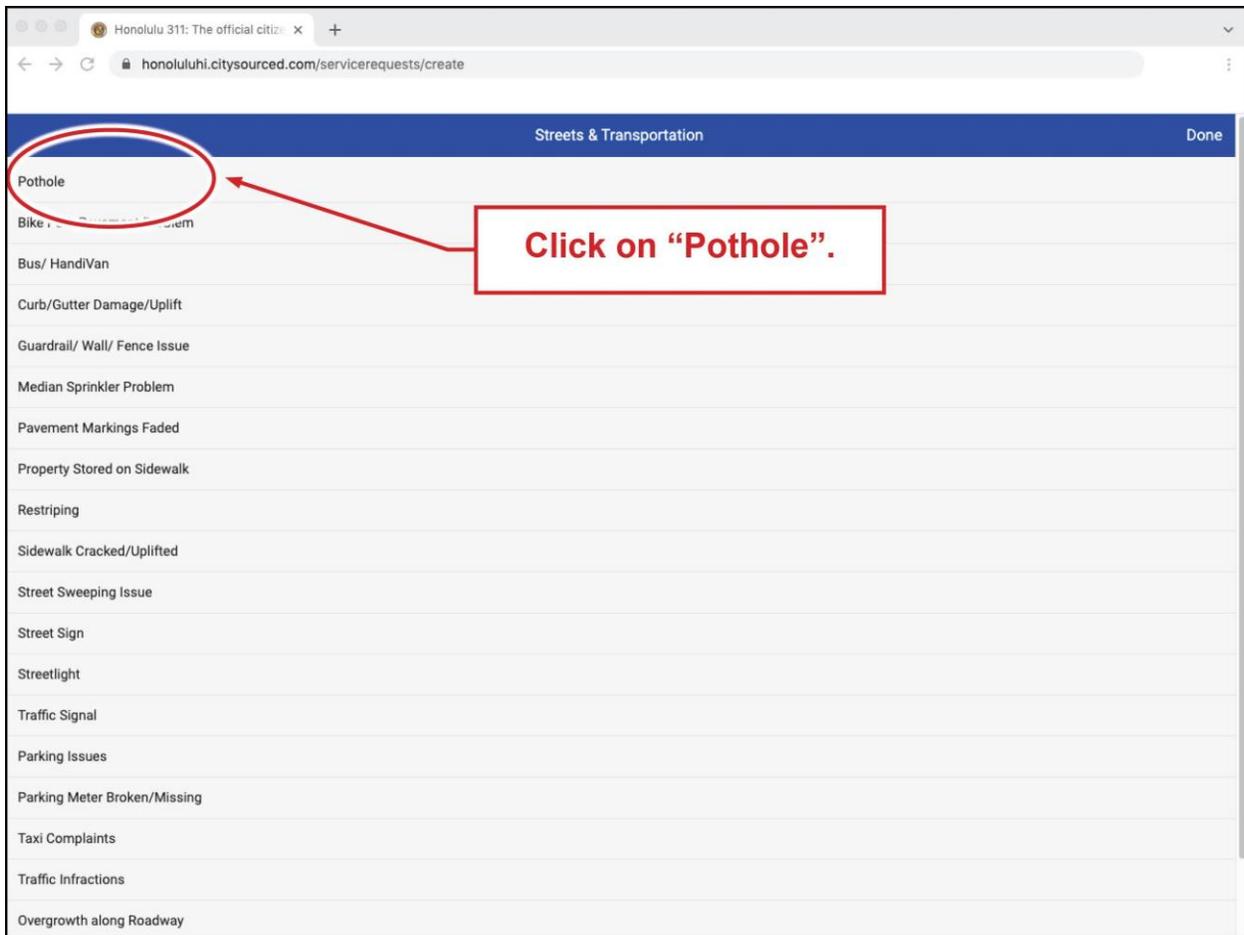
Click on "Create a Request" on the pop up menu.

The image is a screenshot of a web browser showing the 'Service Requests' creation page on the Honolulu 311 website. The browser's address bar shows the URL 'honoluluhi.citysourced.com/servicerequests/create'. The page title is 'Service Requests' and it says 'Submit a request'. There are three radio button options: 'Select a Report Type:', 'Where is the request?', and 'Tell us more details'. Below these are options for 'Add photos, videos, or audio' and 'Keep this request private (Optional)'. A map of the area around Foster Botanical Garden is visible. A red box with an arrow points to the 'Select a Report Type:' option, with the text 'Click on "Select a Report Type".'. A blue box contains the text: 'NOTE: If you chose to report anonymously, after clicking on "Create Anonymously" you will be taken directly to this page.'

Click on "Select a Report Type". NOTE: If you choose to report anonymously, after clicking on "Create Anonymously" you will be taken directly to this page.



Click on "Streets & Transportation".



Click on "Pothole".

Honolulu 311: The official citizen...
honoluluhi.citysource.com/servicerequests/create

Service Requests

Submit a request

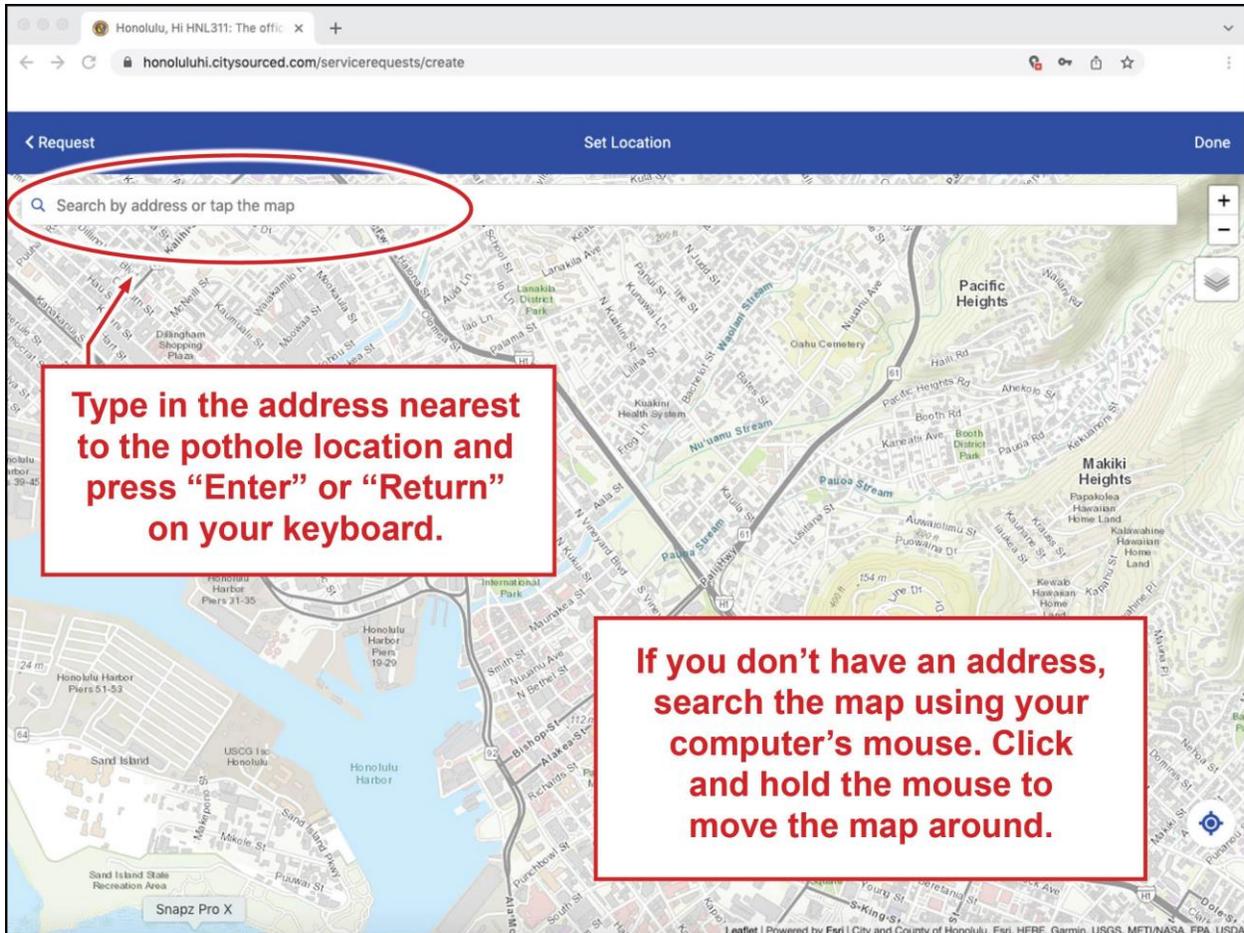
- Select a Report Type:
Pothole
- Where is the request?


The map displays a street view of the Punchbowl area in Honolulu. A red box with the text "Click anywhere on the map." is positioned above the map. Three red arrows point from this box to different locations on the map: one to the Foster Botanical Garden, one to a street intersection, and one to a Walgreens store. The map includes labels for "Izumo Taiganakyo Mission of Hawaii", "Foster Botanical Garden", "Walgreens", "Lusitana St", "Puowaina Dr", and "Punchbowl".
- Tell us more details
- Add photos, videos, or audio

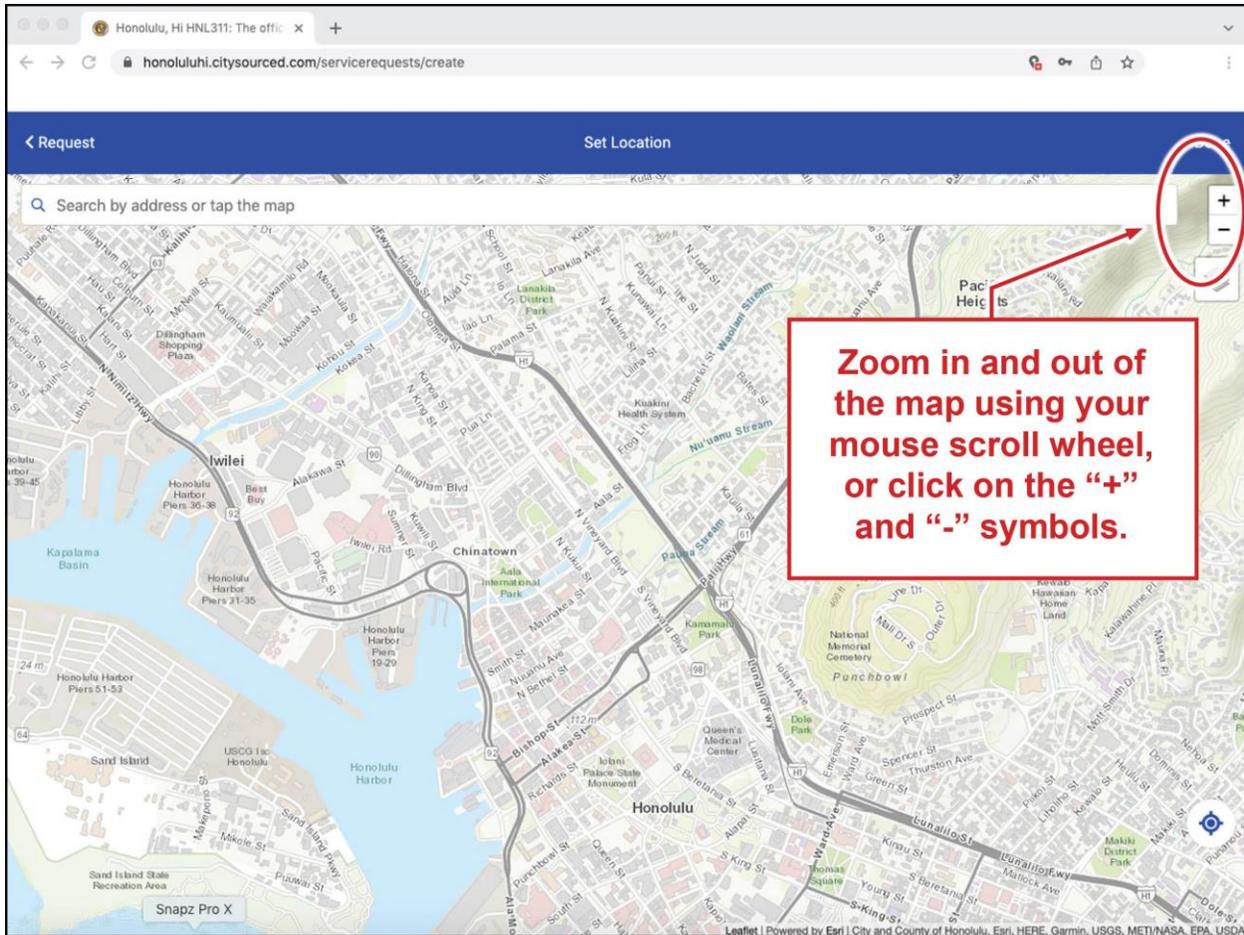
- Keep this request private
(Optional)

SUBMIT

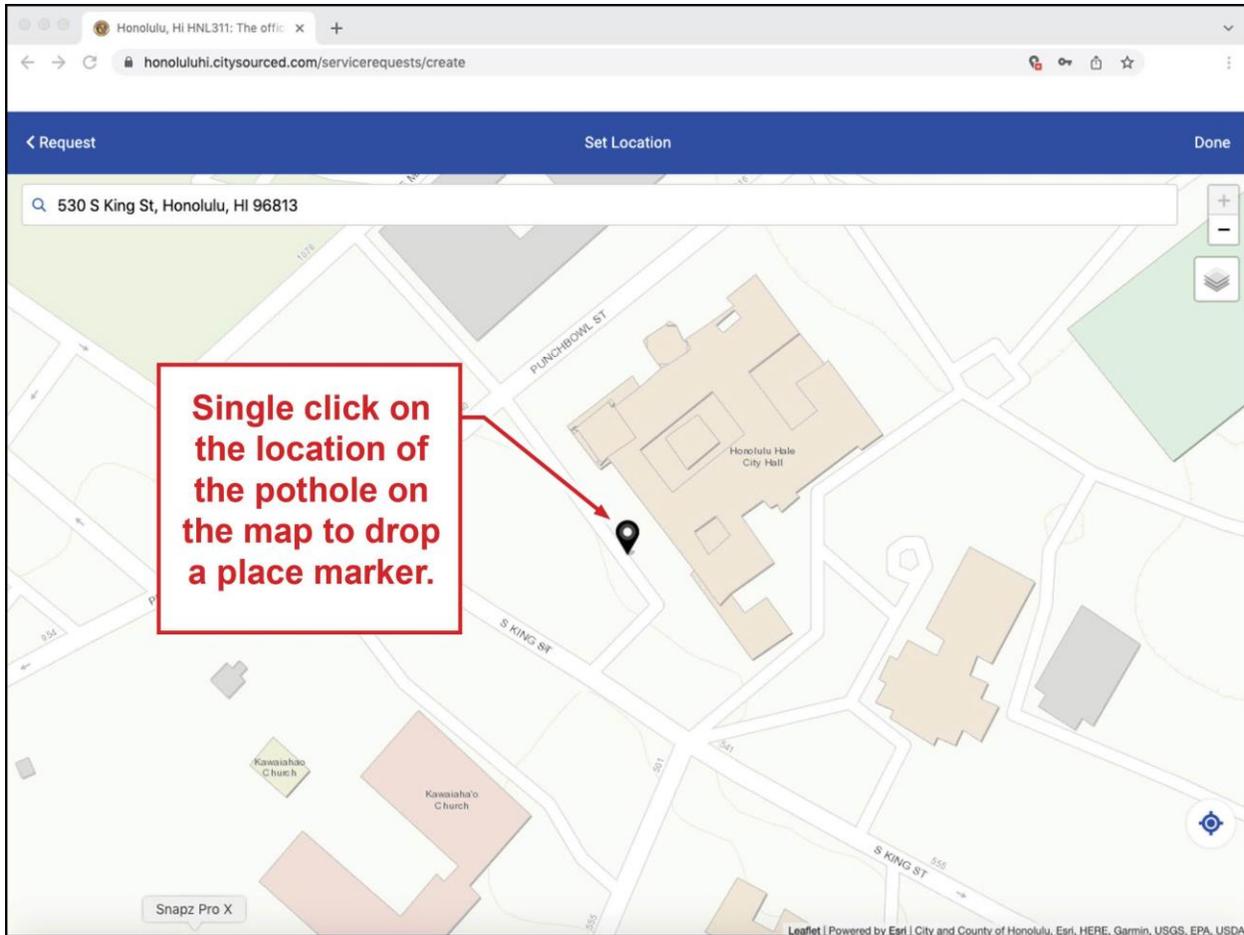
Click anywhere on the map.



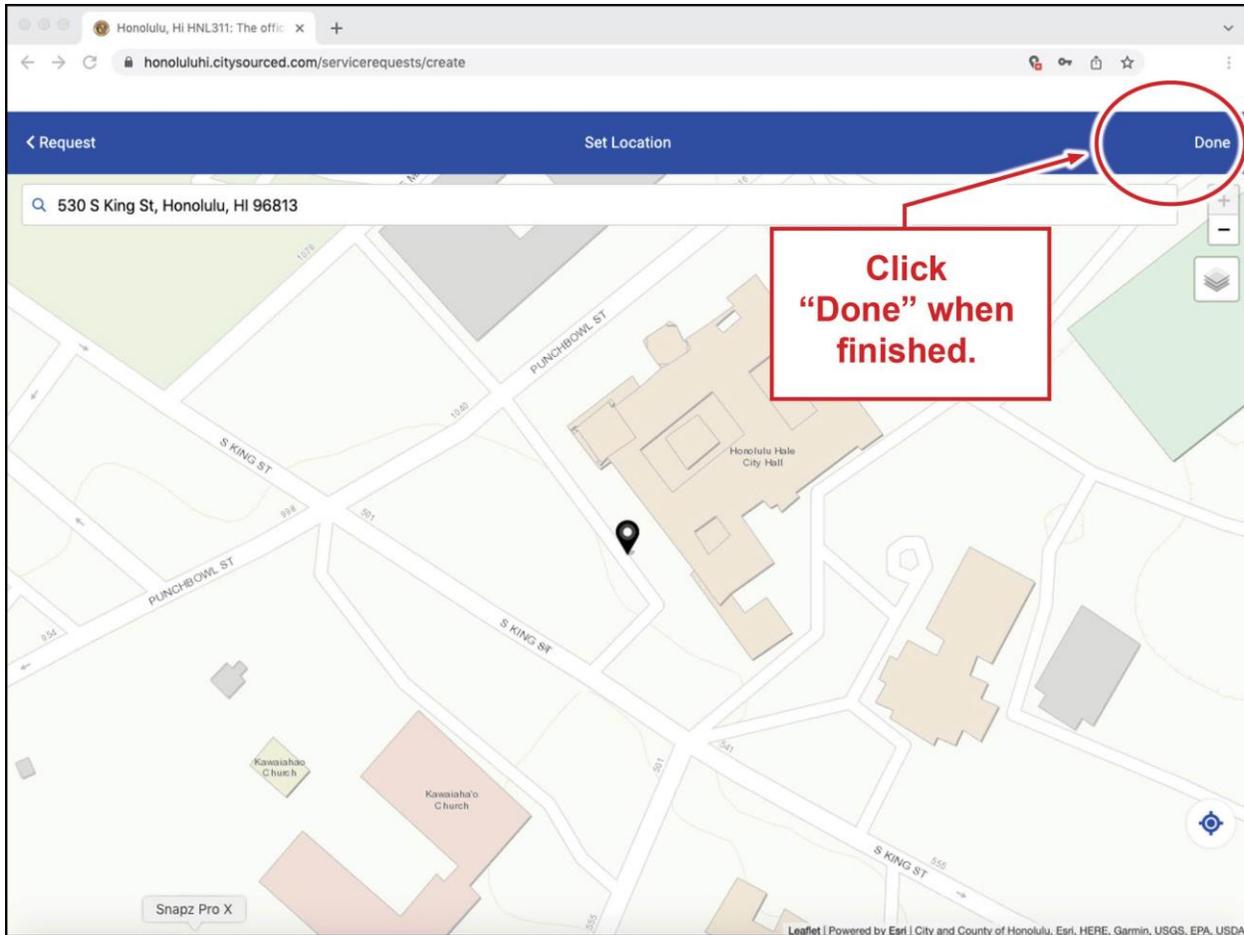
Type in the address nearest the pothole location and press “enter” or “return” on your keyboard. If you don't have an address, search the map using your computer's mouse. Click and hold the mouse move the map around.



Zoom in and out of the map using your mouse scroll wheel, or click on the plus and minus symbols.



Single click on the location of the pothole on the map to drop a place marker.



Click on "done" when finished.

Honolulu 311: The official citizen...
honoluluhi.citysourced.com/servicerequests/create

Service Requests

Submit a request

- Select a Report Type:
Pothole
- Where is the request?



Set Location

- Tell us more details
- Add photos, videos, or audio
- Keep this request private (Optional)

SUBMIT

Click on "Tell us more details".

Click on "Tell us more details".

Honolulu 311: The official citizen

honoluluhi.citysourced.com/servicerequests/create

< Request More Details

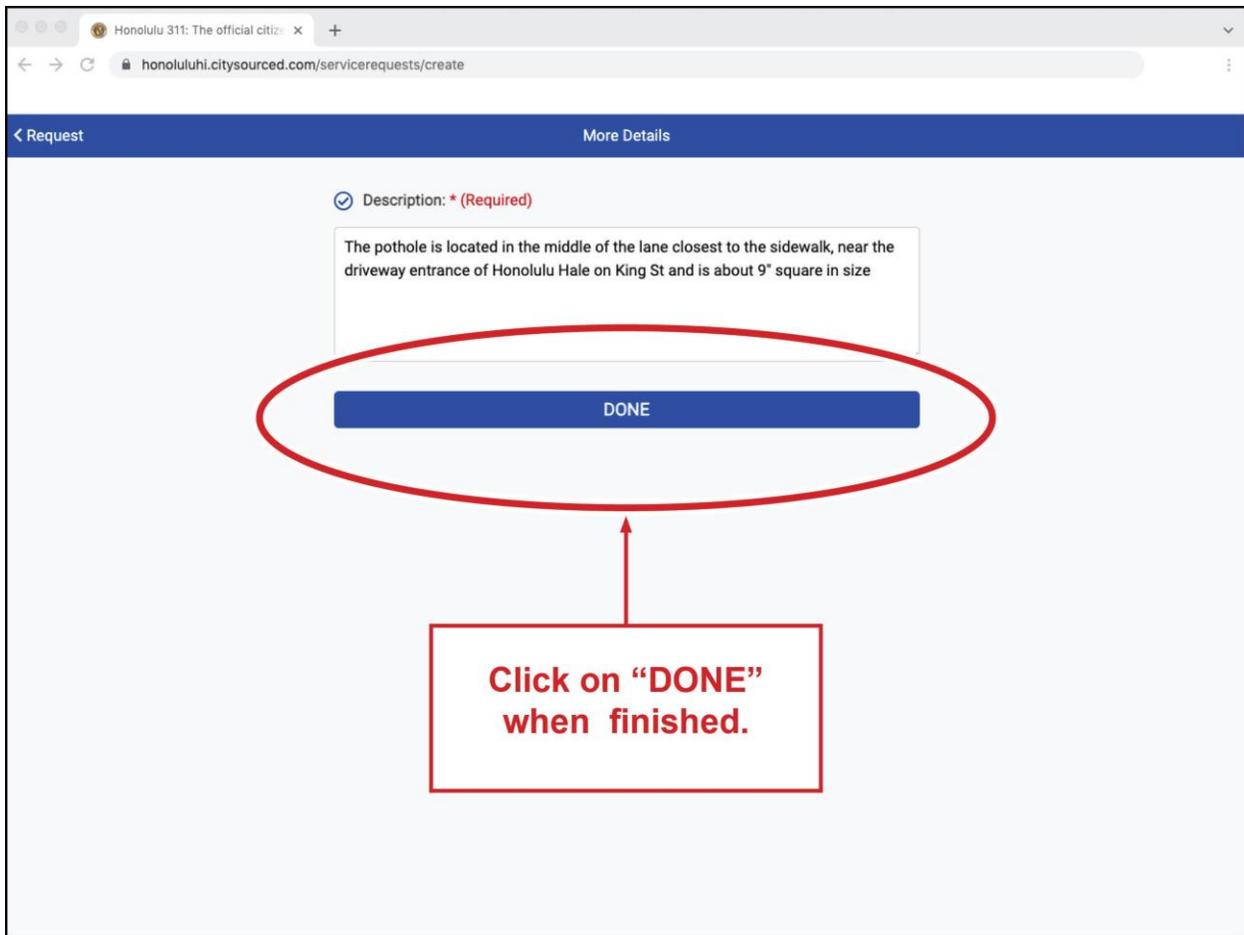
Description: * (Required)

The pothole is located in the middle of the lane closest to the sidewalk, near the driveway entrance of Honolulu Hale on King St and is about 9" square in size

DONE

Type in as much detail as possible about the pothole, including size, shape, location in the road, nearest landmarks, etc.

Type in as much detail as possible about the pothole, including size, shape, location in the road, nearest landmarks, etc.

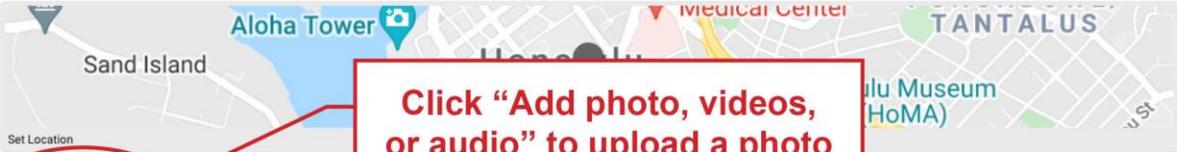


Click on "DONE" when finished.

Honolulu 311: The official citizen...
honoluluhi.citysourced.com/servicerequests/create#

Service Requests

Submit a request

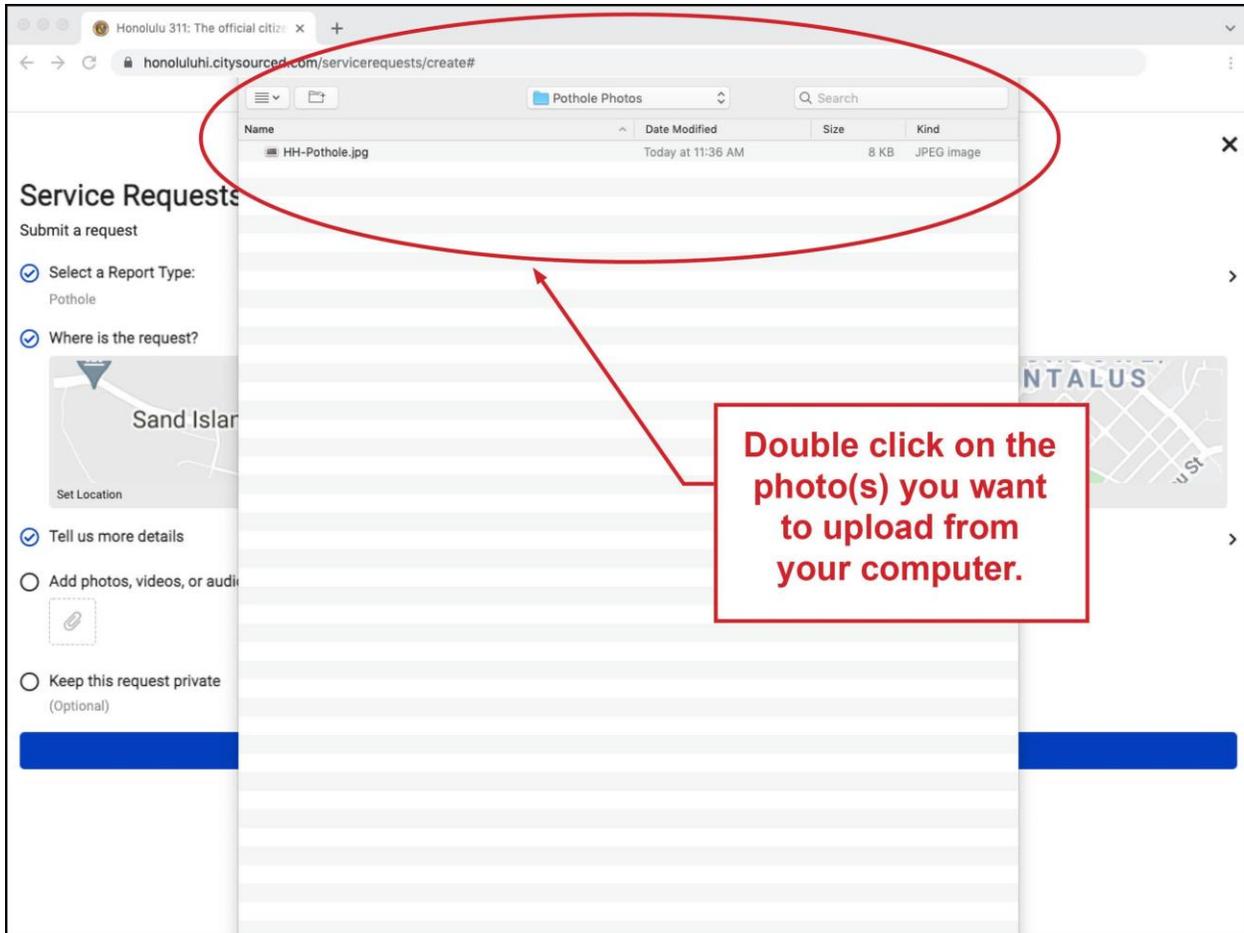
- Select a Report Type:
Pothole
- Where is the request?

Set Location
- Tell us more details
 - Add photos, videos, or audio

 - Keep this request private (Optional)

Click "Add photos, videos, or audio" to upload a photo or video of the pothole. (Optional)

SUBMIT

Click "Add photos, videos, or audio" to upload a photo or video of the pothole. (Optional)



Double click on the photo(s) you want to upload from your computer.

The image is a screenshot of a web browser showing the 'Service Requests' creation page on the Honolulu 311 website. The browser's address bar shows the URL 'honoluluhi.citysourced.com/servicerequests/create#'. The page has a white background with a blue header area. The main content area is titled 'Service Requests' and includes a 'Submit a request' section. This section contains several steps: 'Select a Report Type:' with 'Pothole' selected; 'Where is the request?' with a map showing 'Sand Island' and 'TANTALUS' areas; 'Tell us more details'; and 'Add photos, videos, or audio'. At the bottom of this section, there is a radio button option labeled 'Keep this request private (Optional)'. A red box with a red border and a red arrow pointing to the radio button contains the text: 'Click on "Keep this request private" if you don't want your report visible to the public.' Below this, a blue box with a blue border contains the text: 'NOTE: Your name and private information is not visible on any report on the publically viewable list.' The page also features a blue horizontal bar at the bottom.

Click on "Keep this request private" if you don't want your report visible to the public.

NOTE: Your name and private information is not visible on any report on the publically viewable list.

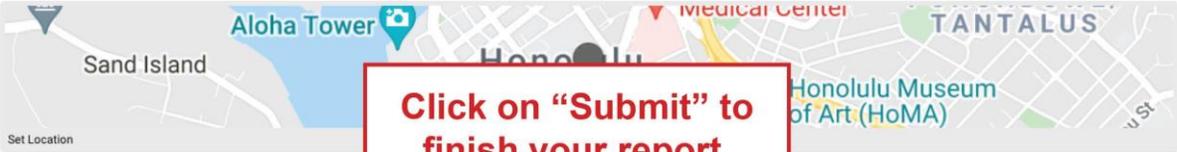
Click on "Keep this request private" if you don't want your report visible to the public. Note: Your name and private information is not visible on any report on the publically viewable list.

Honolulu 311: The official citizen x +

honoluluhi.citysourced.com/servicerequests/create#

Service Requests

Submit a request

- Select a Report Type:
Pothole
- Where is the request?

- Tell us more details
- Add photos, videos, or audio
 
- Keep this request private
(Optional)

SUBMIT

Click on "Submit" to finish your report.